

January 30, 2019

Public Utility Commission of Oregon 201 High Street, SE, Suite 100 Salem, Oregon 97301-3398

RE: Advice No. 19-001 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of February 1, 2019.

Section	<u>Page</u>	<u>Revision</u>
3	3	1st
5	19	3rd
6	21	1st
6	22	5th

This filing increases monthly rates for business non-sufficient funds check, residence and business directory listings and the directory assistance per call rate. Additionally, the two free monthly directory assistance call allowances are being eliminated. Customers were notified of these changes. Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

Robin Crichton

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 19-02

ROBYN CRICHTON Tariff Manager robyn.m.crichton@centurylink.com 600 New Century Pkwy New Century, KS, 66031 voice: (913) 353-7087

Attachment A: United Telephone Company of the Northwest Price Plan Control List

Attachment A Transmittal No.19-001 Page 1

Price List No. 102

								12-Month	Cumulative		
	Effective				Pre-plan	Current	Proposed	Percent	Percent	Price Plan	
Transmittal #	Date	Location	Sheet	Service	Price	Price	Price	Change	Change	Category	Pricing Flexibility Allowed
	2/1/2019	3	3	Non-Sufficient Funds Check - Business	\$20.00	\$20.00	\$30.00	50.00%	50.00%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
	2/1/2019	6.8.5.a	22	Directory Assistance	\$3.75	\$3.75	\$4.75	26.67%	26.67%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
	2/1/2019	5	19	Additional Listings - Residence	\$2.25	\$2.25	\$2.80	24.44%	24.44%	Directory Listings	25% Annually
	2/1/2019	5	19	Additional Listings - Business	\$2.25	\$2.25	\$2.80	24.44%	24.44%	Directory Listings	25% Annually
	2/1/2019	5	19	Foreign Listing - Residence	\$2.25	\$2.25	\$2.80	24.44%	24.44%	Directory Listings	25% Annually
	2/1/2019	5	19	Foreign Listing - Business	\$2.25	\$2.25	\$2.80	24.44%	24.44%	Directory Listings	25% Annually
	2/1/2019	5	19	Foreign Listing - Residence	\$2.25	\$2.25	\$2.80	24.44%	24.44%	Directory Listings	25% Annually
	2/1/2019	5		Alpha listing - Residence	\$6.00	\$6.00	\$7.00	16.67%	16.67%	Directory Listings	
	2/1/2019	5		Alpha listing - Business	\$6.00	\$6.00	\$7.00	16.67%	16.67%	Directory Listings	25% Annually
	2/1/2019	5	19	Secretarial listing - Business	\$3.50	\$3.50	\$4.25	21.43%	21.43%	Directory Listings	25% Annually

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SERVICE CONNECTION/NONRECURRING CHARGES

CONDITIONS (cont'd)

Special Telephone Numbers are numbers that cannot be randomly assigned from a mechanized system. Examples include request for specific telephone numbers or choice of telephone numbers.

The charge for a Special Telephone Number is in addition to the other applicable nonrecurring charges incurred in the installation, move or change of service. One nonrecurring charge will apply for each lead number of a trunk hunting group in which a special telephone number is assigned.

The rights to these telephone numbers remain those of the Company. In the event the Special Telephone Number must be changed for Company-initiated reasons, the nonrecurring charge for a new Special Telephone Number will be waived.

NOTE: Special Telephone Numbers may be listed in the Company's telephone directory in alpha rather than numeric form at the customer's option. See Section 6 for applicable rates.

<u>RATES</u>

Service Connection/Nonrecurring Charges are applicable to a product or service requested by the customer. Nonrecurring charges for miscellaneous equipment and services are itemized in the price list section which specifies the monthly rate.

Nonrecurring charges not specified elsewhere are as follows:

	<u>Business</u>
 Access Line Installation, each Change of class, line or equipment Other changes of an Access 	\$25.00 25.00
Line (e.g. Moves or Rearrangements)	25.00
- Restoration of Service	12.00
- Special Telephone Number	60.00
- Telephone Number Change	15.00
- Supersedure	15.00
- Non-Sufficient Funds Check	30.00
- Directory Listing Change	5.00
- Time and Materials Change	Based on Cost (1)

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⁽¹⁾ Trouble Identification Charges (a.k.a. Trouble Isolation Charges) for individual business lines/trunks will not exceed \$85.00 per service call.

United Telephone Company of the Northwest d/b/a CenturyLink PL No.102 #19-001

SPECIAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Cont'd)

	<u>Code</u>	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Directory List Change Charge			5.00
ADDITIONAL RESIDENTIAL LISTINGS Each listing			
- Reference listing	ADRADLS	\$ 2.80 (I)	\$5.00
- Other information, per line	ADRADLS	2.80 (I)	5.00
Listings in foreign exchange directories or directory sections			
- Residence listing, each	ADRFRGN	2.80 (l)	5.00
- Other information, per line	ADRFRGN	2.80 (I)	5.00
- Alpha listing of telephone number, per listing		7.00 (I)	10.00
ADDITIONAL BUSINESS LISTINGS	<u>Code</u>	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Each listing			
- Reference listing	ADRADLS	\$ 2.80 (I)	\$5.00
- Other information, per line	ADRADLS	2.80 (I)	5.00
- Hotel guest listing	ADRADLS	2.80 (I)	5.00
- Shared Service Provider (SSP) Client listing, per listing	ADRADLS	2.80 (I)	5.00
- Secretarial listing**		4.25 (I)	
 Listings in foreign exchange directories or directory sections 			
- Business listing, each	ADRFRGN	2.80 (I)	5.00
- Other information, per line	ADRFRGN	2.80 (I)	5.00
 Alpha listing of telephone number, per listing 		7.00 (I)	10.00

**Not available as a new service.

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MESSAGE TELECOMMUNICATIONS SERVICE

6.8 <u>DIRECTORY ASSISTANCE SERVICE</u> (cont'd)

3. Exemptions

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Charges for local and long distance Directory Assistance Service are not applicable to calls placed from hospitals and customers (residence telephone numbers) who certify that they are unable to use a directory because of a physical, visual or mental handicap. Handicapped customers may obtain this exemption upon their completion and submission of an exemption form supplied by the Company, and the Company's acceptance of that form. There are no exemptions for national directory assistance calls.

4. Rate Regulations

- a. The Directory Assistance Service Charge applies per call even if the customer requests telephone numbers or names that are not published or otherwise not found by the operator or automated directory assistance system, or if the call is not completed by the automated directory assistance system (i.e., busy, no answer, customer does not invoke directory assistance call completion or directory assistance call completion is not available).
- b. In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing "0", Operator Handled Service Charges will apply in addition to the Directory Assistance Service Charge as specified in 5.b following.

United Telephone Company of the Northwest d/b/a CenturyLink PL No.102 #19-001

Effective: February 1, 2019

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MESSAGE TELECOMMUNICATIONS SERVICE

6.8 <u>DIRECTORY ASSISTANCE SERVICE</u> (Cont'd)

5. Rates

a.	First two direct dialed local inquiries	
	per month per customer	No Charge

Each additional inquiry per call \$4.75

- b. When the customer requests Directory Assistance by dialing "0" where the customer has the technical capability to direct dial Directory Assistance, the Operator Assisted Station Sent Paid rate specified in the Oregon Price List applies in addition to the Directory Assistance Service Charge.
- c. Applicable usage charges will apply for completed calls in addition to the Directory Assistance Service charge.