## CenturyLink

February 15, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398
RE: Advice No. 19-002 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List

Dear Commissioners:
Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of February 18, 2019.

| Section | Page | Revision |
| :---: | :---: | :---: |
| 5 | 83 | 2nd |
| 5 | 84 | 2nd |
| 5 | 85 | 2nd |

This filing grandfathers Essential Home Phone with 30 Minutes Long Distance, a residence packaged service.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,
Mobim Crichton

Robyn Crichton
cc: Phil Grate, CenturyLink

## EXCHANGE SERVICES

## UNLIMITED NATIONWIDE CALLING PACKAGE OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE ${ }^{[1]}$

A. Description

1) Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance (hereafter referred to as Essential Home Phone w/ 30 Minutes LD) package is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.
2) Customers must subscribe to either the Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC for each package provided at a customer location.
3) Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD includes a flat rate one-party residence line with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available), and the following services and features:

- Anonymous Call Rejection
- Call Forward Busy - Fixed
- Call Forward No Answer - Fixed
- Call Forward Remote Access (where available)
- Call Forwarding
- Call Waiting ID
- Caller ID with Name
- Enhanced Call Waiting (includes Cancel Call Waiting)
- Message Waiting
- Repeat Dial
- Return Call
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Selective Call Ring
- Three-Way Calling
- Voicemail ${ }^{[2]}$
${ }^{[1]}$ Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.


## EXCHANGE SERVICES

## UNLIMITED NATIONWIDE CALLING PACKAGE OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE ${ }^{[1]}$ (Cont'd)

B. Regulations

1) Components of Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
2) All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
3) Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
4) Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD cannot be combined with any other discounts unless otherwise specified.
5) This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
C. Rates and Charges
6) The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge.
7) Service Charges will not apply for new and additional package lines, and moves of existing lines.
8) Service Charges do not apply when Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.
[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

## EXCHANGE SERVICES

## UNLIMITED NATIONWIDE CALLING PACKAGE OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE ${ }^{[1]}$

C. Rates and Charges (Cont'd)
4) The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

| Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD | Monthly Rate |
| :---: | :---: |
| Per package, per location | \$35.00 ${ }^{[2]}$ |

${ }^{[1]}$ Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.
[2] Rate includes local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and for optional deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

