



May 16, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 19-04 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC No. 4 Tariff

Dear Commissioners:

This letter withdraws tariff revisions that were previously filed on May 3, 2019 by the United Telephone Company of the Northwest d/b/a CenturyLink under Advice No. 19-04.

The filing being withdrawn proposed to add a new packaged service for business customers to the OR PUC No. 4 Tariff effective June 14, 2019; but the Company will instead introduce this package - CenturyLink Business Bundle Preferred - in its Price List as discussed with Ms. Stephanie Yamada, Senior Utility Analyst of the Oregon Public Utility Commission.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	20	4th
5	21	3rd
5	22	3rd

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 19-09 WITHDRAWN

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EXCHANGE SERVICES

PACKAGED SERVICES

CENTURYLINK BUSINESS BUNDLE

A. General

1. **CENTURYLINK BUSINESS BUNDLE is an optional enrollment plan available to business customers with up to twenty-five access lines and/or key trunks across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC). This plan permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.**
2. **CENTURYLINK BUSINESS BUNDLE is available for a maximum of ten (10) business lines at each customer location.**

B. Regulations

1. **Customers must also subscribe to companion long distance service provided by CenturyLink Communications, LLC for the initial and each additional bundle and the Company's 1.5 Mbps or greater High-Speed Internet provided by the Company or a CenturyLink affiliate at each bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High-Speed Internet service must be billed on the same invoice as the CENTURYLINK BUSINESS BUNDLE but may be provisioned on access lines or trunks other than CENTURYLINK BUSINESS BUNDLE. Specific requirements are as follows:**
 - **CenturyLink Business Bundle Unlimited Plan B long distance plan, and**
 - **Non-regulated 1.5 Mbps or greater High-speed Internet on a month-to-month basis or under a two-year term minimum commitment period at each bundle location.**
2. **There is no minimum service period for the Local Exchange Service and features provided in CENTURYLINK BUSINESS BUNDLE. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.**
3. **CENTURYLINK BUSINESS BUNDLE lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.**

EXCHANGE SERVICES

PACKAGED SERVICES

CENTURYLINK BUSINESS BUNDLE

(N)

B. Regulations (Cont'd)

4. Components of the CENTURYLINK BUSINESS BUNDLE selected by the customer will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High-Speed Internet service is discontinued at any bundle location, components of all CENTURYLINK BUSINESS BUNDLES at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of a CENTURYLINK BUSINESS BUNDLE if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service. Early Termination Fees may apply if non-regulated HSI is discontinued prior to the end of a two-year commitment.
5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
7. CENTURYLINK BUSINESS BUNDLES cannot be combined with any other discounts unless otherwise specified.
8. This plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
9. An Activation Fee will apply for the month-to-month option in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Activation Fee.

The Activation Fee will be waived when:

- customer migrates existing Local Exchange Service lines to a CENTURYLINK BUSINESS BUNDLE, or
- customer orders CENTURYLINK BUSINESS BUNDLE additional lines subsequent to establishment of the initial line, or
- customer orders initial and/or additional lines and selects the two-year term commitment for the required High-Speed Internet service.

The Activation Fee does not apply for the two-year term option.

(N)

EXCHANGE SERVICES

PACKAGED SERVICES

CENTURYLINK BUSINESS BUNDLE (Cont'd)

(N)

C. Service Description and Rates

1. CenturyLink Business Bundle 3

a. Description

CenturyLink Business Bundle 3 includes a flat rate Business Individual Line or Key Trunk with Touch tone, flat rate Extended Area Service, and the following optional services and features:

Trunk Hunting
Busy Redial (aka Repeat Dial)
Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy - Fixed
Call Forward No Answer – Fixed
Call Forward Remote Activation (where available)
Selective Call Forward
Call Waiting (with Cancel Call Waiting where available)
Call Waiting ID
Three-Way Calling or Three-Way Calling with Transfer
Call Return
Selective Call Rejection
Message Waiting ^[1]
Voicemail ^[1]

b. Rates and Charges

Monthly rates for the CenturyLink Business Bundle Unlimited Plan B long distance plan provided by CenturyLink Communications, LLC and for deregulated High-Speed Internet provided by the Company are not included in the following rates; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

CenturyLink Business Bundle 3	Monthly Rate		Activation Fee
	Initial Bundle	2 nd through 10 th Bundle	
Month-to-Month	\$50.00	\$19.99	\$50.00
2-Year Term	50.00	19.99	0.00

^[1] Deregulated service.

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