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BEFORE THE PUBLIC UTILITY COMMISSION**

OF OREGON

UM 779

In the Matter of)	
)	ORDER
The Commission's Determination of Late-)	
Payment Rate and Interest Accrued on Customer)	
Deposits.)	

**DISPOSITION: CURRENT LATE PAYMENT RATE REMAINS IN EFFECT;
CUSTOMER DEPOSIT INTEREST ACCRUAL RATE UNCHANGED**

At its Public Meeting on November 13, 2003, the Commission adopted Staff's recommendation that the current 1.5 percent monthly rate which utilities charge customers on overdue accounts remain in effect and that the 1.0 percent annual rate at which utilities must credit customer deposit accounts be unchanged. Staff's recommendation is attached as Appendix A and is incorporated by reference.

ORDER

IT IS ORDERED that:

1. The monthly late-payment rate which utilities may charge customers on overdue accounts shall remain at 1.5 percent.
2. The annual rate at which utilities must credit customer deposit accounts shall remain at 1.0 percent. Pursuant to OAR 860-021-0210(1) and OAR 860-034-0160(1).
3. These rates shall remain in effect until further notice.

Made, entered and effective _____.

BY THE COMMISSION:

BECKY L. BEIER
Commission Secretary

ORDER NO. 03-667

ITEM NO. CA15

**PUBLIC UTILITY COMMISSION OF OREGON
STAFF REPORT
PUBLIC MEETING DATE: November 13, 2003**

REGULAR _____ **CONSENT** X **EFFECTIVE DATE** _____

DATE: November 1, 2003

TO: Lee Sparling through Marc Hellman and Bryan Conway

FROM: Ming Peng

SUBJECT: UM 779: Commission Determination of Late-Payment Rate and Interest
Accrued on Customer Deposits.

STAFF RECOMMENDATION:

Staff recommends no change in the current late-payment rate of 1.5% monthly. The late-payment rate is the fee utilities may charge customers on overdue accounts. Staff also recommends no change in the current 1.0% annual rate at which utilities must credit customer deposit accounts, beginning January 1, 2004.

DISCUSSION:

Late-Payment Rate: (Oregon Administrative Rules) OAR 860-21-126(3) and OAR 860-34-120(2) specify that the Commission "will determine the late-payment rate annually based on a survey of prevailing market rates for late-payment charges of commercial enterprises and will advise all utilities, by November 15, of each year what rate they may use to determine the late-payment charges on overdue customer accounts during the following calendar year."

Staff surveyed about 30 commercial accounts that reasonably represent the general range of businesses likely to be patronized by most utility consumers, such as department stores (including furniture), a gasoline dealer, air travel, a tire retailer, a home improvement warehouse, a hardware store, water and sewer systems, recycling and disposal firms, electricity and telephone companies as well as insurance companies.

APPENDIX A
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The survey indicated that an average monthly rate of 1.5% is applied by a few businesses for late payments. Most businesses (commercial enterprises), however, charge a flat fee for late-payments (for example, \$10 to \$35) in addition to a finance charge of 0.83% to 1.91% per month. Some publicly owned utilities (water/sewer and electricity) and insurance companies do not charge for late-payment. Past due accounts are subject to cancellation of the services or policies.

Across the country, many utility companies set the late payment fees at 1.5% per month to ensure that the cost of not paying a utility bill is roughly equal to the cost of not paying a credit card. Staff recommends no change on the current 1.5% monthly charge for late utility payments. It is reasonably consistent with the practices of commercial enterprises.

Interest Paid on Customer Deposits: OAR 860-21-210(1) and OAR 860-34-160(1) state that "Each year, the Commission shall establish an annual interest rate that must be paid on customer deposits. The Commission will base the rate upon consideration of the effective interest rate for new issues of one-year Treasury Bills issued during the last week of October, the interest rate on the most recent issuance of one-year Treasury Bills, or the effective interest rate for the average yield of Treasury Bills of the closest term issued during the last week of October. This interest rate, rounded to the nearest one-half of one percent, shall apply to deposits held during January 1 through December 31 of the subsequent year."

No new issues of 52-week Treasury bills were issued during the last week of October 2003. Staff used the average yields of Treasury bills of the closest term issued during the last week of October. From October 27 to 31, 2003, the Wall Street Journal reported that the Treasury bill maturing on April 29, 2004 (178-183 days to maturity) had asking yields that had an average of 1.02%. As specified in the administrative rules, the rate is rounded to 1.0%.

PROPOSED COMMISSION MOTION:

Staff's recommendation to continue the current late-payment rate of 1.5% monthly on overdue customer accounts and annual interest rate of 1.0% on customer deposits for the calendar year 2004 be adopted.

UM 779-2004