



Oregon

Kate Brown, Governor

Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

February 25, 2021



BY EMAIL

United Telephone Company of the Northwest

Robyn.M.Crichton@centurylink.com

RE: Advice No. 21-001

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 162. A receipted copy of the acknowledged sheet in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

PROMOTIONS

Customer Success 1 or 2 Months Credit

From February 22, 2021 through August 21, 2021, existing business customers who do not qualify for a term discount plan for local exchange service may be eligible for a bill credit when they agree to retain their basic local exchange service(s) for at least one year. To be eligible, customers must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. Customers must also be subscribed to business local exchange service or a bundle that includes local exchange service. Eligible customers who agree to retain service for one year will receive a bill credit equal to the monthly charge for the local exchange or bundled services retained. Customers who agree to retain service for two years will receive two consecutive bill credits equal to the monthly charge associated with the eligible services. Taxes and surcharges applied against the regular monthly charges will not be credited.

If a customer discontinues service prior to the end of agreed upon service period, credits issued under this promotion will be rescinded, and charges for credits issued will be reflected on the customer's final invoice. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.