April 13, 2022

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398
RE: Advice No. 22-003 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List No. 102

Dear Commissioners:
Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of April 15, 2022.

| Section | Page | Section | Page |
| :---: | :---: | :---: | :---: |
| 3 | 2nd Revised Page 3 | 5 (Cont'd) | 3rd Revised Page 49.3 |
| 5 | 6th Revised Page 1 |  | 3rd Revised Page 56.1 |
|  | 3rd Revised Page 6 |  | 6th Revised Page 59 |
|  | 6th Revised Page 19 |  | 6th Revised Page 60 |
|  | 7th Revised Page 25 |  | 5th Revised Page 64 |
|  | 4th Revised Page 28 | 6 | 1st Revised Page 9 |
|  | 3rd Revised Page 49.2 |  |  |

This filing increases rates for Flat Rate Access Service, Local Measured Service, Joint User Service, Fixed Remote Call Forwarding, various Packaged Services, Directory Listings and Calling Card and Operated Assisted Charges for Two-Point Message Telecommunications Service. Additionally, the maximum charge for Trouble Isolation is being increased. Customers were notified of these changes. Attachment A includes the Price Plan control list.

Also under this filing, grandfathering footnotes are being removed from SignalRing, Speed Dial (8-numner), and Three Way Calling as they were previously grandfathered in error.

If you have any questions regarding this filing, please contact me.
Sincerely,


Robyn Crichton
cc: Peter Gose - Lumen
David Ziegler - Lumen

## SERVICE CONNECTION/NONRECURRING CHARGES

## CONDITIONS (cont'd)

Special Telephone Numbers are numbers that cannot be randomly assigned from a mechanized system. Examples include request for specific telephone numbers or choice of telephone numbers.

The charge for a Special Telephone Number is in addition to the other applicable nonrecurring charges incurred in the installation, move or change of service. One nonrecurring charge will apply for each lead number of a trunk hunting group in which a special telephone number is assigned.

The rights to these telephone numbers remain those of the Company. In the event the Special Telephone Number must be changed for Company-initiated reasons, the nonrecurring charge for a new Special Telephone Number will be waived.

NOTE: Special Telephone Numbers may be listed in the Company's telephone directory in alpha rather than numeric form at the customer's option. See Section 6 for applicable rates.

## RATES

Service Connection/Nonrecurring Charges are applicable to a product or service requested by the customer. Nonrecurring charges for miscellaneous equipment and services are itemized in the price list section which specifies the monthly rate.

Nonrecurring charges not specified elsewhere are as follows:

## Business

- Access Line Installation, each \$25.00
- Change of class, line or equipment 25.00
- Other changes of an Access Line (e.g. Moves or Rearrangements) 25.00
- Restoration of Service 12.00
- Special Telephone Number 60.00
- Telephone Number Change 15.00
- Supersedure 15.00
- Non-Sufficient Funds Check 30.00
- Directory Listing Change 5.00
- Time and Materials Change Based on Cost ${ }^{(1)}$
(1) Trouble Identification Charges (a.k.a. Trouble Isolation Charges) for individual business lines/trunks will not exceed $\$ 99.00$ per service call.


## EXCHANGE SERVICES

## CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.
All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges).

The following rates do not include Extended Area Service (EAS) charges or hunting. For EAS charges see Section 5 of the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4. For hunting charges please see Section 5, Page 7.

The following rates do not include the Service Assistance Program Surcharge.

## BUSINESS RATES

## Monthly

 RateOne-Party Flat Rate (1-PTY)
$\$ 39.00$ (I)
One-Party Measured ${ }^{[1]}$
29.00 (I)

Key Line Flat Rate
39.00 (I)

Key Line Measured ${ }^{[1]}$
29.00 (I)

Pay Telephone Access Line
$24.00{ }^{[2]}$
PBX Trunk Flat
39.00 (I)

PBX Trunk Measured ${ }^{[1]}$
29.00 (I)
[1] Local Measured Service charges are also applicable. See Section 5, Sheet 3.
[2] See Section 7.

## EXCHANGE SERVICES

## JOINT USER SERVICE

A Joint User is a person, firm or corporation authorized by a customer and the Company to share in the use of the customer's business telephone service.

## CONDITIONS

- Written permission must be granted by the original customer in order to grant joint user privilege. One bill will be issued to the original customer who will be responsible for all charges for joint user service. It is the responsibility of the joint users to segregate the charges between them.
- The applicability of joint user service is determined by its obvious or actual use. Facilities are not to be extended from the premises on which the primary service is located for the sole purpose of furnishing joint user service.
- The rate for joint user service includes a listing in the telephone directory and is in addition to the rates and charges for the facilities and all other services furnished.
- Joint user service is not intended for use in situations involving the resale of telephone service.
- The minimum charge for joint user service shall be the monthly rate. However, if the listing is included in the telephone directory, the charge will continue until the end of the directory period unless:

The joint user vacates the customer's premises.
The customer's service is disconnected.
The business for which the joint user service is furnished is discontinued at the customer's premises.

The joint user becomes a customer to business service in the same exchange.

- Joint user service is only furnished in connection with business one-party telephone service. It will not be furnished as a substitute for additional directory listings.


## RATE

|  | Monthly Rate <br> Joint User, each** |
| :--- | ---: |
| $* *$ Not available for new installation, regrade, or supersedure. |  |

## SPECIAL EXCHANGE SERVICES

## DIRECTORY LISTINGS (Cont'd)

| Service Charge | Monthly Rate | Nonrecurring <br> Charge |
| :--- | :---: | :---: |
| Directory List Change Charge | - | 5.00 |


| Residential Additional Listings | Monthly Rate | Nonrecurring <br> Charge |
| :--- | :---: | :---: |
| Each listing |  |  |
| - Reference listing | $\$ 5.00$ (I) | $\$ 5.00$ |
| - Other information, per line | $\$ 5.00$ (I) | 5.00 |
| Listings in foreign exchange directories or |  |  |
| directory sections | $\$ 5.00$ (I) | 5.00 |
| - Residence listing, each | $\$ 5.0$ (I) | 5.00 |
| - Other information, per line | $\$ 9.00$ | 10.00 |
| Alpha listing of telephone number, per listing |  |  |


| Business Additional Listings | Monthly Rate | Nonrecurring <br> Charge |
| :--- | :---: | :---: |
| Each listing |  |  |
| - Reference listing | $\$ 5.00$ (I) | $\$ 5.00$ |
| - Other information, per line | $\$ 5.00$ (I) | 5.00 |
| - Hotel guest listing | $\$ 5.00$ (I) | 5.00 |
| - Shared Service Provider (SSP) Client listing, | $\$ 5.00$ (I) | 5.00 |
| per listing | $\$ 7.25$ (I) |  |
| -Secretarial listing** |  |  |
| Listings in foreign exchange directories or |  |  |
| directory sections | $\$ 5.00$ (I) | 5.00 |
| - Business listing, each | $\$ 5.00$ (I) | 5.00 |
| - Other information, per line | $\$ 9.00$ | 10.00 |
| Alpha listing of telephone number, per listing |  |  |

**Not available as a new service.

Section 5
7th Revised Page 25

## SPECIAL EXCHANGE SERVICES

## CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.
"Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.

| Description | Residence Monthly Rates |  | Business Monthly Rates |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Single | Multiple ${ }^{[1]}$ | Single | Multiple ${ }^{[1]}$ |
| Call Forwarding (Fixed ${ }^{[2]}{ }^{[5]}$ or Variable) | \$5.00 | \$5.00 | \$5.00 | \$5.00 |
| Call Forward Additional Paths (Per Path) | N/A | N/A | 3.00 | N/A |
| Call Forward No Answer (Fixed or Customer Programmable) | 3.00 | 3.00 | 3.00 | 3.00 |
| Call Forward Busy (Fixed or Customer Programmable) | 3.00 | 3.00 | 3.00 | 3.00 |
| Call Forward of Call Waiting ${ }^{[3]}$ | N/C | N/C | N/C | N/C |
| Call Waiting | 8.00 (I) | 8.00 (I) | 8.00 (I) | 8.00 (I) |
| Call Waiting with Options ${ }^{[2]}{ }^{[5]}$ | 8.00 (1) | 8.00 (1) | 8.00 (1) | 8.00 (1) |
| Personal Alert Line ${ }^{[2][5]}$ (a.k.a. Warm Line) | 5.00 | 5.00 | 5.00 | 5.00 |
| SignalRing (a.k.a. Custom Ring) | 6.00 | 6.00 | 6.00 | 6.00 |
| Speed Dial <br> - 8-number capacity <br> - 30-number capacity <br> [2] [5] | $\begin{array}{r} 5.00 \\ 6.00 \\ \hline \end{array}$ | $\begin{array}{r} 5.00 \\ \mathrm{~N} / \mathrm{A} \\ \hline \end{array}$ | $\begin{array}{r} 5.00 \\ 6.00 \\ \hline \end{array}$ | $\begin{aligned} & 5.00 \\ & \text { N/A } \end{aligned}$ |
| Three-Way Calling ${ }^{[4]}$ | 5.00 | 5.00 | 5.00 | 5.00 |
| - with Transfer (per line) | N/A | N/A | 5.00 | N/A |
| Outbound Call Block Feature | 5.00 | N/A | 5.00 | N/A |

${ }^{[1]}$ Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.
${ }^{\text {[2] }}$ Grandfathered service limited to lines in service for existing customers at existing locations.
${ }^{\text {[3] }}$ Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.
${ }^{[4]}$ Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.
[5] As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

## SPECIAL EXCHANGE SERVICES

## FIXED REMOTE CALL FORWARDING (Cont'd)

I. FRCF service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.
J. One listing in the alphabetical section of the directory covering the exchange in which the call forwarding central office is located is provided with Residential and Business FRCF service. In addition, Business FRCF is entitled without charge, to one listing in the classified section ("yellow pages") of the directory.

RATES

|  | Monthly Rate | Nonrecurring <br> Charge |
| :---: | :---: | :---: |
| Fixed Remote Call Forwarding |  |  |
| Residence <br> Business | $\$ 21.50$ (I) | $\$ 25.00$ |
| Change of number to which <br> calls are forwarded |  | $\$ 25.00$ |

## SPECIAL EXCHANGE SERVICES

## SOLUTIONS - RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)
2. Solutions Package Rates

See C.1. preceding for Solutions Package descriptions.

| Package Name | GF | Monthly Rate ${ }^{(1)}$ |
| :--- | :---: | :---: |
| Ideal Solution | $\checkmark$ | $\mathbf{\$ 4 5 . 0 0}$ (I) |
| Sure Solution I | $\checkmark$ | $\mathbf{\$ 4 5 . 0 0}$ (I) |
| Sure Solution II | $\checkmark$ | $\mathbf{\$ 4 2 . 0 0}$ (I) |
| Custom Solution I | $\checkmark$ | $\mathbf{\$ 4 2 . 0 0}$ (I) |
| Choice Solution | $\checkmark$ | $\mathbf{\$ 4 0 . 0 0}$ (I) |
| Standard Solution II | $\checkmark$ | $\mathbf{\$ 3 5 . 0 0}$ (I) |
| Basic Solution | $\checkmark$ | $\mathbf{\$ 4 5 . 0 0}$ (I) |
| Classic Solution | $\checkmark$ | $\mathbf{\$ 5 2 . 0 0}$ (I) |
| Core Solution | $\checkmark$ | $\mathbf{\$ 5 2 . 0 0}$ (I) |
| Clear Solution | $\checkmark$ | $\mathbf{\$ 4 7 . 0 0}$ (I) |
| Personal II Solution | $\checkmark$ | $\mathbf{\$ 4 0 . 5 0}$ (I) |
| Home II Solution | $\checkmark$ | $\mathbf{\$ 3 5 . 0 0}$ (I) |
| Safe and Sound II Solution | $\checkmark$ | $\mathbf{\$ 4 0 . 5 0}$ (I) |
| Progressive Plan | $\checkmark$ | $\mathbf{\$ 3 5 . 0 0}$ (I) |
| Simple Solution | $\checkmark$ | $\mathbf{\$ 4 7 . 0 0}$ (I) |
| Standard Home Phone Service II | $\checkmark$ | $\mathbf{\$ 4 0 . 5 0}$ (I) |
| Progressive Plan II | $\checkmark$ | $\mathbf{\$ 4 0 . 0 0}$ (I) |
| Follow Me Plan |  |  |
| Essential Home Phone Plan |  |  |

GF $(\checkmark)=$ Grandfathered and limited to lines in service at existing locations for current customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.
(1) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

## SPECIAL EXCHANGE SERVICES

## SOLUTIONS - RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)
2. Solutions Package Rates (Cont'd)

See C.1. preceding for Solutions Package descriptions.

| Package Name | Monthly Rate |
| :---: | :---: |
| Pure Bundle ${ }^{[1]}$ | \$30.00 |
| Simple Choice Bundle ${ }^{[2][5]}$ <br> - with Voicemail ${ }^{[3]}$ and Embarq Communications, Inc. Easy <br> Talk Simple Choice Long Distance | 36.95 33.95 |
| Simple Choice Unlimited Bundle ${ }^{[2]}$ <br> Simple Choice Unlimited Bundle ${ }^{[2]}$ with Embarq Communications, Inc. Easy Talk Simple Choice Long Distance and with subscription to: <br> - Voicemail ${ }^{[3]}$ <br> - High Speed Internet (1.5M or higher) <br> - Voicemail ${ }^{[3]}$ and High-Speed Internet (1.5M or higher) | $\begin{aligned} & \hline 37.95 \\ & \\ & 36.95 \\ & 32.95 \\ & 31.95 \end{aligned}$ |
| Economy Pack Bundle ${ }^{[2] ~[4]}$ | 39.95 |
| Economy Pack Plus Bundle ${ }^{[2]}$ | 35.00 |
| Home Phone II | 28.95 |

${ }^{\text {[1] }} \quad$ The monthly rate includes the interstate Subscriber Line Charge. Extended Area Service (EAS) charges do not apply.
${ }^{\text {[2] }}$ Flat rate EAS charges are included in this rate.
[3] Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.
[4] The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelvemonth commitment will receive a $\$ 5.00$ discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.
[5] This service is grandfathered and limited to lines in service at existing locations for current customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

## SPECIAL EXCHANGE SERVICES

## SOLUTIONS - BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)
2. Solutions Package Rates

See C.1. preceding for Package descriptions.

| Package Name | GF | Monthly Rate ${ }^{[1]}$ |
| :--- | :---: | :---: |
| Sure Solution II | $\checkmark$ | $\mathbf{\$ 5 7 . 0 0}$ |
| Choice Solution | $\checkmark$ | $\mathbf{5 1 . 0 0}$ |
| Standard Solution II | $\checkmark$ | $\mathbf{4 5 . 0 0}$ |
| Classic Solution | $\checkmark$ | $\mathbf{5 4 . 0 0}$ |
| Priority Solution | $\checkmark$ | $\mathbf{5 1 . 0 0}$ |
| Economy Bundle II A | $\checkmark$ | $\mathbf{4 9 . 0 0}$ |
| Rotary Classic Solution | $\checkmark$ | $\mathbf{5 2 . 0 0}$ |
| Economy Solution | $\checkmark$ | $\mathbf{4 6 . 0 0}$ |
| Pure Bundle ${ }^{[2]}$ |  | $\mathbf{4 0 . 0 0}$ |

GF $(\checkmark)=$ Grandfathered and limited to lines in service at existing locations for current customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.
[1] Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.
[2] The monthly rate for Pure Bundle includes the interstate Subscriber Line Charge. Extended Area Service (EAS) charges do not apply.

## SPECIAL EXCHANGE SERVICES

## SOLUTIONS II - BUSINESS (Cont'd)

D. Rates and Charges

1. Connected II ${ }^{(1)(2)(3)}$
Business Key Line Flat Rate or Business One-Party Flat Rate Service
Hunting (optional)
Call Waiting
Three-Way Calling or Three-Way Calling with Transfer
Call Forwarding
Return Call
Repeat Dial
Speed Dial (8 Number Capacity)
Caller ID with Name (includes Anonymous Call Rejection)
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Call Waiting ID

| Monthly Rates |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Month-toMonth, per bundle | Term Commitments |  |  |
|  |  | 1 Year, per bundle | 2 Years, per bundle | 3 Years, per bundle |
| All Exchanges | \$57.00 | \$57.00 | \$57.00 | \$57.00 |

${ }^{(1)}$ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 - Extended Calling USA).
${ }^{(2)}$ Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
${ }^{(3)}$ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

## SPECIAL EXCHANGE SERVICES

## SOLUTIONS II - BUSINESS

D. Rates and Charges (Cont'd)
2. Economy Bundle II B ${ }^{(1)(2)(3)(4)}$

```
Business One-Party Flat Rate Local Exchange Service Choice of three of the following:
Call Forward No Answer - Fixed
plus Call Forward Busy - Fixed
Call Waiting \({ }^{(3)}\)
Caller ID with Name (includes Anonymous Call Rejection)
Three-Way Calling
Return Call
```

| Monthly Rates |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Month-to- | Term Commitments |  |  |
|  | Month, |  |  |  |
| per bundle |  |  |  |  | \(\left.\begin{array}{c}1 Year, <br>

per bundle\end{array} $$
\begin{array}{c}2 \text { Years, } \\
\text { per bundle }\end{array}
$$ \begin{array}{c}3 Years, <br>

per bundle\end{array}\right]\)| $\$ 49.00$ |
| :--- |
| All Exchanges |

${ }^{(1)}$ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.
${ }^{(2)}$ Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
${ }^{(3)}$ When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.
(4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

## SPECIAL EXCHANGE SERVICES

## BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

D. Rates and Charges

1. Business Assist Advantage Plan

Business Key Line Flat Rate or Business One-Party Flat Rate Service Hunting (optional)
Choice of available Custom Calling and/or ExpressTouch Service Features

|  | Monthly Rates ${ }^{(1)}$ |
| :--- | :---: |
| Initial bundle, per location | $\$ 63.00(\mathrm{I})^{(2)}$ |
| $2^{\text {nd }}$ through 10 $0^{\text {th }}$ bundle (per bundle), per location | $\mathbf{5 8 . 0 0}(\mathrm{I})$ |

2. Unlimited Business Assist Advantage Plan ${ }^{(3)}$

Business Key Line Flat Rate or Business One-Party Flat Rate Service Hunting (optional)
Choice of available Custom Calling and/or ExpressTouch Service Features

|  | Monthly Rates ${ }^{(1)}$ |
| :--- | :---: |
| Initial bundle, per location | $\$ 64.00(1)^{(2)}$ |
| $2^{\text {nd }}$ through $10^{\text {th }}$ bundle (per bundle), per location | $\mathbf{5 8 . 0 0}(\mathrm{I})$ |

${ }^{(1)}$ Flat rate EAS charges are included in this rate.
${ }^{(2)}$ When customers also subscribe to the Company's non-regulated Voicemail, a $\$ 1.00$ discount is applied to the monthly rate. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A $\$ 2.99$ Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.
${ }^{(3)}$ Customers must also subscribe to Embarq Communications, Inc. Iong distance Business Unlimited, a Business Assist Advantage Plan.

## MESSAGE TELECOMMUNICATIONS SERVICE

### 6.2 STANDARD SERVICE OFFERINGS - (Cont'd)

A. TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE - (Cont'd)
7. Charge Determination - (Cont'd)
d. Dial Station-to-Station Calls

The charge for this type of call is the sum of the initial minute charge plus the additional minute(s) charge shown in 7.b, preceding.
e. Calling Card and Operator Assisted Charges

The following charges apply to long distance calls in addition to the applicable MTS rates. For exceptions see 1.a, preceding. Refer to 1. preceding for the description and application of charges. Local charges can be found in Section 5 Exchange Service Rates (Operator Services Surcharges).

| - | Customer-Dialed Calling Card or | CHARE |
| :--- | :--- | ---: |
| Special Billing Number | $\mathbf{\$ 0 . 7 5}$ (I) |  |
| - Operator-Assisted Station-to-Station | $\mathbf{1 . 8 5}$ (I) |  |
| - Operator-Assisted Person-to-Person | $\mathbf{4 . 5 0}$ (I) |  |


| Transmittal \# | $\begin{aligned} & \text { Effective } \\ & \text { Date } \end{aligned}$ | Location | Sheet | Res/ Bus | Service | Pre-plan Price | Current Price | Proposed Price | Price Change | 12-Month Percent Change | Cumulative <br> Percent <br> Change | Price Plan Category | Pricing Flexibility Allowed |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \#22-003 | 4/15/2022 | Section 5 | 19 | Res | Additional Listings - Residence | \$2.25 | \$4.00 | \$5.00 | \$1.00 | 25.00\% | 122.22\% | Directory Listings | 25\% Annually |
| \#22-003 | 4/15/2022 | Section 5 | 19 | Res | Foreign Listing - Residence | \$2.25 | \$4.00 | \$5.00 | \$1.00 | 25.00\% | 122.22\% | Directory Listings | 25\% Annually |
| \#22-003 | 4/15/2022 | Section 5 | 25 | Res | Call Waiting | \$3.75 | \$7.00 | \$8.00 | \$1.00 | 14.29\% | 113.33\% | Res Other Services | Greater of \$0.50 or 50\%; 200\% cap over Plan term |
| \#22-003 | 4/15/2022 | Section 5 | 25 | Res | Call Waiting with Options | \$3.75 | \$7.00 | \$8.00 | \$1.00 | 14.29\% | 113.33\% | Res Other Services | Greater of \$0.50 or 50\%; 200\% cap over Plan term |
| \#22-003 | 4/15/2022 | Section 5 | 28 | Res | Remote Call Forwarding | \$10.50 | \$18.50 | \$21.50 | \$3.00 | 16.22\% | 104.76\% | Res Other Services | Greater of \$0.50 or 50\%; 200\% cap over Plan term |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Ideal Solution | \$33.95 | \$42.00 | \$45.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Sure Solution I | \$33.95 | \$42.00 | \$45.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Sure Solution II | \$30.95 | \$39.00 | \$42.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Custom Solution 1 | \$30.95 | \$39.00 | \$42.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Choice Solution | \$28.95 | \$37.00 | \$40.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Standard Solution II | \$23.95 | \$32.00 | \$35.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Basic Solution | \$33.95 | \$42.00 | \$45.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Classic Solution | \$30.95 | \$39.00 | \$42.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Core Solution | \$40.75 | \$49.00 | \$52.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Clear Solution | \$40.75 | \$49.00 | \$52.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Personal II Solution | \$35.95 | \$44.00 | \$47.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Home II Solution | \$29.45 | \$37.50 | \$40.50 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Safe and Sound Solution II | \$23.95 | \$32.00 | \$35.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Progressive Plan | \$29.45 | \$37.50 | \$40.50 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Simple Solution | \$23.99 | \$32.00 | \$35.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Standard Home Phone II | \$35.95 | \$44.00 | \$47.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Progressive Il Plan | \$29.45 | \$37.50 | \$40.50 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Follow Me Plan | \$29.95 | \$38.00 | \$41.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.2 | Res | Essential Home Phone | \$28.95 | \$37.00 | \$40.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.3 | Res | Simple Choice Unlimited | \$29.95 | \$34.95 | \$37.95 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.3 | Res | Simple Choice Unlimited with Voicemail and Unlimited Long Distance | \$26.95 | \$33.95 | \$36.95 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.3 | Res | Simple Choice Unlimited with HSI and Unlimited Long Distance | \$22.95 | \$29.95 | \$32.95 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.3 | Res | Simple Choice Unlimited with HSI, Voicemail and Unlimited Long Distance | \$21.95 | \$28.95 | \$31.95 | \$2.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.3 | Res | Economy Pack | \$29.95 | \$36.95 | \$39.95 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 49.3 | Res | Economy Pack Plus | \$25.00 | \$32.00 | \$35.00 | \$3.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \#22-003 | 4/15/2022 | Section 5 | 1 | Bus | One-Party Flat Rate | \$27.00 | \$35.00 | \$39.00 | \$4.00 | N/A | N/A | Bus Basic Service | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 1 | Bus | One-Party Measured | \$16.00 | \$25.00 | \$29.00 | \$4.00 | N/A | N/A | Bus Basic Service | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 1 | Bus | Key Line Flat Rate | \$31.00 | \$35.00 | \$39.00 | \$4.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 |  | Bus | Key Line Measured | \$16.00 | \$25.00 | \$29.00 | \$4.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 1 | Bus | PBX Trunk Flat Rate | \$32.00 | \$35.00 | \$39.00 | \$4.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 1 | Bus | PBX Trunk Measured | \$17.00 | \$25.00 | \$29.00 | \$4.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 6 | Bus | Joint User Service | \$8.50 | \$12.00 | \$14.00 | \$2.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 19 | Bus | Additional Listings - Business | \$2.25 | \$4.00 | \$5.00 | \$1.00 | 25.00\% | 122.22\% | Directory Listings | 25\% Annually |
| \#22-003 | 4/15/2022 | Section 5 | 19 | Bus | Foreign Listing - Business | \$2.25 | \$4.00 | \$5.00 | \$1.00 | 25.00\% | 122.22\% | Directory Listings | 25\% Annually |
| \#22-003 | 4/15/2022 | Section 5 | 19 | Bus | Secretarial listing - Business | \$3.50 | \$6.25 | \$7.25 | \$1.00 | 16.00\% | 107.14\% | Directory Listings | 25\% Annually |
| \#22-003 | 4/15/2022 | Section 5 | 25 | Bus | Call Waiting | \$3.00 | \$7.00 | \$8.00 | \$1.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 25 | Bus | Call Waiting with Options | \$3.00 | \$7.00 | \$8.00 | \$1.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 28 | Bus | Remote Call Forward | \$15.00 | \$23.00 | \$26.00 | \$3.00 | N/A | N/A | Bus Other Services | Not subject to price caps |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Sure Solution II | \$44.85 | \$53.00 | \$57.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Choice Solution | \$39.00 | \$47.00 | \$51.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Standard Solution II | \$33.50 | \$41.00 | \$45.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Classic Solution | \$42.50 | \$50.00 | \$54.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Priority Solution | \$39.00 | \$47.00 | \$51.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Economy Bundle IIA | \$37.15 | \$45.00 | \$49.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Rotary Classic Solution | \$39.90 | \$48.00 | \$52.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |


| Transmittal \# | Effective Date | Location | Sheet | Res/ Bus | Service | Pre-plan Price | Current Price | Proposed Price | Price Change | $\begin{array}{\|l\|} \hline \text { 12-Month } \\ \text { Percent } \\ \text { Change } \end{array}$ | Cumulative <br> Percent <br> Change | Price Plan Category | Pricing Flexibility Allowed |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \#22-003 | 4/15/2022 | Section 5 | 56.1 | Bus | Economy Solution | \$33.85 | \$42.00 | \$46.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 59 | Bus | Connected II | \$44.85 | \$53.00 | \$57.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 60 | Bus | Economy Bundle IIB | \$37.15 | \$45.00 | \$49.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 64 | Bus | Business Assist Advantage | \$51.65 | \$59.00 | \$63.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 64 | Bus | Business Assist Adv Add Line | \$45.95 | \$54.00 | \$58.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 64 | Bus | Business Assist Unlimited Initial | \$53.15 | \$60.00 | \$64.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
| \#22-003 | 4/15/2022 | Section 5 | 64 | Bus | Business Assist Unlimited Add | \$45.95 | \$54.00 | \$58.00 | \$4.00 | N/A | N/A | Bundles | Sum of the stand-alone retail prices of bundle parts |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \#22-003 | 4/15/2022 | Section 6.2.A.7.e | 9 | Both | Customer-Dialed Calling Card | \$0.50 | \$0.50 | \$0.75 | \$0.25 | 50.00\% | 50.00\% | Other Services | Greater of \$0.50 or 50\%; 200\% cap over Plan term |
| \#22-003 | 4/15/2022 | Section 6.2.A.7.e | 9 | Both | Operator -Assisted Station to Station | \$1.25 | \$1.25 | \$1.85 | \$0.60 | 48.00\% | 48.00\% | Other Services | Greater of \$0.50 or 50\%; $200 \%$ cap over Plan term |
| \#22-003 | 4/15/2022 | Section 6.2.A.7.e | 9 | Both | Operator-Assisted Person-to-Person | \$3.00 | \$3.00 | \$4.50 | \$1.50 | 50.00\% | 50.00\% | Other Services | Greater of \$0.50 or 50\%; 200\% cap over Plan term |

