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November 7, 2017

Public Utility Commission of Oregon Filing Center 201 High Street SE, Suite 100 P.O. Box 1088 Salem, Oregon 97301

Re: Supplement to Tariff Advice No. 17-08

Update to Rule F, Service Connection and Discontinuance to implement a Winter

Protection Program

Attention Filing Center:

On October 13, 2017, Idaho Power Company ("Idaho Power" or "Company") submitted Advice No. 17-08 with proposed changes to Rule F, Service Connection and Discontinuance, to implement a Winter Protection Program in its Oregon service area. After the filing was made, the Public Utility Company of Oregon Staff and the Company discussed aligning the proposed temperature thresholds language in Rule F with the language in OAR 860-021-0407. As a result of these discussions, the Company submits this supplemental filing to amend the proposed temperature threshold language in its Rule F.

The temperature threshold established in Section 1 of OAR 860-021-0407 is *any day* a high temperature of less than 32 degrees Fahrenheit is forecast. In Tariff Advice No. 17-08, Idaho Power had proposed to establish a threshold as the forecasted daytime highs not exceeding 25 degrees Fahrenheit for *three consecutive* week days. Because the language from OAR 860-021-0407 establishes a temperature threshold based on the forecast on any day, Idaho Power submits this filing to amend its proposed Rule F and change the proposed temperature threshold from "three consecutive days" to "any day".

The modified Second Revised Sheet No. F-1 and the original Sheet No. F-2 are attached.

If you have any questions regarding this tariff advice, please contact Regulatory Analyst Zach Harris at 388-2305 or zharris@idahopower.com.

Sincerely.

Lisa D. Nordstrom

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LDN:kkt Enclosures

RULE F SERVICE CONNECTION AND DISCONTINUANCE

- Service Connection. Where service at the specified Point of Delivery is currently disconnected from the Company's system, a Service Connection Charge or Remote Service Connection Charge as specified in Schedule 66 will be assessed at the time service is connected. The applicable charge will be billed with the first regular bill. The Service Connection Charge applies to all service connections, except for remote service connections, for both metered and unmetered service. The Remote Service Connection Charge applies only to those service connections where remote capability of reconnection is available and when service is connected remotely.
- 2. <u>Service Discontinuance</u>. At the Customer's request, the Company will disconnect service during normal working hours. There is no charge for discontinuing service.
 - a. When a Customer requests service be discontinued, service will not be disconnected if another party has agreed to accept responsibility for service at the Point of Delivery.
- 3. <u>Termination Practices</u>. The Company's practices relating to Termination of Service are governed by the Oregon Administrative Rules (OAR) of the Oregon Public Utility Commission, in effect at the time the event occurred which required application of the OAR. If the Company's Rules and Regulations on file with the Oregon Public Utility Commission contain provisions which conflict with the OAR, the provisions of the OAR supersede those included in the Company's Rules and Regulations. Pursuant to OAR 860-021-0407, termination of Service will not occur if a Residential customer qualifies for the Winter Protection Program.
 - a. Winter Protection Program. The Winter Protection Program protects eligible residential customers from Termination of Service during the Moratorium Period due to non-payment.

Moratorium Period: December 1 through the last day of February.

Eligibility: Residential customers that declare they are unable to pay their bill and whose household includes children, elderly, or infirm residents are eligible for the Winter Protection Plan. Children refers to persons eighteen years of age or younger. Customers who are emancipated minors are not considered children. Elderly refers to persons sixty-two years of age or older. Infirm refers to persons whose physical health or safety would be seriously impaired by Termination of Service. Customers with a medical certificate are eligible for the Winter Protection Plan.

Monthly Payment Requirements: Customers who qualify for the Winter Protection Plan are not required to make a payment during the Moratorium Period, however partial payments will be accepted.

- b. Termination of Service will not occur when the forecasted daytime highs do not exceed 25 degrees Fahrenheit on any day or when the forecasted nighttime low falls below 10 degrees Fahrenheit on any day.
- 4. <u>Field Visit</u>. A Field Visit Charge, as specified in Schedule 66 will be assessed when a Company representative visits a service address intending to disconnect or connect service, but due to Customer action, the Company representative is unable to complete the disconnection or connection at the time of the visit. Examples of Customer action include a) the Customer making a payment at the door, or b) obstructing the Company's access to the Customer's meter or threatening to cause or causing physical harm to the Company representative.

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Issued by IDAHO POWER COMPANY
By Timothy E. Tatum, Vice President, Regulatory Affairs
1221 West Idaho Street, Boise, Idaho

Advice No. 17-08

OREGON Issued: October 12, 2017 Effective with Service Rendered on and after: December 1, 2017 P.U.C. ORE. NO. E-27

ORIGINAL SHEET NO. F-2

RULE F SERVICE CONNECTION AND DISCONTINUANCE (continued)

5. <u>Unauthorized Reconnection</u>. Where damage to the Company's facilities has occurred due to tampering or where reconnection of service has been made by other than the Company, an Unauthorized Reconnection Charge may be collected as specified in Schedule 66. This charge is not a waiver by the Company of the rights to recover losses due to tampering. In addition to the above-mentioned charge, the Customer receiving service shall be liable for any damage to Company property.