



May 2, 2019

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 19-004 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC Price List No. 101. The following revisions are being submitted with a proposed effective date of May 4, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
6	8	4th

This filing revises outdated conditions regarding application of Directory Assistance allowances and adds clarification that a customer may request up to two listings per Directory Assistance call. An additional clarifying statement is added to specify that when two listings are requested in a single call, Directory Assistance Call Completion is available for the second number provided. The outdated allowance entry under the Directory Assistance "Rates" section is deleted as is a footnote that is no longer relevant.

Directory Assistance allowances were eliminated under a prior filing and customers were notified 30 days prior to that effective date. These clarifying revisions do not impact customers.

An additional clarifying statement is added for consistency and standardization, regarding Directory Assistance Call Completion.

If you have any questions regarding this filing, please contact Phil Gate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Gate, CenturyLink

OR 19-08

**ROBYN CRICHTON**  
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**CenturyTel of Oregon, Inc. d/b/a CenturyLink and  
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink  
Price List**

Section 6  
4th Revised Page 8

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**DIRECTORY ASSISTANCE SERVICE**

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
2. **There are no call allowances or exemptions for Directory Assistance. A maximum of two requests per call are allowed. If two telephone numbers are requested in a single directory assistance call, Directory Assistance Call Completion described in Section 6.5 is available only for the second telephone number provided.**
3. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of \$2.25 per listing requested will apply. This is in addition to charges listed under Rates following.

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B. RATES

Rate Per Month

1. Each **call dialed directly by customer** \$2.25
2. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

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