



February 26, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2160 for Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33
Exchange and Network Services Tariff (AMENDED)

Dear Commissioners:

Attached for electronic filing is an AMENDMENT to the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Services Tariff filing that was originally submitted on February 19, 2021 with a proposed effective date of March 26, 2021. Revisions to Lifeline which appeared on 3rd Revised Sheet 53 of Section 5 are being withdrawn from the filing as discussed with Public Utility Commission Senior Utility Analyst Ms. Stephanie Yamada.

Administrative updates the Trademarks, Trade names and Service Marks section to update the name "CenturyLink, Inc." to "Lumen Technologies, Inc remain as they were originally proposed.

If you have any questions regarding this filing, please contact me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR2021-06

ROBYN CRICHTON
Government Operations Manager
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voice: (913) 884-1131

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 1
3rd Revised Sheet 30
Cancels 2nd Revised Sheet 30**

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by **Lumen Technologies, Inc.** (formerly CenturyLink, Inc.) or a subsidiary of **Lumen Technologies, Inc.** and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable. (C)
(C)

Trade names, trademarks and service marks that are owned by **Lumen Technologies, Inc.** or a subsidiary of **Lumen Technologies, Inc.** cannot be used by another party without authorization. (C)
(C)

CENTURYLINK

CENTURYLINK® (T)

(D)

(D)

Tariffed service names which are preceded by QWEST® or “Qwest,” and tariffed services which include “Qwest” as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

MARK

SECURITY SCREENSM.

SIMPLE VALUETM

STAND-BY LINE[®]

SUPER SAVINGSTM

SWITCHNET 56[®]

TELECHOICE[®]

TOTAL ADVANTAGE[®]

VALUECHOICESM

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

A. Federal Lifeline Program

3. Terms and Conditions

- a. An applicant may request Lifeline assistance **directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: <https://www.lifelinesupport.org/ls/nv/default.aspx>.**
- b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).
- c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, a qualifying broadband service or a qualifying bundled voice and broadband service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
- d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.
- e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
- f. Nonrecurring charges will not apply when establishing this program on existing service.

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