

June 29, 2016

VIA ELECTRONIC FILING

Public Utility Commission of Oregon 201 High Street SE, Suite 100 Salem, OR 97301-1166

Attn: Filing Center

RE: Advice No. 16-09—Housekeeping

In compliance with ORS 757.205 and OAR 860-022-0025, PacifiCorp d/b/a Pacific Power (Company) submits for filing proposed tariff pages associated with Tariff P.U.C. OR No. 36, which sets forth all rates, tolls, charges, rules, and regulations applicable to electric service in Oregon. The Company respectfully requests an effective date of August 1, 2016.

Nineteenth Revision of Sheet No. INDEX-3	Tariff Index	Table of Contents - Schedules
Sixth Revision of Sheet No. INDEX-4	Tariff Index	Table of Contents - Schedules
Second Revision of Sheet No. R10-3	Rule 10	General Rules and Regulations Billing

This is a housekeeping filing to update the Company's tariff index and to correct a typographical error in Rule 10. A list of the changes is provided below:

- Add to the tariff index in the Adjustments section a listing for Schedule 95 Pilot Program Cost Adjustment. Schedule 95 was recently approved in Advice No. 16-07.
- Move the listing for Schedule 105 Irrigation Load Control Program from the Adjustments section on page 3 of the tariff index to the Other section on page 4 of the tariff index.
- Correct a typographical error in Rule 10 in the Payment Arrangements section by changing the word "of" to "or" in the second to last line of the paragraph.

These proposed changes do not affect any customer rates. Please direct questions about this filing to Natasha Siores at 503-813-6583.

Sincerely,

R Bayes Dollay INCS

R. Bryce Dalley Vice President, Regulation

Enclosures



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BILLING

Ι. **Billing – General** (continued)

F. Adjustment of Bills

Under-Billing

If the Company determines a current or former customer was under-billed for electric service provided by the Company under rate schedules or tariffs in effect when service was provided, then the Company may issue a bill to collect amounts previously underbilled during the 12- month period ending on the date on which the customer or former customer was last under-billed. The Company may not re-issue a bill more than two years before the date the Company identified the under-billing.

If the re-issued bill was the result of fraud, tampering, diversion, theft, misinformation, false identification, or other unlawful conduct on the part of the customer or former customer, the Company may collect full payment for any amount owed without limitation.

Over-Billing

If the Company determines a current or former customer was over-billed for electric service provided by the Company under rate schedules or tariffs in effect when service was provided, then the Company must issue a refund or bill credit for amounts previously over-billed during the 12-month period ending on the date on which the customer or former customer was last over-billed. The Company is not required to issue a refund or bill credit for amounts over-billed more than three years before the date the Company identified the over-billing.

Payment Arrangements

If the Company issues a bill to collect under-billed amounts, a current or former customer may enter into a time-payment agreement. If a customer is already on a timepayment plan, the Company must offer to renegotiate the payment plan to include the under-billed amount. No payment arrangement is required if the customer or former customer's under-billing was a result of fraud, tampering, diversion, theft, misinformation, false identification or other unlawful conduct by the customer or former (C) customer.

Notice of Adjustment

If the Company issues a bill to collect an under-billed amount, the Company must provide written notice to the customer or former customer explaining:

- (1) The circumstance and time period of the under-billing;
- (2) The corrected bill amount and the amount of the adjustment;
- (3) The Commission's consumer complaint process; and
- (4) The right for current or former customers to enter into a time-payment agreement.

Exceptions

No billing adjustment is required for under-billing or over-billing if an electric meter registers less than two percent error under conditions of normal operation.

The Company may waive re-billing or issuing a refund check when costs make such action uneconomical.

P.U.C. OR No. 36

(continued)

R. Bryce Dalley, Vice President, Regulation