



Oregon

Kate Brown, Governor

Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

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BY EMAIL

United Telephone Company of the Northwest, dba CenturyLink

Robyn.M.Crichton@centurylink.com

RE: Advice No. 102 #21-004

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 170. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

SPECIAL EXCHANGE SERVICES

DIRECT INWARD DIALING SERVICE

DESCRIPTION

Direct Inward Dialing (DID) Service is available from digital central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant.

DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 8.4.C.2. of the United Telephone Company of the Northwest d/b/a CenturyLink OR PUC No. 4 Tariff.

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(N)

CONDITIONS

- A. Customers will be required to maintain an adequate number of DID trunks to prevent network degradation.
- B. DID trunks are equipped for one-way inward service only and all trunks in a trunk group serving DID station lines must be equipped for DID service. Trunks serving non-DID station lines and trunks used for outward service from all station lines do not need to be equipped for DID service.
- C. DID service in connection with customer-provided switching equipment is furnished to the point of interface with the network. The customer's switching equipment must provide answer supervision.
- D. Numbers are available individually or in sequential number blocks of twenty-five (25). The assignment of telephone numbers and the sequence of numbers assigned to a DID service is at the discretion of the Company. Where equipment configuration requires the assignment of blocks of telephone numbers, charges and rates preceding are applicable for each unused number in the block of numbers assigned.
- E. The assignment of sequential numbers will be based on the availability of blocks of numbers and done at the discretion of the Company.
 - 1. A DID sequential number block is a group of twenty-five (25) telephone numbers in numeric order (the last digit of the first number within the block is a zero or five, and the last number within the block is a four or a nine.
- F. Directory listings for DID telephone numbers will be provided subject to the charges, rates, and conditions for business additional listings (Section 5).
- G. All calls to DID telephone numbers will be routed to the PBX for handling.

CENTREX

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described under Section 8 "Multi-Line Telephone Systems" (MLTS) in United Telephone Company of the Northwest Oregon **OR PUC No. 4 Tariff.**

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Equipment connected as described preceding must also be configured such that it is capable of conveying the dispatchable location of a "911" caller as described in Section 8.4.C.2. of the United Telephone Company of the Northwest d/b/a CenturyLink OR PUC No. 4 Tariff.

(N)

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Centrex is a digital communications service provided by central office equipment located on telephone company premises. The service is subject to the availability of facilities, features and central office equipment. The service provides access to the local exchange, interexchange access, intrasystem communications, and Centrex feature packages.

I. FEATURE PACKAGES

A. Basic Feature Package (Station, System & Other)

STATION FEATURES

Automatic Line
Blind Transfer Recall
Call Forward ALL Calls
Call Forward Busy
Call Forward No Answer
Call Park
Call Pickup
Call Waiting
Call Waiting and Three-Way Calling Interactions
Camp-on With Music
Consultation Hold
Permanent Hold
Ring Again
Speed Call, Group, Long List
Speed Call, Individual, Long List
Speed Call, Individual, Short List
Station Call Park
Three-Way Conference/Transfer

SYSTEM FEATURES

Call Restriction
Fully-Restricted Service
Semi-Restricted Service
Toll-Restricted Service
Unrestricted Service
Code Call Access
Code Restriction