



Oregon

Kate Brown, Governor

Public Utility Commission

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March 23, 2021



BY EMAIL

Qwest Corporation, dba Centurylink QC

Robyn.M.Crichton@centurylink.com

RE: Advice No. 2160

At the public meeting on March 23, 2021, the Commission adopted Staff's recommendation in this matter docketed as ADV 1248. The Staff Report, and a receipted copy of the sheets in your advice filing are attached.

Nolan Moser
Chief Administrative Law Judge
Public Utility Commission of Oregon
(503) 378-3098

**PUBLIC UTILITY COMMISSION OF OREGON
STAFF REPORT
PUBLIC MEETING DATE: March 23, 2021**

REGULAR **CONSENT** **EFFECTIVE DATE** March 26, 2021

DATE: March 11, 2021

TO: Public Utility Commission

FROM: Stephanie Yamada

THROUGH: Bryan Conway, Michael Dougherty, and Bruce Hellebuyck **SIGNED**

SUBJECT: QWEST CORPORATION:
(Docket No. ADV 1248/Advice No. 2160)
Updates trade names.

STAFF RECOMMENDATION:

The Public Utility Commission of Oregon (Commission) should allow the tariff changes proposed by Qwest Corporation dba CenturyLink QC (Qwest or Company) to become effective for service rendered on and after March 26, 2021.

DISCUSSION:

Issue

Whether the tariff changes proposed by Qwest should be allowed to become effective for service rendered on and after March 26, 2021.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

Qwest is regulated under a Price Plan pursuant to ORS 759.255 and Order No. 18-359 in Docket No. UM 1908. Section 8.a.i of the Price Plan requires Qwest to file all tariff changes with the Commission at least 30 days prior to the effective date of the change.

Analysis

This filing was submitted on February 19, 2021, with a proposed effective date of March 26, 2021, in compliance with the filing requirements stated in Qwest's Price Plan.

The initial filing included language describing the process for applying to the National Lifeline Program through the National Lifeline Eligibility Verifier (National Verifier). However, because Oregon applicants do not use the National Verifier,¹ this language was withdrawn at Staff's request on February 26, 2021.

The remaining changes in this filing replace the name "CenturyLink, Inc." with "Lumen Technologies, Inc." This change applies only to the "Trademarks, Service Marks and Trade Names" section, shown in Section 1, Sheet 30 of Qwest's tariff. References to the name CenturyLink remain elsewhere throughout the Company's tariff.

Conclusion

This filing complies with applicable laws and the provisions of Qwest's Price Plan, and the filed tariff sheet should be allowed to become effective.

PROPOSED COMMISSION MOTION:

Allow the tariff changes proposed by Qwest to become effective for service rendered on and after March 26, 2021.

Qwest.2160.TradeNames.PMM

¹ <https://docs.fcc.gov/public/attachments/DA-20-1237A1.pdf>.

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 1
3rd Revised Sheet 30
Cancels 2nd Revised Sheet 30**

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by **Lumen Technologies, Inc.** (formerly CenturyLink, Inc.) or a subsidiary of **Lumen Technologies, Inc.** and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable. (C)
(C)

Trade names, trademarks and service marks that are owned by **Lumen Technologies, Inc.** or a subsidiary of **Lumen Technologies, Inc.** cannot be used by another party without authorization. (C)
(C)

CENTURYLINK

CENTURYLINK® (T)

(D)

(D)

Tariffed service names which are preceded by QWEST® or “Qwest,” and tariffed services which include “Qwest” as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

MARK

SECURITY SCREENSM.

SIMPLE VALUETM

STAND-BY LINE[®]

SUPER SAVINGSTM

SWITCHNET 56[®]

TELECHOICE[®]

TOTAL ADVANTAGE[®]

VALUECHOICESM

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

A. Federal Lifeline Program

3. Terms and Conditions

- a. An applicant may request Lifeline assistance **directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: <https://www.lifelinesupport.org/ls/nv/default.aspx>.** (C)
- b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).
- c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, a qualifying broadband service or a qualifying bundled voice and broadband service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
- d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.
- e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
- f. Nonrecurring charges will not apply when establishing this program on existing service. (C)