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**BEFORE THE PUBLIC UTILITY COMMISSION**

**OF OREGON**

UM 779

In the Matter of	)	
	)	ORDER
Public Utility Commission of Oregon	)	
Determination of Late-Payment Rate and	)	
Interest Accrued on Customer Deposits.	)	

**DISPOSITION: CURRENT LATE PAYMENT RATE CHANGED;  
CUSTOMER DEPOSIT INTEREST ACCRUAL RATE CHANGED**

At its public meeting on November 23, 2004, the Commission adopted Staff's recommendation that the Public Utility Commission of Oregon (Commission) change the current 1.5 percent monthly rate, which utilities charge customers on overdue accounts, to 1.7 percent. Staff also recommends that the 1 percent annual rate at which utilities must credit customer deposit accounts be changed to 2 percent. Staff's recommendation is attached as Appendix A and is incorporated by reference.

**ORDER**

IT IS ORDERED that effective January 1, 2005:

1. The monthly late-payment rate which utilities may charge customers on overdue accounts is changed from 1.5 percent to 1.7 percent.
2. The customer deposit interest accrual rate is changed from 1 percent to 2 percent.
3. These rates shall remain in effect until further notice.

Made, entered, and effective \_\_\_\_\_.

BY THE COMMISSION:

\_\_\_\_\_  
**Becky L. Beier**  
 Commission Secretary

A party may request rehearing or reconsideration of this order pursuant to ORS 756.561. A request for rehearing or reconsideration must be filed with the Commission within 60 days of the date of service of this order. The request must comply with the requirements in OAR 860-014-0095. A copy of any such request must also be served on each party to the proceeding as provided by OAR 860-013-0070(2). A party may appeal this order to a court pursuant to applicable law.

**PUBLIC UTILITY COMMISSION OF OREGON  
STAFF REPORT  
PUBLIC MEETING DATE: November 23, 2004**

REGULAR \_\_\_\_\_ CONSENT  X  EFFECTIVE DATE  January 1, 2005

**DATE:** November 17, 2004

**TO:** Lee Sparling through Marc Hellman and Bryan Conway

**FROM:** Ming Peng

**SUBJECT:** OREGON PUBLIC UTILITY COMMISSION STAFF: (Docket No. UM 779)  
Commission Determination of Late-Payment Rate and Interest Accrued on Customer Deposits.

**STAFF RECOMMENDATION:**

Staff recommends changing the current late-payment rate of 1.5% to 1.7% monthly (18% to 20.4% Annual Percentage Rate). The late-payment rate is the fee utilities may charge customers on overdue accounts. Staff also recommends that, beginning January 1, 2005, the annualized interest rate at which utilities must credit customers for deposits be changed to 2%, from the current 1%.

**DISCUSSION:**

**Late-Payment Rate:** (Oregon Administrative Rules) OAR 860-21-0126(3), and OAR 860-34-0120(2) specify that the Commission "will determine the late-payment rate based on a survey of prevailing market rates for late-payment charges of commercial enterprises and will advise all utilities of the changes in the rate they may use to determine late-payment charges on overdue customer accounts as needed. The current late-payment rate and the conditions for its application to customer accounts shall be specified on the energy or large telecommunications utility bill."

Staff surveyed 30 commercial accounts that reasonably represent the general range of businesses likely to be patronized by most utility consumers, such as department stores (including furniture), a gasoline dealer, air travel, a tire retailer, a home improvement warehouse, a hardware store, water and sewer systems, recycling and disposal firms, electricity and telephone companies as well as insurance companies.

The survey indicated that an average monthly rate of 1.7% is applied by a few businesses for late payments. Most businesses (commercial enterprises), however, charge a flat fee for late payments (for example, \$10 up to \$35) in addition to a finance charge of 1.23% to 1.99% per month. Some publicly owned utilities (water/sewer and electricity) and insurance companies do not charge a late-payment fee. Past due accounts are subject to cancellation of the services or policies.

Across the country, many utility companies set the late-payment fees at a certain percentage point per month to ensure that the cost of not paying a utility bill is roughly equal to the cost of not paying a credit card. Staff recommends changing the current 1.5% monthly charge for late utility payments to 1.7%. It is reasonably consistent with the practices of commercial enterprises.

**Interest Paid on Customer Deposits:** OAR 860-21-0210(1) and OAR 860-34-0160(1) state that "Each year, the Commission shall establish an annual interest rate that must be paid on customer deposits. The Commission will base the rate upon consideration of the effective interest rate for new issues of one-year Treasury Bills issued during the last week of October, the interest rate on the most recent issuance of one-year Treasury Bills, or the effective interest rate for the average yield of Treasury Bills of the closest term issued during the last week of October. This interest rate, rounded to the nearest one-half of one percent, shall apply to deposits held during January 1 through December 31 of the subsequent year."

No new issues of 52-week Treasury bills were issued during the last week of October 2004. Staff used the average yields of Treasury bills of the closest term issued during the last week of October. From October 25 to 29, 2004, the Wall Street Journal reported that the Treasury bill maturing on April 28, 2005 (177-183 days to maturity), had asking yields that had an average of 2.1%. As specified in the administrative rules, the annual interest rate is rounded to 2.0%.

**PROPOSED COMMISSION MOTION:**

Staff's recommendation to change the current late-payment rate to 1.7% on overdue customer accounts, and the annual interest rate to 2.0% on customer deposits for the calendar year 2005, be adopted.

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