



Oregon

Tina Kotek, Governor

Public Utility Commission

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BY EMAIL

CenturyTel of Oregon, Inc., dba CenturyLink

Robyn.M.Crichton@centurylink.com

RE: Advice No. 23-002

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 229. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 5
1st Revised Page 22

SPECIAL INTERCEPT SERVICES

5.11 CONDITIONS

- A. Basic Intercept Service includes all intercept recordings that do not provide the new number information.** (N)
(N)
- B. New Number Referral Service – GRANDFATHERED** includes all intercept recordings that provide new number information. (C)
- Effective December 31, 2023, New Number Referral Service is grandfathered and will no longer be available to new customers.** (N)
(N)
- C. Customized Referral Service – GRANDFATHERED** allows customers to provide a customized referral message. (C)
- Effective December 31, 2023, Customized Referral Service is grandfathered and will no longer be available to new customers.** (N)
(N)
- D.** Specialized intercept services are provided to customers that have a record listed in the directory or on directory assistance. The Service is not provided with Centrex (except where facilities are available) or Direct Inward Dialing (DID). (T)
- E.** Special Intercept Services are provided to both residence and business customers. Special Intercept Services apply to temporarily or permanently disconnected numbers, including vacation suspension service and telephone number changes. (T)
- F.** Intercept services are subject to the availability of the disconnected number and the availability of Central Office facilities. (T)
- G.** The minimum service period for New Number Referral Service and Customized Referral Service is one (1) month. (T)
- H.** Applications for Special Intercept Services will be accepted only from the customer or the customer's representative who has the authority to order the Special Intercept Services. (T)
- I.** The Company will be held harmless from any claim, which may arise out of the Company's provision of Special Intercept Services. (T)
- J.** The Company retains the unrestricted right to refuse any intercept message. (T)
- K.** Customized Referral Service allows for the recording of a customer's message. No advertising will be permitted. (T)
- L.** The Customized Referral Service message must consist of (T)
- The name of the customer
 - New number, if available
 - Message
- M.** If a Customized Referral Message is found to be unacceptable, i.e., advertising, offensive language, etc., the customer shall be contacted to modify the message or the service is subject to termination by the Company. (T)

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SPECIAL INTERCEPT SERVICES

5.11 RATES

	<u>Service Code</u>	<u>Nonrecurring Charge (XNR)</u>	<u>Monthly Rate</u>	
1.	Basic Intercept Service is provided at no charge.			(N)
2.	New Number Referral - GRANDFATHERED Business	NNRB	\$10.00	\$10.00 (C)
3.	Customized Referral - GRANDFATHERED Business	CIRB	10.00	25.00 (C)