

Frontier Communications Northwest Inc.

1800 – 41<sup>st</sup> Street P. O. Box 1003 Everett, WA 98201-1003

October 20, 2016

Service Contract: SC16-13 (Supplement 1)

Ms. Joan Grindeland Administrator, Regulatory Operations Oregon Public Utility Commission 201 High St SE Salem, OR 97301

RE: Frontier Communications Northwest Inc. - Contract

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for supplemental filing a revision to the original customer specific contract that provides Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Service and Direct Inward Dialing (DID) numbers. The revision to the contract includes a term of twelve (12) months. The revised contract is considered confidential. The confidential document will be sent to you via UPS delivery.

Please return stamped copy of contract to:

Frontier Communications Linda Saldaña 9260 E. Stockton Blvd. Elk Grove, CA 95624

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Any questions or notifications of action taken on this supplemental filing should be directed to Kirk Lee at (425) 261-5855 or <u>Kirk.Lee@ftr.com</u>.

Sincerely,

R. Kirk Lee

Manager, Government & External Affairs

RKL: Ims Enclosures



**BUSINESS LOCAL & LD SERVICES SCHEDULE** 

This is Schedule Number S-000086490 to the Frontier Services Agreement dated July 29, 2015 ("FSA") by and between ("Customer") and Frontier Communications of America, Inc. on behalf of itself and its affiliates ("Frontier"). Customer orders and Frontier agrees to provide the Services and Equipment identified in the Schedule below.

## Service Location:

Street Address:

City, State, Zip:

Schedule Date:

Service Term:

July 29, 2016 (

1 / Term

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Local Service	Quantity:	NRC	MRC
Business Lines		\$	\$
Centrex		\$	S
DIDs	163	\$0	Sincluded
ISDN PRI	1	\$0	\$265.00
ISDN BRI		\$	\$
Digital Channel Service (DCS)		\$	\$
Local Measured Service (LMS) Plan		\$	S
Foreign Exchange Service (FXS)		\$	s
PBX Trunks - Analog		\$	s
Features:		S	s
Other Local Service: 1 Toll Free Number	1	\$	\$4.99
Long Distance Service	Quantity	Rate	MRC
One Plus - Intrastate		\$	\$
One Plus - Interstate		\$	S
Toll Free - Intrastate		\$	S
Toll Free - Interstate		\$	s
IntraLATA		\$	s
International		\$	\$
Dedicated - OnePlus		\$	\$
Dedicated - Toll Free		\$	\$
EAS/EMS		\$	\$
Audio Conferencing		\$	\$
Web Conferencing		\$	\$
Other LD Service:		S	s
Domestic Block Of Time Plans:	Minutes / MRC / C	Overage Rate	
1+ outbound for T1 / PRI / Centrex / B1s	1,000 min @ \$30/mo overage \$0.04/min		
Toll Free for T1 / PRI / Centrex / B1s	500 min @\$25/mo overage \$0.06/min		

This Schedule is not effective and pricing, dates and terms are subject to change until signed by both parties, and may not be effective until approved by the FCC and/or applicable State Commission. This Schedule and any of the provisions hereof may <u>not</u> be modified in any manner except by mutual written agreement. The above rates do not include any taxes, fees or surcharges applicable to the Service. This Schedule, and all terms and conditions of the FSA, is the entire agreement between the parties with respect to the Services described herein, and supersedes any and all prior or contemporaneous agreements, representations, statements, negotiations, and undertakings written or oral with respect to the subject matter hereof.

Frontier Communications of America, Inc.	
Frontier's Signature:	Customer's Signature:
Printed Name:	Printed Name:
Title: RSM	Tifle:
Date: 7/31/2016	Date: 7/2-9///



To comply with commission and State regulations, Frontier Communications requires your authorization before changing your long distance or local carrier. Please provide us with the information below and <a href="mailto:

ACCOUNT INFORMATION			
Customer Name:	Main Telephone Num	ber	
Customer Billing Address:	Authorized Customer		
	Contact Number:		
Customer intends to change its authorized telephone company to F and designates Frontier to act as Customer's agent for this change Only one telecommunications provider may be designated as my protoll for any particular telephone number, and all such services will be otherwise specifically agreed. I will contact Frontier Communication	<ul> <li>Customer acknowledges eferred carrier for local Exception</li> <li>provided subject to Fron</li> </ul>	s that this change m change, InterLATA to	ay result in a fee.
All telephone numbers to be affected by this approval form:			
11.0			
			14
	, , , , , , , , , , , , , , , , , , ,	0 11 0	
	9		
ORDER INFO	RMATION		
Acknowledgment that Frontier Communications of America, Inc. is chosen as agent to change the subscriber's preferred carrier:		YES ⊠	NO 🗌
Please change my IntraLATA long distance carrier to Frontier Communications of America, Inc.:		YES 🛛	NO 🗆
Please change my InterLATA long distance carrier to Frontier Communications of America, Inc.:		YES ⊠	NO 🗆
Please change my local service provider to Frontier, a Frontier Communications Corporation company:		YES 🛛	NO 🗆
Authorized Chnt Act's Signature:		Date of Author	prization:



## **Toll Free Letter of Agency**

Customer Name	Main Telephone Number
Customer Billing Address:	Authorized Customer Contact:
um en toes en	Contact Number:

As the end user subscriber, Customer designates Frontier as the Responsible Organization, and hereby revoke any previously granted designations of Responsible Organizations, for each of the toll free number(s) specified on this form. Customer designates Frontier to act as its agent to change, if necessary, the Responsible Organization and Customer releases any third party from liability for acting in accordance with these instructions.

## **Directory Assistance Listing (optional)**

AT&T National Directory Assistance Database. In electing directory assistance, Customer understand and accepts that its toll free number will be placed into a third party database and made available to the general public upon request. The monthly charge for this service is \$15.00, with an initial \$15.00 setup fee required to start the listing.

Customer accepts these charges by initialing in the space provided:

In no event shall Frontier Communications be liable for any act or omissions of the third party furnishing toll free service Directory Assistance Listing.

****** Change Resporg to FLX01 ******					
Toll Free Number/Hotline	Routing Number (terminating number)	Intrastate only	National	Canada	809 access
A. I gernarin		Y	Υ	Υ	Υ
		у	У	У	Υ
		Y	Υ	Y	Υ
	2	Υ	Υ	Υ	Υ
3		Υ	Υ	Y	Υ
		Y or N	Y or N	YorN	Y or N

Customer requests that its service not be disconnected until Frontier has made the transition in the SMS Database.

Authorized Contact's Signature:	Date of Authorization:
	10/19/14