

ZiPLY Fiber  
135 Lake Street South, Suite 155  
Kirkland, WA 98033  
Jessica Epley  
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July 14, 2023

Sent via electronic mail to [puc.filingcenter@puc.oregon.gov](mailto:puc.filingcenter@puc.oregon.gov)

Attn: Filing Center  
Oregon Public Utilities Commission  
201 High Street S.E., Suite 100  
Salem, Oregon 97301

Re: Advice No. 2023-4 for ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber

Dear Filing Center:

ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber hereby submits the attached revisions to the Statewide Price List with an effective date of July 18, 2023.

The purpose of this filing is to increase the charge for Directory Assistance. Customers were notified of this increase via bill message beginning on June 1, 2023.

The following sheets are included in this filing:

Section 4, 2<sup>nd</sup> Revised Sheet 2  
Section 4, 2<sup>nd</sup> Revised Sheet 3

If you have any questions regarding this filing, you may contact me at (503) 431-0458 or you may contact Elizabeth Brayman at [Elizabeth.brayman@ziPLY.com](mailto:Elizabeth.brayman@ziPLY.com).

Sincerely,

A handwritten signature in black ink, appearing to read "JE", written over a light gray horizontal line.

Jessica Epley  
VP - Regulatory & External Affairs

#### 4. DIRECTORY AND OPERATOR SERVICES

<p>c. Rates</p> <p>Each call to Directory Assistance</p> <p>Each listing requested from the Directory Assistance operator with the assistance from a long distance operator, is subject to the rates shown above, plus a surcharge of:</p>	<p style="text-align: right;"><u>Charge</u></p> <p style="text-align: right;">\$3.00</p> <p style="text-align: right;">.50</p>	(l)
<p>2. <i>Directory Assistance Plus</i></p> <p>a. General</p> <p>Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number, when available, a mechanized announcement offering call completion to the listed number requested.</p>		
<p>b. Conditions</p> <p>Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer). Charge is incurred only for answered calls.</p>		
<p>The mechanized announcement will instruct the caller that for an additional charge he may have his call automatically completed by depressing a specific digit on the touch-tone key pay. All completed calls will be charged the Directory Assistance Plus surcharge. Customers may request blocking of Directory Assistance Plus calls originating from their telephone lines by contacting the Local Company business office.</p>		
<p>Directory Assistance Plus charges will be applicable to persons with a visual, physical, or reading handicap.</p>		
<p>Directory Assistance Plus will only be furnished where facilities and operating conditions permit.</p>		
<p>Directory Assistance Plus will not be provided to the following services:</p> <ul style="list-style-type: none"> <li>800/866/877/888 Service</li> <li>976 Service</li> <li>900 Service</li> <li>Public Access Line (PAL) Service for Customer-Provided Equipment (CPE)</li> <li>Feature Group A Service</li> </ul>		
<p>This service is furnished solely for the telephone calling purposes of the caller.</p>		

#### 4. DIRECTORY AND OPERATOR SERVICES

<p>Provisions concerning limitations of liability and allowance for interruption of service are as set forth in General Regulations, Section III, of the Network Access Services Tariff No. 18.</p>							
<p>This offering provides call completion on a Local Access and Transport Area (LATA) basis.</p>							
<p>When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Plus), the rate shown below will apply per call. The Directory Assistance Plus rate is in addition to any applicable Directory Assistance and/or IntraLATA local or toll charges.</p>							
<p>Calls will be completed on a sent paid basis.</p> <p>Person, collect, conference, third number or any other calls requiring operator handling, are not included.</p>							
<p>Directory Assistance Plus is not subject to optional calling plan discounts. However, the usage associated with a call completed via Directory Assistance Plus will be subject to any applicable discounts.</p>							
<p>c. Rates</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 60%;"></td> <td style="text-align: right;"><u>Each call completed</u></td> <td></td> </tr> <tr> <td style="text-align: right;">Directory Assistance Plus</td> <td style="text-align: right;">\$3.00</td> <td style="text-align: right;">(1)</td> </tr> </table>		<u>Each call completed</u>		Directory Assistance Plus	\$3.00	(1)	
	<u>Each call completed</u>						
Directory Assistance Plus	\$3.00	(1)					
<p><b>3. National Directory Assistance/Customer Name and Address Service</b></p>							
<p>a. General</p> <p>National Directory Assistance (NDA) provides customers with directory listings from the Company's directory assistance database. This database makes all Company listings available to any Company operator along with national listings from other directory assistance provider database(s). National Directory Assistance is available to business, government and residence customers who request directory assistance listings outside their Local Access Transport Area (LATA).</p>							
<p>NDA also provides listings for Company 1-800/866/877/888 and Company local emergency numbers. A separate feature is also available, Customer Name and Address (CNA), a reverse search feature allowing the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.</p>							
<p>b. Conditions</p> <p>The customer will receive a maximum of two (2) listings per call, i.e., two (2) NDA numbers, one (1) NDA number and one CNA listing or two (2) CNA listings.</p>							
<p>Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in Section V.</p>							