



April 18, 2017

Oregon Public Utility Commission
3930 Fairview Industrial Drive SE
Salem, Oregon 97302-1166

RE: Advice No. 2017-004 PL for Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Price List

Dear Commissioners:

Attached for electronic filing are the revised sheets for the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Price List. This filing is being submitted with a proposed effective date of May 22, 2017. This is an **amended** filing, originally issued on April 13, 2017.

<u>Section</u>	<u>Sheet</u>	<u>Revision</u>
14	4	1 st Revised
14	35	1 st Revised

These revisions standardize CenturyLink's process and timeline for cancellation of application for service in the Integrated Services Digital Network section to mirror and reference revisions previously filed in P.U.C. No. 33 Exchange and Network Services Tariff. ISDN services are among those services for which service date change requests and cancellation of application for service are being standardized.

Consideration and timely approval of these pages are respectfully requested. Please contact me if you have any questions regarding this filing at zarneisha.dixon@centurylink.com or 318-340-5938.

Sincerely,

A handwritten signature in black ink that reads "Zarneisha Dixon".

Zarneisha Dixon

Attachments

cc: Phil Grate, CenturyLink
John Felz, CenturyLink

ZARNEISHA DIXON
Tariff Analyst III
Zarneisha.Dixon@Centurylink.com
100 CenturyLink Dr.
Monroe, LA 71203
Mailstop: 4TS194
Tel: (318) 340-5938

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 14
1st Revised Sheet 4

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C. Terms and Conditions

1. General (Cont'd)

- g. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. **When the Company advises a customer that ordered services are available on the requested due date, and the customer is unable or unwilling to accept service at that time, the facilities will be held available for the customer for a 30 business day grace period. If after 30 business days the customer still has not accepted service, regular monthly billing for the ordered services may begin, or the facilities will be released for other service order activity, and cancellation charges (non-recurring charges that would have applied had the service been installed) may be applied. These cancellation and deferment provisions apply to requests for 5 or more analog or digital exchange access lines, or 1 or more DS1 facilities with common equipment, such as Digital Switched Service, ISDN Primary Rate Service, Integrated T-1 Service, or Uniform Access Solution Service.** Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order.

(T)

(T)

(D)

(D)

Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last completed and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. The cancellation charge will be determined by multiplying the percentage times the non-recurring charges associated with the order, or that part of the order being cancelled. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.

OR2017-010

Transmittal No. 2017-004-PL
NOTICE

Effective: May 22, 2017

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 14
1st Revised Sheet 35

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

C. Terms and Conditions (Cont'd)

(T)

13. Cancellation of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use **as set forth in Section 14.1.C.1.g.**

(T)

(T)

(D)

(D)

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

OR2017-010

Transmittal No. 2017-004-PL
NOTICE

Effective: May 22, 2017

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.