



March 11, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2150 for Qwest Corporation d/b/a CenturyLink QC
P.U.C. Oregon No. 32 Access Service Tariff

Dear Commissioners:

Attached for electronic filing are revised sheets for the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 32 Access Service Tariff. The following revisions are being submitted with a proposed effective date of May 1, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	7	1st
2	8	1st

The purpose of this filing is to update the language associated with Discontinuance of Services by eliminating the use of certified U.S. Mail. Changes proposed in this filing would also allow customer notice by email if the customer is billed electronically or consents to receiving electronic notification.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 2019-006

ROBYN CRICHTON
Government Operations Manager
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Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 32
ACCESS SERVICE**

**SECTION 2
1st Revised Sheet 7
Cancels Original Sheet 7**

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES

A. All Services Except Expanded Interconnection and Virtual Collocation Service

1. Unless the provisions of 2.2.1.B., following, apply if a customer fails to comply with 2.1.6, preceding, or 2.2.1.D., 2.3.1, 2.3.4, 2.3.5 or 2.4, following, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty days written notice **(by mail or by email if the customer is billed electronically or consents to receiving electronic notification)** to the person designated by that customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer at any time thereafter. (C)
(C)

If the Company does not refuse additional applications for service on the date specified in the thirty days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service to the non-complying customer without further notice.

2. Unless the provisions of 2.2.1.B., following, apply, if a customer fails to comply with 2.1.6, preceding, or 2.2.1.D., 2.3.1, 2.3.4, 2.3.5 or 2.4, following, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty days written notice **(by mail or by email if the customer is billed electronically or consents to receiving electronic notification)** to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the non-complying customer involved at any time thereafter. In the case of such discontinuance, all applicable charges, including termination charges, shall become due. If the Company does not discontinue the provision of the services involved on the date specified in the thirty days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to discontinue the provision of the services to the non-complying customer involved without further notice. (C)
(C)

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 32
ACCESS SERVICE

SECTION 2
1st Revised Sheet 8
Cancels Original Sheet 8

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES

A. All Services Except Expanded Interconnection and Virtual Collocation Service (Cont'd)

3. When Access Service is provided by more than one Telephone Company, the companies involved in providing the joint service may individually or collectively deny service, if technically feasible, to a customer for nonpayment. When the Telephone Company affected by the nonpayment is incapable of instituting a service denial without cooperation from the other joint provider(s), such other Telephone Company may request assistance in denying the jointly provided service. Service denial for such joint service will only include calls which originate or terminate within, or transit, the operating territory of the Telephone Company (Companies) initiating the service denial for nonpayment. The Telephone Company assisting in the service denial will notify the customer, with thirty days written notice (**by mail or by email if the customer is billed electronically or consents to receiving electronic notification**), after receiving a written request from the affected Telephone Company. The tariff regulations of the end office Telephone Company shall apply for instituting service denial for a jointly provided service.

(C)
(C)

B. Expanded Interconnection and Virtual Collocation Service

Refusal and Discontinuance of Services for Expanded Interconnection and Virtual Collocation Service is as set forth in Section 21, following.

2.1.9 LIMITATION OF USE OF METALLIC FACILITIES

In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.