



Oregon

Tina Kotek, Governor

Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

July 26, 2023



BY EMAIL

Qwest Corporation, dba Centurylink QC

Robyn.M.Crichton@centurylink.com

RE: Advice No. 2166

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as ADV 1504. A receipted copy of the acknowledged sheet(s) in your advice filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Marks are identified in text throughout this document in all caps and italics, e.g., *CENTRON* Service.

MARK	OWNER	
CALLER ID WITH PRIVACY + SM	Qwest Communications International Inc.	
CALL PLANNER [®]	Qwest Communications International Inc.	
CENTRAFLEX [®]	Qwest Communications International Inc.	
CENTRON [®]	Qwest Communications International Inc.	
CONSULTLINE [®]	Qwest Communications International Inc.	
CUSTOMNET SM	Qwest Communications International Inc.	
DID [®]	Qwest Communications International Inc.	
I-CALLED SM	Qwest Communications International Inc.	
INTRACALL [®]	Qwest Communications International Inc.	
LINE VOLUME ADVANTAGE [®]	Qwest Communications International Inc.	(C)
MARKET EXPANSION LINE [®]	Qwest Communications International Inc.	
NEXTCONNECTS SM	Qwest Communications International Inc.	
PURCHASE PLUS REWARD SM	Qwest Communications International Inc.	(C)
QWEST [®]	Qwest Communications International Inc.	
QWEST BUSINESS LINE PLUS TM	Qwest Communications International Inc.	
QWEST UTILITY LINE TM	Qwest Communications International Inc.	

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 1
5th Revised Sheet 30
Cancels 4th Revised Sheet 30**

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by **CenturyLink Communications, LLC** and are used by the Company **with permission**. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable. (C)

Trade names, trademarks and service marks that are owned by **CenturyLink Communications, LLC** cannot be used by another party without authorization. (C)

<u>Service Mark/Trademark:</u>	<u>Trade Name:</u>	(C)
CenturyLink®	CenturyLink	 (C)
Lumen®		
Lumen Technologies®		

Tariffed service names which are preceded by QWEST® or “Qwest,” and tariffed services which include “Qwest” as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

MARK

- SECURITY SCREENSM.
- SIMPLE VALUESM (C)
- STAND-BY LINE[®]
- SUPER SAVINGSTM
- SWITCHNET 56[®]
- TELECHOICE[®]
- TOTAL ADVANTAGE[®]
- VALUECHOICESM

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination (OAR 860-21-305) (Cont'd)

- 6. Failure to abide by the terms of a time payment agreement.
- 7. Where the OPUC approves disconnection of the service.
- 8. Violation of any rule of the Company on file with and approved by the Commission which adversely affects the safety of the customers or other persons or the integrity of the Company's system.
- 9. When the Company has the right to discontinue service, and services of other customers terminate (for answering purposes) on the discontinued service, the terminating service will also be discontinued. This may be either a permanent or temporary disconnect.

10. Customer Denied Access - The Company may either temporarily suspend service or terminate the service to any person, firm or corporation who fails to respond or who otherwise denies the Company access to the premises when such access is deemed necessary by the Company to maintain, transfer or otherwise modify service. The Company shall notify the customer at least 30 days prior to service suspension or termination. The Company shall waive any associated reconnection charges if such reconnection is made within 30 days, except that the Company does not guarantee the same phone number will be available if reconnection is requested.

(N)
|
(N)

B. Notices Necessary Prior to Termination

When any of the above conditions exist, the Company may discontinue the customer's service (either temporary denial or complete disconnection) provided the following steps have been taken: (OAR 860-21-505)

- 1. Mail a written notice to the customer at least five days before termination.

The notice must be printed in bold face type, in easy to understand language. It must state the reasons for the proposed disconnection and the earliest date for disconnection. Each notice to discontinue service must contain an explanation of the Commission's appeal and complaint process.
- 2. The disconnection notice will include a multi-lingual statement as prescribed by the Public Utility Commission (OAR 860-21-011).
- 3. This written notice will be delivered in person or by first class mail.
- 4. The notice may not be sent prior to the due date for payment of the services billed.
- 5. For Information Providers' billing service, if a service has a bill adjustment factor greater than 20% during a three month rolling period. See Section 9, following.