

8113 W. GRANDRIDGE BLVD., KENNEWICK, OREGON 99336-7166 TELEPHONE 509-734-4500 FACSIMILE 509-737-9803 www.cngc.com

July 20, 2022 CNG/022-06-01

Oregon Public Utility Commission Attn: Filing Center P.O. Box 1088 Salem, OR 97308-1088

Re: Advice No. O22-06-01 – Cascade's Arrearage Management Program and Energy Discount ADV 1409

Cascade Natural Gas Corporation (Cascade or Company) submits the following substitute tariff sheets to the Oregon Public Utility Commission (Commission or OPUC) under Cascade's Advice filing No. O22-06-01. This filing includes the following previously submitted tariff sheets in docket No. ADV 1409 filed on June 1, 2022, originally proposed to become effective with service on and after July 1, 2022. The revised service is now proposed to become effective on and after August 1, 2022, for the following tariff sheets:

Original Sheet 36.1 Energy Discount Program
Original Sheet 36.2 Energy Discount Program
Original Sheet 37.1 Low Income Cost Recovery

Second Revision of Sheet No. ii Index

In its original filing, Cascade had proposed the implementation of a comprehensive program to include both arrearage management and energy discount. After reviewing the proposals of the other utilities and following several discussions with Staff and Stakeholders, the Company believes it is appropriate in this interim period to rethink its approach. Rather than trying to stand up a comprehensive program at this point, the Company believes it is more appropriate to leave the arrearage management program in the current Oregon Low-Income Bill Assistance (OLIBA) framework, and create a separate, interim Energy Discount Program (EDP). Once the EDP is fully operational and any necessary revisions have been made in consultation with the Commission and Stakeholders, the Company will then file a comprehensive program to merge the fully developed EDP and arrearage management programs.

The revisions being submitted are the result of removing the Arrearage Management Program and accompanying cost recovery portion of the originally submitted tariff sheets. The program design portion of the EDP included in the original filing remains unchanged. However, the proposed tariff has been updated to include important feedback including the authorization of self-attestation by customers that go through a Community Action Agency in addition to self-attestation for customers that contact the Company, risk-free participation in the program, a revision in the cost recovery structure for residential customers to a fixed monthly charge, and it is now clear that Schedule 37 only recovers direct costs associated with the EDP.

Cascade estimates the direct costs for the revised EDP for the first program year, assuming 25% participation and the use of SMI percentages, will be approximately \$1.1 million. The Company estimates

CNG/O22-06-01 Page 2 of 2

the program will initially serve roughly 5,285 customers. At full enrollment, the EDP program could reach a total program cost of \$4.2 million annually.

A residential customer on Schedule 101 will experience a bill increase of \$0.81 per month based on initial program cost. An average core commercial customer on Schedule 104 will see a bill increase of approximately \$2.24 per month. Other industrial, large volume, interruptible, and transport customer bill impacts are shown in the table below:

OR	Sch. 101	Sch. 104	Sch. 105	Sch. 111	Sch. 163	Sch. 170
Energy Discount Direct	\$660,165	\$275,097	\$23,255	\$14,444	\$78,053	\$6,986
Avg. Bills	\$50.77	\$174.06	\$1,141.60	\$7,717.41	\$7,041.09	\$20,689.21
\$ Increase	\$0.81	\$2.24	\$12.83	\$60.18	\$175.79	\$145.55
% Increase	1.6%	1.3%	1.1%	0.8%	2.5%	0.7%
\$ per Therm	\$0.01378	\$0.00889	\$0.00727	\$0.00479	\$0.00207	\$0.00364

The EDP at full enrollment could cost the average residential customer an additional \$3.25 per month.

In the original filing, Cascade had proposed some enhancements to the current OLIBA program that were well-received by Staff and Stakeholders. Cascade plans to convene its Stakeholder group to further discuss possible enhancements to improve the existing OLIBA program that can be implemented before the beginning of the next program year.

Given the timing of this submittal, the statutory notice requirement cannot be met. Accordingly, the Company requests less than statutory notice to permit approval by the requested effective date. Enclosed is a Less than Statutory Notice requesting approval of the proposed tariff sheets by August 1, 2022.

If you have any questions regarding this information, please feel free to contact me at (208) 377-6015.

Sincerely,

/s/ Lori Blattner

Lori A. Blattner Director, Regulatory Affairs 8113 W. Grandridge Blvd. Kennewick, WA 99336 Lori.blattner@intgas.com

Attachments

LESS THAN STATUTORY NOTICE APPLICATION

This document may be electronically filed by sending it as an attachment to an electronic mail message addressed to the Commission's Filing Center at puc.filingcenter@state.or.us.

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

IN THE MATTER OF THE APPLICATION OF) UTILITY L.S.N. APPLICATION			
Cascade Natural Gas Corporation) NO.			
(UTILITY COMPANY)) (LEAVE BLANK)			
TO WAIVE STATUTORY NOTICE.)			
NOTE: ATTACH EXHIBIT IF SPACE IS INSUFFICIENT.				
GENERAL DESCRIPTION OF THE PROPOSED SCHEDULE(S ALL RATES, TOLLS AND CHARGES FOR SERVICE AND ALL Cascade Natural Gas is revising proposed Schedules 36 (O Assistance Cost Recovery) originally submitted on June 1, 2 37 are new schedules introducing our new Energy Discount	RULES AND REGULATIONS AFFECTING RENERGY Discount Program) and Sched 2022. It is also revising Sheet No. ii (Inde	THE SAME) ule 37 (Low Income ex). Schedules 36 and		
2. APPLICANT DESIRES TO CHANGE THE SCHEDULE(S) NOW REFERENCE BY NUMBER, PAGE, AND ITEM) First Revision of Sheet No. ii	V ON FILE KNOWN AND DESIGNATED AS:	(INSERT SCHEDULE		
3. THE PROPOSED SCHEDULE(S) SHALL BE AS FOLLOWS: (II Second Revision of Sheet No. ii Original Sheet 36.1 Energy Discount Program Original Sheet 36.2 Energy Discount Program Original Sheet 37.1 Energy Discount Program Cost Recove		BER, PAGE AND ITEM)		
4. REASONS FOR REQUESTING A WAIVER OF STATUTORY NOTICE: The filing is scheduled to be on the docket July 26, 2022 so that the tariff sheets become implemented on August 1, 2022. We have been working with OPUC Staff and intervenors on this filing since the original filing date of June 1, 2022.				
5. REQUESTED EFFECTIVE DATE OF THE NEW SCHEDULE(S) OR CHANGE(S): August 1, 2022				
. AUTHORIZED SIGNATURE	TITLE Director, Regulatory Affairs	DATE 7/20/2022		
PUC L	JSE ONLY			
☐ APPROVED ☐ DENIED	EFFECTIVE DATE OF APPROVED SCHE	DULE(S) OR CHANGE		
AUTHORIZED SIGNATURE		DATE		

P.U.C. OR. No. 10

INDEX

		<u>RULES</u>
<u>Sheet</u>	<u>Title</u>	<u>Rule</u>
1.1	General	1
2.1	Definitions	2
3.1	Establishing Service	3
4.1	Customer Deposits and Other Security	4
5.1	Discontinuation of Service	5
6.1	Billing	6
7.1	Meters	7
8.1	Meter Testing	8
9.1	Service Line Installations	9
10.1	Main Installations	10
11.1	House Piping	11
12.1	Responsibility for Maintenance of Service Connections	12
14.1	Company Responsibility	14
	Customer Responsibility	15
16.1	Force Majeure	16
17.1	Order of Priority for Gas Service	17
	Limitation of Firm Service	18
19.1	Conservation Alliance Plan Mechanism	19
	NTAL SCHEDULES	SUPPLEMEN
<u>Page</u>	<u>Title</u>	<u>Schedule</u>
31.1	Public Purpose Charge	31
32.1	Oregon Low-Income Assistance Program	32
33.1	Oregon Low-Income Energy Conservation Program	33
33.7	Conservation Achievement Tariff (CAT) Pilot Program	33
34.1	Energy Efficiency Services and Programs	34
35.1	Temporary COVID-19 Residential Bill Assistance Program	35
36.1	Energy Discount Program	36
37.1	Energy Discount Program Cost Recovery	37
	<u>DULES</u>	RATE SCHEE
<u>Page</u>	<u>Title</u>	<u>Schedule</u>
100.1	Adjustment for Municipal Exactions	100
101.1	General Residential Service Rate	101
104.1	General Commercial Service Rate	104

(continued)

(T)

(N)

P.U.C. OR. No. 10 Original Sheet 36.1

SCHEDULE 36 ENERGY DISCOUNT PROGRAM

TERMS AND CONDITIONS

The program is effective on and after October 1, 2022.

The purpose of this schedule is to define the mechanism for providing low-income billing assistance to qualifying residential customers under the Company's Energy Discount Program (EDP).

This schedule is for qualifying residential customers served on Schedule 101 or household members of a dwelling served on Schedule 101. An applicant for service under this schedule must demonstrate their household income is less than or equal to 150% of the Federal Poverty Level (FPL) or less than or equal to 60% Oregon State Median Income (SMI). Qualifications under EDP:

- Customers enrolled in EDP, based on their qualifying household income and household size, will
 have their monthly natural gas bill discounted by the percentage of their qualifying income
 percentage tier listed below.
- 2. Customers may enroll in EDP by calling Cascade's customer service number at (888) 522-1130 (Monday Friday, 7:30 A.M. 6:30 P.M.) Customers may also apply for EDP energy assistance by scheduling an appointment with a local Community Action Agency (CAA). Monthly income and household size will be provided verbally by the customer and the customer will be automatically enrolled in the EDP within the qualifying tier. Customers who are not income verified will be subject to a post-enrollment audit. Cascade will audit up to 3 percent of non-income verified customers. Customers found to be ineligible for the rate discount they are receiving will be prospectively removed from the program or adjusted to the correct tier.
- 3. The CAA will execute a contract with Cascade establishing roles and responsibilities consistent with this Schedule. Failure to comply with requirements in the contract may result in termination from the role of program administrator.
- 4. Customers enrolled in EDP must reapply two years after the date of their most recent enrollment. Any annual application of LIHEAP, OLIBA, or Winter Help will reset the enrollment application reapply deadline.
- 5. A customer who is enrolled in EDP and who moves or re-establishes service within the Company's service territory within fifteen (15) business days, may have the program transferred to the new account for the service address.
- 6. Customers who qualify for LIHEAP, OLIBA, or Winter Help will be auto enrolled in EDP based on their qualifying income percentage eligibility.
- 7. At implementation, all low-income customers who have received energy assistance in the last twelve months will be auto enrolled into the EDP. If the customer's qualifying income percentage is known, then they will be placed in the appropriate energy discount tier level. If the customer's income percentage is not known, then the customer will be placed in the lowest energy discount tier level at 101-150% FPL or 46-60% SMI.

The annual program year begins October 1. Service under this schedule is subject to the rules and regulations contained in the Company's tariff.

(continued)

(N)

(N)

CNG/O22-06-01 Issued June 1, 2022 P.U.C. OR. No. 10 Original Sheet 36.2

ENERGY DISCOUNT PROGRAM TIERS

Income-qualified customers under EDP will receive the following monthly energy discounts:

Tier Levels	Energy Discount	
0-25% FPL, 0-15% SMI	95%	
26-50% FPL, 16-30% SMI	70%	
51-100% FPL, 31-45% SMI	45%	
101-150% FPL, 46-60% SMI	15%	

PROGRAM FUNDING

Program costs incurred for this program and outreach will be recovered through tariff rates presented on Schedule 37, Low-Income Assistance Cost Recovery.

LOW-INCOME ADVISORY GROUP

A low-income advisory group comprised of key stakeholders including but not limited to Company, Oregon Public Utilities Commission, Oregon Citizens' Utility Board, and CAA representatives shall discuss and advise Cascade on program related matters such as the evaluation, program specifics, performance obligations, regulatory filings, rate impacts, and program outreach efforts. This advisory group will meet at least twice annually.

REPORTING

By January 31 of each year, the Company will file with the Commission an annual report on its EDP performance that will detail total customers enrolled, customers' average therm usage, total dollars spent, grant dollars awarded to customers, number of households served per CAA, and program dollars spent on outreach and administration that is done by Cascade, CBOs, or CAAs. After the first year, the report will include a comparison of the program's performance to prior years.

(N)

P.U.C. OR. No. 10 Original Sheet 37.1

SCHEDULE 37 ENERGY DISCOUNT PROGRAM COST RECOVERY

(N)

TERMS AND CONDITIONS:

Recovery is effective on and after October 1, 2022.

The purpose of this schedule is to recover direct costs associated with the Company's Energy Discount Program (EDP) billing assistance to qualifying residential Cascade customers.

Service under this adjustment schedule is governed by the terms of this schedule, the Rules contained in this Tariff, any other schedules that by their terms or by the terms of this adjustment schedule apply to service under this schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

APPLICABILITY:

This adjustment applies to the following rate schedules: 101, 104, 105, 111, 163 and 170.

ADJUSTMENT TO RATE:

The Company will file to change this adjustment schedule annually so that forecast collections under this schedule will be targeted to meet actual program expenses including annual true-up.

RATES:

The following charges will apply for each rate schedule as listed in the table below:

Rate Schedule	Rate	
101	\$0.81	per month
104	\$0.00889	per therm
105	\$0.00727	per therm
111	\$0.00479	per therm
163	\$0.00207	per therm
170	\$0.00364	per therm

P.U.C. OR. No. 10

INDEX

KULE3		
<u>Rule</u>	<u>Title</u>	<u>Sheet</u>
1	General	1.1
2	Definitions	2.1
3	Establishing Service	3.1
4	Customer Deposits and Other Security	4.1
5	Discontinuation of Service	5.1
6	Billing	6.1
7	Meters	7.1
8	Meter Testing	8.1
9	Service Line Installations	9.1
10	Main Installations	10.1
11	House Piping	11.1
12	Responsibility for Maintenance of Service Connections	12.1
14	Company Responsibility	14.1
15	Customer Responsibility	15.1
16	Force Majeure	16.1
17	Order of Priority for Gas Service	17.1
18	Limitation of Firm Service	18.1
19	Conservation Alliance Plan Mechanism	19.1
CLIDDI ENAEN	NTAL SCUEDULESDUBLIS DUBBOSES	
Schedule	NTAL SCHEDULES PUBLIC PURPOSES Title	Радо
31	Public Purpose Charge	<u>Page</u> 21 1
32	Oregon Low-Income Assistance Program	
33	Oregon Low-Income Energy Conservation Program	
33	Conservation Achievement Tariff (CAT) Pilot Program	
33 34	Energy Efficiency Services and Programs	
35	Temporary COVID-19 Residential Bill Assistance Program	
36	Energy Discount Program	
37	Energy Discount Program Cost Recovery	
	Lifetgy Discount Flogram Cost Necovery	37.1
RATE SCHER	MUES	
RATE SCHED		Раде
<u>Schedule</u>	<u>Title</u>	<u>Page</u> 100.1
Schedule 100	<u>Title</u> Adjustment for Municipal Exactions	100.1
Schedule 100 101	<u>Title</u> Adjustment for Municipal Exactions General Residential Service Rate	100.1
Schedule 100	<u>Title</u> Adjustment for Municipal Exactions	100.1 101.1 104.1

(continued)

Effective for Service on and after August 1, 2022 May 1, 2017

SCHEDULE 36 ENERGY DISCOUNT PROGRAM

TERMS AND CONDITIONS

The program is effective on and after October 1, 2022.

The purpose of this schedule is to define the mechanism for providing low-income billing assistance to qualifying residential customers under the Company's Energy Discount Program (EDP).

This schedule is for qualifying residential customers served on Schedule 101 or household members of a dwelling served on Schedule 101. An applicant for service under this schedule must demonstrate their household income is less than or equal to 150% of the Federal Poverty Level (FPL) or less than or equal to 60% Oregon State Median Income (SMI). Qualifications under EDP:

- 1. Customers enrolled in EDP, based on their qualifying household income and household size, will have their monthly natural gas bill discounted by the percentage of their qualifying income percentage tier listed below.
- 2. Customers may enroll in EDP by calling Cascade's customer service number at (888) 522-1130 (Monday Friday, 7:30 A.M. 6:30 P.M.) Customers may also apply for EDP energy assistance by scheduling an appointment with a local Community Action Agency (CAA). Monthly income and household size will be provided verbally by the customer and the customer will be automatically enrolled in the EDP within the qualifying tier. Customers who are not income verified will be subject to a post-enrollment audit. Cascade will audit up to 3 percent of non-income verified customers. Customers found to be ineligible for the rate discount they are receiving will be prospectively removed from the program or adjusted to the correct tier.
- 3. The CAA will execute a contract with Cascade establishing roles and responsibilities consistent with this Schedule. Failure to comply with requirements in the contract may result in termination from the role of program administrator.
- 4. Customers enrolled in EDP must reapply two years after the date of their most recent enrollment.

 Any annual application of LIHEAP, OLIBA, or Winter Help will reset the enrollment application reapply deadline.
- 5. A customer who is enrolled in EDP and who moves or re-establishes service within the Company's service territory within fifteen (15) business days, may have the program transferred to the new account for the service address.
- 6. Customers who qualify for LIHEAP, OLIBA, or Winter Help will be auto enrolled in EDP based on their qualifying income percentage eligibility.
- 7. At implementation, all low-income customers who have received energy assistance in the last twelve months will be auto enrolled into the EDP. If the customer's qualifying income percentage is known, then they will be placed in the appropriate energy discount tier level. If the customer's income percentage is not known, then the customer will be placed in the lowest energy discount tier level at 101-150% FPL or 46-60% SMI.

The annual program year begins October 1. Service under this schedule is subject to the rules and regulations contained in the Company's tariff.

(continued)

(N)

ENERGY DISCOUNT PROGRAM TIERS

Income-qualified customers under EDP will receive the following monthly energy discounts:

<u>Tier Levels</u>	Energy Discount	
<u>0-25% FPL, 0-15% SMI</u>	<u>95%</u>	
26-50% FPL, 16-30% SMI	<u>70%</u>	
51-100% FPL, 31-45% SMI	<u>45%</u>	
101-150% FPL, 46-60% SMI	<u>15%</u>	

PROGRAM FUNDING

Program costs incurred for this program and outreach will be recovered through tariff rates presented on Schedule 37, Low-Income Assistance Cost Recovery.

LOW-INCOME ADVISORY GROUP

A low-income advisory group comprised of key stakeholders including but not limited to Company, Oregon Public Utilities Commission, Oregon Citizens' Utility Board, and CAA representatives shall discuss and advise Cascade on program related matters such as the evaluation, program specifics, performance obligations, regulatory filings, rate impacts, and program outreach efforts. This advisory group will meet at least twice annually.

REPORTING

By January 31 of each year, the Company will file with the Commission an annual report on its EDP performance that will detail total customers enrolled, customers' average therm usage, total dollars spent, grant dollars awarded to customers, number of households served per CAA, and program dollars spent on outreach and administration that is done by Cascade, CBOs, or CAAs. After the first year, the report will include a comparison of the program's performance to prior years.

(N)

P.U.C. OR. No. 10 Original Sheet 37.1

SCHEDULE 37 ENERGY DISCOUNT PROGRAM COST RECOVERY

TERMS AND CONDITIONS:

Recovery is effective on and after October 1, 2022.

The purpose of this schedule is to recover direct costs associated with the Company's Energy Discount Program (EDP) billing assistance to qualifying residential Cascade customers.

Service under this adjustment schedule is governed by the terms of this schedule, the Rules contained in this Tariff, any other schedules that by their terms or by the terms of this adjustment schedule apply to service under this schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

APPLICABILITY:

This adjustment applies to the following rate schedules: 101, 104, 105, 111, 163 and 170.

ADJUSTMENT TO RATE:

The Company will file to change this adjustment schedule annually so that forecast collections under this schedule will be targeted to meet actual program expenses including annual true-up.

RATES:

The following charges will apply for each rate schedule as listed in the table below:

Rate Schedule	Rate	
<u>101</u>	<u>\$0.81</u>	per month
<u>104</u>	\$0.00889	per therm
<u>105</u>	<u>\$0.00727</u>	per therm
<u>111</u>	<u>\$0.00479</u>	per therm
<u>163</u>	\$0.00207	per therm
<u>170</u>	\$0.00364	per therm

(N)

(N)

CNG/022-06-01

Effective for Service on and after

Issued June 1, 2022

August 1, 2022