

**BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON**

UM 1133

In the Matter of)	
)	
STAFF OF THE PUBLIC UTILITY)	
COMMISSION OF OREGON)	ORDER
)	
Complaint against QWEST)	
CORPORATION for Violation of)	
Statutory Service Quality Standards)	
between January and December 2003.)	

DISPOSITION: DOCKET CLOSED

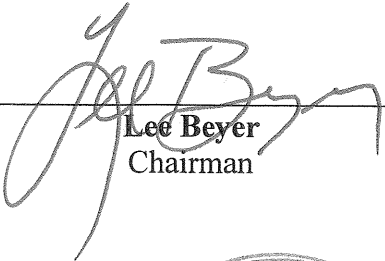
In Order No. 04-211, issued April 14, 2004, the Commission approved a Memorandum of Understanding (MOU) between Qwest Corporation (Qwest) and Commission Staff. Due to violations of service quality standards, Qwest was directed to spend \$215,000 on various network improvements. Specifically, the MOU provided that Qwest install Digital Subscriber Line Access Multiplexer (DSLAM) equipment in rural exchanges that experienced service quality problems in 2003.

On February 28, 2005, Staff filed a report stating that Qwest had met the conditions set forth in Order No. 04-211. Staff explains that Qwest installed eleven DSLAMS, with actual costs exceeding the required \$215,000 penalty. For these reasons, Staff states that there is no longer a reason to hold this matter open. Staff's final report is attached as Appendix A, and is incorporated by reference.

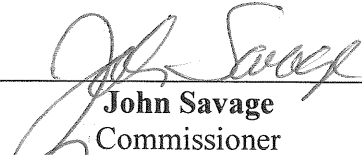
ORDER

IT IS ORDERED that docket UM 1133 is closed.

Made, entered, and effective MAR 17 2005 .



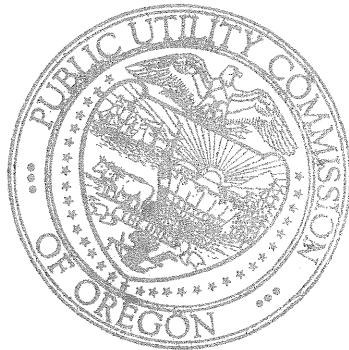
Lee Beyer
Chairman



John Savage
Commissioner



Ray Baum
Commissioner



A party may request rehearing or reconsideration of this order pursuant to ORS 756.561. A request for rehearing or reconsideration must be filed with the Commission within 60 days of the date of service of this order. The request must comply with the requirements in OAR 860-014-0095. A copy of any such request must also be served on each party to the proceeding as provided by OAR 860-013-0070(2). A party may appeal this order to a court pursuant to applicable law.

**PUBLIC UTILITY COMMISSION OF OREGON
STAFF REPORT**

DATE: February 17, 2005
 TO: Public Utility Commission
 FROM: Irv Emmons *IE*
 THROUGH: Lee Sparling, Phil Nyegaard *PN*, and Lance Ball *LB*
 SUBJECT: UM 1133 Final Report

This is the final report for UM 1133, Complaint Against Qwest Communications International Inc (Qwest) for Violation of Statutory Service Quality Standards between January and December 2003. Qwest has finished the work requirements of Commission Order No. 04-164, dated March 22, 2004.

Penalties were used for the installation of DSLAMs (Digital Subscriber Line Access Multiplexer) in rural communities that had service quality violations. A DSLAM serves as the point of interface between a number of subscriber premises and the carrier network. These devices provide DSL to pockets of customers in rural communities that would not have otherwise had the broadband access. The following work was accomplished under UM 1133.

- Actual costs exceeded the penalty amount of \$215,000.00 by \$25,090.90.
- Eleven DSLAMs were installed.
- Installations were completed prior to December 31, 2004, as required.
- Qwest followed the Memorandum of Understanding approved by Commission Order No. 04-164.

This report confirms the final accounting of this effort, as reported by Qwest in their January 13, 2005 report. The following work was completed:

Exchange	DSLAM Address	Location Cost	Completed Date
Blue River	X 49451 McKenzie Hwy	\$25,836.34	7/13/2004
	X 55141 McKenzie Hwy	\$42,986.43	12/24/2004
Lowell	X 82415 Lost Creek Rd	\$14,824.62	12/24/2004
Mapleton	X 11750 Highway 36	\$18,126.46	7/10/2004
	TA1125 CO Power Shelf - Adtran	\$5,606.50	7/27/2004
Marcola	X 39967 Mohawk River Rd	\$40,893.66	7/23/2004
	X 94310 Johnson Rd	\$19,404.84	7/26/2004
	X 39891 Howard Rd	\$20,850.01	9/2/2004
North Plaines	X 30-183 NW Dairy Creek Rd	\$18,872.47	6/30/2004
	X 5.19.58 NW Shadybrook	\$12,606.59	10/28/2004
Warm Springs	1 Kahneeta Village	\$20,082.98	6/30/2004
TOTAL		\$240,090.90	

Qwest Communications has met the conditions delineated in the Commission's Order No. 04-164 and asks the Commission to close PUC Docket No. UM 1133. I concur with the company's request.

A handwritten signature in cursive script that reads "Irv L Emmons".

Irv Emmons
Senior Telecommunications Engineer