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OF OREGON

UM 937

In the Matter of the Investigation Regarding)	ORDER
the Service Adequacy of Chart Subdivision.)	

DISPOSITION: INVESTIGATION CONCLUDED; DOCKET CLOSED

On August 4, 1999, the Commission issued Order No. 99-470 opening an investigation of the service adequacy of Chart Subdivision and adopting a stipulation in which the Company agreed to certain conditions.

On January 9, 2001, PUC Staff submitted a memorandum to the Administrative Law Judge assigned to the case. The memorandum indicates that Staff has monitored the Company and determined that it has complied with the conditions of the stipulation. Staff has also surveyed the customers of the Company and determined that all remaining complaints have been resolved to the customers' satisfaction. Staff now concludes that the Company's system-wide problems have been adequately addressed. Staff asks that the investigation be concluded and the docket closed.

CONCLUSIONS

The Commission has read the Staff memorandum and concludes that the investigation has achieved its purpose and should be concluded and the docket closed. The memorandum is attached to and incorporated into this order as Appendix A.

ORDER

IT IS ORDERED that the investigation into the service adequacy of Chart Subdivision is concluded and the docket closed.

Made, entered, and effective ______.

Ron Eachus Chairman Roger Hamilton Commissioner

Joan H. Smith Commissioner

A party may request rehearing or reconsideration of this order pursuant to ORS 756.561. A request for rehearing or reconsideration must be filed with the Commission within 60 days of the date of service of this order. The request must comply with the requirements in OAR 860-014-0095. A copy of any such request must also be served on each party to the proceeding as provided by OAR 860-013-0070(2). A party may appeal this order to a court pursuant to applicable law.