



**Frontier Communications Northwest Inc.**  
1800 – 41<sup>st</sup> Street  
P. O. Box 1003  
Everett, WA 98201-1003

September 9, 2016

Advice Letter No. 1049 (Supplement 1)

Ms. Joan Grindeland  
Administrator, Regulatory Operations  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Standardization of Nonrecurring Charges

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets for the P.U.C. OR. No, 18 Tariff.

The purpose of this supplemental filing is to put the Reconnect Charge back to its original rate, include Billable Time and Material Charges Condition that was inadvertently removed from the original filing and restructure the nonrecurring (NRC) Service Order Charge – Initial from one (1) to three (3) rate elements. The restructuring of these NRCs have no rate impact to customers.

- 1) Service Order Charge – Initial
- 2) Central Office Connection Charge
- 3) Access Line Work Charge.

It is respectfully requested that this filing become effective on October 31, 2016.

Please return stamped tariff sheets to:

Frontier Communications  
Linda Saldaña  
9260 E. Stockton Blvd.  
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Section IV

2<sup>nd</sup> Revised Sheet 90  
Canceling  
1st Revised Sheet 90

LOCAL SERVICE

SERVICE CHARGES

(T)

CONDITIONS

Billable Time and Material Charges - Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.

Service Charges apply as follows:

(T)

1. Service Order Charge - Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service.

3. Central Office Connection Charge

Applicable for work done in the central office, between the central office and station protector and on the protector in association with providing an exchange access line or making changes thereto.

(T)

4. Reconnect Charge

The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter.

(N)

(N)

5. Access Line Work Charge

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections and line and station transfers.

(T)

(T)

6. Supersedure

The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service.

(N)

(N)

(M) Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6.

(M)

(M) Material relocated to Sheet 91.

(N)

(N)

Advice No. 1049 (Supplement 1)

Issued: September 9, 2016  
Issued by Frontier Communications Northwest Inc.  
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: October 31, 2016

Section IV

1st Revised Sheet 93  
 Canceling  
 Original Sheet 93

LOCAL SERVICE

SERVICE CHARGES

INSTALLATION, MOVE, AND CHANGE CHARGE

	<u>CHARGE</u>		
	<u>Business</u>	<u>Residence</u>	
1. Service Order Charge – Initial	\$20.00	\$15.00 <sup>1</sup>	(N) (T)   (R)
2. Service Order Charge - Subsequent	25.00	25.00	(T)
3. Central Office Located Trunk	20.00		
4. Central Office Connection Charge	15.00	10.00	(N)
5. Reconnect Charge	25.00	25.00	(T)
6. Access Line Work Charge <sup>1</sup>	5.00	5.00	(N)  (M)
7. Change in Directory Listing	5.00	5.00	(T)
8. Supersedure	20.00	20.00	(M)(T)
9. Special Telephone Number	60.00	35.00	(M)(T)

<sup>1</sup> Certain applicants for new service may qualify for a waiver of service commencement nonrecurring. See Tribal Link Up Service in this section for qualifications.

(M) Time and Material has been relocated to Sheet 94.  
 (M) Item 7 through 9 have been relocated from Sheet 94.

(M)  
 (T)  
 (N)

Section IV

~~1<sup>st</sup>~~2<sup>nd</sup> Revised Sheet 90  
Canceling  
~~Original~~1<sup>st</sup> Revised Sheet 90

LOCAL SERVICE

~~NONRECURRING~~SERVICE CHARGES

(T)

CONDITIONS

Billable Time and Material Charges - Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.

~~Nonrecurring charges have application as follows:~~Service Charges apply as follows:

(T)

~~Complex Service~~ - Telephone service arrangements that have a requirement for common equipment, plus Wide Area Telephone Service (WATS), Private Line Telephone Service and Data Service arrangements which, by nature, are complex but may not necessarily require common equipment.

~~Simple Service~~ - Telephone service arrangements that have no requirement for common equipment.

~~Other Changes of a Network Access Line~~ - Included in this category are reconnection of service after a temporary disconnection, and other miscellaneous changes or rearrangements of a Network Access Line.

1. Service Order Charge - Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service.

3. Central Office Connection Charge

Applicable for work done in the central office, between the central office and station protector and on the protector in association with providing an exchange access line or making changes thereto.

4. Reconnect Charge

The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter.

(T)

5. Access Line Work Charge

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections and line and station transfers.

(N)

6. Supersedure

The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service.

(N)

(T)

(T)

~~Nonrecurring Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services.~~

(M)

~~Nonrecurring Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area.~~

~~Nonrecurring charges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service.~~

~~The Nonrecurring Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date. The Time Nonrecurring Charge applies once for each customer premises upon which work will be done as a result of a request. Upon request of the customer, installment billing plans can be arranged for payment of the above nonrecurring charges.~~

~~Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.~~

~~Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved.~~

(M)

~~(M) Material has been moved from Sheet 99. Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6.~~

(N)

~~(M) Material relocated to Sheet 91.~~

(N)

Advice No. 10419 (Supplement 1)

Issued: ~~August 28~~September 9, 2014~~6~~

Effective: October ~~4~~31, 2014~~6~~

Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~Steve Crosby, ~~Director~~Senior Vice President - ~~Governmental & External~~Regulatory Affairs

Section IV

~~Original~~ 1st Revised Sheet 93  
~~Canceling~~  
Original Sheet 93

LOCAL SERVICE

~~NONRECURRING SERVICE~~ CHARGES

INSTALLATION, MOVE, AND CHANGE CHARGE

	CHARGE		
	Charge Business	Residence	
<del>1. Each Network Access Line connected; Service Order Charge – Initial</del>	<del>\$20.00</del>	<del>\$15.00<sup>1</sup></del>	<del>(R)</del>
<del>2. Business Service Order Charge - Subsequent</del>	<del>25.00</del>	<del>25.00</del>	<del>(T)</del>
<del>3. Central Office Located Trunk</del>	<del>20.00</del>		
<del>4. Central Office Connection Charge</del>	<del>15.00</del>	<del>10.00</del>	<del>(N)</del>
<del>5. Reconnect Charge</del>	<del>25.00</del>	<del>25.00</del>	<del>(T)</del>
<del>6. Access Line Work Charge<sup>1</sup></del>	<del>5.00</del>	<del>5.00</del>	<del>(N)</del>
<del>Time and Material Charges<sup>2</sup></del>			<del>(M)</del>
<del>Premise Visit – Simple Service</del>			
<del>Minimum Time Charge – first 15 minutes or fraction thereof of billable time.</del>		<del>25.00</del>	
<del>Additional Time Charge – each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period.</del>		<del>9.00</del>	
<del>Material</del>		<del>At Cost</del>	
<del>Premise Visit – Complex Service</del>			
<del>Minimum Time Charge – First 15 minutes or fraction thereof of billable time.</del>		<del>40.00</del>	
<del>Additional Time Charge – each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period.</del>		<del>10.00</del>	
<del>Material</del>		<del>At Cost</del>	
<del>7. Change in Directory Listing</del>	<del>5.00</del>	<del>5.00</del>	<del>(T)</del>
<del>8. Supersedure</del>	<del>20.00</del>	<del>20.00</del>	
<del>9. Special Telephone Number</del>	<del>60.00</del>	<del>35.00</del>	<del>(M)(T)</del>

<sup>1</sup> Certain applicants for new service may qualify for a waiver of service commencement nonrecurring. See Tribal Link Up Service in this section for qualifications.

~~<sup>2</sup> The Charges apply for work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.~~

(M) ~~Time and Material~~ has been ~~moved~~ relocated to Sheet 94 from Sheet 102.

(M) ~~Item 7 through 9~~ have been relocated from Sheet 94.

Issued: ~~August 28~~September 9, 2014~~6~~

Effective: October ~~13~~1, 2014~~6~~

Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~Steve Crosby, ~~Director~~Senior Vice President - Governmental & ExternalRegulatory Affairs