

January 30, 2019

Public Utility Commission of Oregon 201 High Street, SE, Suite 100 Salem, Oregon 97301-3398

RE: Advice No. 19-001 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC Price List No. 101. The following revisions are being submitted with a proposed effective date of February 1, 2019.

| Section | <u>Page</u> | <u>Revision</u> |
|---------|-------------|-----------------|
| 6       | 4           | 3rd             |
| 6       | 8           | 3rd             |
| 6       | 9           | 5th             |
| 6       | 10          | 4th             |

This filing increases monthly rates for directory listings and the directory assistance per call rate. Additionally, the two free monthly directory assistance call allowances are being eliminated. Customers were notified of these changes. Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

Robin Crichton

**Robyn Crichton** 

cc: Phil Grate, CenturyLink

OR 19-02

ROBYN CRICHTON Tariff Manager robyn.m.crichton@centurylink.com 600 New Century Pkwy New Century, KS, 66031 voice: (913) 353-7087

# Attachment A: CenturyTel of Oregon/CenturyTel of Eastern Oregon Price Plan Control List

Attachment A Transmittal No. 19-001 Page 1

#### Price List No. 101

|               |           |          |       |  |          |         |          | 12-Month | Cumulative |                           |   |
|---------------|-----------|----------|-------|--|----------|---------|----------|----------|------------|---------------------------|---|
|               | Effective |          |       |  | Pre-plan | Current | Proposed | Percent  | Percent    | Price Plan                |   |
| Transmittal # | Date      | Location | Sheet | Service                                  | Price    | Price   | Price    | Change   | Change     | Category                  | Pricing Flexibility Allowed                       |
|               | 2/1/2019  | 6.3.B.2  | 8     | Local Directory Assistance               | \$1.50   | \$1.50  | \$2.25   | 50.00%   | 50.00%     | Other Services            | Greater of \$0.50 or 50%; 200% cap over Plan term |
|               | 2/1/2019  | 6.4.B    | 9     | National Directory Assistance            | \$2.25   | \$2.25  | \$3.25   | 44.44%   | 44.44%     | Other Services            | Greater of \$0.50 or 50%; 200% cap over Plan term |
|               | 2/1/2019  | 6.5.B    | 10    | Directory Assistance Call Completion     | \$1.05   | \$1.05  | \$1.57   | 49.52%   | 49.52%     | Other Services            | Greater of \$0.50 or 50%; 200% cap over Plan term |
|               | 2/1/2019  | 6.1.A    | 4     | Additional Listings - Residence          | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Additional Listings - Business           | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Alternate Listing - Residence            | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Alternate Listing - Business             | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Cross Reference Listings - Residence     | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Cross Reference Listings - Business      | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Foreign Listing - Residence              | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Foreign Listing - Business               | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Lines of Information Listing - Residence | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | <b>Directory Listings</b> | 25% Annually                                      |
|               | 2/1/2019  | 6.1.A    | 4     | Lines of Information Listing - Business  | \$2.25   | \$2.25  | \$2.80   | 24.44%   | 24.44%     | Directory Listings        | 25% Annually                                      |
|               |           |          |       |  |          |         |          |          |            |                           |   |
|               |           |          |       |  |          |         |          |          |            |                           |   |
|               |           |          |       |  |          |         |          |          |            |                           |   |
|               |           |          |       |  |          |         |          |          |            |                           |   |

## DIRECTORY SERVICE

#### 6.1 DIRECTORY LISTINGS (Cont'd)

#### Α. **RESIDENCE AND BUSINESS RATES**

| RESIDENCE AND BUSINESS RATES      |        |                                      |     |  |  |  |
|-----------------------------------|--------|--------------------------------------|-----|--|--|--|
|                                   | NRC    | Monthly Rate<br><u>All Exchanges</u> |     |  |  |  |
| Additional Listing                | \$5.00 | \$2.80                               | (I) |  |  |  |
| Alternate Listing                 | 5.00   | 2.80                                 |     |  |  |  |
| Cross-Reference Listing           | 5.00   | 2.80                                 |     |  |  |  |
| Foreign Listing,<br>Alpha Section | 5.00   | 2.80                                 |     |  |  |  |
| Lines of Information, per line    | 5.00   | 2.80                                 | (I) |  |  |  |

(D)

(D)

CenturyTel of Oregon, Inc. d/b/a CenturyLink PL No. 101 #19-001 OR 19-02

### DIRECTORY ASSISTANCE SERVICE

### 6.3. LOCAL DIRECTORY ASSISTANCE

#### A. CONDITIONS

В

- 1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
- 2. When a customer has two or more lines at the same premises and billed on the same account, the total usage of all lines and/or trunks is applied against the allowance for the total number of lines and/or trunks involved.

(D)

(D)

When a customer requests the assistance of a long distance operator to obtain a listing (T) from the directory assistance operator, a surcharge of \$2.25 per listing requested will (I) apply. This is in addition to charges listed under Rates following.

| . R | ATES   | Rate Per Month |     |  |
|-----|--|----------------|-----|--|
| 1.  | First two listings requested from the<br>Directory Assistance Operator, local and/or<br>intrastate, per line per month | No Charge      |     |  |
| 2.  | Each additional listing requested  | \$2.25*        | (I) |  |

3. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

\*Note: A charge is applicable to each call placed to Directory Assistance from a Payphone.

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### DIRECTORY ASSISTANCE SERVICE

#### 6.4 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

### A. TERMS AND CONDITIONS

- 1. There are no call allowances or exemptions for National Directory Assistance customers.
- 2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
- 3. A maximum of two requested telephone numbers are allowed per call.
- 4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- 5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.
- B. RATES

<u>Charge</u>

Each call dialed directly by customer

\$3.25

(I)

## DIRECTORY ASSISTANCE SERVICE

### 6.5 DIRECTORY ASSISTANCE CALL COMPLETION

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

### A. TERMS AND CONDITIONS

- 1. Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.
- 2. Directory Assistance Call Completion can be blocked at the originating customer's request.
- 3. All Operator Service charges apply as appropriate.
- 4. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

#### B. RATES

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

#### Charge

Each call completed

\$1.57

(I)