



April 27, 2022

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 22-004 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist No. 102. The following revisions are being submitted with a proposed effective date of May 1, 2022:

<u>Section</u>	<u>Page</u>
16	2nd Revised Page 17
16	4th Revised Page 18

This filing grandfathers two Competitive Response offers for residence customers. Availability to current customers is limited to lines in service at existing locations. Also, the previously grandfathered Pure Bundle \$5 for 12 or 24 is being deleted as it no longer has customer demand.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

ec: Mr. Peter Gose, CenturyLink

OR 2022-02

ROBYN CRICHTON
Government Operations Manager
robyn.m.crichton@centurylink.com
voice: (913) 884-1131

COMPETITIVE RESPONSE

RESIDENCE CUSTOMER INCENTIVE PROGRAM

A. GENERAL (Cont'd)

\$5 for 6 Offer

Existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being offered prior to the end of the six month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

Waiver of Access Line Service Connect Charges – GRANDFATHERED

Effective May 1, 2022, this competitive response program is grandfathered. (C)
Availability to current customers is limited to lines in service at existing locations. (C)

When new residence customers who are contacted by the Company or who contact the Company and request this offer establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this offer will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

COMPETITIVE RESPONSE

RESIDENCE CUSTOMER INCENTIVE PROGRAM (Cont'd)

A. GENERAL (Cont'd)

Simple Choice Unlimited \$10 for 12 Offer – **GRANDFATHERED**

(C)

Effective May 1, 2022, this competitive response program is grandfathered. Availability to current customers is limited to lines in service at existing locations.

(C)

Existing Simple Choice Unlimited customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited Long Distance plan for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues the Company's Simple Choice Unlimited Bundle and Embarq Communication, Inc.'s Simple Choice Unlimited Long Distance plan prior to the end of the 12 month period, no additional credits will be applied. In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

(D)

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