



Oregon

Kate Brown, Governor

Public Utility Commission

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June 6, 2019



BY EMAIL

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RE: Advice No. 2147

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as ADV 899. A receipted copy of the sheet(s) in your advice filing as amended on March 29, 2019 is attached.

/s/ Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

(503) 378-3098

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 2
2nd Revised Sheet 41
Cancels 1st Revised Sheet 41**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

J. In deciding on the reasonableness of a particular agreement, the Company will take into account the customer's ability to pay, the size of the unpaid balance; the customer's payment history and length of service, and the amount of time and reasons why the debt is outstanding.

K. Returned Payments

A nonrecurring charge will apply for each payment returned by the customer's designated financial institution for reasons such as non-sufficient funds, account closed, payment stopped, etc.

**NONRECURRING
CHARGE**

- Returned Payment Charge

\$30.00 ^[1]

(I)(C)

L. Late Payment Charge (OAR 860-21-126)

1. A late payment charge will apply to accounts not paid in full each month and leaving an unpaid balance of \$30.00 or more to be carried forward.
2. The late payment charge will be listed separately and included in the total amount due on the current bill.
3. The minimum late charge is \$0.50.
4. The rates of interest paid will be established annually by the Oregon Public Utility Commission, in accordance with Oregon Administrative Rule (OAR) 860-21-126.
5. In accordance with OAR 860-21-126(3) and OAR 860-34-120(2), the applicable monthly interest rate will be established annually by the Oregon Public Utility Commission.

^[1] **The residence Returned Payment Charge increase is delayed and will increase from \$20.00 to \$30.00, effective May 1, 2019.**

(N)
(N)

Received by OPUC
Utility Division
3-29-19

Advice No. 2147
Issued by Qwest Corporation
By Phil Grate, State Regulatory Affairs, Director

Effective: February 1, 2019

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
4th Revised Sheet 184
Cancels 3rd Revised Sheet 184**

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

G. Rates and Charges (Cont'd)

2. Listing Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Nonpublished Telephone Number Service, each	NPU	\$ 5.00	\$1.65 ^[1]	(I)(C)
• Nonlisted Telephone Number Service, each				
- Residence	NLT	5.00	0.35	(T)
- Business	NLT	5.00	1.35	(I)(T)

^[1] **The residence Nonpublished Telephone Number Service rate increase is delayed and will increase from \$0.65 to \$1.65, effective May 1, 2019.** (C)
(C)

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Effective: February 1, 2019