

Public Utility Commission

201 High St SE Suite 100 Salem, OR 97301-3398 **Mailing Address:** PO Box 1088 Salem, OR 97308-1088 503-373-7394

October 18, 2021



BY EMAIL Qwest Corporation, dba Centurylink QC Robyn.M.Crichton@centurylink.com

RE: Advice No. 2021-004-PL

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 174. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Nolan Moser Nolan Moser Chief Administrative Law Judge Public Utility Commission of Oregon 503-689-3622

QWEST CORPORATION D/B/A CENTURYLINK QC PRICE LIST

OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION

SECTION 1 11th Revised Sheet 5 Cancels 10th Revised Sheet 5

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

SHEET

(T) (N)

5.9 5.9.1	PACKAGED SERVICES PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE	140 140
5.10	RESALE/SHARING OF SERVICE	171
5.11	LOCAL VOICE DISCOUNT PLANS	173
5.11.1	LINE VOLUME PLAN	173
5.11.2	CORE CONNECT	178
5.11.3	CenturyLink Business Bundle	182
5.11.4	UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME	
	Phone with 30 Minutes Nationwide Long Distance	186
5.11.5	CENTURYLINK BUSINESS BUNDLE	188
5.11.6	SIMPLY UNLIMITED BUSINESS	191

SECTION 105. OBSOLETE EXCHANGE SERVICES

105.2 L 105.2.2 105.2.5 105.2.8 105.2.13	ocal Exchange Service Message Rate Service Local Service Options Network Interface Line Business Line Volume Purchase Plan	1 1.2 3 5
105.3 P 105.3.1 105.3.5	rivate Branch Exchange (PBX) Trunks Message Rate Trunks Automatic-Identification-Of-Outward- Dialing Service (AIOD)	11.1 11.1 12
105.4.3 105.4.6 105.4.10 105.4.14	REMIUM EXCHANGE SERVICES Custom Calling Services <i>TELECHOICE</i> Business Service Custom Ringing Service Custom Solutions	15 15 20 22 23
105.4.17 105.5.7 105.6	SELECT CALL ROUTING SERVICE PUBLIC ACCESS LINE SERVICE JOINT USER SERVICE	28 35.1 35.7
105.7 105.7.1	Directory listings Listing Services	36 36

Received Filing Center AUG 13 2021

NOTICE

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION

SECTION 5

Original Sheet 191

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.6 SIMPLY UNLIMITED BUSINESS

- A. Description
 - 1. Simply Unlimited Business is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service an additional features and services for a flat monthly rate.
 - 2. Simply Unlimited Business is available for a maximum of twenty business lines and/or key trunks at a given customer location, not to exceed twenty-five lines across all customer locations in territories served by a CenturyLink incumbent local exchange carrier.
 - 3. Customers must also subscribe to companion long distance service provided by CenturyLink Communications, LLC for the initial and each additional bundle.
 - 4. Customers may also subscribe to Company's 1.5 Mbps or greater High-Speed Internet provided by the Company or a CenturyLink affiliate: at each bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High-Speed Internet service must be billed on the same invoice as the Simply Unlimited Business but may be provisioned on access lines or trunks other than Simply Unlimited Business.

5. Simply Unlimited Business includes a flat rate one-party business line or key trunk with Touch Tone, flat rate Extended Area Service, unlimited expanded local calling (where applicable) and the following services and features, where available: Rotary Hunt Service (a.k.a. Rotary Line Service, Hunting Arrangement) Busy Redial (aka Repeat Dial) Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Forward Busy - Fixed Call Forward No Answer – Fixed Call Forward Remote Activation Selective Call Forwarding Call Waiting/Cancel Call Waiting (a.k.a. Enhanced Call Waiting) Call Waiting ID Three-Way Calling or Three-Way Calling with Transfer Return Call (a.k.a. Call Return) Selective Call Rejection (a.k.a. Call Rejection) Message Waiting (Deregulated Service) Voicemail (Deregulated Service)

Transmittal No. 2021-004-PL

Effective: August 16, 2021

NOTICE THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE. OR2021-15

Received Filing Center AUG 13 2021

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION

SECTION 5

Original Sheet 192

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.6 SIMPLY UNLIMITED BUSINESS

- B. Regulations
 - 1. Simply Unlimited Business lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
 - 2. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
 - 3. There is no minimum service period for the Local Exchange Service and features provided in Simply Unlimited Business. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.
 - 4. If customers discontinue any of the required services or features, the remaining components of the Simply Unlimited Business selected by the customer will be converted to a la carte rates. If optional High-Speed Internet service is discontinued at any bundle location, the discounted monthly rate will no longer apply and all Simply Unlimited Business lines at that location will be converted to the applicable monthly rate.
 - 5. Simply Unlimited Business is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
 - 6. Simply Unlimited Business cannot be combined with any other discounts unless otherwise specified.
 - 7. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Simply Unlimited Business, the following monthly rate will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

Transmittal No. 2021-004-PL	Effective: August 16, 2021
NOTICE	0
THE INFORMATION CONTAINED IN THIS DOCUME	ENT IS SUBJECT TO CHANGE.
OR2021-15 Received	
Filing Center	
AUG 13 2021	

PRICE LIST

OREGON

SECTION 5

Original Sheet 193

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

EXCHANGE AND

FOURTH EDITION

NETWORK SERVICES

5.11.6 SIMPLY UNLIMITED BUSINESS

- C. Application of Rates and Charges
 - 1. An Activation Fee will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Activation Fee. The Activation Fee will be waived when:
 - customer migrates existing Local Exchange Service lines to Simply Unlimited Business, or
 - customer orders Simply Unlimited Business additional lines subsequent to establishment of the initial line, or
 - customer orders optional High-Speed Internet at each bundle location.
 - 2. The normally applicable service charges will apply when Simply Unlimited Business customers request a change back to Local Exchange Service or another packaged service.
 - 3. The monthly rate includes a flat rate one-party business line or key trunk with Touch tone, flat rate EAS, expanded local calling (where available), features, unlimited long distance provided by CenturyLink Communications, Inc., and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), and Access Recovery Charge.
 - 4. Simply Unlimited Business includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is \$5.00 higher than the rate in effect on the service establishment date. Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than \$5.00, not to exceed the then-prevailing tariffed rate.
 - 5. Simply Unlimited Business lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Business line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.

Transmittal No. 2021-004-PL	Effective: August 16, 2021
NOTICE	
THE INFORMATION CONTAINED IN THIS DOCUME	NT IS SUBJECT TO CHANGE.
OR2021-15 Received	
Filing Center	
AUG 13 2021	

PRICE LIST

OREGON

SECTION 5

Original Sheet 194

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

EXCHANGE AND NETWORK SERVICES

FOURTH EDITION

5.11.6 SIMPLY UNLIMITED BUSINESS

- C. Application of Rates and Charges
 - 6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Business will increase.
 - 7. The following monthly rates do not include applicable charges for non-regulated High-Speed Internet provided by the Company. However, the charges listed in 5.11.6.C.3. preceding and the rate for High-Speed Internet will appear as a single line item on the customer's bill. Zone charges do not apply.
- D. Rates and Charges

	Monthly Rate			
Option	Initial Bundle, Per Location	Each Additional Bundle, Per Location	Activation Fee	
Simply Unlimited Business with Long Distance	\$50.00	\$50.00	\$50.00	
Simply Unlimited Business with Long Distance and High-Speed Internet ^[1]	40.00	35.00		

^[1] This monthly rate and the applicable rate for HSI will appear on invoice as a single line item.