

October 24, 2018

Public Utility Commission of Oregon 201 High Street, SE, Suite 100 Salem, Oregon 97301-3398

RE: Advice No. PL 18-003 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List

Dear Commissioners:

Attached for electronic filing are revised sheets for the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List. The following revisions are being submitted with a proposed effective date of October 26, 2018.

| Section | <u>Page</u> | Revision |
|---------|-------------|-----------------|
| 5 | 49 | 1st |
| 5 | 50 | 1st |
| 5 | 51 | 1st |

This filing introduces a two-year bundle option for CenturyLink Business Bundle. The Activation Fee will be waived when customers subscribe to this option.

Consideration and timely approval of these pages are respectfully requested. Please contact me if you have any questions regarding this filing.

Sincerely,

Robin Crichton

Robyn Crichton

cc: Phil Grate, CenturyLink John Felz, CenturyLink

OR 18-05 CT

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PACKAGED SERVICES

4. CENTURYLINK BUSINESS BUNDLE

- A. General
 - CENTURYLINK BUSINESS BUNDLE, an optional enrollment plan available to business customers with up to twenty-five access lines and/or key trunks . This plan permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.
 - 2. CENTURYLINK BUSINESS BUNDLE is available for a maximum of ten (10) business lines at each customer location.

B. Regulations

1 **Customers** must also subscribe to **companion** long distance service provided by (M)(T) CenturyLink Communications, LLC for the initial and each additional CENTURYLINK BUSINESS BUNDLE and the Company's 1.5 Mbps or greater High Speed Internet provided by the Company or a CenturyLink affiliate: at each CENTURYLINK BUSINESS BUNDLE location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CENTURYLINK BUSINESS BUNDLE, but may be provisioned on access lines or trunks other than CENTURYLINK BUSINESS BUNDLE. **Specific requirements are as** follows: (M)(T)

a. Month-To-Month Option

- CenturyLink Business Bundle Unlimited long distance **plan**, and (T)
- Non-regulated 1.5 Mbps or greater High-speed Internet on a month-to-month basis or under a two-year term minimum commitment period at each CENTURYLINK BUSINESS BUNDLE location.

Two-Year Term Option

- CenturyLink Business Bundle Unlimited long distance plan, and
- Non-regulated 1.5 Mbps or greater High-speed Internet under a two-year term minimum commitment period at each location.
- 2 There is no minimum service period for the Local Exchange Service and features provided in CENTURYLINK BUSINESS BUNDLE. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.
- 3. CENTURYLINK BUSINESS BUNDLE lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

(M) Moved within this page.CenturyTel of Oregon, Inc.d/b/a CenturyLinkPL No. 102 #18-003

b.

(T)

(T)

(N)

(N)

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PACKAGED SERVICES

4. CENTURYLINK BUSINESS BUNDLE

- B. Regulations (Continued)
 - 4. Components of CENTURYLINK BUSINESS BUNDLE will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CENTURYLINK BUSINESS BUNDLE location, components of all CENTURYLINK BUSINESS BUNDLES at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CENTURYLINK BUSINESS BUNDLE if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service. Early Termination Fees may apply if (N) non-regulated HSI is discontinued prior to the end of a two-year commitment. (N)
 - 5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
 - 6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
 - 7. CENTURYLINK BUSINESS BUNDLE cannot be combined with any other discounts unless otherwise specified.
 - 8. This plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
 - 9. An Activation Fee as specified in D. following will apply **for the month-to-month option** (C) in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Activation Fee.

The Activation Fee will be waived when:

- customer migrates existing Local Exchange Service lines to CENTURYLINK BUSINESS BUNDLE, or
- customer orders CENTURYLINK BUSINESS BUNDLE additional lines subsequent to establishment of the initial line, or
- customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.

The Activation Fee does not apply for the two-year term option.

(N)

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PACKAGED SERVICES

4. CENTURYLINK BUSINESS BUNDLE

C. Service Description

CENTURYLINK BUSINESS BUNDLE includes an individual flat rate Business Line or Key Line/Trunk and the following optional services and features:

Rotary Hunt Service Busy Redial (aka Repeat Dial) Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Forward Busy - Fixed Call Forward No Answer - Fixed Call Forward Remote Activation Call Waiting and Cancel Call Waiting Call Waiting ID Three-Way Calling Three-Way Calling with Transfer **Return Call Distinctive Ring** Selective Call Rejection Selective Call Acceptance Message Waiting Voicemail^[1]

D. Rates and Charges

| CenturyLink Business Bundle Per Line, Per Location | Monthly Rate [2] | | Activation | |
|---|-------------------|--|------------|--|
| | Initial Bundle | 2 nd through 10 th Bundle | Fee | |
| Month-to-Month | \$45.00 | \$34.99 | \$50.00 | |
| Two-Year Term | 45.00 | 34.99 | N/A | |

- ^[1] Exempt from regulation. A \$2.99 Non-Telecom Service Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voicemail feature.
- ^[2] Monthly rates for the CenturyLink Business Bundle Unlimited long distance plan provided (T) by CenturyLink Communications, LLC and for deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill. (T)

CenturyTel of Oregon, Inc. d/b/a CenturyLink PL No. 102 #18-003

Effective: October 26, 2018

OR 18-05