



Portland General Electric

121 SW Salmon Street • Portland, OR 97204
portlandgeneral.com

November 16, 2022

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

RE: Third Supplemental Filing of Advice No. 22-21, Compliance with Changes to Division 21 Rules in AR 653

Portland General Electric Company (PGE) submits this third supplemental filing pursuant to Oregon Revised Statutes 757.205 and 757.210, and Oregon Administrative Rule (OAR) 860-022-0025, for filing proposed tariff sheets associated with Tariff P.U.C. No. 18. PGE initially filed Advice No. 22-21 on October 3, 2022, with an effective date of October 19, 2022. PGE submitted a Supplemental Filing on October 5, 2022, at the request of Staff to correct two small typographical errors that were discovered during the redline reconciliation. PGE submitted a Second Supplemental Filing on November 10, 2022, requesting updates to PGE's Rules F and H under the same compliance advice filing, with a requested effective date of November 23, 2022, which remains as filed.

PGE is submitting this Third Supplemental Filing requesting updates to PGE's Rule H to clarify the language for Field Visit Charge from "within a 12-month window" to "within a rolling 12-month period" and Standard Reconnection charge from "within a 12-month window" to "in a calendar year".

Enclosed are the following replacement sheets.

Second Revision of Sheet No. H-2
Second Revision of Sheet No. H-3
Second Revision of Sheet No. H-5

All other sheets remain as filed on November 10, 2022.

Redline version of Rule H is included as a courtesy.

To satisfy the requirements of OARs 860-022-0025(2), PGE provides the following response: The changes do not increase, decrease, otherwise change existing rates, or impact revenues.

Please direct questions to Ashleigh Keene at ashleigh.keene@pgn.com and all formal correspondence and requests to pge.opuc filings@pgn.com.

Sincerely,

\s\ Robert Macfarlane

Robert Macfarlane
Manager, Pricing & Tariffs

Enclosures

A Field Visit Charge specified in Schedule 300 may be charged whenever the Company personnel visits a service address intending to reconnect or disconnect service, but due to customer action is unable to complete the reconnection or disconnection at the time of the visit. The first Field Visit Charge within a rolling 12-month period will be waived for Residential Customers who qualify as an eligible Low-Income Residential Customer as that term is defined in OAR 860-021-0008.

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A Customer who has avoided disconnection, established credit, or gained reconnection of Electricity Service by making a non-cash payment that is subsequently returned by the Customer's financial institution is subject to disconnection of such service. Prior to disconnection the Company must make a good-faith attempt to notify the Customer of the returned payment and that service will be disconnected without further notice if payment is not received within one business day. When remitting for dishonored funds, the Customer will make the payment in either cash, money order, cashier's check or verified credit card payment.

3. Credit Related Disconnection and Reconnection Charges

No charge is incurred for credit-related disconnection of Residential service. The Company may impose a charge for reconnection of Electricity Service to an Applicant to whom Electricity Service has been disconnected involuntarily. Applicants may call the Company's call center to fulfill the requirements for and request service reconnection. Regular Business Hours for the Company's call center are Monday through Friday, 7:00 a.m. to 7:00 p.m., excluding state-recognized holidays. Applicants who fulfill all the requirements for service reconnection, including making all necessary payments, incur one of the following reconnection charges as set forth in Schedule 300:

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A. **Standard Reconnection**

The Standard Reconnection charge is incurred when a scheduled After Hours Reconnection is not requested and a qualified request for service reconnection is received. Standard reconnection requests will result in reconnection of service no later than the end of the next day following the business day on which the request for service is received or treated as received according to this rule. For the purposes of this rule, a business day is 8:00 a.m. to 5:00 p.m., Monday through Thursday, or 8:00 a.m. to 3:00 p.m. on Friday. Calls received after 5:00 p.m., Monday through Thursday* or after 3:00 p.m. on Fridays* are treated as if received at 8:00 a.m. the next business day.

The reconnection charge for the first two remote reconnections or first non-remote reconnection in a calendar year will be waived for Residential Customers who qualify as an eligible Low-Income Residential Customer as that term is defined in OAR 860-021-0008.

B. **After Hours Reconnection**

An After Hours Reconnection charge is incurred when a Customer requests that service be reconnected at after 5:00 p.m. Monday through Thursday**, after 3:00 p.m. on Friday**, or when service restoration is requested outside the parameters of when the Standard Reconnection charge would apply.

* Excluding State recognized holidays.

** Excluding State- and utility-recognized holidays.

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- D. No charge is imposed for a reconnection performed during Scheduled Crew Hours in order to provide Electricity Service to a new Applicant. If such a reconnection is performed outside of Scheduled Crew Hours, a charge set forth under Disconnection and Reconnection Rates of Schedule 300 is imposed.
- E. In the case where a building owner or manager requests reconnection of Electricity Service for cleaning, showing the unit, or any other purpose other than to provide Electricity Service to an occupant, a charge for reconnection as specified in Schedule 300 will be imposed.
- F. In cases where the Company has been requested to reconnect Electricity Service after it has been disconnected at the meter and the visit has not resulted in a reconnection of service due to Customer action or inaction, a Field Visit Charge is assessed as specified in Schedule 300. The first Field Visit Charge within a rolling 12-month period will be waived for Residential Customers who qualify as an eligible Low-Income Residential Customer as that term is defined in OAR 860-021-0008.

6. Nonwaiver of Right to Disconnect Service

The Company has the option, but is not obligated, to seek disconnection of Electricity Service if grounds exist. Delay or failure on the Company's part to exercise the option does not constitute a waiver of its right to do so at a later time.

7. Severe Weather Disconnection Moratorium

The Company will not disconnect service for nonpayment to a Residential or Small Nonresidential Customer when the weather conditions specified in OAR 860-021-0407(1),(2) or (3) are forecasted in the Company's service territory. This provision applies to the service territory specified in Rule A of this Tariff. The Company will observe forecasted temperatures daily and by 8:00 am each morning from the National Weather Service office in Portland, Oregon. The Company will resume disconnections for nonpayment during the next available business day as operational conditions allow. Upon request from Customers who have been disconnected for nonpayment within 72 hours prior to weather conditions specified in OAR 860-021-0407(1), (2) or (3), the Company will attempt to reconnect service. Reconnection fees authorized in OAR 860-021-0330 may apply.

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PGE Third Supplemental Filing of Advice No. 22-21
Compliance with Changes to Division 21 Rules in AR 653

Courtesy Redline of Rule H

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