

1800 – 41st Street P. O. Box 1003 Everett, WA 98201-1003

October 27, 2016

Advice Letter No. 044SPL

Filing Center Oregon Public Utility Commission 201 High St SE Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Standardization of Nonrecurring Charges

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised sheets for the Statewide Price List.

The purpose of this filing is to standardize the naming and descriptions of nonrecurring charges. This filing also removes obsolete billing codes.

It is respectfully requested that this filing become effective on October 31, 2016.

<u>Please return stamped tariff sheets to:</u> Frontier Communications Linda Saldaña 9260 E. Stockton Blvd. Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or <u>Kirk.Lee@ftr.com</u>.

Sincerely,

R. Think Lu

R. Kirk Lee Manager, Government & External Affairs

RKL: Ims Enclosures

2nd Revised Sheet 23 Canceling 1st Revised Sheet 23

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL CALL RESIDENCIAL PLAN

RATES

Residence customers, who subscribe to the Regional Toll Call Residential Plan, will receive the following percentage discounts if their total monthly toll dollar amount meets and/or exceeds the following specified amounts. The monthly toll dollar amounts are rated from the Message Telecommunications Service section of this Price List.

Monthly Toll Usage Charges	Discount
\$ 0.00 - \$ 9.99	0%
10.00 - 24.99	0%
25.00 and above	25%

No Installation, Move, or Change Charges, as specified under the Nonrecurring Charge section of the Local Exchange tariff will apply when subscribing to this plan.

Customers have the option to choose their preferred Peak calling hours for Monday through Friday. The choices are:

5:00 a.m. to, but not including 5:00 p.m. 6:00 a.m. to, but not including 6:00 p.m. 7:00 a.m. to, but not including 7:00 p.m. 8:00 a.m. to, but not including 8:00 p.m.

Off-Peak rates shall apply to all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified in APPLICATION OF RATES section.

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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs

3rd Revised Sheet 30 Canceling 2nd Revised Sheet 30

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS - Continued

CONDITIONS - Continued

An early termination charge will not apply under the following circumstances.

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

RATES	Monthly Rate Business
Unlimited IntraLATA Toll Usage Plan for Business 1,2,3	
Month-to-Month	\$12.00
One Year Term Option	8.00

¹ Unlimited IntraLATA Toll Usage for Business does not include a Business One-Party, EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage for Business apply in addition to the monthly line rates associated with these services.

² For Business customers with 25 or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage for Business for a maximum of ten (10) lines per customer location.

³ Service Charges, as set forth in the Local Exchange tariff, are not applicable for customers ordering Unlimited IntraLATA Toll Usage for Business on an existing Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service.

Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs (T)

3rd Revised Sheet 1 Canceling 2nd Revised Sheet 1

PACKAGED/BUNDLED SERVICES

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Regional Calling Value includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
 Service Order Charge Initial and Central Office Connection Charge Residence (–Network Access Services Tariff P.U.C. OR No. 18.)
 Service Order Charge Subsequent and if applicable Central Office Connection Charge Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18.)
- d. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Essentials includes the following services:

- a. The services listed above under Regional Calling Value Service and up to three vertical services:
- b. Caller ID
- c. Call Waiting/Cancel Call Waiting
- d. In addition to the nonrecurring charges listed above in Regional Calling Value Service, the following nonrecurring rate is included in the package price:

Calling Services - Nonrecurring Charge, per order (STATEWIDE PRICE LIST - OREGON, SECTION 6)

e. A Feature Package that includes Call Forwarding and Three-Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).

Reference No. 044SPL

Effective: October 31, 2016

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Section 2

2nd Revised Sheet 15 Canceling 1st Revised Sheet 15

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

b. Feature Package Rates ¹

	-	Monthly Rate
a.	Feature Package One	\$ 9.00
b.	Feature Package Two	15.00
C.	Feature Package Three	18.00

¹ Service Charges, as set forth in P.U.C. OR No. 18, are not applicable for customers ordering these Feature Packages.

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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President – Regulatory Affairs

5th Revised Sheet 16 Canceling 4th Revised Sheet 16

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Service Order Charge – Initial and Central Office Connection Charge – Residence (Network Access Services Tariff P.U.C. OR No. 18). Service Order Charge – Subsequent and if applicable Central Office Connection Charge – Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18). Calling Services – Service Charge, per order (Network Access Services Tariff P.U.C. OR No. 18).

e. Frontier Local Calling Plan Plus - choice of <u>any</u> of the following Calling Services; Local Calling - choice of any <u>three</u> of the following Calling Services:

> Anonymous Call Block/Rejection *66 Busy Number Redial *69 Call Return Selective Call Rejection Caller ID with Name Call Waiting/Cancel Call Waiting

Basic Call Forward Distinctive Ring Selective Call Acceptance Selective Call Forward Speed Call 8 ¹ Speed Call 30 3 Way Calling Priority Call

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

Reference No. 044SPL

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5th Revised Sheet 17 Canceling 4th Revised Sheet 17

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued

2. Services - Continued

Frontier Regional Calling Plan includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Service Order Charge – Initial – Residence (Network Access Services Tariff P.U.C. OR No. 18). Service Order Charge – Subsequent and if applicable Central Office Connection Charge – Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18). Calling Services – Service Charge, per order (Network Access Services Tariff P.U.C. OR No. 18).

- Caller ID Name and Number, Speed Call 8¹ and 30, Call Waiting Cancel Call Waiting, and
- 3 Way Calling

d.

e. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- c. Anonymous Call Block/Rejection

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

Reference No. 044SPL

Issued: October 27, 2017 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President – Regulatory Affairs (T)

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1st Revised Sheet 3 Canceling Original Sheet 3

GENERAL SERVICES

ALARM SIGNAL TRANSPORT SERVICE

RATES	Monthly <u>Rate</u>	Nonrecurring Charge 1
Service, per line equipped	\$7.50	\$45.00
Changing customer telephone number and changing type of service		4.00
Alarm Line, per line	12.02	25.00

¹ These charges will apply in addition to any applicable Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV, including a charge for changing a telephone number per customer request.

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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs

SECTION 5

1st Revised Sheet 8 Canceling Original Sheet 8

GENERAL SERVICES

MISCELLANEOUS BILLING SERVICE

RATES	Monthly Rate	Nonrecurring Charge
Additional Bill Copy Service		Onargo
One to three copies per account, only		
Each request charge per account		\$ 5.00
Number Reservation Service		
Each telephone number reserved		1

¹ See Service Charges in the Network Access Services Tariff P.U.C. OR No. 18, Section IV.

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Reference No. 044SPL

1st Revised Sheet 23 Canceling Original Sheet 23

GENERAL SERVICES

BUSINESS DIAL UP SERVICE

DESCRIPTION

Business Dial Up Service is an enhancement to single line residential and single line business service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communications. This service is offered subject to the availability of suitable facilities.

CONDITIONS

The parameters of Business Dial Up Service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.

The quality of the line is guaranteed only between the customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.

Business Dial Up Service may not be compatible with other services offered in the Company's tariffs.

RATES		lonthly N <u>Rate</u>	lonrecurring Charge ²
Business and Residence, per line ¹	. (\$5.00	\$25.00

¹ In addition to the applicable monthly rates for the individual Network Access line service.

In addition to the Service Charges associated with individual Network Access line service as set forth in Section IV of the Network Access Services Tariff P.U.C. OR No. 18. (T)

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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Jack Phillips, Director - Government & External Affairs

1st Revised Sheet 24 Canceling Original Sheet 24

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE

DESCRIPTION

Direct Inward Dialing (DID) Service is a central office service that provides in-dialing from the exchange and toll network directly to the station lines associated with customer premises equipment without intervention from an attendant.

CONDITIONS

DID Service will be provided from central offices where equipment and operating conditions and facilities permit.

DID Station Line Telephone Numbers

The assignment of telephone numbers and sequence of numbers assigned to this service are made at the discretion of the Company.

DID Service will be offered in a block of 20 numbers or a block of 100 numbers from electronic central offices where facilities and operating conditions permit. Additional numbers may be ordered on a per block basis.

Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

The Service Charges in Section IV of Network Access Services Tariff P.U.C. OR No. 18 shall apply when a routing selection is changed after the initial option has been selected and installed.

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SECTION 5

1st Revised Sheet 28 Canceling Original Sheet 28

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE

RATES ¹	Monthly <u>Rate</u>	Installation <u>Charge</u>
For service provided from Electromechanical Central Offices:		
First block of 100 DID station line numbers	\$15.00	-
Each additional block of 100 DID station line numbers	15.00	-
For service provided from Electronic Central Offices:		
Block of 20 DID station line numbers	5.00	-
Block of 100 DID station line numbers	15.00	
DID Trunk Termination, per trunk	0.00	
Access line	See Network Acce and Service Charg Tariff P.U.C. OR N	ges, Section IV of

Refer to Special Term Commitment Rates for DID Station Lines under Conditions in those situations where customer elects to subscribe to a service with term commitment.

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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs

1st Revised Sheet 29 Canceling Original Sheet 29

GENERAL SERVICES

EXTENDED BASIC REFERRAL

DESCRIPTION

Extended Basic Referral is a Direct-Inward Dialing (DID) Intercept service that permits station lines from one-way incoming DID trunks to be placed on intercept and routed to a "change number announcement." This service allows a business DID customer who is relocating to another exchange, changing telephone numbers or disconnecting DID lines to have as many internal lines placed on intercept as desired. Dialing the customer's former DID number results in a prerecorded message, which announces the new telephone number.

CONDITIONS

Extended Basic Referral service is subject to the availability of facilities.

Extended Basic Referral service is offered in five (5) line increments. When the number of lines placed on Extended Basic Referral do not fall into increments of five (5), the number of lines will be rounded up to the next five for billing purposes. For example, if the customer disconnects 13 DID lines and requests all 13 to be put on referral, the customer will be charged for 15 lines under the selected option.

Extended Basic Referral must be ordered coincidentally with the order to move, change or disconnect the DID numbers to be referred. A request to change the number in the "change number announcement" will be billed at the nonrecurring rate Section IV, Service Charges located in the Network Access Services Tariff P.U.C. OR No. 18.

RATES

	Nonrecurring <u>Charge</u>
Option 1 - Up to 6 months Each 5 line increment	\$250.00
Option 2 - Over 6 months to 12 months Each 5 line increment	450.00

Reference No. 044SPL

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1st Revised Sheet 34 Canceling Original Sheet 34

GENERAL SERVICES

PERSONAL SIGNALING SERVICE

CONDITIONS

Charge for Signaling Service only applies if the customer provides his own receiver and associated equipment.

Personal Signaling Service is the one-way transmission of a signal to activate a pocket receiver. It is a developmental service, subject to the availability of special facilities and equipment.

Personal Signaling Service is available to pocket receivers when within range of land radiotelephone base stations through which such service is furnished. It is subject to transmission, atmosphere, terrain, and similar limitations.

RATES	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Signaling Service	\$ 11.80	
Dual Address Feature, Type B, each pager equipped	3.03	\$8.20 ¹
Group Paging Feature, Type B, each pager equipped	2.12	8.20 ¹

Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV are not applicable when feature is ordered with Signaling Service. (T)

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Reference No. 044SPL

1st Revised Sheet 40 Canceling Original Sheet 40

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

APPLICATION OF RATES

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

Establishment of TSP System Service

The nonrecurring charge (NRC) specified below applies when facilities are ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

Provisioning Priority

There are two basic levels of provisioning priority, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

Emergency provisioning

The Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth under Construction of Outside Plant Facilities, Special Construction, Section 21.

Essential provisioning

The Company will adjust its available resources to meet the customer's requested due date. To calculate the charges, the Company will keep track of the additional labor hours used to meet the request of the customer and bill the customer at the applicable Time and Material Charges as set forth under Service Charges, Section IV, of the Network Access Services Tariff P.U.C. OR No. 18.

Restoration Priority

Restoration Priority is a monthly rate per circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code.

SECTION 5

1st Revised Sheet 43 Canceling Original Sheet 43

GENERAL SERVICES

TELEPHONE ANSWERING SERVICE

RATES

	Monthly <u>Rate</u>	Installation Charge
Lines Terminated on Answering Equipment Answering Line Service	1	1
Secretarial Line Service: 2		
Business line	\$1.25	-
Residence line	1.25	-
Concentrator-Identifier systems		
<u>System Capacity</u> 10 lines Concentrator Identifier	79.02 44.00	\$179.85 120.35

Mileage charges associated with Common Concentrator-identifier Lines

See Mileage Charges, Section IV as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV

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1	The appropriate One-Party Network Access Line or Trunk Rate, and Service Charge as set forth in the Network Access Services	(T)
	Tariff P.U.C. OR No. 18, Section IV will apply.	(T)
2	These rates apply in addition to Network Access Line or Trunk Rates in Section IV.	
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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs

1st Revised Sheet 45 Canceling Original Sheet 45

GENERAL SERVICES

TOUCH CALL SERVICE

CONDITIONS

Touch Call will be provided only where facilities are available at no additional charge.

Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV do not apply to lines changed from rotary dialing to Touch Call or from Touch Call to rotary dialing.

RATES

Monthly <u>Rate</u>

Touch Call Service per Network Access Line

Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs Effective: October 31, 2016

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1st Revised Sheet 48 Canceling Original Sheet 48

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

CONDITIONS

Business Traffic Study Service is available to business customers only.

Calls must be carried by the Company, and billed by or on behalf of the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per-call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Charges on the following page.

Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on Customized Multi-line Telephone Service should include reports on both the Central Office Located Trunk and on the hunt group, in order to make sure that blockage is not occurring at either area.

APPLICATION OF RATES AND CHARGES

For the setup of each additional Traffic Study, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.

A Service Order Charge - Subsequent, Section IV of the Network Access Services Tariff P.U.C. OR No. 18, will apply (T) in addition to the Service Order Charge - Initial for initial setup and for any subsequent additions or changes to Traffic (T) Study Reports in a calendar year.

1st Revised Sheet 49 Canceling Original Sheet 49

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

RATES

	Nonrecurring <u>Charge</u>
Service Establishment Charge, per customer location, per calendar year	
Initial One-Week Traffic Study	No charge
Setup for Additional Traffic Study	\$120.00 ¹
	Monthly <u>Rate</u>
Traffic Study Reports, per access line or hunt group, per calendar year	
Initial one-week study report	No charge
Each additional study report, per 4-week billing cycle	
Weekly reporting (4 reports) Bi-weekly reporting (2 reports) Monthly reporting (1 report)	\$80.00 60.00 40.00

¹ A Service Order Charge - Subsequent, Section IV of the network Access Services Tariff P.U.C. OR No. 18, will apply in addition to the Service Establishment Charge for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

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Reference No. 044SPL

1st Revised Sheet 1 Canceling Original Sheet 1

CALLING SERVICES

DEFINITION

Calling Services is a family of enhanced network services available to residence and business customers. These calling services provide customer-controlled or prearranged communications services on individual access lines.

INDIVIDUAL SERVICES

A. CONDITIONS

1. INDIVIDUAL SERVICES

These services are available where Network Access Service is provided by an electronic central office. The number of features available depends upon the central office providing this service.

These services are offered on a subscription or pay-per-use basis to customers subscribing to residence or business individual-line service.

Nonrecurring Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV may be waived at the Company's discretion during sales promotions of these services. Nonrecurring Service Charges will not apply to new services ordered within 60 days of the conversion of a central office to electronic switching equipment with the capability of offering these services.

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

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2nd Revised Sheet 4 Canceling 1st Revised Sheet 4

CALLING SERVICES

INDIVIDUAL SERVICES

- A. CONDITIONS Continued
 - 2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF) Continued

A change of the telephone number to which RCF or Fixed Call Forward calls are forwarded must be made in the central office. Nonrecurring Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV will apply to number changes for individual-line and trunk-line services arranged for Fixed Call Forward and for all Remote Call Forward services.

The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forward features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF service will be subject to termination.

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Reference No. 044SPL

2nd Revised Sheet 10 Canceling 1st Revised Sheet 10

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Custom Local Area Signaling Service is a group of Calling Services offered to individual line residential and business customers.

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability, and content of that information. **Note**: The family of services to which *69 Caller ID belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Operator assisted calls will override these services for emergency purposes.

Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV are not applicable when Custom Local Area Signaling Service is provided at the same time as the business or residence individual line service is established.

When services are added or rearranged on an existing line, the Service Charge will apply.

All customer lines in Caller ID – Number Only serving areas will automatically be provisioned with Caller ID – Number Only - per call service unless the customer orders Caller ID – Number Only - per line service.

The Service Charge will not apply to Complete Blocking - per line.

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

(M) *69 Caller ID also on Sheet 17.

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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs

2nd Revised Sheet 20 Canceling 1st Revised Sheet 20

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES

1. INDIVIDUAL SERVICES

See applicable conditions and feature descriptions for these services beginning on Sheet 4 in this section.

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF)

See applicable conditions and feature descriptions for these services in this section.

3. ENHANCED CALL FORWARD (ECF)

See applicable conditions and feature descriptions for these services in this section.

4. RE DIRECT SERVICE

Monthly Charge Per Feature

There will be a monthly charge per feature activated for each exchange access line, Customized multi-line Telephone Service line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement.

Rearrangement Charges

A Service Charge as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV will apply (T) to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges in Section IV of Tariff No. 18. Each change to a directory number will result in a Service Charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Company from one group to another group will also incur a Service (T) Charge. Each number added by the Company will incur a Service Charge. (T)

Personal Identification Number Charge

This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A Service Charge will apply to each additional (T) group.

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

See applicable conditions and feature descriptions for these services in this section.

Reference No. 044SPL

1st Revised Sheet 17 Canceling Original Sheet 17

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Subsequent Additions, Deletions and Changes

Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment.

If subsequent line deletions cause the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group.

If a customer requests an upgrade or downgrade of an existing Feature Series (e.g., from Series 1000 to 2000, from Series 3000 to 2000 etc.), his existing per line term rate will be changed to reflect the new Feature Series rate. The new term rate will apply for the duration of the existing term period. Data Base Program charges will apply.

The term period for Optional System Features is based upon the initial term period for the Customized Multi-line Telephone Service. Subsequent additions of Optional System Features will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term.

Service Connection Charge

The Service Charges for Network Access Line Connect-Business and Network Access Line Connect for Central Office Located Trunk, as identified in the Network Access Services Tariff P.U.C. OR No. 18, Section IV will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at tariff rates under a term commitment.

Numbers Not in Use

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by Frontier to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer.

Termination Liability

In the event Customized Multi-line Telephone Service is terminated by the customer prior to completion of the initial term commitment period, Termination Liability as outlined in General Regulations, Section III will apply.

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Reference No. 044SPL

2nd Revised Sheet 18 Canceling 1st Revised Sheet 18

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Customized Multi-line Telephone Service CLASS

Custom Local Area Signaling Service (CLASS) is a group of Customized Multi-line Telephone Service features offered to customers subscribing to Customized Multi-line Telephone Service local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.

Operator assisted calls will override these features for emergency purposes.

Nonrecurring Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV are not (T) applicable when Custom Local Area Signaling Service features are provided at the same time as the Customized Multi-line Telephone Service is initially established.

When features are added or rearranged on an existing line, the nonrecurring Service Charge will apply.

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All customer lines in Caller ID Number Only serving areas will automatically be provisioned with Cancel Caller ID Number Only – Per Call service unless the customer orders Cancel Caller ID Number Only – Per Line service.

Cancel Caller ID Number Only – Per Line, will be provided without nonrecurring Service Charge to law enforcement, (T) domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.

In order to subscribe to Customized Multi-line Telephone Service CLASS, the customer must also subscribe to at least Feature Package Series 1000.

Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs

1st Revised Sheet 20 Canceling Original Sheet 20

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

RATES - Continued

2. FEATURE SERIES

Descriptions of Feature Series packages and options are found under DESCRIPTIONS.

Feature Series rates are listed in the Company's Price List-Oregon.

3. NETWORK ACCESS REGISTER

A software defined path in the Customized Multi-line Telephone Service, which provides network access to the Customized Multi-line Telephone Service stations in that system.

	MONTHLY RATE	NONRECURRING CHARGE
Network Access Register	1	See SERVICE CHARGES - Section IV ²

¹ The appropriate rates for the Central Office Located Trunks found in Section IV, Local Service, Network Access Rates (Network Access Register) will apply.

The nonrecurring Service Charges for Service Order charge - Initial and Central Office Connection Charge, as identified in
 Section IV of the Network Access Services Tariff P.U.C. OR No. 18, will not apply to the initial installation of Customized
 Multi-line Telephone Service Lines when installed at tariff rates under a term commitment.

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Reference No. 044SPL

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1st Revised Sheet 24 Canceling Original Sheet 24

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOMER MOVES AND CHANGES (CMAC) - Continued

Regulations

CMAC is available to either existing or new Customized Multi-line Telephone Service customers.

CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.

Customers will have 24-hour access to the CMAC system except when restricted during maintenance windows. Customers are permitted unlimited sessions on the system; however, after a period of inactivity, the system will terminate the session.

Some of the lines in a customer's Customized Multi-line Telephone Service system cannot or should not be rearranged. The Company will specify the unchangeable lines. The customer may have the Company designate other lines as unchangeable. Changes to these lines will be made through the Company's existing service order procedures.

CMAC service is provided per Customized Multi-line Telephone Service system customer.

All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Company assumes no responsibility for change requests delayed by priority central office switch processor functions.

The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

The Company reserves the right to bill appropriate charges should the customer-initiated changes require corrective action by the Company.

Customers requesting CMAC service for 201 or more lines will be price under an Individual Case Basis (ICB) arrangement.

Rates and Charges:

The following rates and charges apply per Customized Multi-line Telephone Service system:

	Monthly <u>Rate</u>	Nonrecurring Charge ¹
Line Size - 2 – 200 Lines 201+ Lines	\$95.00 ICB	\$800.00 ICB

Applies in addition to nonrecurring Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV.

Reference No. 044SPL

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1st Revised Sheet 26 Canceling Original Sheet 26

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

STATION MESSAGE DETAIL RECORDING (SMDR) - Continued

Regulations

SMDR is available only where facilities permit and from capable Central Office switches.

SMDR is not represented to be a provision of billing detail.

Local call records are provided only where available.

Customer must designate all station lines in a customer group and/or facility groups on which SMDR is to be provided.

Modems, collection devices, computer equipment and software are not provided as part of this service and are the responsibility of the customer.

SMDR customers requesting dedicated access, or those requesting dial-up or internet access for more than 200 lines, will be priced under an Individual Case Basis (ICB) arrangement.

Rates and Charges:

	Monthly <u>Rate</u>	Nonrecurring Charge ¹
Dedicated Access ²	ICB	ICB
Dial-up Access 2 – 200 Lines 201+ Lines	\$200.00 ICB	\$300.00 ICB
Internet Access ³ 2 – 200 Lines 201+ Lines	\$200.00 ICB	\$300.00 ICB
Additions and Changes per system change		4

Applies in addition to nonrecurring Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV.

² The associated rates, charges and regulations for the dedicated access line as set forth in Section IV of Tariff No. 18 will apply in addition to the rates and charges for SMDR.

³ Customer is responsible for obtaining connection to the internet.

⁴ See Customized Multi-line Telephone Service Rates, Database Changes in this section.

Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs (T) (T)

1st Revised Sheet 30 Canceling Original Sheet 30

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

CONDITIONS

Term Options

Custom Line Telephone Service customers may select either a month-to-month option or a two-year term commitment period. The term commitment period becomes effective upon the installation date of the service.

Custom Line Telephone Service payment options may be selected by billing account number within a customer's system.

Service Charges

The nonrecurring Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV for Custom Line Telephone Service and Feature Changes will not apply to the initial installation of Custom Line Telephone Service when purchased on a term commitment.

Adding Lines Under Term Option

Additional Custom Line Telephone Service lines may be added to an existing system, up to a maximum of 30, during the term commitment period. For customers subscribing to the two-year term commitment period, the term commitment with respect to any additional lines will be coterminous.

Termination Liability 1

There is no termination liability for customers who have elected the Custom Line Telephone Service month-tomonth payment option.

Transfer of Term Option¹

With the permission of the Company, the obligation to pay the Custom Line Telephone Service charges for the remainder of the term commitment period may be assigned to another customer.

See General Regulations, Section III of the Network Access Services Tariff P.U.C. OR No. 18, for Termination Liability

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1st Revised Sheet 10 Canceling **Original Sheet 10**

SWITCHED DATA SERVICE

RATES

The following rates and charges are in addition to other rates and charges that may apply for other associated services.

Switched Data Low Speed and High Speed ²	MONTHLY <u>RATES</u>	NONRECURRING CHARGE 1
Low Speed		
Single Line, without Intercom, each	\$37.00	\$50.00
Customized Multi-line Telephone Service with Intercom		
2-49 lines, each	40.00	50.00
50-100 lines, each	37.00	50.00
101 and above lines, each	34.00	50.00
High Speed		
Single Line, without Intercom, each	47.00	50.00
Customized Multi-line Telephone Service with Intercom 2-49 lines, each	50.00	50.00
50-100 lines, each	47.00	50.00
101 and above lines, each	44.00	50.00

1 In addition to applicable charges under Local Service, Section IV, Service Charges in the Network Access Services Tariff P.U.C. (T) OR No. 18.

² In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

Reference No. 044SPL

Section 8

1st Revised Sheet 11 Canceling Original Sheet 11

SWITCHED DATA SERVICE

RATES - Continued

	MONTHLY RATES	NONRECURRING CHARGE 1
Switched Data Individual Line Loop Extension		OTAROL
Switched Data - Interoffice Mileage	2	
Switched Data Access Loop		
Single Line	\$50.00	\$50.00
Customized Multi-line Telephone Service	50.00	50.00
Switched Data - Channelization, per line		
Single Line	12.00	50.00
Customized Multi-line Telephone Service	15.00	50.00

1	In addition to applicable charges under Local Service, Section IV, Service Charges in the Network Access Services Tariff P.U.C.	(T)
	OR No. 18, Section IV.	(T)
2	Use Digital Data Service for interoffice and/or interexchange mileage charges in Section 12 of this Price List.	•••

Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs Effective: October 31, 2016

Section 8

1st Revised Sheet 12 Canceling **Original Sheet 12**

SWITCHED DATA SERVICE

RATES - Continued		MONTHLY RATES	NONRECURRING CHARGE 1
Switched Data	Channel Access - 24 channels 2,3		
	l Office Termination, er access arrangement	\$150.00	\$125.00
	l Office Channelization, er channel activated	5.00	-
	ner Premises Termination, (optional) er access arrangement	90.00	75.00
	ner Premises Channelization, (optional) er channel activated	35.00	20.00
Optional Featu	ires		
	lirect Connect, h line	1.00	
	closed User Group, h line	1.00	
Voice (Option		
	Single Line, Flat, each	8.00	
	Single Line, Measured Usage, each	5.00	
	Customized Multi-line Telephone Service Station Line, each	5.00	-

¹ In addition to applicable charges under Local Service, Section IV, Service Charges in the Network Access Services Tariff P.U.C. (T) OR No. 18.

² The Special Access Line Rate, as set forth in Facilities for Intrastate Access Tariff P.U.C. OR No. 12, will apply.

³ In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

Reference No. 044SPL

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Section 8

1st Revised Sheet 13 Canceling Original Sheet 13

SWITCHED DATA SERVICE

RATES - Continued

Optional Features Packages	MONTHLY <u>RATE</u>	NONRECURRING CHARGE 1_
Feature Package Data 1000, per line	\$3.00	
Feature Package Data 2000, per line	5.00	-
Network Usage 2,3		
Switched Data Network Usage Rates	4	-
Discount Periods	4	-
Software Reconfiguration Charge, ⁵ per occurrence	-	\$12.75

¹ In addition to applicable charges under Local Service, Section IV, Service Charges in the Network Access Services Tariff P.U.C. OR No. 18.

- ² Network Usage does not apply to Customized Multi-line Telephone Service intercom calls.
- ³ Switched Data Network Usage will be billed to the originating end of the Switched Data call, which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area the applicable toll charges or Local Calling Plan rates will apply.
- ⁴ Measured Usage Rates and Discount Periods, Section IV of the Network Access Services Tariff P.U.C. OR No. 18 will apply.
- ⁵ The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete or change features).

Reference No. 044SPL

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1st Revised Sheet 32 Canceling Original Sheet 32

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

RATES - Residence/Business	Monthly	Nonrecurring
Flat Rate Usage Option ¹	<u>Rate</u>	Charges ³
Home Digital (ISDN) Single Line Service ²		
Month-to-Month	\$97.00	\$200.00
12-Month Term Agreement	67.00	100.00
36-Month Term Agreement	47.00	-
Business Digital (ISDN) Single Line Service ²		
Month-to-Month	101.00	200.00
12-Month Term Agreement	71.00	100.00
36-Month Term Agreement	51.00	-

¹ EAS exchange specific rates and the Federal Subscriber Line Charge apply in addition to Flat Rate Usage Options above and are applied on a per local loop basis.

² Includes local loop, access, and B-Voice/CSD per line.

³ The nonrecurring charge will be assessed in lieu of Service Charges in Section IV of the Network Access Services Tariff P.U.C. OR No. 18.

Reference No. 044SPL

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1st Revised Sheet 33 Canceling **Original Sheet 33**

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

RATES - Residence/Business - Continued	Monthly <u>Rate</u>	Nonrecurring Charges ²
Measured Rate Usage Option		
Home Digital (ISDN) Single Line Service ¹		
Month-to-Month 12-Month Term Agreement 36-Month Term Agreement Plus applicable usage charges. Business Digital (ISDN) Single Line Service ¹ Month-to-Month 12-Month Term Agreement 36-Month Term Agreement Plus applicable usage charges.	\$45.00 45.00 45.00 45.00 45.00 45.00	\$200.00 100.00 - 200.00 100.00 -
Usage Charges Table	Rate	
		ed Usage Rates in the ess Services Tariff P.U.C. ection IV.

¹ Includes local loop, access, and B-Voice/CSD per line.

² The nonrecurring charge will be assessed in lieu of Service Charges in Section IV of the Network Access Services Tariff P.U.C. (T) (T) OR No. 18.

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Reference No. 044SPL

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1st Revised Sheet 34 Canceling Original Sheet 34

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

RATES - Residence/Business - Continued

Unbundled Option	Monthly <u>Rate</u>	Nonrecurring <u>Charges 1</u>
Home & Business Digital (ISDN) Single-Line Service		
Local Loop	\$28.00	-
Home Digital (ISDN) Single-Line		
Month-to-Month 12-Month Term Agreement 36-Month Term Agreement	67.00 37.00 17.00	\$200.00 100.00 -
Business Digital (ISDN) Single-Line		
Month-to-Month 12-Month Term Agreement	71.00 41.00	200.00 100.00
36-Month Term Agreement	21.00	-
B-Voice/Circuit Switched Data, per line	2.00	-
EAS Flat Rate Usage Charges		
Home Flat Rate Business Flat Rate	Refer to EAS	Rates, Section IV*.

Home & Business Usage Charges ²

See Measured Usage

Rate

Rates, Section IV*.

* Of the Network Access Services Tariff P.U.C. OR No. 18

¹ The Nonrecurring Charges will be assessed in lieu of Service Charges in Section IV of the Network Access Services Tariff P.U.C. OR No. 18.

² Usage applies to all local originating voice and circuit switched data calls.

Reference No. 044SPL

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1st Revised Sheet 48 Canceling Original Sheet 48

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

RATES

	Monthly Rate	Nonrecurring <u>Charges</u>
Basic Rate Interface Line	\$ 8.25	1
Central Office Located Trunk	2	2
ISDN Access - Single User	12.00	-
ISDN Multipoint Access - Multiple User	15.00	-
Central Office Services B-Voice B-CSD B-Voice/CSD B-Packet ⁴	3.00 6.00 ³ 7.00 ³ 100.00	-
Additional Telephone Numbers Each number	.40	-
Packaged Services (per line) Customized Multi-line Telephone Service (1000, 2000, 3000) ISDN Basic Station Service ISDN Deluxe Station Service Co Attendant Service Data 1000 Data 2000	5 6.25 8.00 35.00 3.00 5.00	5 \$ 30.00 30.00 100.00 15.00 15.00

¹ See Service Charges in the Network Access Services Tariff P.U.C. OR No. 18 Section IV.

² See rates and charges applicable to Premium Calling Service in the Network Access Services Tariff P.U.C. OR No. 18 Section IV.

³ Measured Usage Rates also apply to CSD calls for calling to Zone 0 and Zone 1

⁴ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

⁵ See rates and charges in Section 7 of this Price List.

Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs

1st Revised Sheet 57 Canceling Original Sheet 57

INTEGRATED SERVICE DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

STANDARD FEATURES

<u>Calling Line Identification - Number Only</u>: Allows the customer to have access to the directory number of the calling party.

OPTIONAL FEATURES

<u>Calling Line Identification (CLID) with Name</u>: Allows the customer to have access to the directory number and name of the calling party. No service charges will apply for CLID with Name feature if ordered with initial ISDN-PRI installation. If CLID with Name is added to an existing ISDN-PRI arrangement, the Service Order Charge – Subsequent under Service Charges, Section IV of the Network Access Services Tariff P.U.C. OR No. 18, will apply. Compatible CPE is required. Calling Line Identification with Name is available only where facilities and conditions permit. Calling Line Identification with Name is available on a Month-to-Month basis, on a 5-year term commitment basis or a Term and Volume commitment basis.

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<u>PRI Station Detail Billing</u>: Provides individual station call details for all stations utilizing a Customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the Frontier Communications Inc. website via the Internet.

PRI Station Detail billing is only available with message / measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

1st Revised Sheet 3 Canceling Original Sheet 3

DS1 CYBER SERVICE

REGULATIONS

DS1 Cyber is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.

DS1 Cyber is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section 3 of this Price List may be applicable.

All DS1 Cyber must be channelized in a single equipment location on a customer's premises. DS1 Cyber cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.

APPLICATION OF RATES

The DS1 Cyber Capacity rate is applicable to each DS1 Cyber.

The DS1 Cyber Capacity element provides for the network facility to the customer premises and the central office channelization.

For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

DS1 Cyber Service is available on a month-to-month basis, or on a 12-, 24-, or 36-month term commitment. A change from month-to-month to a term commitment will incur a Service Order Charge - Subsequent found in Section IV of Tariff P.U.C. OR No. 18. In the event DS1 Cyber Service is terminated by the customer prior to the completion of the current term commitment period, Termination Liability as outlined in General Regulations, Section III will apply.

Supersedure (transfer) of service responsibility between customers is permitted subject to the rules and regulations as specified elsewhere in this Tariff.

Unless specified herein, rules and regulations contained elsewhere in this Tariff are also applicable to DS1 Cyber Service.

Section 11

1st Revised Sheet 4 Canceling Original Sheet 4

DS1 CYBER SERVICE

RATES AND CHARGES

	Monthly <u>Rate</u>	Nonrecurring Charge ^{1, 2}
DS1 Cyber Capacity, each increment of 24 Digital Channels ³		
Month-to-month	\$750.00	\$500.00
12-Month Term Commitment	725.00	500.00
24-Month Term Commitment	675.00	500.00
36-Month Term Commitment	600.00	500.00

² A change from month-to-month to a term commitment will incur a Service Order Charge - Subsequent found in Section IV the Network Access Services Tariff P.U.C. OR No. 18.

³ For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

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Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs Effective: October 31, 2016

¹ The nonrecurring charge will be assessed for the initial establishment of service in lieu of the Service Charges in Section IV of the (T) Network Access Services Tariff P.U.C. OR No. 18.

1st Revised Sheet 10 Canceling Original Sheet 10

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

APPLICATION OF RATES - Continued

Nonrecurring Charges

Installation of Digital Channel Service

The nonrecurring charges outlined below are associated with work performed by the Company in connection with physical installation activities involving central office and/or outside plant facilities. These charges apply to initial installation requests and to requests for additional terminations to existing service or Digital Channel Capacity.

In addition to these installation charges, the appropriate Service Charges from Section IV in the Network Access Services Tariff P.U.C. OR No. 18 will apply.

Service Establishment Charge

This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.

This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

Service Change Charge

This charge applies on a per Digital Channel Capacity basis (increments of 24 channels) associated with a customer request for modifications to an existing DCS. This would include activities such as but not limited to the following:

- Inside move
- Change name, same customer
- Administrative record changes

Reference No. 044SPL

1st Revised Sheet 11 Canceling Original Sheet 11

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

APPLICATION OF RATES - Continued

Nonrecurring Charges - Continued

Configuration Charge

This charge applies on a per occurrence basis (in increments of 24 channels) to customer requests for modifications to existing service. This includes activities such as, but not limited to, the following:

- Change of associated channel assignment
- Additions of supplemental features
- Activate/deactivate Service Activations

Premise Visit Charge

The Complex Service charge under Service Charges in the Network Access Services Tariff P.U.C. OR No. 18, Section IV, will apply on a per visit basis for the termination or rearrangement of facilities at the customer premises. Only one charge applies when more than one channel is terminated or rearranged at the same customer premises at the same time.

This charge applies to inside moves.

This charge also applies when a Company representative is dispatched to a customer premises for the purpose of locating trouble and the trouble is caused by customer equipment.

Reference No. 044SPL

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Section 12

1st Revised Sheet 13 Canceling Original Sheet 13

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE

RATES

Nonrecurring Charges	Nonrecurring <u>Charge</u>
Service Establishment Charge	Cildige
Initial	\$300.00
Subsequent	300.00
Service Change Charge	
Per Digital Channel Capacity	
Each, increment of 24 channels	150.00
Configuration Charge	
Per Activation	
Each, increment of 24 channels	100.00
Premise Visit Charge	
Per Visit, Each	See Complex Service under Service Charges in the Network Access Services Tariff P.U.C. OR No. 18, Section IV

Reference No. 044SPL

Issued: October 27, 2016 Issued by Frontier Communications Northwest Inc. By Steve Crosby, Senior Vice President - Regulatory Affairs Effective: October 31, 2016

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1st Revised Sheet 6 Canceling Original Sheet 6

OPTIONS FOR PROVIDING ENHANCED SERVICES

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RATES - Continued

	NRC	Monthly <u>Rate</u>
Data Link (Requires Subscription to Forwarded Call Information) Per Data Link	\$500.00	\$350.00
Forwarded Call Information - Intraoffice (Requires Subscription to Data Link) Per residence line	\$10.00	\$1.00
Per business telephone number	12.00	1.00
Per Customized Multi-line Telephone Service Features station line	1	1.00
Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link) Per arrangement	2,000.00	3,000.00 ³
Queuing Per order - Trunk lines Per trunk line	2	1.50
Per Customized Multi-line Telephone Service Features station line	1	1.50
User Transfer Per order - Trunk lines Per trunk line	2	1.50
Per Customized Multi-line Telephone Service Features station line	1	1

¹ See rates and charges applicable to Customized Multi-line Telephone Service Feature Series services.

² Not applicable if ordered at time initial service is established. Otherwise see Time and Material Charges for Complex Services in Service Charges, Section IV of the Network Access Services Tariff P.U.C. OR No. 18.

³ Local usage and toll charges may apply in addition to monthly rate.

Reference No. 044SPL

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2nd 1st-Revised Sheet 23 Canceling Original 1st Revised Sheet 23

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL CALL RESIDENCIAL PLAN

RATES

Residence customers, who subscribe to the Regional Toll Call Residential Plan, will receive the following percentage discounts if their total monthly toll dollar amount meets and/or exceeds the following specified amounts. The monthly toll dollar amounts are rated from the Message Telecommunications Service section of this Price List.

Monthly Toll <u>Usage Charges</u>	<u>Discount</u>
\$ 0.00 - \$ 9.99	0%
10.00 - 24.99	0%
25.00 and above	25%

No Installation, Move, or Change Charges, as specified under the Nonrecurring Charge section of the Local Exchange tariff will apply when subscribing to this plan.

Customers have the option to choose their preferred Peak calling hours for Monday through Friday. The choices are:

	<u> </u>
5:00 a.m. to, but not including 5:00 p.m.	19195
6:00 a.m. to, but not including 6:00 p.m.	19196
7:00 a.m. to, but not including 7:00 p.m.	19197
8:00 a.m. to, but not including 8:00 p.m.	19198

Off-Peak rates shall apply to all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified in APPLICATION OF RATES section.

Reference No. OR 10-01044SPL

Effective: August 6, 2010October 31, 2016

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Issued: July 23, 2010October 27, 2016 Issued by Frontier Communications Northwest Inc. By Kenneth MasonSteve Crosby, Senior Vice President - Regulatory and Government Affairs

2nd-<u>3rd</u> Revised Sheet 30 Canceling 1st-2nd Revised Sheet 30

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS - Continued

CONDITIONS - Continued

An early termination charge will not apply under the following circumstances.

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

RATES	S
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	Business
Unlimited IntraLATA Toll Usage Plan for Business 1,2,3	
Month-to-Month	\$12.00
One Year Term Option	8.00

¹ Unlimited IntraLATA Toll Usage for Business does not include a Business One-Party, EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage for Business apply in addition to the monthly line rates associated with these services.

² For Business customers with 25 or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage for Business for a maximum of ten (10) lines per customer location.

³ NonrecurringService eCharges, as set forth in the Local Exchange tariff, are not applicable for customers ordering Unlimited IntraLATA Toll Usage for Business on an existing Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service.

Reference No. 1039044SPL

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Monthly Data

Section 2

<u>3rd 2nd</u>-Revised Sheet 1 Canceling 2nd 1st Revised Sheet 1

PACKAGED/BUNDLED SERVICES

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Regional Calling Value includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
 Each Network Access Line connected Service Order Charge Initial and Central Office Connection Charge Residence (STATEWIDE PRICE LIST OREGONNetwork Access Services Tariff P.U.C. OR No. 18.)
 Miscellaneous Service Order Charge Subsequent and if applicable Central Office Connection Charge Change of class, type or grade of service, each Network Access Line (STATEWIDE PRICE LIST OREGONNetwork Access Services Tariff P.U.C. OR No. 18.)
- d. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Essentials includes the following services:

- a. The services listed above under Regional Calling Value Service and up to three vertical services:
- b. Caller ID
- c. Call Waiting/Cancel Call Waiting
- d. In addition to the nonrecurring charges listed above in Regional Calling Value Service, the following nonrecurring rate is included in the package price:

Calling Services – Nonrecurring Charge, per order (STATEWIDE PRICE LIST - OREGON, SECTION 6)

e. A Feature Package that includes Call Forwarding and Three-Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).

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 By Jack PhillipsSteve Crosby, DirectorSenior Vice President – Government & ExternalRegulatory Affairs

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Section 2

1st_2nd Revised Sheet 15 Canceling Original1st Revised Sheet 15

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

b. Feature Package Rates ¹

a.	Feature Package One	\$ 9.00
b.	Feature Package Two	15.00
C.	Feature Package Three	18.00

NonrecurringService eCharges, as set forth in P.U.C. OR No. 18, are not applicable for customers ordering these Feature Packages. <u>(T)</u>

Reference No. 0344SPL

Effective: October 4<u>31</u>, 2014<u>6</u>

Monthly Rate

54th Revised Sheet 16 Canceling 4th 3rd-Revised Sheet 16

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

 Each Network Access Line connected
 Service Order Charge – Initial and Central Office Connection
 (T)

 Charge – Residence (Network Access Services Tariff P.U.C. OR No. 18).
 MiscellaneousService Order Charge – Subsequent and if applicable Central Office Connection
 (T)

 MiscellaneousService Order Charge – Subsequent and if applicable Central Office Connection
 (T)

 Charge – Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18).
 (Services Tariff P.U.C. OR No. 18).

 Calling Services – NonrecurringService
 Charge, per order (Network Access Services Tariff P.U.C. (T)
 (T)

 OR No. 18).
 (T)
 (T)

e. Frontier Local Calling Plan Plus - choice of <u>any</u> of the following Calling Services; Local Calling - choice of any <u>three</u> of the following Calling Services:

> Anonymous Call Block/Rejection *66 Busy Number Redial *69 Call Return Selective Call Rejection Caller ID with Name Call Waiting/Cancel Call Waiting

Basic Call Forward Distinctive Ring Selective Call Acceptance Selective Call Forward Speed Call 8¹ Speed Call 30 3 Way Calling Priority Call

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Section 2

54th Revised Sheet 17 Canceling 4th 3rd-Revised Sheet 17

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued

2. Services - Continued

Frontier Regional Calling Plan includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected Service Order Charge – Initial – Residence (Network Access Services Tariff P.U.C. OR No. 18). MiscellaneousService Order Charge – Subsequent and if applicable Central Office Connection Charge – Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18). Calling Services – NonrecurringService Charge, per order (Network Access Services Tariff P.U.C. OR No. 18).

- d. Caller ID Name and Number, Speed Call 8¹ and 30, Call Waiting Cancel Call Waiting, and 3 Way Calling
- e. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- c. Anonymous Call Block/Rejection

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Original<u>1st Revised</u> Sheet 3 Canceling Original Sheet 3

GENERAL SERVICES

ALARM SIGNAL TRANSPORT SERVICE

RATES	Monthly <u>Rate</u>	Nonrecurring Charge 1_
Service, per line equipped	\$7.50	\$45.00
Changing customer telephone number and changing type of service		4.00
Alarm Line, per line	12.02	25.00

¹ These charges will apply in addition to any applicable <u>NonrecurringService</u> Charges <u>as set forth in the Network Access Services</u> (T) <u>Tariff P.U.C. OR No. 18, Section IV from Section IV of Tariff No. 18</u>, including a charge for changing a telephone number per (T) customer request.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(D)

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Original<u>1st Revised</u> Sheet 8 Canceling Original Sheet 8

GENERAL SERVICES

MISCELLANEOUS BILLING SERVICE

RATES	Monthly Rate_	Nonrecurring Charge
Additional Bill Copy Service		
One to three copies per account, only		
Each request charge per account		\$ 5.00
Number Reservation Service		
Each telephone number reserved		1

¹ See NonrecurringService Charges, Section IV in this tariff in the Network Access Services Tariff P.U.C. OR No. 18, Section IV.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(T) (D)

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Original<u>1st Revised</u> Sheet 23 Canceling Original Sheet 23

GENERAL SERVICES

BUSINESS DIAL UP SERVICE

DESCRIPTION

Business Dial Up Service is an enhancement to single line residential and single line business service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communications. This service is offered subject to the availability of suitable facilities.

CONDITIONS

The parameters of Business Dial Up Service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.

The quality of the line is guaranteed only between the customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.

Business Dial Up Service may not be compatible with other services offered in the Company's tariffs.

RATES	Monthly <u>Rate</u>	Nonrecurring <u>Charge ²</u>
Business and Residence, per line ¹	\$5.00	\$25.00

¹ In addition to the applicable monthly rates for the individual Network Access line service.

² In addition to the <u>NonrecurringService</u> Charges associated with individual Network Access line service as set forth in Section IV (T) of the Network Access Services Tariff P.U.C. OR No. 18.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

<u>(D)</u>

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Original<u>1st Revised</u> Sheet 24 Canceling Original Sheet 24

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE

DESCRIPTION

Direct Inward Dialing (DID) Service is a central office service that provides in-dialing from the exchange and toll network directly to the station lines associated with customer premises equipment without intervention from an attendant.

CONDITIONS

DID Service will be provided from central offices where equipment and operating conditions and facilities permit.

DID Station Line Telephone Numbers

The assignment of telephone numbers and sequence of numbers assigned to this service are made at the discretion of the Company.

DID Service will be offered in a block of 20 numbers or a block of 100 numbers from electronic central offices where facilities and operating conditions permit. Additional numbers may be ordered on a per block basis.

Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

The <u>NonrecurringService</u> Charges in Section IV of Network Access Services Tariff P.U.C. OR No. 18 shall apply when a routing selection is changed after the initial option has been selected and installed.

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original<u>1st Revised</u> Sheet 28 Canceling Original Sheet 28

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE

RATES 1	Monthly <u>Rate</u>	Installation <u>Charge</u>
For service provided from Electromechanical Central Offices:		
First block of 100 DID station line numbers	\$15.00	
Each additional block of 100 DID station line numbers	15.00	
For service provided from Electronic Central Offices:		
Block of 20 DID station line numbers	5.00	
Block of 100 DID station line numbers	15.00	
DID Trunk Termination, per trunk	0.00	
Access line	See Network Acce	

Aand NonrecurringService Charges, Section IV of Tariff P.U.C. OR No. 18 (T) (T)

¹ Refer to Special Term Commitment Rates for DID Station Lines under Conditions in those situations where customer —elects to subscribe to a service with term commitment.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

<u>(D)</u>

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Original<u>1st Revised</u> Sheet 29 Canceling Original Sheet 29

GENERAL SERVICES

EXTENDED BASIC REFERRAL

DESCRIPTION

Extended Basic Referral is a Direct-Inward Dialing (DID) Intercept service that permits station lines from one-way incoming DID trunks to be placed on intercept and routed to a "change number announcement." This service allows a business DID customer who is relocating to another exchange, changing telephone numbers or disconnecting DID lines to have as many internal lines placed on intercept as desired. Dialing the customer's former DID number results in a prerecorded message, which announces the new telephone number.

CONDITIONS

Extended Basic Referral service is subject to the availability of facilities.

Extended Basic Referral service is offered in five (5) line increments. When the number of lines placed on Extended Basic Referral do not fall into increments of five (5), the number of lines will be rounded up to the next five for billing purposes. For example, if the customer disconnects 13 DID lines and requests all 13 to be put on referral, the customer will be charged for 15 lines under the selected option.

Extended Basic Referral must be ordered coincidentally with the order to move, change or disconnect the DID numbers to be referred. A request to change the number in the "change number announcement" will be billed at the nonrecurring rate for "other changes of a Network Access Line" under Section IV, Service Charges located in the Network Access Services Tariff P.U.C. OR No. 18Nonrecurring Charges, Section IV of Tariff No. 18.

RATES

	Nonrecurring <u>Charge</u>
Option 1 - Up to 6 months Each 5 line increment	\$250.00
Option 2 - Over 6 months to 12 months Each 5 line increment	450.00

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original<u>1st Revised</u> Sheet 34 Canceling Original Sheet 34

GENERAL SERVICES

PERSONAL SIGNALING SERVICE

CONDITIONS

Charge for Signaling Service only applies if the customer provides his own receiver and associated equipment.

Personal Signaling Service is the one-way transmission of a signal to activate a pocket receiver. It is a developmental service, subject to the availability of special facilities and equipment.

Personal Signaling Service is available to pocket receivers when within range of land radiotelephone base stations through which such service is furnished. It is subject to transmission, atmosphere, terrain, and similar limitations.

RATES	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Signaling Service	\$ 11.80	
Dual Address Feature, Type B, each pager equipped	3.03	\$8.20 ¹
Group Paging Feature, Type B, each pager equipped	2.12	8.20 ¹

NonrecurringService eCharges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV are not applicable when feature is ordered with Signaling Service.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original <u>1st Revised</u> Sheet 40 Canceling Original Sheet 40

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM

APPLICATION OF RATES

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

Establishment of TSP System Service

The nonrecurring charge (NRC) specified below applies when facilities are ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

Provisioning Priority

There are two basic levels of provisioning priority, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

Emergency provisioning

The Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth under Construction of Outside Plant Facilities, Special Construction, Section $\frac{W_{21, of this tariff}}{W_{21, of this tariff}}$.

Essential provisioning

The Company will adjust its available resources to meet the customer's requested due date. To calculate the charges, the Company will keep track of the additional labor hours used to meet the request of the customer and bill the customer at the applicable Time and Material Charges as set forth under <u>NonrecurringService</u> Charges, Section IV, of the<u>stariff Network Access Services Tariff P.U.C. OR No. 18</u>.

Restoration Priority

Restoration Priority is a monthly rate per circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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SECTION 5

Original<u>1st Revised</u> Sheet 43 Canceling Original Sheet 43

GENERAL SERVICES

TELEPHONE ANSWERING SERVICE

RATES

	Monthly <u>Rate</u>	Installation Charge
Lines Terminated on Answering Equipment Answering Line Service	1	1
Secretarial Line Service: ²		
Business line	\$1.25	
Residence line	1.25	
Concentrator-Identifier systems		
System Capacity 10 lines Concentrator Identifier	79.02 44.00	\$179.85 120.35

Mileage charges associated with Common Concentrator-identifier Lines

See Mileage Charges, Section IV as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV

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¹ The appropriate One-Party Network Access Line or Trunk Rate, and <u>NonrecurringService</u> Charge, <u>as set forth in the Network</u> <u>Access Services Tariff P.U.C. OR No. 18,</u> Section IV will apply.

² These rates apply in addition to Network Access Line or Trunk Rates in Section IV.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original<u>1st Revised</u> Sheet 45 Canceling Original Sheet 45

GENERAL SERVICES

TOUCH CALL SERVICE

CONDITIONS

Touch Call will be provided only where facilities are available at no additional charge.

NonrecurringService Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV do not apply to lines changed from rotary dialing to Touch Call or from Touch Call to rotary dialing.

RATES	Monthly <u>Rate</u>
Touch Call Service - per Network Access Line	

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original<u>1st Revised</u> Sheet 48 Canceling Original Sheet 48

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

CONDITIONS

Business Traffic Study Service is available to business customers only.

Calls must be carried by the Company, and billed by or on behalf of the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per-call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Charges on the following page.

Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on Customized Multi-line Telephone Service should include reports on both the Central Office Located Trunk and on the hunt group, in order to make sure that blockage is not occurring at either area.

APPLICATION OF RATES AND CHARGES

For the setup of each additional Traffic Study, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.

A <u>Miscellaneous ChangeService Order</u> Charge <u>- Subsequent</u>, Section IV of the Network Access Services Tariff P.U.C. OR No. 18, will apply in addition to the Service <u>EstablishmentOrder</u> Charge <u>- Initial</u> for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

Reference No. 0344SPL

<u>(D)</u>

SECTION 5

Original<u>1st Revised</u> Sheet 49 Canceling Original Sheet 49

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

RATES

	Nonrecurring <u>Charge</u>
Service Establishment Charge, per customer location, per calendar year	
Initial One-Week Traffic Study	No charge
Setup for Additional Traffic Study	\$120.00 ¹
	Monthly <u>Rate</u>
Traffic Study Reports, per access line or hunt group, per calendar year	
Initial one-week study report	No charge
Each additional study report, per 4-week billing cycle	
Weekly reporting (4 reports) Bi-weekly reporting (2 reports) Monthly reporting (1 report)	\$80.00 60.00 40.00

A <u>Miscellaneous ChangeService Order</u> Charge - <u>Subsequent</u>, Section IV of the network Access Services Tariff P.U.C. OR No. (T) 18, will apply in addition to the Service Establishment Charge for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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SECTION 6

Original<u>1st Revised</u> Sheet 1 Canceling Original Sheet 1

CALLING SERVICES

DEFINITION

Calling Services is a family of enhanced network services available to residence and business customers. These calling services provide customer-controlled or prearranged communications services on individual access lines.

INDIVIDUAL SERVICES

A. CONDITIONS

1. INDIVIDUAL SERVICES

These services are available where Network Access Service is provided by an electronic central office. The number of features available depends upon the central office providing this service.

These services are offered on a subscription or pay-per-use basis to customers subscribing to residence or business individual-line service.

Nonrecurring <u>Service eCharges</u> as set forth in the <u>Network Access Services Tariff P.U.C. OR No. 18, Section IV</u> may be waived at the Company's discretion during sales promotions of these services. Nonrecurring <u>Service</u> <u>eCharges</u> will not apply to new services ordered within 60 days of the conversion of a central office to electronic switching equipment with the capability of offering these services.

(<u>T)</u> | (T)

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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 Steve Crosby, Director
 Senior Vice President
 - Government & External

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1st-2nd Canceling Original1st Revised Sheet 4

CALLING SERVICES

INDIVIDUAL SERVICES

- A. CONDITIONS Continued
 - 2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF) Continued

A change of the telephone number to which RCF or Fixed Call Forward calls are forwarded must be made in the central office. Nonrecurring <u>Service</u> Charges as set forth in the <u>Network Access Services Tariff</u> <u>P.U.C. OR No. 18, Section IV</u> will apply to number changes for individual-line and trunk-line services arranged for Fixed Call Forward and for all Remote Call Forward services.

The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forward features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF service will be subject to termination.

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SECTION 6

1st_2nd Revised Sheet 10 Canceling Original1st Revised Sheet 10

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Custom Local Area Signaling Service is a group of Calling Services offered to individual line residential and business customers.

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability, and content of that information. Note: The family of services to which *69 <u>Caller ID</u> belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Operator assisted calls will override these services for emergency purposes.

Nonrecurring-Service eCharges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV are not applicable when Custom Local Area Signaling Service is provided at the same time as the business or residence individual line service is established.	<u>(T)</u>
When services are added or rearranged on an existing line, the nonrecurringService cCharge will apply.	<u>(T)</u>
All customer lines in Caller ID – Number Only serving areas will automatically be provisioned with Caller ID – Number Only - per call service unless the customer orders Caller ID – Number Only - per line service.	
The nonrecurringService eCharge will not apply to Complete Blocking - per line.	<u>(T)</u>

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

(M) *69 Caller ID also on Sheet 17.

<u>(T)</u>

(T)

Reference No. 0404 SPL

SECTION 6

1st-2nd Revised Sheet 20 Canceling Original1st Revised Sheet 20

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES

1. INDIVIDUAL SERVICES

See applicable conditions and feature descriptions for these services beginning on Sheet 4 in this section.

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF)

See applicable conditions and feature descriptions for these services in this section.

3. ENHANCED CALL FORWARD (ECF)

See applicable conditions and feature descriptions for these services in this section.

4. RE DIRECT SERVICE

Monthly Charge Per Feature

There will be a monthly charge per feature activated for each exchange access line, Customized multi-line Telephone Service line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement.

Rearrangement Charges

A nonrecurringService eCharge as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges in Section IV of Tariff No. 18. Each change to a directory number will result in a nonrecurringService eCharge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Company from one group to another group will also incur a nonrecurringService eCharge. Each number added by the Company will incur a nonrecurringService eCharge.

Personal Identification Number Charge

This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring<u>Service</u> eCharge will apply to (T) each additional group.

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

See applicable conditions and feature descriptions for these services in this section. (M) Item C. Application of Rates relocated to Sheet 20.

Reference No. 0404 SPL

SECTION 7

Original<u>1st Revised</u> Sheet 17 Canceling Original Sheet 17

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Subsequent Additions, Deletions and Changes

Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment.

If subsequent line deletions cause the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group.

If a customer requests an upgrade or downgrade of an existing Feature Series (e.g., from Series 1000 to 2000, from Series 3000 to 2000 etc.), his existing per line term rate will be changed to reflect the new Feature Series rate. The new term rate will apply for the duration of the existing term period. Data Base Program charges will apply.

The term period for Optional System Features is based upon the initial term period for the Customized Multi-line Telephone Service. Subsequent additions of Optional System Features will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term.

Service Connection Charge

The <u>nonrecurringService</u> <u>eC</u>harges for Network Access Line Connect-Business and Network Access Line Connect for Central Office Located Trunk, as identified in <u>Section IV of Tariff No. 18 the Network Access Services Tariff P.U.C. OR No.</u> <u>18, Section IV</u> will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at tariff rates under a term commitment.

Numbers Not in Use

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by Frontier to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer.

Termination Liability

In the event Customized Multi-line Telephone Service is terminated by the customer prior to completion of the initial term commitment period, Termination Liability as outlined in General Regulations, Section III will apply.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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SECTION 7

1st_2nd Revised Sheet 18 Canceling Original1st Revised Sheet 18

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Customized Multi-line Telephone Service CLASS

Custom Local Area Signaling Service (CLASS) is a group of Customized Multi-line Telephone Service features offered to customers subscribing to Customized Multi-line Telephone Service local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.

Operator assisted calls will override these features for emergency purposes.

Nonrecurring <u>Service eCharges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV are not applicable when Custom Local Area Signaling Service features are provided at the same time as the Customized Multi-line Telephone Service is initially established.</u>

When features are added or rearranged on an existing line, the nonrecurring <u>Service c</u>harge will apply.

All customer lines in Caller ID Number Only serving areas will automatically be provisioned with Cancel Caller ID Number Only – Per Call service unless the customer orders Cancel Caller ID Number Only – Per Line service.

Cancel Caller ID Number Only – Per Line, will be provided without nonrecurring <u>Service eCharge</u> to law enforcement, (T) domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.

In order to subscribe to Customized Multi-line Telephone Service CLASS, the customer must also subscribe to at least Feature Package Series 1000.

Reference No. 0404 SPL

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SECTION 7

Original<u>1st Revised</u> Sheet 20 Canceling Original Sheet 20

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

RATES - Continued

2. FEATURE SERIES

Descriptions of Feature Series packages and options are found under DESCRIPTIONS.

Feature Series rates are listed in the Company's Price List-Oregon.

3. NETWORK ACCESS REGISTER

A software defined path in the Customized Multi-line Telephone Service, which provides network access to the Customized Multi-line Telephone Service stations in that system.

	MONTHLY RATE	NONRECURRING CHARGE
Network Access Register	1	See NONRECURRINGSERVI

See NONRECURRINGSERVICE CHARGES - Section IV² (T) (T)

¹ The appropriate rates for the Central Office Located Trunks found in Section IV, Local Service, Network Access Rates (Network Access Register) will apply.

² The nonrecurring <u>Service cCharges for Network Access Line Connect BusinessService Order charge - Initial and Network Access Line Connect for Central Office Located TrunkCentral Office Connection Charge, as identified in Section IV of Tariff No. 18 the Network Access Services Tariff P.U.C. OR No. 18, will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at tariff rates under a term commitment.</u>

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.



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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOMER MOVES AND CHANGES (CMAC) - Continued

Regulations

CMAC is available to either existing or new Customized Multi-line Telephone Service customers.

CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.

Customers will have 24-hour access to the CMAC system except when restricted during maintenance windows. Customers are permitted unlimited sessions on the system; however, after a period of inactivity, the system will terminate the session.

Some of the lines in a customer's Customized Multi-line Telephone Service system cannot or should not be rearranged. The Company will specify the unchangeable lines. The customer may have the Company designate other lines as unchangeable. Changes to these lines will be made through the Company's existing service order procedures.

CMAC service is provided per Customized Multi-line Telephone Service system customer.

All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Company assumes no responsibility for change requests delayed by priority central office switch processor functions.

The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

The Company reserves the right to bill appropriate charges should the customer-initiated changes require corrective action by the Company.

Customers requesting CMAC service for 201 or more lines will be price under an Individual Case Basis (ICB) arrangement.

Rates and Charges:

The following rates and charges apply per Customized Multi-line Telephone Service system:

	Monthly <u>Rate</u>	Nonrecurring Charge ¹
Line Size - 2 – 200 Lines 201+ Lines	\$95.00 ICB	\$800.00 ICB

Applies in addition to nonrecurring <u>Service eCharges</u> as set forth in <u>the Network Access Services Tariff P.U.C. OR No. 18</u>, Section IV-of <u>Tariff No. 18</u>.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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SECTION 7

Original<u>1st Revised</u> Sheet 26 Canceling Original Sheet 26

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

STATION MESSAGE DETAIL RECORDING (SMDR) - Continued

Regulations

SMDR is available only where facilities permit and from capable Central Office switches.

SMDR is not represented to be a provision of billing detail.

Local call records are provided only where available.

Customer must designate all station lines in a customer group and/or facility groups on which SMDR is to be provided.

Modems, collection devices, computer equipment and software are not provided as part of this service and are the responsibility of the customer.

SMDR customers requesting dedicated access, or those requesting dial-up or internet access for more than 200 lines, will be priced under an Individual Case Basis (ICB) arrangement.

Rates and Charges:

	Monthly <u>Rate</u>	Nonrecurring Charge 1
Dedicated Access ²	ICB	ICB
Dial-up Access 2 – 200 Lines 201+ Lines	\$200.00 ICB	\$300.00 ICB
Internet Access ³ 2 – 200 Lines 201+ Lines	\$200.00 ICB	\$300.00 ICB
Additions and Changes per system change		4

¹ Applies in addition to nonrecurring <u>Service eCharges as set forth in the Network Access Services Tariff P.U.C. OR No. 18,</u> Section IV-of Tariff No. 18.

² The associated rates, charges and regulations for the dedicated access line as set forth in Section IV of Tariff No. 18 will apply in addition to the rates and charges for SMDR.

³ Customer is responsible for obtaining connection to the internet.

⁴ See Customized Multi-line Telephone Service Rates, Database Changes in this section.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original<u>1st Revised</u> Sheet 30 Canceling Original Sheet 30

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

CONDITIONS

Term Options

Custom Line Telephone Service customers may select either a month-to-month option or a two-year term commitment period. The term commitment period becomes effective upon the installation date of the service.

Custom Line Telephone Service payment options may be selected by billing account number within a customer's system.

Service Connection Charges

The nonrecurring <u>Service eC</u>harges as set forth in the <u>Network Access Services Tariff P.U.C. OR No. 18, Section IV</u> for Custom Line Telephone Service <u>Network Access Line Connect</u>, <u>Other Changes to a Custom Line Telephone</u> Service Access Line, and Feature Changes <u>Charge-</u>will not apply to the initial installation of Custom Line Telephone Service when purchased on a term commitment.

Adding Lines Under Term Option

Additional Custom Line Telephone Service lines may be added to an existing system, up to a maximum of 30, during the term commitment period. For customers subscribing to the two-year term commitment period, the term commitment with respect to any additional lines will be coterminous.

Termination Liability 1

There is no termination liability for customers who have elected the Custom Line Telephone Service month-tomonth payment option.

Transfer of Term Option¹

With the permission of the Company, the obligation to pay the Custom Line Telephone Service charges for the remainder of the term commitment period may be assigned to another customer.

See General Regulations, Section III of the Network Access Services Tariff P.U.C. OR No. 18, for Termination Liability

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Section 8

Original<u>1st Revised</u> Sheet 10 Canceling Original Sheet 10

SWITCHED DATA SERVICE

RATES

The following rates and charges are in addition to other rates and charges that may apply for other associated services.

Switched Data Low Speed and High Speed 2	MONTHLY <u>RATES</u>	NONRECURRING CHARGE 1
Low Speed		
Single Line, without Intercom, each	\$37.00	\$50.00
Customized Multi-line Telephone Service with Intercom		
2-49 lines, each	40.00	50.00
50-100 lines, each	37.00	50.00
101 and above lines, each	34.00	50.00
High Speed		
Single Line, without Intercom, each	47.00	50.00
Customized Multi-line Telephone Service with Intercom 2-49 lines, each	50.00	50.00
50-100 lines, each	47.00	50.00
101 and above lines, each	44.00	50.00

¹ In addition to applicable charges under Local Service, Section IV, <u>NonrecurringService</u> Charges in the Network Access Services (T) Tariff P.U.C. OR No. 18.

² In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Section 8

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SWITCHED DATA SERVICE

RATES - Continued

	MONTHLY RATES	NONRECURRING CHARGE 1
Switched Data Individual Line Loop Extension	<u>INTES</u>	
Switched Data - Interoffice Mileage	2	
Switched Data Access Loop		
Single Line	\$50.00	\$50.00
Customized Multi-line Telephone Service	50.00	50.00
Switched Data - Channelization, per line		
Single Line	12.00	50.00
Customized Multi-line Telephone Service	15.00	50.00

¹ In addition to applicable charges under Local Service, Section IV, <u>NonrecurringService</u> Charges in the Network Access Services Tariff P.U.C. OR No. 18, <u>Section IV</u>.

² Use Digital Data Service for interoffice and/or interexchange mileage charges in Section 12 of this Price List.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Section 8

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SWITCHED DATA SERVICE

RATES - Continued	MONTHLY RATES	NONRECURRING CHARGE 1
Switched Data Channel Access - 24 channels 2,3		
Central Office Termination, per access arrangement	\$150.00	\$125.00
Central Office Channelization, per channel activated	5.00	
Customer Premises Termination, (optional) per access arrangement	90.00	75.00
Customer Premises Channelization, (optional) per channel activated	35.00	20.00
Optional Features		
Data Direct Connect, each line	1.00	
Data Closed User Group, each line	1.00	
Voice Option		
Single Line, Flat, each	8.00	
Single Line, Measured Usage, each	5.00	
Customized Multi-line Telephone Service Station Line, each	5.00	

¹ In addition to applicable charges under Local Service, Section IV, <u>NonrecurringService</u> Charges in the Network Access Services (T) Tariff P.U.C. OR No. 18.

² The Special Access Line Rate, as set forth in Facilities for Intrastate Access Tariff P.U.C. OR No. 12, will apply.

³ In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Section 8

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SWITCHED DATA SERVICE

RATES - Continued

Optional Features Packages	MONTHLY <u>RATE</u>	NONRECURRING <u>CHARGE ¹</u>
Feature Package Data 1000, per line	\$3.00	
Feature Package Data 2000, per line	5.00	
Network Usage 2,3		
Switched Data Network Usage Rates	4	
Discount Periods	4	
Software Reconfiguration Charge, ⁵ per occurrence		\$12.75

¹ In addition to applicable charges under Local Service, Section IV, <u>NonrecurringService</u> Charges in the Network Access Services Tariff P.U.C. OR No. 18.

- ² Network Usage does not apply to Customized Multi-line Telephone Service intercom calls.
- ³ Switched Data Network Usage will be billed to the originating end of the Switched Data call, which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area the applicable toll charges or Local Calling Plan rates will apply.
- ⁴ Measured Usage Rates and Discount Periods, Section IV of the Network Access Services Tariff P.U.C. OR No. 18 will apply.
- ⁵ The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete or change features).

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Section 9

Original <u>1st Revised</u> Sheet 32 <u>Canceling</u> Original Sheet 32

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

RATES - Residence/Business

	Monthly <u>Rate</u>	Nonrecurring Charges 3
Flat Rate Usage Option ¹		
Home Digital (ISDN) Single Line Service ²		
Month-to-Month 12-Month Term Agreement 36-Month Term Agreement	\$97.00 67.00 47.00	\$200.00 100.00 -
Business Digital (ISDN) Single Line Service ²		
Month-to-Month 12-Month Term Agreement 36-Month Term Agreement	101.00 71.00 51.00	200.00 100.00 -

¹ EAS exchange specific rates and the Federal Subscriber Line Charge apply in addition to Flat Rate Usage Options above and are applied on a per local loop basis.

² Includes local loop, access, and B-Voice/CSD per line.

³ The nonrecurring charge will be assessed in lieu of <u>NonrecurringService</u> Charges in Section IV of <u>the Network Access Services</u> <u>Tariff P.U.C. OR No. 18</u>.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original <u>1st Revised</u> Sheet 33 Canceling Original Sheet 33

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

RATES - Residence/Business - Continued

	Monthly <u></u>	Nonrecurring <u>Charges ²</u>
Measured Rate Usage Option		
Home Digital (ISDN) Single Line Service 1		
Month-to-Month 12-Month Term Agreement 36-Month Term Agreement	\$45.00 45.00 45.00	\$200.00 100.00
Plus applicable usage charges.		
Business Digital (ISDN) Single Line Service ¹		
Month-to-Month 12-Month Term Agreement 36-Month Term Agreement	45.00 45.00 45.00	200.00 100.00 -
Plus applicable usage charges.		
Usage Charges Table	Rate	
		red Usage Rates in the cess Services Tariff P.U.C. Section IV.

¹ Includes local loop, access, and B-Voice/CSD per line.

² The nonrecurring charge will be assessed in lieu of <u>NonrecurringService</u> Charges in Section IV <u>of Tariff No. 18 of the Network</u> <u>Access Services Tariff P.U.C. OR No. 18</u>.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Section 9

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

RATES - Residence/Business - Continued

Unbundled Option	Monthly <u>Rate</u>	Nonrecurring <u>Charges 1</u>
Home & Business Digital (ISDN) Single-Line Service		
Local Loop	\$28.00	-
Home Digital (ISDN) Single-Line		
Month-to-Month 12-Month Term Agreement 36-Month Term Agreement Business Digital (ISDN) Single-Line Month-to-Month 12-Month Term Agreement	67.00 37.00 17.00 71.00 41.00	\$200.00 100.00 - 200.00 100.00
36-Month Term Agreement	21.00	-
B-Voice/Circuit Switched Data, per line	2.00	-
EAS Flat Rate Usage Charges		
Home Flat Rate Business Flat Rate	Refer to EAS	Rates, Section IV*.
Home & Business Usage Charges ²	Rate	
	See Measured Rates, Sectior	

* Of the Network Access Services Tariff P.U.C. OR No. 18

¹ The Nonrecurring Charges will be assessed in lieu of <u>NonrecurringService</u> Charges in Section IV of <u>the Network Access Services</u> <u>Tariff P.U.C. OR No. 18</u>.

² Usage applies to all local originating voice and circuit switched data calls.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Section 9

Original<u>1st Revised</u> Sheet 48 Canceling Original Sheet 48

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

RATES

RATES	Monthly Rate	Nonrecurring Charges
Basic Rate Interface Line	\$ 8.25	1
Central Office Located Trunk	2	2
ISDN Access - Single User	12.00	-
ISDN Multipoint Access - Multiple User	15.00	-
Central Office Services B-Voice B-CSD B-Voice/CSD B-Packet ⁴ Additional Telephone Numbers	3.00 6.00 ³ 7.00 ³ 100.00	- - -
Each number Packaged Services (per line) Customized Multi-line Telephone Service (1000, 2000, 3000) ISDN Basic Station Service ISDN Deluxe Station Service Co Attendant Service Data 1000 Data 2000	.40 5 6.25 8.00 35.00 3.00 5.00	5 \$ 30.00 30.00 100.00 15.00 15.00

¹ See <u>NonrecurringService</u> Charges in the Network Access Services Tariff P.U.C. OR No. 18 Section IV.

² See rates and charges applicable to Premium Calling Service in the Network Access Services Tariff P.U.C. OR No. 18 Section IV.

³ Measured Usage Rates also apply to CSD calls for calling to Zone 0 and Zone 1

⁴ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

⁵ See rates and charges in Section 7 of this Price List.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Original <u>1st Revised</u> Sheet 57 <u>Canceling</u> Original Sheet 57

INTEGRATED SERVICE DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

STANDARD FEATURES

<u>Calling Line Identification - Number Only</u>: Allows the customer to have access to the directory number of the calling party.

OPTIONAL FEATURES

<u>Calling Line Identification (CLID) with Name</u>: Allows the customer to have access to the directory number and name of the calling party. No service charges will apply for CLID with Name feature if ordered with initial ISDN-PRI installation. If CLID with Name is added to an existing ISDN-PRI arrangement, the <u>Miscellaneous ChangeService</u> <u>Order</u> Charge <u>– Subsequent</u> under <u>NonrecurringService</u> Charges, Section IV of <u>the Network Access Services Tariff</u> <u>P.U.C. OR No. 18Tariff No. 18</u>, will apply. Compatible CPE is required. Calling Line Identification with Name is available only where facilities and conditions permit. Calling Line Identification with Name is available on a Month-to-Month basis, on a 5-year term commitment basis or a Term and Volume commitment basis.

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<u>PRI Station Detail Billing</u>: Provides individual station call details for all stations utilizing a Customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the Frontier Communications Inc. website via the Internet.

PRI Station Detail billing is only available with message / measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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Reference No. 0344SPL

Original <u>1st Revised</u> Sheet 3 Canceling Original Sheet 3

DS1 CYBER SERVICE

REGULATIONS

DS1 Cyber is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.

DS1 Cyber is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section 3 of this Price List may be applicable.

All DS1 Cyber must be channelized in a single equipment location on a customer's premises. DS1 Cyber cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.

APPLICATION OF RATES

The DS1 Cyber Capacity rate is applicable to each DS1 Cyber.

The DS1 Cyber Capacity element provides for the network facility to the customer premises and the central office channelization.

For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

DS1 Cyber Service is available on a month-to-month basis, or on a 12-, 24-, or 36-month term commitment. A change from month-to-month to a term commitment will incur a <u>Miscellaneous ChangeService Order</u> Charge <u>- Subsequent</u> found in Section IV of <u>Tariff No. 18</u> Tariff P.U.C. OR No. 18. In the event DS1 Cyber Service is terminated by the customer prior to the completion of the current term commitment period, Termination Liability as outlined in General Regulations, Section III will apply.

Supersedure (transfer) of service responsibility between customers is permitted subject to the rules and regulations as specified elsewhere in this Tariff.

Unless specified herein, rules and regulations contained elsewhere in this Tariff are also applicable to DS1 Cyber Service.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

Reference No. 0344SPL

Section 11

Original<u>1st Revised</u> Sheet 4 Canceling Original Sheet 4

DS1 CYBER SERVICE

RATES AND CHARGES

	Monthly <u>Rate</u>	Nonrecurring <u>Charge 1, 2</u>
DS1 Cyber Capacity, each increment of 24 Digital Channels ³		
Month-to-month	\$750.00	\$500.00
12-Month Term Commitment	725.00	500.00
24-Month Term Commitment	675.00	500.00
36-Month Term Commitment	600.00	500.00

¹ The nonrecurring charge will be assessed for the initial establishment of service in lieu of the <u>NonrecurringService</u> Charges in (T) Section IV of the Network Access Services Tariff P.U.C. OR No. 18.

² A change from month-to-month to a term commitment will incur a <u>Miscellaneous Change Service Order</u> Charge <u>- Subsequent</u> (T) found in Section IV the Network Access Services Tariff P.U.C. OR No. 18.

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³ For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

Section 12

Original <u>1st Revised</u> Sheet 10 <u>Canceling</u> <u>Original Sheet 10</u>

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

APPLICATION OF RATES - Continued

Nonrecurring Charges

Installation of Digital Channel Service

The nonrecurring charges outlined below are associated with work performed by the Company in connection with physical installation activities involving central office and/or outside plant facilities. These charges apply to initial installation requests and to requests for additional terminations to existing service or Digital Channel Capacity.

In addition to these installation charges, the appropriate <u>NonrecurringService</u> Charges from Section IV in the Network Access Services Tariff P.U.C. OR No. 18 will apply.

Service Establishment Charge

This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.

This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

Service Change Charge

This charge applies on a per Digital Channel Capacity basis (increments of 24 channels) associated with a customer request for modifications to an existing DCS. This would include activities such as but not limited to the following:

- Inside move
- Change name, same customer
- Administrative record changes

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

<u>(D)</u>

Reference No. 0344SPL

Original<u>1st Revised</u> Sheet 11 Canceling Original Sheet 11

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

APPLICATION OF RATES - Continued

Nonrecurring Charges - Continued

Configuration Charge

This charge applies on a per occurrence basis (in increments of 24 channels) to customer requests for modifications to existing service. This includes activities such as, but not limited to, the following:

- Change of associated channel assignment
- Additions of supplemental features
- Activate/deactivate Service Activations

Premise Visit Charge

The Complex Service charge under <u>NonrecurringService</u> Charges in the Network Access Services Tariff P.U.C. OR No. 18, Section IV, will apply on a per visit basis for the termination or rearrangement of facilities at the customer premises. Only one charge applies when more than one channel is terminated or rearranged at the same customer premises at the same time.

This charge applies to inside moves.

This charge also applies when a Company representative is dispatched to a customer premises for the purpose of locating trouble and the trouble is caused by customer equipment.

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Section 12

Original<u>1st Revised</u> Sheet 13 Canceling Original Sheet 13

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE

RATES

Nonrecurring Charges	Nonrecurring Charge
Service Establishment Charge	Charge
Initial	\$300.00
Subsequent	300.00
Service Change Charge	
Per Digital Channel Capacity	
Each, increment of 24 channels	150.00
Configuration Charge	
Per Activation	
Each, increment of 24 channels	100.00
Premise Visit Charge	
Per Visit, Each	See Complex Service under NonrecurringService Charges in the Network Access Services Tariff P.U.C. OR No. 18, Section IV

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Original<u>1st Revised</u> Sheet 6 Canceling Original Sheet 6

OPTIONS FOR PROVIDING ENHANCED SERVICES

RATES - Continued

	NRC	Monthly <u>Rate</u>
Data Link (Requires Subscription to Forwarded Call Information) Per Data Link	\$500.00	\$350.00
Forwarded Call Information - Intraoffice (Requires Subscription to Data Link) Per residence line	\$10.00	\$1.00
Per business telephone number	12.00	1.00
Per Customized Multi-line Telephone Service Features station line	1	1.00
Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link) Per arrangement	2,000.00	3,000.00 ³
Queuing Per order - Trunk lines Per trunk line	2	1.50
Per Customized Multi-line Telephone Service Features station line	1	1.50
User Transfer Per order - Trunk lines Per trunk line	2	1.50
Per Customized Multi-line Telephone Service Features station line	1	1

¹ See rates and charges applicable to Customized Multi-line Telephone Service Feature Series services.

² Not applicable if ordered at time initial service is established. Otherwise see Time and Material Charges for Complex Services in <u>NonrecurringService</u> Charges, Section IV of the Network Access Services Tariff P.U.C. OR No. 18.

³ Local usage and toll charges may apply in addition to monthly rate.

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