



# Oregon

Tina Kotek, Governor

## Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

**Mailing Address:** PO Box 1088

Salem, OR 97308-1088

503-373-7394

December 13, 2023



BY EMAIL

Northwest Natural Gas Company

[efiling@nwnatural.com](mailto:efiling@nwnatural.com)

RE: Advice No. 23-27

The tariff sheets in your November 28, 2023, compliance filing docketed in ADV 1576, are accepted in compliance with Order No. 23-438. Attached is a receipted copy of the sheets in your compliance filing for your records.

*/s/ Nolan Moser*

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

# NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Eighth Revision of Sheet C-1  
Cancels Seventh Revision of Sheet C-1

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## SCHEDULE C MISCELLANEOUS CHARGES AND CREDITS

### APPLICABLE:

To all Customers served by the Company under the Tariff of which this Schedule is a part.

### PURPOSE:

To describe and summarize the charges and credits that may apply to Customers in addition to the rates established in the Rate Schedule or Service Agreement under which Customer receives service. See the DESCRIPTION OF CHARGES provision of this Schedule for specific terms and conditions.

### SUMMARY OF CHARGES and CREDITS:

<b>Late Payment Charge</b>	2.3% of unpaid balance per payment period, but no less than \$3.00	(l)
<b>Charge for Payment Not Honored (per incident)</b>	\$ 15.00	
<b>Service Reconnection Charges</b>		
Scheduled 8:00 a.m. – 5:00 p.m. Mon.-Fri. (except Holidays)	\$ 30.00	
Scheduled after 5:00 p.m., Mon.-Fri.	\$ 80.00	
Same Day after 5:00 p.m. Mon-Fri, or on Saturday or on a Holiday	\$100.00	
<b>Service Reconnection Charges – Curtailment Order</b>		
8:00 a.m. - 5:00 p.m. Mon.-Fri. (except Holidays)	\$ 150.00	
After 5:00 p.m. Mon.-Fri. and on weekends or Holidays	\$ 600.00	
<b>Inaccessible Meter Charge –     Installation of Shut-off Valve</b>	\$ 250.00	
<b>Field Visit Charge</b>	\$ 20.00	
<b>Meter Interference</b>	Actual costs of damages, repairs and any additional or unusual costs or services directly related to the meter interference, plus the amount of unbilled gas determined to have been lost, plus applicable Service Reconnection Charges.	
<b>Unauthorized Use – failure to comply with     Curtailment Order</b>	\$ 10.00 per therm	
<b>CSR Assisted Automated Payment Charge</b>	\$ 2.50 per check	
<b>Summary Billing Charge</b>		
One-time time set up fee, per account	\$ 5.00	
Per account billed per month	\$ 1.00	

(continue to Sheet C-1.1)

Issued November 29, 2023  
NWN OPUC Advice No. 23-27

Received  
Filing Center  
NOV 28 2023

Effective with service on  
and after January 1, 2024