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BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

UM 928

In the Matter of the Investigation of the)
Telecommunications Services Provided by)
U S WEST COMMUNICATIONS, INC.,)
to MERCY MEDICAL CENTER,) ORDER
Roseburg, Oregon, and the Status of Its)
1AESS Switches Operating in Oregon.)

DISPOSITION: DOCKET CLOSED

On March 2, 1999, the Public Utility Commission of Oregon (Commission) issued Order No. 99-187 initiating this investigation pursuant to ORS 756.515(4) into the service quality provided by U S WEST Communications, Inc. (USWC) (now Qwest Corporation). The investigation was precipitated by reports of serious service problems relating analog 1AESS switches operated by USWC. Shortly after the investigation commenced, USWC agreed to replace all of the analog switches in its Oregon wire centers with more modern digital facilities by the end of calendar year 2002. The Commission acknowledged USWC's commitment in Order 99-401, entered June 28, 1999.

On April 9, 2001, Qwest Corporation notified the Commission that the last analog 1AESS switch was replaced in March 2001, thus fulfilling the company's commitment ahead of schedule. The dates of the analog switch replacements are listed on Appendix A of this order.

No reason exists to for further consideration of this matter. Accordingly, this investigation docket should be closed.

ORDER

IT IS ORDERED that this docket is closed.

Made, entered, and effective _____.

Ron Eachus
Chairman

Roger Hamilton
Commissioner

Joan H. Smith
Commissioner

A party may request rehearing or reconsideration of this order pursuant to ORS 756.561. A request for rehearing or reconsideration must be filed with the Commission within 60 days of the date of service of this order. The request must comply with the requirements in OAR 860-014-0095. A copy of any such request must also be served on each party to the proceeding as provided by OAR 860-013-0070(2). A party may appeal this order to a court pursuant to applicable law.

Appendix A
Qwest 1AESS Wire Center Replacements

Springfield	November 19,1999
Portland Prospect	March 10, 2000
Oregon City	June 3, 2000
Corvallis	August 11,2000
Portland Butler	September 8, 2000
Grants Pass	September 9, 2000
Roseburg	October 13, 2000
Portland Cherry	October 27, 2000
Albany	November 3, 2000
Medford	February 23, 2001
Klamath Falls	March 9, 2001