

ORDER NO. 02-885

ENTERED DEC 19, 2002

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BEFORE THE PUBLIC UTILITY COMMISSION

OF OREGON

UM 1049

In the Matter of)	
)	
QWEST COMMUNICATIONS)	ORDER
)	
Complaint for Violation of Statutory)	
Service Quality Standards between January)	
and December 2001.)	

DISPOSITION: DOCKET CLOSED

In Order No. 02-344, the Commission accepted a Memorandum of Understanding (MOU) between Qwest Corporation (Qwest) and Staff. Due to violations of service quality standards, Qwest agreed to make certain investments to upgrade remote testing capabilities at selected Digital Loop Carriers (DLC) locations. The MOU identified upgrades for 53 DLC locations that would benefit 36,524 customers.

On November 21, 2002, Staff filed a report stating that Qwest had met the conditions set forth in Order No. 02-344. Staff explains that Qwest actually completed upgrades to 63 DLC locations to benefit 42,948 customers. Staff adds that Qwest's actual costs exceeded the required \$255,000 penalty. For these reasons, Staff states that there is no longer a reason to hold this matter open.

ORDER

IT IS ORDERED that docket UM 1049 is closed.

Made, entered, and effective _____.

Roy Hemmingway
Chairman

Lee Beyer
Commissioner

Joan H. Smith
Commissioner

A party may request rehearing or reconsideration of this order pursuant to ORS 756.561. A request for rehearing or reconsideration must be filed with the Commission within 60 days of the date of service of this order. The request must comply with the requirements in OAR 860-014-0095. A copy of any such request must also be served on each party to the proceeding as provided by OAR 860-013-0070(2). A party may appeal this order to a court pursuant to applicable law.