

ZiPLY Fiber
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Jessica Epley
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January 13, 2023

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Advice No. 2022-10 for ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber

Dear Filing Center:

ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber, hereby submits the attached updated pages for the previously submitted revisions to the Oregon Statewide Price List with an effective date of January 15, 2023.

The updated pages reflect that certain packages are being removed from the Price List instead of increasing in price. The packages being removed are no longer offered for sale and have no active subscribers.

The following sheets are included in this filing:

Section 2, 1st Revised Sheet 7
Section 2, 1st Revised Sheet 8
Section 2, 2nd Revised Sheet 10 – new
Section 2, 1st Revised Sheet 11 – new
Section 2, 1st Revised Sheet 12 – new
Section 2, 1st Revised Sheet 13 – new
Section 2, 1st Revised Sheet 14 - new
Section 2, 2nd Revised Sheet 15 - updated
Section 2, 2nd Revised Sheet 19 – updated
Section 2, 1st Revised Sheet 20 - new
Section 2, 2nd Revised Sheet 21 – updated
Section 2, 1st Revised Sheet 22 - new
Section 2, 2nd Revised Sheet 23 – updated
Section 2, 1st Revised Sheet 24 - new
Section 2, 2nd Revised Sheet 25 - updated
Section 2, 2nd Revised Sheet 26 - updated

Section 2, 2nd Revised Sheet 28
Section 2, 2nd Revised Sheet 31
Section 2, 2nd Revised Sheet 33
Section 2, 2nd Revised Sheet 35
Section 2, 2nd Revised Sheet 37 - updated
Section 2, 2nd Revised Sheet 38 - updated
Section 3, 2nd Revised Sheet 18
Section 3, 2nd Revised Sheet 19
Section 3, 2nd Revised Sheet 20
Section 16, 2nd Revised Sheet 70
Section 16, 2nd Revised Sheet 72
Section 16, 2nd Revised Sheet 73
Section 16, 2nd Revised Sheet 75

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Epley', with a stylized flourish extending to the right.

Jessica Epley
VP - Regulatory & External Affairs

2. PACKAGED/BUNDLED SERVICES

<p>Regional Calling Value or Regional Essentials is not available:</p> <ul style="list-style-type: none"> with any other package or bundled offering on the same line; with ISDN service; with affiliate discounts; with optional toll discount calling plans 										
<p>Feature Package ¹²</p> <p>The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.</p>										
<p>If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.</p>										
<p>4. Rates</p> <table style="width: 100%; border: none;"> <thead> <tr> <th style="width: 70%;"></th> <th style="text-align: right; width: 20%;">Monthly Rate ¹³</th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td style="padding-left: 20px;">Regional Calling Value</td> <td style="text-align: right;">\$38.04 ¹²</td> <td style="text-align: center;">(l)</td> </tr> <tr> <td style="padding-left: 20px;">Regional Essentials</td> <td style="text-align: right;">40.04</td> <td style="text-align: center;">(l)</td> </tr> </tbody> </table>		Monthly Rate ¹³		Regional Calling Value	\$38.04 ¹²	(l)	Regional Essentials	40.04	(l)	
	Monthly Rate ¹³									
Regional Calling Value	\$38.04 ¹²	(l)								
Regional Essentials	40.04	(l)								

¹² Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Northwest Fiber, LLC Post Rates, Terms and Conditions.

¹³ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

2. PACKAGED/BUNDLED SERVICES

(3) Features Plan – Business Deluxe Call Waiting/Cancel Call Waiting 3-Way Calling Caller ID with Name Basic Call Forward *69 Call Return Distinctive Ring	
2. Rates	
a. 150 Satellite Channel Programming PAC Three (3) or more eligible service	<u>Monthly Rate</u> ²³ 30% Discount
b. Features Plan – Business	<u>Monthly Rate</u> ^{22, 24}
Features Plan – Business A	
1 Year	\$11.97 (l)
2 Years	11.14 (l)
3 Years	10.31 (l)
Features Plan – Business B	
1 Year	14.37 (l)
2 Years	13.34 (l)
3 Years	12.31 (l)
Features Plan – Business Complete	
1 Year	11.37 (l)
2 Years	10.59 (l)
3 Years	9.81 (l)
Features Plan – Business Deluxe	
1 Year	14.94 (l)
2 Years	13.86 (l)
3 Years	12.79 (l)

²³ Eligible services are listed in this section. Rates for eligible services are listed in P.U.C. OR No. 18.

²⁴ The Nonrecurring Charge per order does not apply to this service.

2. PACKAGED/BUNDLED SERVICES

<p>3. Unlimited IntraLATA Toll Usage for Business Feature Packages</p>		
<p>a. General Regulations</p> <p>These features are only available to customers who subscribe to Unlimited IntraLATA Toll Usage for Business described in Statewide Price List – Oregon, IntraLATA Toll Services.</p>		
<p>(1) Feature Package One</p>	<p>Feature Package One is available to business customers' Basic Business One-Party Service including EAS that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or 3-Way Calling. The customer may choose any single feature, a combination of any two (2) of the features, or all three (3) features offered for the same rate.</p>	
<p>(2) Feature Package Two</p>	<p>Feature Package Two is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Two includes Caller ID with Name and Voice Messaging ²⁵. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.</p>	
<p>(3) Feature Package Three</p>	<p>Feature Package Three is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Three includes Caller ID with Name and One Point Voice Messaging ²⁶. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.</p>	
<p>b. Feature Package Rates ²⁷</p>		
	<u>Monthly Rate</u>	
<p>(1) Feature Package One</p>	<p>\$11.00</p>	<p>(1)</p>
<p>(2) Feature Package Two</p>	<p>17.00</p>	<p>(1)</p>
<p>(3) Feature Package Three</p>	<p>20.00</p>	<p>(1)</p>

²⁵ Voice Messaging is a non-regulated service.

²⁶ One Point Voice Messaging is a non-regulated service.

²⁷ Service Charges, as set forth in P.U.C. OR No. 18, are not applicable for customers ordering these Feature Packages.

2. PACKAGED/BUNDLED SERVICES

5. Rates and Charges			
	<u>1-Year Term</u>	<u>3-Year Term</u>	
Unlimited DTL Basic Packages ³³	\$79.00	\$64.00	(l)
	<u>Monthly Rate</u>		
Expansion Line with Unlimited Calling, per line ³⁴	41.00		(l)
Expansion Line without Unlimited Calling, per line, ^{29, 35}	41.00		(l)
	<u>1-Year Term</u>	<u>3-Year Term</u>	
Custom Line Telephone Service ²⁸	\$79.00	\$64.00	(l)
	<u>Monthly Rate</u>		
Expansion Line with Unlimited Calling, per line ²⁹	51.00		(l)
Expansion Line without Unlimited Calling, per line, ^{29, 30}	38.00		
G. <u>Business Single Line Pack</u>			
<p>1. General</p> <p>Single Line Business Pack is an optional business flat-rated usage package with a network access line, calling features and specified non-regulated services offered for a one (1) year or three (3) year term commitment:</p> <p>Single Line Business Pack includes the following:</p> <ul style="list-style-type: none"> - One (1) Dial Tone Line with touch-tone - Unlimited local voice usage - Unlimited intraLATA direct distance dialed unassisted toll calling - Choice of zero (0) to five (5) of the following calling features: <p style="padding-left: 40px;">Call Waiting/Cancel Call Waiting, 3-Way Calling, Basic Call Forward and Caller ID with Name.</p>			

³³ At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Custom Line Telephone Service ordered.

³⁴ Customers may have any combination of Expansion Lines but the combined total number allowed is twenty-four (24) per customer location and may not exceed nine (9) Expansion Lines with Unlimited Calling per customer location.

³⁵ IntraLATA toll usage rates apply in addition to the monthly rate.

2. PACKAGED/BUNDLED SERVICES

4.	<i>Rates</i>		<u>Monthly Rate</u>	
			<u>3-Year Term</u>	<u>1-Year Term</u>
	a. Single Line Business Pack	\$56.00	\$55.00	(1)
			<u>Monthly Discount</u>	
			<u>3-Year Term</u>	<u>1-Year Term</u>
	b. Single Line Business Pack	10.00	0.00	
H. <u>Simply Unlimited Service-Leader</u>³⁶ – Grandfathered as of February 14, 2018				
1. <i>Applicability</i>				
Applicable to Single-party Business Flat rate service.				
2. <i>Territory</i>				
Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in the Exchange Maps tariff.				
3. <i>General</i>				
Simply Unlimited Service-Leader is a bundle offering available to Business customers that subscribe to a maximum of twelve (12) Single Party Business Lines per customer location. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line Charge and the Access Recovery Charge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.				
a. Basic Bundle				
Flat Rate Business Line				
Call Forward Busy/No Answer				
Unlimited Extended Area Service				
Caller ID with Name				
Eight (8) features from the feature package listed below				

³⁶ This service offering is limited to existing subscribers.

2. PACKAGED/BUNDLED SERVICES

<p>5. <i>Rates</i></p> <p>a. The Interstate End User Common Line Charge and the Access Recovery Charge are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.</p>													
<p>b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.</p> <table style="margin-left: auto; margin-right: auto; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="padding-left: 20px;">Simply Unlimited Service-Leader (1-3 lines)</td> <td style="text-align: right;">\$56.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="padding-left: 20px;">Additional Package (4-12 lines)</td> <td style="text-align: right;">38.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="padding-left: 20px;">Business All In Feature Packages</td> <td style="text-align: right;">6.99</td> <td style="text-align: right;">(1)</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Simply Unlimited Service-Leader (1-3 lines)	\$56.99	(1)	Additional Package (4-12 lines)	38.99	(1)	Business All In Feature Packages	6.99	(1)	
	<u>Monthly Rate</u>												
Simply Unlimited Service-Leader (1-3 lines)	\$56.99	(1)											
Additional Package (4-12 lines)	38.99	(1)											
Business All In Feature Packages	6.99	(1)											
<p>I. <u>Simply Unlimited Service-Challenger³⁸ – Grandfathered as of February 14, 2018</u></p> <p>1. <i>Applicability</i></p> <p style="padding-left: 20px;">Applicable to Single-party Business Flat rate service.</p>													
<p>2. <i>Territory</i></p> <p style="padding-left: 20px;">Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Simply Unlimited Service-Challenger as said exchanges are defined on the maps contained in the Exchange Maps tariff.</p>													
<p>3. <i>General</i></p> <p style="padding-left: 20px;">Simply Unlimited Service-Challenger is a bundle offering available to Business customers that subscribe to a maximum of twelve (12) Single Party Business Lines per customer location. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line Charge and the Access Recovery Charge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.</p> <p>a. Basic Bundle</p> <p style="padding-left: 40px;">Flat Rate Business Line Call Forward Busy/No Answer Unlimited Extended Area Service Caller ID with Name Four (4) features from the feature package listed below</p>													

³⁸ This service offering is limited to existing subscribers.

2. PACKAGED/BUNDLED SERVICES

<p>5. <i>Rates</i></p> <p>a. The Interstate End User Common Line Charge and the Access Recovery Charge are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.</p>													
<p>b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.</p> <table data-bbox="357 556 1510 724"> <thead> <tr> <th></th> <th style="text-align: right;"><u>Monthly Rate</u></th> <th></th> </tr> </thead> <tbody> <tr> <td>Simply Unlimited Service-Challenger (1-3 lines)</td> <td style="text-align: right;">\$46.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td>Additional Package (4-12 lines)</td> <td style="text-align: right;">28.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td>Business All In Feature Package</td> <td style="text-align: right;">6.99</td> <td style="text-align: right;">(1)</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Simply Unlimited Service-Challenger (1-3 lines)	\$46.99	(1)	Additional Package (4-12 lines)	28.99	(1)	Business All In Feature Package	6.99	(1)	
	<u>Monthly Rate</u>												
Simply Unlimited Service-Challenger (1-3 lines)	\$46.99	(1)											
Additional Package (4-12 lines)	28.99	(1)											
Business All In Feature Package	6.99	(1)											
<p>J. <u>Business Nationwide Unlimited Service II</u> ⁴⁰ – Grandfathered as of February 14, 2018</p> <p>1. <i>General</i></p> <p>Business Nationwide Unlimited Service II is a package offering available to Business customers that subscribe to a maximum of twelve (12) Single Party Business Lines per customer location. The package includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.</p> <p>a. Basic Package</p> <ul style="list-style-type: none"> Flat Rate Business Line Call Forward Busy/No Answer Unlimited Extended Area Service Caller ID with Name Six (6) features from the feature package listed below 													

⁴⁰ This service offering is limited to existing subscribers,

2. PACKAGED/BUNDLED SERVICES

<p>3. <i>Rates</i></p> <p>a. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the package rate.</p>																			
<p>b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the package.</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Business Nationwide Unlimited Service II</td> <td style="text-align: right;">\$60.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="text-align: left;">Additional Package</td> <td style="text-align: right;">51.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td style="text-align: left;">Business All In Feature Package</td> <td style="text-align: right;">6.99</td> <td style="text-align: right;">(1)</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Business Nationwide Unlimited Service II	\$60.99	(1)	Additional Package	51.99	(1)	Business All In Feature Package	6.99	(1)							
	<u>Monthly Rate</u>																		
Business Nationwide Unlimited Service II	\$60.99	(1)																	
Additional Package	51.99	(1)																	
Business All In Feature Package	6.99	(1)																	
<p>K. <u>Business Local Unlimited II ⁴² – Grandfathered as of February 14, 2018</u></p> <p>1. <i>General</i></p> <p>Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, Unlimited Extended Area Service, certain designated non-regulated services and price-listed services.</p> <p>a. Basic Package</p> <p style="margin-left: 40px;">Flat Rate Business Line Unlimited Extended Area Service Two (2) features from the Business All in Feature package listed below</p>																			
<p>b. Business All In Feature Package</p> <table style="margin-left: 40px; border: none;"> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>*69 Call Return</td> </tr> <tr> <td>3-Way Calling</td> <td>Call Transfer</td> </tr> <tr> <td>Speed Call 8 ⁴³ or 30</td> <td>*66 Busy Number Redial</td> </tr> <tr> <td>Distinctive Ring</td> <td>Basic Call Forward</td> </tr> <tr> <td>Multiline Hunt Service</td> <td>Call Forward Busy</td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>Call Waiting ID</td> </tr> <tr> <td>Call Forward No Answer</td> <td>Selective Call Forward</td> </tr> <tr> <td>Priority Call</td> <td>Selective Call Rejection</td> </tr> <tr> <td>Selective Call Acceptance</td> <td></td> </tr> </table>	Call Waiting/Cancel Call Waiting	*69 Call Return	3-Way Calling	Call Transfer	Speed Call 8 ⁴³ or 30	*66 Busy Number Redial	Distinctive Ring	Basic Call Forward	Multiline Hunt Service	Call Forward Busy	Anonymous Call Block/Rejection	Call Waiting ID	Call Forward No Answer	Selective Call Forward	Priority Call	Selective Call Rejection	Selective Call Acceptance		
Call Waiting/Cancel Call Waiting	*69 Call Return																		
3-Way Calling	Call Transfer																		
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Call Forward No Answer	Selective Call Forward																		
Priority Call	Selective Call Rejection																		
Selective Call Acceptance																			

⁴² This service offering is limited to existing subscribers.

⁴³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES

2. Regulations		
a.	The package is available only to customers who are served from a central office in which all services in the package are offered and can be provided by the Company to the customer.	
b.	The package is offered on a month-to-month basis.	
c.	The package rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.	
d.	All applicable surcharges and taxes will be billed separately from and in addition to the package rate.	
e.	The package cannot be used in association with a Residential Line, PBX Service, or ISDN service.	
f.	Customers may select any two (2) of the features in the Business All In Feature Package for no extra charge.	
g.	Customers purchasing the Business All In Feature Package may select any or all of the features listed in that package.	
3. Rates		
	<u>Monthly Rate</u>	
Business Local Unlimited II	\$43.99	(1)
Business All In Feature Package	6.99	(1)
L. <u>Digital Phone Essentials</u>		
1. General		
<p>The Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one Residential Local Exchange Network Access Line, a combination of local features and Unlimited Extended Area Service. Customers can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.</p>		
a.	Basic Package	
	One-Party Network Access Line	Call Waiting ID
	Unlimited Extended Area Service	Caller ID Number Only
	Call Waiting/Cancel Call Waiting	

2. PACKAGED/BUNDLED SERVICES

<p>I. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials while they are away, a minimum of one (1) month and up to nine (9) months in a rolling year for a reduced rate.</p> <p>(1) Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>											
<p>(2) A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>											
<p>(3) The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.</p>											
<p>(4) Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>											
<p>(5) The cost of the service includes the Subscriber Line Charge.</p>											
<p>(6) This service does not change any other terms and conditions of the product.</p>											
<p>(7) Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>											
<p>(8) The Federal Subscriber Line Charge is included in the monthly rate.</p>											
<p>(9) All applicable taxes and surcharges apply.</p>											
<p>3. Rates</p>											
<p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>											
<p>b. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the package.</p>											
<p>c. Digital Phone Essentials package is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Essentials</td> <td style="text-align: right;">\$29.99</td> <td rowspan="3" style="vertical-align: middle; text-align: right;">(I)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Essentials	\$29.99	(I)	Feature Package	6.99	Stay Connected Seasonal Offering	9.99	
	<u>Monthly Rate</u>										
Digital Phone Essentials	\$29.99	(I)									
Feature Package	6.99										
Stay Connected Seasonal Offering	9.99										

2. PACKAGED/BUNDLED SERVICES

<p>c. Digital Phone Unlimited package is provided at the following rates:</p>	<p><u>Monthly Rate</u></p>															
Digital Phone Unlimited	\$39.99	(l)														
Feature Package	6.99															
Stay Connected Seasonal Offering	9.99															
<p>N. <u>Digital Phone Unlimited (Challenger)</u></p>																
<p>1. <i>General</i></p> <p>The Digital Phone Unlimited (Challenger) Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p>																
<p>a. Basic Package</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Local Exchange Network Access Line</td> <td style="width: 50%;">Caller ID Number Only</td> </tr> <tr> <td>Unlimited Extended Area Service Call Waiting ID</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> </table>			Local Exchange Network Access Line	Caller ID Number Only	Unlimited Extended Area Service Call Waiting ID	Call Waiting/Cancel Call Waiting										
Local Exchange Network Access Line	Caller ID Number Only															
Unlimited Extended Area Service Call Waiting ID	Call Waiting/Cancel Call Waiting															
<p>b. Feature Package</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">*66 Busy Number Redial</td> <td style="width: 50%;">Basic Call Forward</td> </tr> <tr> <td>*69 Call Return</td> <td>Speed Call 8 ⁴⁶</td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>Distinctive Ring</td> </tr> <tr> <td>Call Forward No Answer</td> <td>3-Way Calling</td> </tr> <tr> <td>Selective Call Forward</td> <td>Call Forward Busy/No Answer</td> </tr> <tr> <td>Selective Call Acceptance</td> <td>Selective Call Rejection</td> </tr> <tr> <td>Priority Call</td> <td></td> </tr> </table>			*66 Busy Number Redial	Basic Call Forward	*69 Call Return	Speed Call 8 ⁴⁶	Anonymous Call Block/Rejection	Distinctive Ring	Call Forward No Answer	3-Way Calling	Selective Call Forward	Call Forward Busy/No Answer	Selective Call Acceptance	Selective Call Rejection	Priority Call	
*66 Busy Number Redial	Basic Call Forward															
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Selective Call Forward	Call Forward Busy/No Answer															
Selective Call Acceptance	Selective Call Rejection															
Priority Call																
<p>2. <i>Regulations</i> ⁴⁷</p>																
<p>a. The package is available only where facilities and operating systems are available and technically feasible.</p>																
<p>b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.</p>																
<p>c. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.</p>																

⁴⁶ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

⁴⁷ No discounts will be given to subscribers that do not use all the features or have some features turned off.

2. PACKAGED/BUNDLED SERVICES

<p>3. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.</p>															
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>															
<p>c. Digital Phone Unlimited (Challenger) package is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Unlimited (Challenger)</td> <td style="text-align: right;">\$29.99</td> <td style="text-align: right;">(l)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> <td></td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> <td></td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Unlimited (Challenger)	\$29.99	(l)	Feature Package	6.99		Stay Connected Seasonal Offering	9.99				
	<u>Monthly Rate</u>														
Digital Phone Unlimited (Challenger)	\$29.99	(l)													
Feature Package	6.99														
Stay Connected Seasonal Offering	9.99														
<p>O. <u>Digital Phone Unlimited Plus (Challenger)</u></p> <p>1. <i>General</i></p> <p>The Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two (2) flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.</p> <p>a. Basic Bundle</p> <p style="margin-left: 40px;">Two Flat Rate Access Lines Unlimited Extended Area Service Call Waiting ID Caller ID Name Only Call Waiting/Cancel Call Waiting</p>															
<p>b. Feature Package</p> <table style="margin-left: 40px; border: none;"> <tr> <td style="width: 50%;">Call Waiting/Cancel Call Waiting</td> <td style="width: 50%;">Basic Call Forward</td> </tr> <tr> <td>*66 Busy Number Redial</td> <td>Speed Call 8⁴⁸ or 30</td> </tr> <tr> <td>*69 Call Return</td> <td>Distinctive Ring</td> </tr> <tr> <td>Anonymous Call Block/Rejection</td> <td>3-Way Calling</td> </tr> <tr> <td>Call Forward No Answer</td> <td>Call Forward Busy</td> </tr> <tr> <td>Selective Call Forward</td> <td>Anonymous Call Block/Rejection</td> </tr> <tr> <td>Selective Call Acceptance</td> <td>Priority Call</td> </tr> </table>	Call Waiting/Cancel Call Waiting	Basic Call Forward	*66 Busy Number Redial	Speed Call 8 ⁴⁸ or 30	*69 Call Return	Distinctive Ring	Anonymous Call Block/Rejection	3-Way Calling	Call Forward No Answer	Call Forward Busy	Selective Call Forward	Anonymous Call Block/Rejection	Selective Call Acceptance	Priority Call	
Call Waiting/Cancel Call Waiting	Basic Call Forward														
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Anonymous Call Block/Rejection	3-Way Calling														
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Selective Call Acceptance	Priority Call														

⁴⁸ This evidence offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

2. PACKAGED/BUNDLED SERVICES

<p>h. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.</p>													
<p>4. <i>Rates</i></p> <p>a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.</p>													
<p>b. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.</p>													
<p>c. Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:</p> <table style="margin-left: auto; margin-right: auto; border: none;"> <thead> <tr> <th style="text-align: left;"></th> <th style="text-align: right; border-bottom: 1px solid black;"><u>Monthly Rate</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: left;">Digital Phone Unlimited Plus (Challenger)</td> <td style="text-align: right;">\$29.99</td> <td style="text-align: right;">(l)</td> </tr> <tr> <td style="text-align: left;">Feature Package</td> <td style="text-align: right;">6.99</td> <td></td> </tr> <tr> <td style="text-align: left;">Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> <td></td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Digital Phone Unlimited Plus (Challenger)	\$29.99	(l)	Feature Package	6.99		Stay Connected Seasonal Offering	9.99		
	<u>Monthly Rate</u>												
Digital Phone Unlimited Plus (Challenger)	\$29.99	(l)											
Feature Package	6.99												
Stay Connected Seasonal Offering	9.99												
<p>P. <u>OneVoice</u></p> <p>1. <i>Applicability</i></p> <p>Applicable to Single-party Business Flat rate service.</p>													
<p>2. <i>Territory</i></p> <p>Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing OneVoice Service as said exchanges are defined on the maps contained in Network Access Services Tariff No. 18.</p>													
<p>3. <i>General</i></p> <p>OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.</p> <p>a. Basic Bundle</p> <table style="margin-left: 20px; border: none;"> <tr> <td>Single Party Flat Rate Access Line</td> <td>Anonymous Call Block</td> </tr> <tr> <td>Call Forwarding Busy/No Answer</td> <td>Call Forward</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Multi-line Hunting</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>3-Way Calling</td> </tr> <tr> <td>Caller ID</td> <td></td> </tr> </table>	Single Party Flat Rate Access Line	Anonymous Call Block	Call Forwarding Busy/No Answer	Call Forward	Unlimited Extended Area Service	Multi-line Hunting	Call Waiting/Cancel Call Waiting	3-Way Calling	Caller ID				
Single Party Flat Rate Access Line	Anonymous Call Block												
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Unlimited Extended Area Service	Multi-line Hunting												
Call Waiting/Cancel Call Waiting	3-Way Calling												
Caller ID													

III. PACKAGED/BUNDLED SERVICES

<p>b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.</p> <table border="0" style="width: 100%;"> <thead> <tr> <th style="width: 70%;"></th> <th style="text-align: right; width: 20%;"><u>Monthly Rate</u></th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>Basic Bundle</td> <td style="text-align: right;">\$52.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td>Term Price with a 1, 2 or 3 year commitment</td> <td style="text-align: right;">37.99</td> <td style="text-align: right;">(1)</td> </tr> <tr> <td>Premium Feature Package</td> <td style="text-align: right;">11.99</td> <td style="text-align: right;">(1)</td> </tr> </tbody> </table>		<u>Monthly Rate</u>		Basic Bundle	\$52.99	(1)	Term Price with a 1, 2 or 3 year commitment	37.99	(1)	Premium Feature Package	11.99	(1)	
	<u>Monthly Rate</u>												
Basic Bundle	\$52.99	(1)											
Term Price with a 1, 2 or 3 year commitment	37.99	(1)											
Premium Feature Package	11.99	(1)											
<p>Q. <u>Commercial Voice Unlimited</u> ⁴⁹ – Grandfathered as of February 14, 2018</p>													
<p>1. <i>Applicability</i></p> <p>Applicable to Single-party Business Flat rate service.</p>													
<p>2. <i>General</i></p> <p>Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve (12) Single Party Business Lines per customer location. The bundle includes the following components: one (1) Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.</p>													
<p>3. <i>Regulations</i></p> <p>a. The bundle is available only where facilities and operating systems are available and technically feasible.</p>													
<p>b. The features are provided subject to their individual service regulations as specified in the applicable section of the Statewide Price List.</p>													
<p>c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.</p>													
<p>d. Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.</p>													
<p>e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.</p>													
<p>f. The bundle rate will appear as a single line item on the customer's bill.</p>													

⁴⁹ This service offering is limited to existing subscribers.

III. PACKAGED/BUNDLED SERVICES

g. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.													
h. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.													
i. The bundle is offered on a month-to-month, one (1) or two (2) year term basis.													
j. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.													
k. Term plans will auto renew unless notification is received from the customer sixty (60) days in advance.													
<p>4. <i>Rates</i></p> <p>a. Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.</p>													
<p>b. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.</p> <table data-bbox="358 1024 1511 1178"> <thead> <tr> <th data-bbox="358 1024 1170 1056"><u>Basic Bundle</u></th> <th data-bbox="1170 1024 1469 1056"><u>Monthly Rate</u></th> <th data-bbox="1469 1024 1511 1056"></th> </tr> </thead> <tbody> <tr> <td data-bbox="358 1083 1170 1115">Month to Month</td> <td data-bbox="1170 1083 1469 1115">\$41.00</td> <td data-bbox="1469 1083 1511 1115">(1)</td> </tr> <tr> <td data-bbox="358 1115 1170 1146">One Year Term</td> <td data-bbox="1170 1115 1469 1146">36.00</td> <td data-bbox="1469 1115 1511 1146">(1)</td> </tr> <tr> <td data-bbox="358 1146 1170 1178">Two Year Term</td> <td data-bbox="1170 1146 1469 1178">36.00</td> <td data-bbox="1469 1146 1511 1178">(1)</td> </tr> </tbody> </table>	<u>Basic Bundle</u>	<u>Monthly Rate</u>		Month to Month	\$41.00	(1)	One Year Term	36.00	(1)	Two Year Term	36.00	(1)	
<u>Basic Bundle</u>	<u>Monthly Rate</u>												
Month to Month	\$41.00	(1)											
One Year Term	36.00	(1)											
Two Year Term	36.00	(1)											

3. LOCAL SERVICE

<p>3. <i>Local Service Options – Basic Calling Service</i> ⁵⁶</p> <p>Basic Calling Service consists of basic access to the network coupled with usage-based pricing of outgoing local calls (local exchange & EAS). The rates found under items <i>a.</i> and <i>b.</i> are applicable to Basic Calling Service for all Rate Zones.</p> <p>a. Network Access Charge</p>					
	<u>Business Service</u>	<u>Rate Per Month</u>			
		<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
	Trunk	\$30.00	\$30.00	\$30.00	(1)
	Central Office Located Trunk	⁵⁷	⁵⁷	⁵⁷	
	Coin Line	⁵⁷	⁵⁷	⁵⁷	
	Public Access Line	24.00	24.00	24.00	
	One-Party	30.00	30.00	30.00	(1)
	Custom Line Telephone Service	⁵⁷	⁵⁷	⁵⁷	
<p>b. Measured Usage Rates</p> <p>Please refer to Measured Usage Rate Schedule found in G. in this section. Rates for Zone 0 and Zone 1 apply. Conditions applicable to Measured Usage Rates appear in G.1. in this section.</p>					

⁵⁶ Available only where facilities and conditions permit.

⁵⁷ Basic Calling Service is not available.

3. LOCAL SERVICE

<p>4. <i>Local Service Options – Community Calling Service</i> ⁵⁸</p> <p>Community Calling Service consists of basic access to the network coupled with premium flat rate pricing for local exchange calling and usage-based pricing for all EAS calling. The rates found under items <i>a.</i> and <i>b.</i> are applicable to Community Calling Service.</p> <p>a. Network Access and Local Exchange Usage Charge</p> <table border="1"> <thead> <tr> <th rowspan="2"><u>Business Service</u></th> <th colspan="3"><u>Rate Per Month</u></th> <th rowspan="2"></th> </tr> <tr> <th><u>Zone 1</u></th> <th><u>Zone 2</u></th> <th><u>Zone 3</u></th> </tr> </thead> <tbody> <tr> <td>Trunk</td> <td>\$34.00</td> <td>\$38.00</td> <td>\$41.00</td> <td>(l)</td> </tr> <tr> <td>Central Office Located Trunk</td> <td>59</td> <td>59</td> <td>59</td> <td></td> </tr> <tr> <td>Coin Line</td> <td>59</td> <td>59</td> <td>59</td> <td></td> </tr> <tr> <td>Public Access Line</td> <td>59</td> <td>59</td> <td>59</td> <td></td> </tr> <tr> <td>One-Party</td> <td>31.00</td> <td>35.00</td> <td>38.00</td> <td>(l)</td> </tr> <tr> <td>Custom Line Telephone Service</td> <td>59</td> <td>59</td> <td>59</td> <td></td> </tr> </tbody> </table>					<u>Business Service</u>	<u>Rate Per Month</u>				<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	Trunk	\$34.00	\$38.00	\$41.00	(l)	Central Office Located Trunk	59	59	59		Coin Line	59	59	59		Public Access Line	59	59	59		One-Party	31.00	35.00	38.00	(l)	Custom Line Telephone Service	59	59	59	
<u>Business Service</u>	<u>Rate Per Month</u>																																									
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Custom Line Telephone Service	59	59	59																																							
<p>b. Measured Usage Rates</p> <p>Please refer to Measured Usage Rate Schedule found in G. in this section. Measured Usage Rate for Zone 1 will apply. Conditions applicable to Measured Usage Rates appear in G.1. in this section.</p>																																										

⁵⁸ Available only where facilities and conditions permit.

⁵⁹ Basic Calling Service is not available.

3. LOCAL SERVICE

<p>5. <i>Local Service Options – Premium Calling Service</i></p> <p>Network Access and Local Exchange Usage Charge:</p> <p>The Network Access and Local Exchange Usage Charge is a premium flat rate charge for access to the network along with unlimited calling within the customer's own exchange. This charge applies to Premium Calling Service. The following rates do not include the flat rate EAS Usage Charge.</p>				
<u>Business Service</u>	<u>Rate Per Month</u>			
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Trunk ⁶⁰	\$34.00	\$38.00	\$42.00	(l)
Central Office Located Trunk ⁶¹	25.87	25.87	25.87	(l)
Coin Line	35.37	35.37	35.37	
Public Access Line	28.00	32.00	35.00	
One-Party ⁶⁰	31.00	35.00	38.00	(l)
Custom Line Telephone Service	29.90	34.90	39.17	
<p>G. <u>Measured Usage Rates</u></p> <p>1. <i>Conditions</i></p> <p>Measured Usage rates represent costs associated with customer placement of local calls, including EAS calls. When a Measured Usage call is placed, the per minute rate applies to each minute or any fraction after the connection is made.</p> <p>Customers subscribing to Basic or Community Calling Service are subject to Measured Usage rates for their applicable local usage.</p> <p>For customers subscribing to Basic Calling Service, calls placed to points within the exchange area are billed the Zone 0 per minute rate, regardless of distance.</p> <p>Calls placed outside the exchange area, but within the EAS, are subject to the charges shown for Zones 0 and 1. These charges apply to both Basic and Community Calling Service customers.</p> <p>Calls placed to points outside the local EAS area are subject to the normal toll charges as found in Message Toll Service, Section II..</p>				

⁶⁰ Customers in certain exchanges/wire centers with thirteen (13) or more lines/trunks may elect to subscribe to a term commitment from the Company's Price List – Oregon.

⁶¹ Available where facilities and conditions permit.

XVII. GRANDFATHERED SERVICES

<p>3. <i>Stay Connected Seasonal Offering</i></p> <p>Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.</p> <p>a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.</p>												
<p>b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>												
<p>c. Customer’s line will be available for 911 calls only at the time of suspension.</p>												
<p>d. The time that the customer is on the “Stay Connected” Seasonal Service will count for the fulfillment of the contract time.</p>												
<p>e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>												
<p>f. The cost of the service includes the SLC.</p>												
<p>g. This service does not change any other terms and conditions of the product.</p>												
<p>4. <i>Rates</i></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: center; width: 15%;"><u>Monthly Rate</u></th> <th style="width: 5%;"></th> </tr> </thead> <tbody> <tr> <td>Digital Phone Essentials 3-2010 Package</td> <td style="text-align: center;">\$27.99</td> <td rowspan="3" style="vertical-align: middle; text-align: center;">(l)</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: center;">9.99</td> </tr> <tr> <td>Unlimited Feature Pack</td> <td style="text-align: center;">4.99</td> </tr> </tbody> </table>			<u>Monthly Rate</u>		Digital Phone Essentials 3-2010 Package	\$27.99	(l)	Stay Connected Seasonal Offering	9.99	Unlimited Feature Pack	4.99	
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Digital Phone Essentials 3-2010 Package	\$27.99	(l)										
Stay Connected Seasonal Offering	9.99											
Unlimited Feature Pack	4.99											
<p>AA. <u>Digital Phone State Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></p> <p>1. <i>General</i></p> <p>The Digital Phone State Unlimited with Essentials 3-2010 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, Unlimited Extended Area Service and local features.</p> <p>Basic Package:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Flat Rate Access Line</td> <td style="width: 50%;">Speed Dialing – Eight Number Capacity</td> </tr> <tr> <td>Unlimited Extended Area Service</td> <td>Call Waiting/Cancel Call Waiting</td> </tr> <tr> <td>Caller ID Plus Name</td> <td>Call Waiting ID</td> </tr> <tr> <td>Call Forwarding</td> <td>Busy Redial</td> </tr> </table>			Flat Rate Access Line	Speed Dialing – Eight Number Capacity	Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	Caller ID Plus Name	Call Waiting ID	Call Forwarding	Busy Redial		
Flat Rate Access Line	Speed Dialing – Eight Number Capacity											
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting											
Caller ID Plus Name	Call Waiting ID											
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16. GRANDFATHERED SERVICES

<p>4. <i>Rates</i></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: right; vertical-align: bottom;"><u>Monthly Rate</u></th> </tr> </thead> <tbody> <tr> <td>Digital Phone State Unlimited with Essentials 3-2010</td> <td style="text-align: right;">\$29.99</td> </tr> <tr> <td>One Feature</td> <td style="text-align: right;">5.99</td> </tr> <tr> <td>Two Features</td> <td style="text-align: right;">7.99</td> </tr> <tr> <td>Three Features</td> <td style="text-align: right;">9.99</td> </tr> <tr> <td>All listed features</td> <td style="text-align: right;">12.99</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>		<u>Monthly Rate</u>	Digital Phone State Unlimited with Essentials 3-2010	\$29.99	One Feature	5.99	Two Features	7.99	Three Features	9.99	All listed features	12.99	Stay Connected Seasonal Offering	9.99	(l)
	<u>Monthly Rate</u>														
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<p>BB. <u>Digital Phone Nationwide Unlimited With Essentials 3-2010 – Grandfathered as of August 1, 2012</u></p>															
<p>1. <i>General</i></p> <p>The Digital Phone Nationwide Unlimited with Essentials 3-2010 Service is a package offering available to residential customers and includes one (1) flat-rate residential one-party service access line, Unlimited Extended Area Service and the customer's choice of the features and services listed below.</p> <p>a. Features and Services</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Call Forward Busy/Don't Answer</td> <td style="width: 50%;">Busy Redial</td> </tr> <tr> <td>Caller ID - Name and Number</td> <td>Speed Dialing – Eight Number Capacity</td> </tr> <tr> <td>Call Waiting/Cancel Call Waiting</td> <td>*69</td> </tr> <tr> <td>Voice Mail with Message Waiting Indication (non-regulated)</td> <td></td> </tr> </table>		Call Forward Busy/Don't Answer	Busy Redial	Caller ID - Name and Number	Speed Dialing – Eight Number Capacity	Call Waiting/Cancel Call Waiting	*69	Voice Mail with Message Waiting Indication (non-regulated)							
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Call Waiting/Cancel Call Waiting	*69														
Voice Mail with Message Waiting Indication (non-regulated)															
<p>b. Digital Phone Enhanced Feature Pack</p> <p>Features will be available to the Digital Phone Nationwide Unlimited with Essentials 3-2010 package at a special price. The following features are available:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Speed Dialing – Thirty Number Capacity</td> <td style="width: 50%;">Three-Way Calling</td> </tr> <tr> <td>Call Forwarding Busy/Don't Answer</td> <td>Call Block</td> </tr> <tr> <td>Call Forwarding Busy Line</td> <td>Special Call Acceptance</td> </tr> </table>		Speed Dialing – Thirty Number Capacity	Three-Way Calling	Call Forwarding Busy/Don't Answer	Call Block	Call Forwarding Busy Line	Special Call Acceptance								
Speed Dialing – Thirty Number Capacity	Three-Way Calling														
Call Forwarding Busy/Don't Answer	Call Block														
Call Forwarding Busy Line	Special Call Acceptance														
<p>2. <i>Regulations</i></p> <p>a. The Digital Phone Nationwide Unlimited with Essentials 3-2010 is available where technically feasible.</p>															
<p>b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.</p>															
<p>c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.</p>															

16. GRANDFATHERED SERVICES

d. Customers may add or delete any features offered in the package without a service order charge.	
e. No discounts will be given to subscribers that do not use all the features or have some features turned off.	
f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.	
g. The package is offered on a month to month.	
h. The package will appear as a single line item on the bill.	
i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.	
3. Stay Connected Seasonal Offering	
Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine (9) months for a reduced rate.	
a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.	
b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.	
c. Customer's line will be available for 911 calls only at the time of suspension.	
d. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.	
e. The cost of the service includes the Subscriber Line Charge.	
f. This service does not change any other terms and conditions of the product.	
4. Rates	
	<u>Monthly Rate</u>
Digital Phone State Unlimited with Essentials 3-2010	\$35.99
Digital Phone Enhanced Feature Pack	4.99
Stay Connected Seasonal Offering	9.99
	(l)

16. GRANDFATHERED SERVICES

<p>h. The package will appear as a single line item on the bill.</p>											
<p>i. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.</p>											
<p>3. Stay Connected Seasonal Offering</p>											
<p>Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 while they are away, a minimum of one (1) month and up to nine (9) months for a reduced rate.</p>											
<p>a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.</p>											
<p>b. A twenty-five dollar (\$25.00) re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.</p>											
<p>c. Customer's line will be available for 911 calls only at the time of suspension.</p>											
<p>d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.</p>											
<p>e. Customer will be removed from the stay-connected discount after the nine (9) month period if no date is given.</p>											
<p>f. The cost of the service includes the Subscriber Line Charge.</p>											
<p>g. This service does not change any other terms and conditions of the product.</p>											
<p>4. Rates</p> <table border="0" style="width: 100%;"> <thead> <tr> <th style="width: 80%;"></th> <th style="text-align: right; width: 15%;">Monthly Rate</th> <th style="width: 5%;"></th> </tr> </thead> <tbody> <tr> <td>Digital Phone Nationwide Unlimited Plus with Essentials 3-2010</td> <td style="text-align: right;">\$35.99</td> <td rowspan="3" style="vertical-align: middle;">(l)</td> </tr> <tr> <td>Digital Phone Enhanced Feature Pack</td> <td style="text-align: right;">4.99</td> </tr> <tr> <td>Stay Connected Seasonal Offering</td> <td style="text-align: right;">9.99</td> </tr> </tbody> </table>			Monthly Rate		Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	\$35.99	(l)	Digital Phone Enhanced Feature Pack	4.99	Stay Connected Seasonal Offering	9.99
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<p><u>DD. Regional Essentials/Regional Calling Value Bundle Discounts – Grandfathered as of November 1, 2008</u></p> <p>1. General</p> <p>Monthly discounts may apply when Regional Essentials or Regional Calling Value is bundled with an unlimited long distance calling plan plus the following:</p> <p style="margin-left: 40px;">High Speed Internet Direct TV purchased through the Company</p>											