

March 29, 2019

Public Utility Commission of Oregon 201 High Street, SE, Suite 100 Salem, Oregon 97301-3398

RE: Advice No. 2147 for Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Services Tariff [AMENDMENT]

Dear Commissioners:

Please find the attached **amendment** to the Qwest Corporation d/b/a CenturyLink QC No. 33 Exchange and Network Services Tariff filing that was originally submitted under Advice No. 2147 on December 14, 2018 to become effective on February 1, 2019. The following pages are included:

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	41	2nd
5	184	4th

As previously discussed with Senior Utility Analyst of the Oregon Public Utility Commission, Mr. Stephen Hayes, the purpose of this amendment is to add clarifying language that delays the effective date for Returned Check Charge and Nonpublished Telephone Number service <u>residence</u> rate increases. A revised Price Plan Control List is also included as Attachment A.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224.

Sincerely,

Robyn Crichton

cc: Phil Grate, CenturyLink

Robin Crichton

OR 2018-018

Exchange and Network Services Tariff - PUC Oregon No. 33

									12-Month	Cumulative		
	Effective					Pre-plan	Current	Proposed	Percent	Percent	Price Plan	
Transmittal #	Date	Location	Sheet	Service	USOC	Price	Price	Price	Change	Change	Category	Pricing Flexibility Allowed
No. 2147	2/1/2019	5.7.1.G.2	184	Nonpublished Tel Number Service - Bus	NPU	\$0.65	\$0.65	\$1.65	N/A	N/A	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term
No. 2147	5/1/2019	5.7.1.G.2	184	Nonpublished Tel Number Service - Res	NPU	\$0.65	\$0.65	\$1.65	N/A	N/A	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term
No. 2147	2/1/2019	5.7.1.G.2	184	Nonlisted Telephone Number Service - Bus	NLT	\$0.35	\$0.35	\$1.35	N/A	N/A	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term
No. 2147	2/1/2019	2.3.2.K	41	Returned Payment Charge - Business	N/A	\$20.00	\$20.00	\$30.00	50.00%	50.00%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
No. 2147	5/1/2019	2.3.2.K	41	Returned Payment Charge - Residence	N/A	\$20.00	\$20.00	\$30.00	50.00%	50.00%	Other Services	Greater of \$0.50 or 50%: 200% cap over Plan term

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON NO. 33 EXCHANGE AND NETWORK SERVICES SECTION 2
2nd Revised Sheet 41
Cancels 1st Revised Sheet 41

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

J. In deciding on the reasonableness of a particular agreement, the Company will take into account the customer's ability to pay, the size of the unpaid balance; the customer's payment history and length of service, and the amount of time and reasons why the debt is outstanding.

K. Returned Payments

A nonrecurring charge will apply for each payment returned by the customer's designated financial institution for reasons such as non-sufficient funds, account closed, payment stopped, etc.

Nonrecurring Charge

• Returned Payment Charge

\$30.00 [1]

(I)(C)

- L. Late Payment Charge (OAR 860-21-126)
 - 1. A late payment charge will apply to accounts not paid in full each month and leaving an unpaid balance of \$30.00 or more to be carried forward.
 - 2. The late payment charge will be listed separately and included in the total amount due on the current bill.
 - 3. The minimum late charge is \$0.50.
 - 4. The rates of interest paid will be established annually by the Oregon Public Utility Commission, in accordance with Oregon Administrative Rule (OAR) 860-21-126.
 - 5. In accordance with OAR 860-21-126(3) and OAR 860-34-120(2), the applicable monthly interest rate will be established annually by the Oregon Public Utility Commission.
- The residence Returned Payment Charge increase is delayed and will increase (N) from \$20.00 to \$30.00, effective May 1, 2019.

Advice No. 2147
Issued by Qwest Corporation
By Phil Grate, State Regulatory Affairs, Director
OR2018-018

Effective: February 1, 2019

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON NO. 33 EXCHANGE AND NETWORK SERVICES

SECTION 5 4th Revised Sheet 184 Cancels 3rd Revised Sheet 184

5. EXCHANGE SERVICES

- 5.7 DIRECTORY SERVICES
- 5.7.1 LISTING SERVICES
 - G. Rates and Charges (Cont'd)
 - 2. Listing Rates and Charges

	USOC	Nonrecurring Charge	MONTHLY RATE	
 Nonpublished Telephone Number Service, each 	NPU	\$ 5.00	\$1.65 ^[1]	(I)(C)
 Nonlisted Telephone Number Service, each Residence Business 	NLT NLT	5.00 5.00	0.35 1.35	(T) (I) (T)

The residence Nonpublished Telephone Number Service rate increase is delayed and will increase from \$0.65 to \$1.65, effective May 1, 2019.

Advice No. 2147 Issued by Qwest Corporation By Phil Grate, State Regulatory Affairs, Director