KELLEY C. MILLER

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January 10, 2012

NWN Advice No. OPUC 11-19 Supplement C

VIA ELECTRONIC FILING

Public Utility Commission of Oregon 550 Capitol Street, NE, Suite 215 Post Office Box 2148 Salem, Oregon 97308-2148

Attention: Filing Center

Re: UG 221 – Supplemental Filing

Application of NW Natural for a General Rate Revision

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or "Company"), files herewith pages that were inadvertently omitted from the electronic copy of Advice No. OPUC 11-19 filed on December 30, 2011. We will not be sending hard-copies as the 30 paper copies delivered to the OPUC on December 30, 2011 were intact.

The pages contained in the attached file are as follows:

Sheets 32-6 through 32-15 Rate Schedule 32 "Large Volume Non-Residential Sales and Transportation Service"

Sheets 33-1 through 33-5
Rate Schedule 33
"High Volume Non-Residential Firm and Interruptible
Transportation Service."

Please call me if you have questions.

Sincerely,

NW NATURAL

/s/ Kelley C. Miller

Kelley C. Miller Rates Specialist

attachment



CERTIFICATE OF SERVICE

I hereby certify that I served SUPPLEMENTAL FILING - NWN ADVICE No. OPUC 11-19C, upon the following parties by electronic mail.

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DATED at Portland, Oregon, this 10th day of January 2012

/s/ Kelley C. Miller

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Rates & Regulatory Affairs
NW NATURAL
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RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

DESCRIPTION OF SERVICE TYPES AND REQUIREMENTS FOR SERVICE (continued):

Combination Service Types (continued):

Combination Sales and Transportation Service (continued).

Customer must secure the purchase and delivery of gas supplies to be transported on the Company's Distribution System from an Authorized Supplier/Agent of Customer's choosing. Customer must complete the Company's Transportation Service: Supplier/Agent Authorization Form and name such Authorized Supplier/Agent not less than five (5) Business Days prior to the effective date of service. The Transportation of Customer-Owned Gas is governed by the Terms and Conditions set forth in **Schedule T** of this Tariff, and the Company's Gas Transportation Operating Policies and Procedures.

All Interruptible Service volumes will be subject to Curtailment as set forth in **Rule 13** and **Rule 14** of this Tariff. Under a Priority 4 Curtailment Order, Customers with a Combination Service Type with Firm Sales or Firm Transportation Service will be allowed to take their Firm volumes up to the stated Firm MDDV. Amounts in excess of the Firm MDDV may be considered unauthorized and subject to charges under **Schedule C**. Under a Priority 3 Curtailment Order, the Company may require that a Firm Sales MDDV be prorated on an hourly basis.

SERVICE TYPE SELECTION - PROCESS AND PROCEDURE:

Customer must complete and submit a Service Election Form following an application for service, and subsequently at any time that a change in Service Type is requested under the "ANNUAL SERVICE ELECTION DATE" provision or under the "OUT-OF-CYCLE TRANSFERS" provision of this Rate Schedule.

The Company will personally deliver, mail, fax, or e-mail a Service Election Form to a Customer, upon request. Customers with multiple active Natural Gas service accounts and/or multiple billing meter set assemblies within a single service account must submit a separate Service Election Form for each billing meter set assembly. Any change in a Customer's Rate Schedule or Service Type will be deemed a change in condition of service and the Company may require that the Customer re-establish credit as set forth in **Rule 2** of this Tariff.

When an out-of-cycle change in Service Type is requested, the Service Election Form must be completed and signed by an authorized representative of the Customer, and delivered to Company in person, by fax, by email, or by U.S. mail not less than one Billing Month prior to the requested effective date of the Service Type change. For changes requested under the Annual Service Election provision of this Rate Schedule, the Service Election Form must be received by 5:00 p.m. on July 31. If July 31 falls on a weekend or holiday, the Service Election Form must be received by 5:00 p.m. of the first business day following July 31.

The Company will notify a Customer of the Company's approval or denial of Customer's Service Type Selection request within ten (10) Business Days from the date that the Service Election Form is received by Company. The Company will include an explanation for any denial of a Customer's Service Type request at the time of the notification.

(continue to Sheet 32-7)

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RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

SERVICE TYPE SELECTION - PROCESS AND PROCEDURE (continued):

When considering each Service Type request under this Rate Schedule, approval will be based upon the Company's determination, in its sole judgment, that: (a) adequate supply and capacity is available to accommodate any request for Firm Service, (b) there is a system benefit or other reasonable basis upon which to approve a request for Interruptible Service, if applicable, and (c) Customer has satisfactorily established or has satisfactorily re-established credit under the terms and conditions of **Rule 2** of this Tariff.

A Customer that is approved for an Interruptible Service Type <u>must</u> complete the Company's Customer Emergency Contact List Form stating the names and telephone numbers for all authorized emergency contacts. At least one authorized emergency contact must be accessible for notification 24-hours per day, 7-days per week. Following each Annual Service Election Date, the Company will provide the Customer Emergency Contact List Form to Customers that elected an Interruptible Service Type. It is the Customer's responsibility to notify the Company within five (5) Business Days of any change to Customer's authorized emergency contact information. The Company will provide the required Customer Emergency Contact List Form to Customer upon request.

ANNUAL SERVICE ELECTION DATE- July 31 Election for November 1 Service:

The Annual Service Election Date is the date by which a Customer may request to change all or a portion of their current Service Type to be effective the following November 1 through October 31 period (PGA Year). Except for a change in Rate Schedule, or an election of Winter Sales WACOG, any out-of-cycle transfer approved to be effective after the Annual Service Election Date but prior to the start of the new PGA Year will automatically terminate on October 31.

To request a change in Service Type under this provision, Customer must complete and submit the Service Election Form in accordance with the terms and conditions of the 'SERVICE TYPE SELECTION – PROCESS AND PROCEDURE" provision of this Rate Schedule. A Customer need not submit a Service Election Form for the next PGA Year if the Customer desires to retain the Service Type Selection that is in effect on July 31.

The following changes may be requested under this provision:

Change in Sales Service Type

- (1) Change in Transportation Service Type
- (3) Transfer to a Sales Service Type
- (4) Transfer to a Transportation Service Type
- (5) Selection of a Combination Service Type
- (6) Selection of Winter Sales WACOG (Sales Service Types only);
- (7) Change in Pipeline Capacity Charge billing option (Firm Sales Service Type only)
- (8) Change to Firm Sales Service Maximum Daily Delivery Volume (MDDV) (Combination Service Type only)
- (9) Change in Rate Schedule

Requests to transfer to a Sales Service Type or to change a Sales Service Type are subject to the Company's determination that such service is available at the requested location based on the conditions set forth in the "SERVICE AVAILABILITY" provision of this Rate Schedule.

Transfers between Sales Service and Transportation Service are further subject to the "APPLICATION OF TEMPORARY ADJUSTMENTS TO RATES (ACCOUNT 191 ADJUSTMENTS)" provision of this Rate Schedule.

(continue to Sheet 32-8)

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NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25 Original Sheet 32-8

RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

ANNUAL SERVICE ELECTION DATE - July 31 Election for November 1 Service (continued):

Commodity Component for a Sales Service Type:

The default Commodity Component is Annual Sales WACOG, and will be used to bill Sales Service customers effective November 1, except as otherwise set forth in this provision.

If a Customer's Commodity Component for Sales Service is Winter Sales WACOG during the current PGA Year, then the Commodity Component for Sales Service for the next PGA Year will default to Winter Sales WACOG, unless Customer elects a different Commodity Component or otherwise elects a different Service Type by the Annual Service Election Date.

Customers that were served under a Sales Service Type at Annual Sales WACOG during the prior PGA Year will have until September 15 to select the Winter Sales WACOG option (for a term of November 1 through March 31). If September 15 falls on a weekend or holiday, the selection must be received by 5:00 p.m. of the first business day following September 15. If no selection is made, the Commodity Component option will default to Annual Sales WACOG (November 1 through October 31).

A Customer that selects Winter Sales WACOG will be billed at Monthly Incremental Cost of Gas as set forth in Schedule 150 effective with service on and after April 1 unless Customer makes an Out-of-Cycle Transfer to Transportation Service.

A Customer that was served on a Transportation Service Type at any time during the two most recent PGA Years and that elects a Sales Service Type under this provision will be subject to the Interim WACOG set forth in Schedule P for the Commodity Component for Sales Service for the earlier of two uninterrupted and consecutive PGA Years, or the effective date of a transfer to a Transportation Service Type.

The Interim WACOG shall apply to such Customer's Sales Service Type in any PGA Year when the price effect of Gas Reserves, as defined in Schedule P, causes Annual Sales WACOG to be lower than Interim WACOG. Upon fulfillment of two uninterrupted and consecutive PGA Years, the Customer will be eligible to elect Annual Sales WACOG or Winter Sales WACOG as the Commodity Component for Sales Service.

OUT-OF-CYCLE TRANSFERS:

Unless otherwise specified in this provision, the out-of-cycle transfers described herein may be requested at any time during the calendar year. An out-of-cycle transfer request must comply with the terms and conditions of this provision, and the "SERVICE TYPE SELECTIONS - PROCESS AND PROCEDURE" provision of this Rate Schedule. All out-of-cycle transfer requests are subject to approval by the Company under the terms and conditions of this provision, and as set forth elsewhere in this Rate Schedule.

The following out-of-cycle changes may be requested:

- 1. Rate Schedule Transfer
- Transfer to Sales Service from Transportation Service
 Transfer to Transportation Service from Sales Service
- 4. Transfer from Interruptible Service to Firm Service

(continue to Sheet 32-9)

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RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

OUT-OF-CYCLE TRANSFERS (continued):

Rate Schedule Transfers.

A Customer is eligible to transfer to any other Rate Schedule for which they qualify if they are a New Customer or an Existing Customer, as defined below:

New Customer. To be considered a new Customer under this provision, the gas service account in the name of such Customer must have been activated at the service address within the most recent 12 calendar months.

Existing Customer. To be considered an existing Customer under this provision, the gas service account in the name of such Customer must have been active and uninterrupted at the service address and served under this Rate Schedule for a minimum of twelve (12) consecutive months prior to the requested effective date of the transfer.

Only one Rate Schedule transfer is allowed in any consecutive 12-month period.

Transfer to Sales Service from Transportation Service.

The following out-of-cycle transfers are allowed, subject to approval by the Company:

- 1. Firm Transportation Service to Firm Sales Service.
- Interruptible Transportation Service to Firm Sales Service.
- 3. Interruptible Transportation Service to Interruptible Sales Service.

The applicable Commodity Component for all out-of-cycle transfers to Sales Service for the remainder of the PGA Year in which the transfer is made is the Monthly Incremental Cost of Gas, as determined in accordance with **Schedule 150** of this Tariff. Thereafter, the Commodity Component shall be established as set forth in the "ANNUAL SERVICE ELECTION DATE" provision of this Rate Schedule.

Except where a Customer was served under Sales Service in the prior PGA Year, a Customer that transfers to Sales Service from Transportation Service will not be subject to the Account 191 adjustments in effect for the Sales Service selection. If the transfer is made under the "OUT-OF-CYCLE TRANSFERS" provision, the Account 191 adjustments will not be billed for the remainder of the current PGA Year. If the transfer is made under the "ANNUAL SERVICE ELECTION DATE" provision, the Account 191 adjustments will not be billed for one complete PGA Year.

Out-of-cycle transfers to Firm Sales Service are subject to the applicable monthly Firm Pipeline Capacity Charges commencing with the effective date of the Firm Sales Service and continuing through the remainder of the current PGA Year. The monthly Firm Pipeline Capacity Charges will continue to apply even if the Customer makes a subsequent out-of-cycle transfer to return to Transportation Service within the same PGA Year.

(continue to Sheet 32-10)

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RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE

(continued)

OUT-OF-CYCLE TRANSFERS (continued):

An out-of-cycle transfer to Firm Sales Service from Interruptible Transportation Service may be allowed provided the Company has determined that adequate supply and capacity exists to accommodate Firm Service at that location. Out-of-cycle transfers to Interruptible Sales Service from Firm Transportation Service are not allowed except where the Company has pre-approved the transfer as part of a Customer's initial service application.

Transfer to Transportation Service From Sales Service.

A transfer to Transportation Service from Sales Service is allowed only if the Commodity Component for Sales Service is Monthly Incremental Cost of Gas under **Schedule 150**. Except as otherwise restricted, the following out-of-cycle transfers are allowed, subject to approval by the Company:

- 1. Firm Sales Service to Firm Transportation Service
- 2. Interruptible Sales Service to Interruptible Transportation Service
- 3. Interruptible Sales Service to Firm Transportation Service

Customer will continue to be billed and will pay any Account 191 adjustments that applied to Customer's Sales Service.

An out-of-cycle transfer to Firm Transportation Service from Interruptible Sales Service may be allowed provided the Company has determined that adequate capacity exists to accommodate Firm Service at that location. An out-of-cycle transfer to Interruptible Transportation Service from Firm Sales Service is not allowed except where Company pre-approved the transfer as part of a Customer's initial service application.

Transfers from Firm Sales Service will continue to be subject to the applicable monthly Firm Pipeline Capacity Charges associated with the Firm Sales Service.

<u>Transfers to Firm Service from Interruptible Service</u>.

The following out-of-cycle transfers are allowed subject to approval by the Company:

- 1. Interruptible Sales Service to Firm Sales Service.
- 2. Interruptible Transportation Service to Firm Transportation Service.

All out-of-cycle transfers under this provision will be allowed only when the Company has determined that adequate capacity exists to accommodate Firm Service at that location.

Out-of-cycle transfers to Interruptible Service from Firm Service are not allowed except where the Company has pre-approved the transfer as part of a Customer's initial service application.

(continue to Sheet 32-11)

Issued December 30, 2011 NWN Advice No. OPUC 11-19

RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

APPLICATION OF TEMPORARY ADJUSTMENTS TO RATES (ACCOUNT 191 ADJUSTMENTS):

Account 191 Adjustments are the portion of the Temporary Adjustment in rates that relate to the deferral of commodity and pipeline capacity charges, specifically, the Account 191 Commodity Adjustment and Account 191 Pipeline Capacity Adjustment, as set forth in **Schedule 162**.

Within a PGA Year, a Customer is subject to the Account 191 portion of the Temporary Adjustment if:

- (1) The Customer is on a Sales Service Type in the current PGA Year and was on a Sales Service Type in the prior PGA Year; or
- (2) The Customer is on a Transportation Service type in the current PGA Year and was on a Sales Service Type in the prior PGA Year.

DETERMINATION OF MDDV:

The MDDV is used to calculate the Firm Pipeline Capacity Charge – Peak Demand option applicable to Firm Sales Service under this Rate Schedule. Following establishment of a Customer's Initial MDDV, as set forth in Sections A and B, the Customer's MDDV will be adjusted each as set forth in Section C below:

- A. For a New Customer, the Initial MDDV to be used for billing purposes will equal the "name plate" hourly rating of the equipment to be served, times twelve (12), or an estimated volume acceptable to the Company that is based upon the best information about Customer's planned operations that is known at that time.
- B. For an Existing Customer, the Initial MDDV for billing purposes will be:
 - (i) The highest actual MDDV of record for the most recent months January, February, November and December, as determined from AMR data, if available; or, if not available,
 - (ii) The highest calculated MDDV for each of the most recent months January, February, November and December, calculated by taking the Customer's actual metered usage during the month, divided by the number of days in the Billing Month, the result divided by 0.7.
- C. The Initial MDDV will be used for billing purposes in each Billing Month, up to the first Peak Period month that follows the date that the Initial MDDV was first effective for billing purposes. During the first Peak Period, and for each Peak Period thereafter, the MDDV for billing purposes will be determined as follows:
 - (i) For each month of the Peak Period, the MDDV for billing purposes will equal the higher of (a) the Customer's current MDDV or (b) the Customer's actual MDDV of record for that Billing Month, as determined from AMR data, or from the calculated method described in (B)(ii) above, whichever applies. AMR data will always be used where an AMR device is installed and operational.
 - (ii) Effective with the first Billing Month following the end of the Peak Period, the MDDV to be used for billing purposes in each month of the following non-Peak Period (March through October) will be the highest MDDV of record during the last Peak Period.

(continue to Sheet 32-12)

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NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25 Original Sheet 32-12

RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

DETERMINATION OF MDDV (continued):

<u>Peak Period</u> is defined as (a) the most recent consecutive Billing Months November through February for customers billed at month-end; or (b) the most recent consecutive Billing Months November through March for customers billed on any other monthly interval.

<u>Out-of-Cycle Adjustments to MDDV</u>. Upon a Customer's request, and upon a showing to Company's satisfaction that a change in Customer's operations warrants a change to the Customer's MDDV, the Company may adjust Customer's MDDV at any time. Any MDDV change will be effective with the first monthly bill issued following the date that the need for the change is identified. The Company will not be required to adjust any previously issued bills.

<u>Existing AMR.</u> If AMR is installed and operational at the time a Customer initiates service under this Rate Schedule, the Company may use the AMR data to calculate a Customer's MDDV for purposes of billing the Pipeline Capacity Charge, even if the AMR data is not used for other billing purposes.

GENERAL TERMS:

Service under this Rate Schedule is governed by the terms of this Rate Schedule, the General Rules and Regulations contained in this Tariff, any other schedules that by their terms or by the terms of this Rate Schedule apply to service under this Rate Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

(continue to Sheet 32-13)

Issued December 30, 2011 NWN Advice No. OPUC 11-19

RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

MONTHLY RATES:

Effective: February 1, 2012 The rates shown in this Rate Schedule may not always reflect actual billing rates. See Schedule 100 for a list of applicable adjustments. Rates are subject to changes for purchased gas costs and technical rate adjustments. The rates for Coos County customers are subject to the additional adjustment set forth in Schedule 160.

FIRM SALES SERVICE CHARGES [1]:							
Customer Charge (per month, all service types):							
	Base Rate	Base Rate Adjustment	Commodity Component [2]	Total Temporary Adjustments [3]			
32 CSF Volumetric Charges (per therm):							
Block 1: 1st 10,000 therms Block 2: Next 20,000 therms Block 3: Next 20,000 therms Block 4: Next 100,000 therms Block 5: Next 600,000 therms Block 6: All additional therms	\$0.10066 \$0.08555 \$0.06040 \$0.03524 \$0.02015 \$0.01007	\$0.00000 \$0.00000 \$0.00000 \$0.00000 \$0.00000	\$0.48994 \$0.48994 \$0.48994 \$0.48994 \$0.48994 \$0.48994	\$(0.00518) \$0.00562) \$(0.00638) \$(0.00713) \$(0.00759) \$(0.00789)	\$0.58542 \$0.56987 \$0.54396 \$0.51805 \$0.50250 \$0.49212		
32 ISF Volumetric Charges (per therm):							
Block 1: 1st 10,000 therms Block 2: Next 20,000 therms Block 3: Next 20,000 therms Block 4: Next 100,000 therms Block 5: Next 600,000 therms Block 6: All additional therms	\$0.10103 \$0.08587 \$0.06063 \$0.03536 \$0.02021 \$0.01014	\$0.00000 \$0.00000 \$0.00000 \$0.00000 \$0.00000 \$0.00000	\$0.48994 \$0.48994 \$0.48994 \$0.48994 \$0.48994 \$0.48994	\$(0.00528) \$(0.00571) \$(0.00641) \$(0.00713) \$(0.00756) \$(0.00785)	\$0.58569 \$0.57010 \$0.54416 \$0.51817 \$0.50259 \$0.49223		
Firm Service Distribution Capacity Charge (per therm of MDDV per month):							
Firm Sales Service Storage Charge (per therm of MDDV per month):							
Pipeline Capacity Charge Option	ons (select one)	:					
Firm Pipeline Capacity Charge - Volumetric option (per therm):							
Firm Pipeline Capacity Charge - Peak Demand option (per therm of MDDV per month):							

^[1] The Monthly Bill shall equal the sum of the Customer Charge, plus the Volumetric Charges, plus the Pipeline Capacity Charge selected by the Customer, plus any other charges that may apply from Schedule C or Schedule 15.

(continue to Sheet 32-14)

Issued December 30, 2011 NWN Advice No. OPUC 11-19

The Commodity Component shown is the Annual Sales WACOG. The actual Commodity Component billed could be different for certain customers as described elsewhere in this Rate Schedule.

^[3] Where applicable, as set forth in this Rate Schedule, the Account 191 portion of the Temporary Adjustments as set forth in Schedule 162 may not apply.

RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

MONTHLY RATES (continued):

Effective: February 1, 2012 The rates shown in this Rate Schedule may not always reflect actual billing rates. See SCHEDULE 100 for a list of applicable adjustments. Rates are subject to changes for purchased gas costs and technical rate adjustments. The rates for Coos County customers are subject to the additional adjustment set forth in Schedule 160.

INTERRUPTIBLE SALES SERVICE CHARGES [4]:							
Customer Charge (per month):							
	Base Rate	Base Rate Adjustment	Commodity Component [2]	Total Temporary Adjustments [3]			
32 CSI Volumetric Charges (per therm):							
Block 1: 1st 10,000 therms	\$0.10088	\$0.00000	\$0.48994	\$(0.00596)	\$0.58486		
Block 2: Next 20,000 therms	\$0.08575	\$0.00000	\$0.48994	\$(0.00637)	\$0.56932		
Block 3: Next 20,000 therms	\$0.06053	\$0.00000	\$0.48994	\$(0.00703)	\$0.54344		
Block 4: Next 100,000 therms	\$0.03532	\$0.00000	\$0.48994	\$(0.00770)	\$0.51756		
Block 5: Next 600,000 therms	\$0.02017	\$0.00000	\$0.48994	\$(0.00811)	\$0.50200		
Block 6: All additional therms	\$0.01011	\$0.00000	\$0.48994	\$(0.00837)	\$0.49168		
Interruptible Pipeline Capacity Charge (per therm):							
32 ISI Volumetric Charges (per therm):							
Block 1: 1st 10,000 therms	\$0.10049	\$0.00000	\$0.48994	\$(0.00591)	\$0.58452		
Block 2: Next 20,000 therms	\$0.08542	\$0.00000	\$0.48994	\$(0.00631)	\$0.56905		
Block 3: Next 20,000 therms	\$0.06030	\$0.00000	\$0.48994	\$(0.00698)	\$0.54326		
Block 4: Next 100,000 therms	\$0.03518	\$0.00000	\$0.48994	\$(0.00765)	\$0.51747		
Block 5: Next 600,000 therms	\$0.02010	\$0.00000	\$0.48994	\$(0.00805)	\$0.50199		
Block 6: All additional therms	\$0.01011	\$0.00000	\$0.48994	\$(0.00831)	\$0.49169		
Interruptible Pipeline Capacity Charge (per therm):							

The Monthly Bill shall equal the sum of the Customer Charge, plus the Volumetric Charges, plus the Pipeline Capacity Charge selected by the Customer, plus any other charges that may apply from Schedule C or Schedule 15.

(continue to Sheet 32-15)

Issued December 30, 2011 NWN Advice No. OPUC 11-19

The Commodity Component shown is the Annual Sales WACOG. The actual Commodity Component billed could be different for certain customers as described elsewhere in this Rate Schedule.

Where applicable, as set forth in this Rate Schedule, the Account 191 portion of the Temporary Adjustments as set forth in **Schedule 162** may not apply.

^[4] Where applicable, as set forth in this Rate Schedule, the Account 191 portion of the Sales Service Temporary Adjustments as set forth in **Schedule 162** may also apply.

RATE SCHEDULE 32 LARGE VOLUME NON-RESIDENTIAL SALES AND TRANSPORTATION SERVICE (continued)

MONTHLY RATES (continued):

The rates shown in this Rate Schedule may not always reflect actual billing rates. See **Schedule 100** for a list of applicable adjustments. Rates are subject to changes for purchased gas costs and technical rate adjustments. The rates for Coos County customers are subject to the additional adjustment set forth in **Schedule 160**.

FIRM TRANSPORTATION SERVICE CHARGES (32 CTF or 32 ITF) [1]:							
Customer Charge (per month):							
Transportation Charge (per month):							
Volumetric Charges (per therm)	Base Rate	Base Rate Adjustment	Total Temporary Adjustments [2]				
Block 1: 1st 10,000 therms Block 2: Next 20,000 therms Block 3: Next 20,000 therms Block 4: Next 100,000 therms Block 5: Next 600,000 therms Block 6: All additional therms	\$0.09991 \$0.08490 \$0.05996 \$0.03498 \$0.01999 \$0.01002	\$0.00000 \$0.00000 \$0.00000 \$0.00000 \$0.00000 \$0.00000	\$0.00257 \$0.00219 \$0.00157 \$0.00094 \$0.00056 \$0.00031	\$0.10248 \$0.08709 \$0.06153 \$0.03592 \$0.02055 \$0.01033			
Firm Service Distribution Capacity Characteristics INTERRUPTIBLE TRANSPORTATION	- · · ·	<u> </u>	,	\$0.15748			
Customer Charge (per month):							
Transportation Charge (per month):							
Volumetric Charges (per therm)	Base Rate	Base Rate Adjustment	Temporary Adjustments [2]				
Block 1: 1st 10,000 therms Block 2: Next 20,000 therms Block 3: Next 20,000 therms Block 4: Next 100,000 therms Block 5: Next 600,000 therms Block 6: All additional therms	\$0.09181 \$0.07803 \$0.05510 \$0.03214 \$0.01837 \$0.00921	\$0.00000 \$0.00000 \$0.00000 \$0.00000 \$0.00000 \$0.00000	\$0.00245 \$0.00209 \$0.00150 \$0.00089 \$0.00054 \$0.00030	\$0.09426 \$0.08012 \$0.05660 \$0.03303 \$0.01891 \$0.00951			

^[1] For Firm Transportation Service, the Monthly Bill shall equal the sum of the Customer Charge, plus Transportation Charge, plus the Volumetric Charges, plus the Distribution Capacity Charge, plus any other charges that may apply from **Schedule C** or **Schedule 15**.

Issued December 30, 2011 NWN Advice No. OPUC 11-19 Effective with service on and after February 1, 2012

Effective: February 1, 2012

^[2] Where applicable, the Account 191 Adjustments shall apply.

^[3] For Interruptible Transportation Service, the Monthly Bill shall equal the sum of the Customer Charge, plus Transportation Charge, plus the Volumetric Charges, plus any other charges that may apply from **Schedule C** or **Schedule 15**.

^[4] Where applicable, as set forth in this rate schedule, the Account 191 portion of the Sales Service Temporary Adjustments as set forth in **Schedule 162** may also apply.

RATE SCHEDULE 33 HIGH VOLUME NON-RESIDENTIAL FIRM AND INTERRUPTIBLE TRANSPORTATION SERVICE

SERVICE AVAILABILITY:

Service under this Rate Schedule is available on the Company's Distribution System to Non-Residential Customers in all territory served by the Company under the Tariff of which this Rate Schedule is a part. Firm Service under this Rate Schedule is available provided that the Company determines, in its sole judgment, that adequate supply and capacity exists to accommodate a Customer's service requirements. Interruptible Service under this Rate Schedule may be offered on a limited basis at Company's sole discretion. Service under this Rate Schedule cannot be combined with service under any other Rate Schedule.

APPLICATION FOR SERVICE AND SELECTION OF RATE SCHEDULE AND SERVICE TYPES:

An application for service must be made in accordance with the provisions of **Rule 2** of this Tariff, including the requirements to establish or re-establish credit.

It is the responsibility of the Customer to select the Rate Schedule and Service Type that best meets the Customer's individual service requirements. A Customer's Service Type must be stated on the Service Election Form, and is subject to the Company's approval as described in "SERVICE SELECTIONS – PROCESS AND PROCEDURE" of this Rate Schedule and in the Company's applicable policies and procedures.

PRE-REQUISITES TO SERVICE:

- A Customer may be required to pay the Company, in advance, for costs related to the Company's installation of any new or additional Distribution Facilities necessary to provide service to Customer under this Schedule. See **Schedule X**.
- 2. When the installation of new or additional Distribution Facilities is necessary to provide service to Customer, the Company may require Customer enter into a written service agreement.
- 3. A New Customer must submit a Service Election Form specifying the Customer's Service Type Selection at the time the Customer initially applies for service with the Company.
- 4. A Customer must have an approved Service Type Selection under this rate schedule.
- 5. The Company may require that Company-owned telemetry equipment be installed at Customer's Premise, subject to charges set forth in **Schedule 15**.
- 6. Customer, at Customer's expense, must provide any utility, telephone, cellular, or other services or devices that the Company deems necessary to support Automated Meter Reading (AMR) technology for the transmission of metered data to the Company for billing purposes. All installations must comply with the Company's specifications, must be in place and activated not less than five (5) Business Days prior to the requested effective date of service, and must remain continuously active at all times.
- A Customer must be able to access and receive notices via automatic electronic means acceptable to the Company.
- 8. Customers approved for Interruptible Service must complete the Company's Customer Emergency Contact List Form. Customer may name multiple authorized emergency contacts. At least one authorized emergency contact must be accessible for notification 24-hours per day, 7-days per week. Customer must notify the Company of any change in emergency contacts or of any change in the contact information as provided in this Rate Schedule, or at least annually upon Company request;

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(continued)

GENERAL OBLIGATIONS APPLICABLE TO EACH SERVICE TYPE:

The Company will bill a Customer and the Customer must pay the Company the rates according to: (a) the Customer's designated class of service, (b) the Customer's Service Type selection, and (c) other billing options selected by Customer as shown in the Monthly Rates section at the end of this Rate Schedule.

All Customers served under this Rate Schedule will be billed on a calendar month billing cycle. Bills will be issued as soon as reasonably possible following the end of each calendar month.

Except as provided in **Rule 12** of this Tariff, or as otherwise approved by the Company, Temporary Disconnection of Service is not permitted for any Service Type under this Rate Schedule. Should a Customer experience a Temporary Disconnection of Service more than twice within a 24-month period the Company may deny service to such Customer under this Rate Schedule for a period one year.

Customers must comply with the provisions of **Rule 2** in the event of a change in business name or a change in ownership.

Customers must ensure that any services or devices that the Company requires Customer install to support AMR are continuously active at all times. Any outage or failure must be promptly remedied, no matter the cause. In the event an outage or failure continues for more than thirty (30) calendar days, or if there are continuous problems with outage or failure, the Company may in its sole discretion, replace, repair, or take other corrective action, at Customer's expense. If the Company determines that such replacement, repair or other corrective action is not feasible, the Company may reassign Customer to another Rate Schedule or another Service Type that does not require AMR.

DESCRIPTION OF SERVICE TYPES AND REQUIREMENTS FOR SERVICE:

Service under this Rate Schedule requires one Service Type per billing meter set assembly. All Service Types are subject to approval by the Company. The following Service Types are available under this Rate Schedule:

- 1. Firm Transportation Service
- 2. Interruptible Transportation Service
- 3. Combination Transportation Service

The respective requirements of each Service Type are described below and elsewhere in this Rate Schedule, including, without limitation," PRE-REQUISITES TO SERVICE":

Transportation Service Types:

<u>Firm Transportation Service</u>. This is Firm Service on the Company's Distribution System. The availability of this service is dependent upon the Company's determination that adequate capacity exists to provide Firm Service to the Customer.

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RATE SCHEDULE 33 HIGH VOLUME NON-RESIDENTIAL FIRM AND INTERRUPTIBLE TRANSPORTATION SERVICE

(continued)

DESCRIPTION OF SERVICE TYPES AND REQUIREMENTS FOR SERVICE (continued):

Transportation Service Types (continued):

Interruptible Transportation Service. This is Interruptible Service on the Company's Distribution System and is subject to Curtailment of Service, as set forth in **Rule 13** and **Rule 14** of this Tariff. The initial term for an Interruptible Transportation Service option is five (5) PGA Years. Thereafter, Interruptible Transportation Service may continue on a year-to-year basis, subject to approval by the Company under the "SERVICE AVAILABILITY" provisions of this Rate Schedule. The determination for continued service shall be made coincident with the "ANNUAL SERVICE ELECTION DATE" to be effective November 1. Should a Customer transfer to a Firm Service Type before the end of the initial term and subsequently request Interruptible Sales Service, then the request will be subject to approval by the Company and if approved, a new initial term will begin.

Customer must secure the purchase and delivery of gas supplies to be transported on the Company's Distribution System from an Authorized Supplier/Agent of Customer's choosing. Customer must complete the Company's Transportation Service: Supplier/Agent Authorization Form and name such Authorized Supplier/Agent not less than five (5) Business Days prior to the effective date of service. The Transportation of Customer-owned gas supplies is governed by the Terms and Conditions set forth in **Schedule T** of this Tariff, and the Company's Gas Transportation Operating Policies and Procedures.

Combination Service Types:

This is a combination of Firm Transportation Service and Interruptible Transportation Service. Firm Transportation Service volumes are first through the meter for billing purposes. Customer must specify the exact daily delivery volume that is to be billed as Firm Transportation Service. Customer may choose to specify an hourly delivery volume on the Service Election Form. An hourly delivery volume that exceeds 1/24 of the MDDV does not supersede the specified MDDV.

Firm Transportation Service volumes will be billed at the rates specified in this Rate Schedule for Firm Transportation Service. When all Firm Transportation Service volume has billed, all additional volumes will be billed at the rates specified for Interruptible Transportation Service. One Customer Charge and one Transportation Charge will apply for this Service Type. All Interruptible Transportation Service volumes are subject to Curtailment as set forth in **Rule 13** and **Rule 14** of this Tariff.

The initial term for this Combination Service Type is five (5) PGA Years. Thereafter, the Interruptible Service portion of the Combination Service Type may continue on a year-to-year basis, subject to approval by the Company under the "SERVICE AVAILABILITY" provisions of this Rate Schedule. The determination for continued service shall be made coincident with the "ANNUAL SERVICE ELECTION DATE" to be effective November 1. Should a Customer transfer to a Firm Service Type before the end of the initial term and subsequently request Interruptible Sales Service, then the request will be subject to approval by the Company and if approved, a new initial term will begin.

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RATE SCHEDULE 33 HIGH VOLUME NON-RESIDENTIAL FIRM AND INTERRUPTIBLE TRANSPORTATION SERVICE

(continued)

Combination Service Types (continued):

Customer must secure the purchase and delivery of gas supplies for all Transportation Service volume from an Authorized Supplier/Agent of Customer's choosing. Customer must complete the Company's Transportation Service: Supplier/Agent Authorization Form and name such Authorized Supplier/Agent not less than five (5) Business Days prior to the effective date of service. The Transportation of Customer-Owned Gas is governed by the Terms and Conditions set forth in **Schedule T** of this Tariff, and the Company's Gas Transportation Operating Policies and Procedures.

SERVICE TYPE SELECTIONS - PROCESS AND PROCEDURE:

Customer must complete and submit a Service Election Form following an application for service, and subsequently at any time that a change in Service Type is requested under the "ANNUAL SERVICE ELECTION DATE" provision or under the "OUT-OF-CYCLE TRANSFERS" provision of this Rate Schedule.

The Company will personally deliver, mail, fax, or e-mail a Service Election Form to a Customer, upon request. Customers with multiple active Natural Gas service accounts and/or multiple billing meter set assemblies within a single service account must submit a separate Service Election Form for each billing meter set assembly. Any change in a Customer's Rate Schedule or Service Type will be deemed a change in condition of service and the Company may require that the Customer re-establish credit as set forth in **Rule 2** of this Tariff.

When an out-of-cycle change in Service Type is requested, the Service Election Form must be completed and signed by an authorized representative of the Customer, and delivered to Company in person, by fax, by email, or by U.S. mail not less than one Billing Month prior to the requested effective date of the Service Type change. For changes requested under the Annual Service Election provision of this Rate Schedule, the Service Election Form must be received by 5:00 p.m. on July 31. If July 31 falls on a weekend or holiday, the Service Election Form must be received by 5:00 p.m. of the first business day following July 31.

The Company will notify a Customer of the Company's approval or denial of Customer's Service Type Selection request within ten (10) Business Days from the date that the Service Election Form is received by Company. The Company will include an explanation for any denial of a Customer's Service Type request at the time of the notification.

When considering each Service Type request under this Rate Schedule, approval will be based upon the Company's determination, in its sole judgment, that: (a) adequate supply and capacity is available to accommodate any request for Firm Service, (b) there is a system benefit or other reasonable basis upon which to approve a request for Interruptible Service, if applicable, and (c) Customer has satisfactorily established or has satisfactorily re-established credit under the terms and conditions of **Rule 2** of this Tariff.

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RATE SCHEDULE 33 HIGH VOLUME NON-RESIDENTIAL FIRM AND INTERRUPTIBLE TRANSPORTATION SERVICE

(continued)

SERVICE TYPE SELECTIONS - PROCESS AND PROCEDURE (continued):

A Customer that is approved for an Interruptible Service Type <u>must</u> complete the Company's Customer Emergency Contact List Form stating the names and telephone numbers for all authorized emergency contacts. At least one authorized emergency contact must be accessible for notification 24-hours per day, 7-days per week. Following each Annual Service Election Date, the Company will provide the Customer Emergency Contact List Form to Customers that elected an Interruptible Service Type. It is the Customer's responsibility to notify the Company within five (5) Business Days of any change to Customer's authorized emergency contact information. The Company will provide the required Customer Emergency Contact List Form to Customer upon request.

ANNUAL SERVICE ELECTION DATE - July 31 Election for November 1 Service:

The Annual Service Election Date is the date by which a Customer may request to change all or a portion of their current Service Type to be effective the following November 1 through October 31 period (PGA Year). Except for a change in Rate Schedule, or an election of Winter Sales WACOG, any out-of-cycle transfer approved to be effective after the Annual Service Election Date but prior to the start of the new PGA Year will automatically terminate on October 31.

To request a change in Service Type under this provision, Customer must complete and submit the Service Election Form in accordance with the terms and conditions of the 'SERVICE TYPE SELECTION – PROCESS AND PROCEDURE" provision of this Rate Schedule. A Customer need not submit a Service Election Form for the next PGA Year if the Customer desires to retain the Service Type Selection that is in effect on July 31.

The following changes may be requested under this provision:

- (1) Change in Rate Schedule
- (2) Change in Rate Schedule and Service Type
- (3) Change in Transportation Service Type
- (3) Selection of a Combination Service Type

Requests to transfer to a Sales Service Type requires a change in Rate Schedule and is re subject to the conditions set forth in the applicable Rate Schedule.

Transfers between Sales Service and Transportation Service are further subject to the "APPLICATION OF TEMPORARY ADJUSTMENTS TO RATES (ACCOUNT 191 ADJUSTMENTS)" provision of this Rate Schedule.

OUT-OF-CYCLE TRANSFERS:

Unless otherwise specified in this provision, the out-of-cycle transfers described herein may be requested at any time during the calendar year. An out-of-cycle transfer request must comply with the terms and conditions of this provision, and the "SERVICE TYPE SELECTIONS – PROCESS AND PROCEDURE" provision of this Rate Schedule. All out-of-cycle transfer requests are subject to approval by the Company under the terms and conditions of this provision, and as set forth elsewhere in this Rate Schedule.

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