

Frontier Communications Northwest Inc. 1800 – 41st Street P. O. Box 1003 Everett, WA 98201-1003

September 15, 2016

Advice Letter No. 1049 (Supplement 2)

Ms. Joan Grindeland Administrator, Regulatory Operations Oregon Public Utility Commission 201 High St SE Salem, OR 97301

RE: Frontier Communications Northwest Inc. - Standardization of Nonrecurring Charges

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets for the P.U.C. OR. No, 18 Tariff.

The purpose of this supplemental filing is to include clarifying language for the Central Office Connection Charge and Access Line Work Charge, per OPUC staff request.

It is respectfully requested that this filing become effective on October 31, 2016.

<u>Please return stamped tariff sheets to:</u> Frontier Communications Linda Saldaña 9260 E. Stockton Blvd. Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or <u>Kirk.Lee@ftr.com</u>.

Sincerely,

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R. Kirk Lee Manager, Government & External Affairs

RKL: Ims Enclosures

Section IV

2nd Revised Sheet 90 Canceling 1st Revised Sheet 90

LOCAL SERVICE

SERVICE CHARGES

CONDITIONS

<u>Billable Time and Material Charges</u> - Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.

Service Charges apply as follows: (T) 1. Service Order Charge - Initial Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises. 2. Service Order Charge - Subsequent Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service. 3. Central Office Connection Charge The Central Office Connection Charge applies to all service activity within the central office for the establishment or change of service. This charge applies in all cases of access line service connection. The Central Office Connection Charge is associated with, but not limited to loop assignment, line and number assignment, C.O. cross-connect and line testing. (T) 4 **Reconnect Charge** (N) The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter. (N) 5. Access Line Work Charge (T) The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections. (T) 6. Supersedure (N) The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinguishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service. (N) (M) (M) Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6. (N)

(M) Material relocated to Sheet 91.

Advice No. 1049 (Supplement 2)

Issued: September 15, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs (N)

(T)

Section IV

1st_2nd Revised Sheet 90 Canceling Original1st Revised Sheet 90

LOCAL SERVICE

NONRECURRINGSERVICE CHARGES

CONDITIONS

<u>Billable Time and Material Charges</u> - Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.

Nonrecurring charges have application as follows: Service Charges apply as follows:

<u>Complex Service</u> Telephone service arrangements that have a requirement for common equipment, plus Wide Area Telephone Service (WATS), Private Line Telephone Service and Data Service arrangements which, by nature, are complex but may not necessarily require common equipment.

Simple Service - Telephone service arrangements that have no requirement for common equipment.

<u>Other Changes of a Network Access Line</u> Included in this category are reconnection of service after a temporary disconnection, and other miscellaneous changes or rearrangements of a Network Access Line.

1. Service Order Charge - Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

<u>Applicable to work done in receiving, recording and processing information necessary to execute a customer's</u> request for additions, moves or changes to existing service.

3. Central Office Connection Charge

The Central Office Connection Charge applies to all service activity within the central office for the establishment or change of service. This charge applies in all cases of access line service connection. The Central Office Connection Charge is associated with, but not limited to loop assignment, line and number assignment, C.O. cross-connect and line testing.

4. Reconnect Charge

The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter.

5. Access Line Work Charge

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections.

6. Supersedure

The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and

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 with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service.
 (M)

 Nonrecurring Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services.
 (M)

 Nonrecurring Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area.
 (M)

 Nonrecurring charges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service.

The Nonrecurring Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date. The Time Nonrecurring Charge applies once for each customer premises upon which work will be done as a result of a request. Upon request of the customer, installment billing plans can be arranged for payment of the above nonrecurring charges.

Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.

Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved.

(M) Material has been moved from Sheet 99. Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6. (M) Material relocated to Sheet 91.

Advice No. 10419 (Supplement 2)

Issued: August 28<u>September 15</u>, 2014<u>6</u> Issued by Frontier Communications Northwest Inc. By Jack PhillipsSteve Crosby, DirectorSenior Vice President - Governmental & ExternalRegulatory Affairs

Effective: October <u>131</u>, 2014<u>6</u>

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