



Oregon

Kate Brown, Governor

Public Utility Commission

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April 21, 2020



BY EMAIL

CenturyLink

Robyn Crichton

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RE: Advice No. 20-001

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 150. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

(503) 378-3098

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

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**BASIC EXCHANGE ACCESS SERVICE
(Business Only)**

5.3 BUSINESS RATES

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

| <u>Class of Service</u> ⁽¹⁾ | <u>Rate Group I</u> | <u>Rate Group II</u> |
|--|---------------------|----------------------|
| Flat Rate Service (1-PTY) | \$28.00 (I) | \$31.00 (I) |
| Local Measured Service ^[2] | \$23.00 (I) | \$29.00 (I) |
| Payphone Service | \$20.31 | \$27.25 |

Nonrecurring charges from Schedule 3 in the tariff and price list apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a nonrecurring charge.

^[1] Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

^[2] Measured Usage Charges also apply. See Section 5 in Tariff No. 6.

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CUSTOM CALLING SERVICE

5.6 CONDITIONS (Cont'd)

- (D)
(D)

I. From time to time, the Company may provide a special promotion to its customers. The offering may be limited to certain dates, times, and locations. Customers who subscribe to new Custom Calling service and are not satisfied with the new service after one month will be eligible for a refund. Under this promotion, each eligible customer who requests a refund shall be allowed a one-month credit for each new Custom Calling service that is not satisfactory.

(T)

- (D)

J. Outbound Call Block Feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Enhanced Universal Emergency Number Service) and 711 (Telecommunications Relay Service). In addition, all pay-per-use features are blocked. All other Custom Calling Services features and Custom Calling II features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence one-party line service customers.

(T)

- (M)

- (M)

(M) Material moved to 3rd Revised Page 9.

CenturyTel of Oregon, Inc.
d/b/a CenturyLink
PL No. 101 #20-001

Effective: March 20, 2020

OR2020-02

Received by OPUC
Filing Center
03/18/2020

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CUSTOM CALLING SERVICE

5.6 RATES (Cont'd)

Applicable to business and residence one party line service.

| | | | |
|-----------|--|---------------------|----------------|
| A. | No Nonrecurring Charge applies for the installation or change of the following Custom Calling Service Features. | | (M) (T) (T) |
| | | <u>Monthly Rate</u> | |
| | Call Forwarding, each line equipped | \$3.25 (I) | |
| | Call Forward No Answer, each line equipped | 3.00 (I) | |
| | Call Forward Busy, each line equipped | 3.00 (I) | (M) |
| | Call Forward Busy/No Answer | 5.00 (I) | |
| | Speed Call, each line equipped | | |
| | Speed Call 8 | 4.75 (I) | |
| | Speed Call 30 | 6.00 (I) | |
| | 3-Way Calling (a.k.a. Three-Way Calling), each line equipped | 4.75 (I) | (T) |
| | Call Waiting, each line equipped | 4.75 (I) | |
| | Call Waiting and Call Waiting Cancel | 6.00 (I) | |
| | Distinctive Ring (a.k.a. Personal Ring), each number assigned | 5.00 | (T) |
| | Intercom Calling | 3.25 (I) | |
| | | | (D) |
| | Outbound Call Block Feature | 5.00 | (D) |
| | | | (D) |

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CUSTOM CALLING II

5.7 RATES AND CHARGES

A. Custom Calling II Discounts

1. Multiple Line Caller ID, per line

Monthly Rate

| | |
|---------------|--------|
| 3 - 20 Lines | \$6.00 |
| 21 - 50 Lines | 6.00 |
| 51+ Lines | 6.00 |

- 2.** The following discounted monthly rates will apply for any of the features if they are ordered in addition to any packages listed previously under Custom Calling I. If multiple Custom Calling II features are ordered without any Custom Calling I package, then the first feature will be billed at the regularly price listed rate and each subsequent feature will be billed at the discounted price.

Monthly Rate ⁽¹⁾

| | |
|------------------------------|-------------------|
| Anonymous Caller Reject *77 | \$4.50 (I) |
| Busy Redial *66 | 4.50 (I) |
| Call Return *69 | 4.50 (I) |
| Caller ID | 9.00 (I) |
| Call Forward Remote Access | 3.00 |
| Personal Ringing | 4.50 (I) |
| VIP Alert | 4.50 (I) |
| Selective Call Accept *64 | 4.50 (I) |
| Selective Call Forward *63 | 4.50 (I) |
| Selective Call Rejection *60 | 4.50 (I) |

⁽¹⁾ Grandfathered to existing customers. No new service will be offered.

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Effective: March 20, 2020

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Received by OPUC
Filing Center
03/18/2020

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REMOTE CALL FORWARDING SERVICE

5.9 CONDITIONS (Cont'd)

- M. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone (RCF location).
1. Between the calling telephone and the called RCF location, the calling party is responsible for the payment of the charges applicable for the type of call involved with the exception of those calls which are placed collect and accepted by the RCF Service customer.
 2. The RCF Service customer is responsible for the payment of the charges from the called telephone (RCF location) to the terminating telephone. The applicable charges for this portion of the remotely forwarded call shall be:
 - the EAS measured usage rate (See Tariff No. 6), or
 - the appropriate dial, station-to-station charge.

These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

- N. RCF Service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.

RATES

| | <u>Service Code</u> | <u>Nonrecurring Charge</u> | <u>Monthly Rates</u> |
|---|-------------------------|--------------------------------|--------------------------|
| A. Each Remote Call Forwarding Service without call screening and blocking | RCF | * | \$20.00 (I) |
| with call screening and blocking | RCFB | * | 27.50 |
| B. Change of local telephone number | -- | * | -- |
| C. Change of number to the call forwarding location | -- | * | -- |

* A service charge as set forth in Section 3 applies.

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PACKAGED SERVICES

5.12 CUSTOM CALLING PACKAGES

Monthly Rates

- | | | |
|----|---|-------------------|
| A. | Two Feature Package; any two Custom Calling features ⁽¹⁾ except 30 number Repertory Speed Call, Call Waiting and Call Waiting Cancel and Distinctive Ring - Per line equipped | \$5.00 (I) |
| B. | Four Feature Package; Call Forwarding, 3-Way ⁽¹⁾ Calling, Call Waiting and Call Waiting Cancel, plus 8 number Speed Call, - Per line equipped | 9.00 (I) |

⁽¹⁾ Grandfathered to existing customers. No new service will be offered.

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PACKAGED SERVICES

5.13 SIMPLE CHOICE ONE ⁽¹⁾ and SIMPLE CHOICE TWO ⁽¹⁾ (Cont'd)

C. CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this price list shall apply.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice One and Simple Choice Two. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to Simple Choice Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice One and Simple Choice Two features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice One and Simple Choice Two. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this price list, increase, Simple Choice One and Simple Choice Two rates may also increase.

D. RATES

| | <u>Residence</u> | <u>Business</u> | |
|--|--------------------|--------------------|------------|
| Simple Choice One Rate Group 1 and 2 | \$34.00 (I) | \$42.00 (I) | (T) (D) |
| Simple Choice Two Rate Group 1 and 2 | \$60.00 (I) | - | (T) (D) |

Nonrecurring

A nonrecurring charge will not apply for installation of the features for Simple Choice One and Simple Choice Two. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 3.

⁽¹⁾ Grandfathered to existing customers at their present location.

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PACKAGED SERVICES

5.14 VOICE MAIL-COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forward No Answer
Call Forward Busy
or, Call Forward Busy/No Answer
Message Waiting Indication - Audible or Visual

B. CONDITIONS

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
3. This package is available only to individual line residence and business customers.

C. RATES

| | Monthly Rate <u>Per Line</u> |
|-----------|---------------------------------|
| Residence | \$3.00 (I) |
| Business | 3.00 |

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PACKAGED SERVICES

5.15 SIMPLE CHOICE ⁽¹⁾/BUSINESS ASSIST ADVANTAGE (Cont'd)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions are found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice/Business Assist Advantage. However, appropriate nonrecurring charges apply for installation of, moves, and changes to the access line.
3. Simple Choice/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
4. All recurring charges applicable to an access line apply to Simple Choice/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
5. If access line rates increase for residence and business service, as found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5. Simple Choice/Business Assist Advantage rates may also increase.

D. RATES

| | Monthly Rate | | (T) |
|------------------------------|---------------------|--------------------|-----|
| | <u>Residence</u> | <u>Business</u> | |
| Simple Choice ⁽¹⁾ | | | |
| - Rate Group 1 | \$35.00 (I) | -- | |
| - Rate Group 2 | 35.00 (I) | -- | |
| Business Assist Advantage | | | |
| - Rate Group 1 | -- | \$50.00 (I) | |
| - Rate Group 2 | -- | 50.00 (I) | |

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Schedule 3 of CenturyTel of Oregon, Inc. P.U.C. Or. No. 6.

- ⁽¹⁾ Effective December 26, 2014, Simple Choice is not available to new customers and is limited to lines in service for existing customers.

CenturyTel of Oregon, Inc.
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PL No. 101 #20-001

OR2020-02

Received by OPUC
Filing Center
03/18/2020

Effective: March 20, 2020

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PACKAGED SERVICES

5.21 BUSINESS UNLIMITED (Cont'd)

C. FEATURES

- 3-Way Calling
- Anonymous Call Reject *77
- Busy Redial *66
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Forwarding
- Call Return *69
- Caller ID (with Name)
- Call Waiting and Cancel Call Waiting
- Call Waiting ID
- Distinctive Ring
- Hunting
- Message Waiting Indicator
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60
- Speed Call 8 or Speed Call 30
- VIP Alert
- Voice Mail (Where Available) ⁽¹⁾

D. MONTHLY RATES

The following rates apply in addition to the monthly rates applicable for companion long distance service.

| Primary Access Line Charge | Each Additional Access Line Charge |
|----------------------------|------------------------------------|
| \$44.00 (I) | \$44.00 (I) |

⁽¹⁾ A \$2.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

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PACKAGED SERVICES

| | <u>Monthly Rate</u> ⁽¹⁾ |
|--|------------------------------------|
| 5.22 <u>ECONOMY PACK BUNDLE</u> | \$33.95 ⁽²⁾ (I) |
| Local Exchange Service | |
| Caller ID Name and Number (includes Anonymous Call Reject #77) – Optional | |
| Call Waiting ID – Optional | |
| Call Waiting – Optional | |

(1) Flat rate EAS charges are included in this rate.

(2) The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

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Effective: March 20, 2020

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DIRECTORY SERVICE

6.1 DIRECTORY LISTINGS (Cont'd)

A. RESIDENCE AND BUSINESS RATES

| Listings Service | NRC | Monthly Rate All Exchanges |
|--------------------------------|--------|-------------------------------|
| Additional Listing | \$5.00 | \$3.50 (l) |
| Alternate Listing | 5.00 | 3.50 (l) |
| Cross-Reference Listing | 5.00 | 3.50 (l) |
| Foreign Listing, Alpha Section | 5.00 | 3.50 (l) |
| Lines of Information, per line | 5.00 | 3.50 (l) |
| Non-Published Listing | (1) | (1) |
| Non-Listed Listing | (1) | (1) |

(T)

(T)

(1) Rates for Non-Published and Non-Listed Services are found in the CenturyTel of Oregon d/b/a CenturyLink OR PUC Tariff No. 6.

(N)
(N)

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DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
2. There are no call allowances or exemptions for Directory Assistance. A maximum of two requests per call are allowed. If two telephone numbers are requested in a single directory assistance call, Directory Assistance Call Completion described in Section 6.5 is available only for the second telephone number provided.
3. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of **\$3.25 (I)** per listing requested will apply. This is in addition to charges listed under Rates following.

B. RATES

Rate Per Month

1. Each call dialed directly by customer **\$3.25 (I)**
2. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

DIRECTORY ASSISTANCE SERVICE

6.4 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

A. TERMS AND CONDITIONS

1. There are no call allowances or exemptions for National Directory Assistance customers.
2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
3. A maximum of two requested telephone numbers are allowed per call.
4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

B. RATES

| | <u>Charge</u> |
|---------------------------------------|---------------|
| Each call dialed directly by customer | \$4.25 (I) |