



**Portland General Electric Company**  
121 SW Salmon Street • Portland, Oregon 97204  
PortlandGeneral.com

November 30, 2015

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: Advice No. 15-31, UM 779 Compliance Filing, Late Payment Rate and Interest Accrued on Customer Deposits**

Portland General Electric (PGE) submits this filing pursuant to Oregon Revised Statutes 757.205 and 757.210, and Oregon Administrative Rule (OAR) 860-022-0025, for filing proposed tariff sheets associated with Tariff P.U.C. No. 18, with a requested effective date of **January 1, 2016**:

Twelfth Revision of Sheet No. 300-1

This Compliance Filing is being made pursuant to OPUC Order No. 15-370 in Docket No. UM 779. Our filing reflects no change to the late-payment charge of 1.8 percent monthly and an increase in the annualized interest rate applied to customer deposits from the current 0.1 percent to 0.3 percent.

To satisfy the requirements of OAR 860-022-0025, PGE provides the following response: The increase on interest accrued on deposits is set by the Commission. As of month-end October 2015, PGE has approximately 31,100 active customer accounts with deposits. PGE cannot predict the number of customers that will be affected by this change in calendar year 2016.

Should you have any questions or comments regarding this filing, please contact me at (503) 464-8718.

Please direct all formal correspondence and requests to the following email address [pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com)

Sincerely,

A handwritten signature in black ink that reads "Karla Wenzel". The signature is written in a cursive, flowing style.

Karla Wenzel  
Manager, Pricing and Tariffs

Enclosure

**SCHEDULE 300  
CHARGES AS DEFINED BY THE RULES AND REGULATIONS  
AND MISCELLANEOUS CHARGES**

**PURPOSE**

The purpose of this schedule is to list the charges referred to in the General Rules and Regulations.

**AVAILABLE**

In all territory served by the Company.

**APPLICABLE**

For all Customers utilizing the services of the Company as defined and described in the General Rules and Regulations.

**INTEREST ACCRUED ON DEPOSITS (See Rules E and K)**

0.3% per annum.

(I)

**BILLING RATES (Rules C, E, F, H, I and J)**

Trouble call, cause in Customer-owned equipment

Scheduled Crew Hours <sup>(1)</sup>	No charge
Other than Scheduled Crew Hours <sup>(1)</sup>	\$170.00
Returned Payment Charge	\$ 25.00
Special Meter Reading Charge (non-network)	\$ 51.00
Meter Test Charge	\$ 75.00
Late Payment Charge (monthly)	1.8% of delinquent balance
Field Visit Charge <sup>(2)</sup>	\$ 20.00
Bill History Information Service Charge	\$ 32.00
(Not applicable when a billing dispute is filed with the Commission - see Rule F)	
Portfolio Enrollment Charge	\$ 5.00
Customer Interval Data (12 months) to Customers	\$100.00
Customer Interval Data (12 months, formatted and analyzed)	Mutually agreed price
Switching Fee	\$20.00
Unauthorized Connection of Service / Tamper Fee	\$75.00

(1) Scheduled Crew Hours - The Company's Scheduled Crew Hours for the above listed services are from 6:30 a.m. to 10:30 p.m., Monday through Friday, except for Company-recognized holidays. The Customer will be informed of and agree to the charges before Company personnel are dispatched.

(2) See Rule H, Section 2 for applicable conditions.