



February 22, 2022

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2022-02-PL for Qwest Corporation d/b/a CenturyLink QC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the Qwest Corporation d/b/a CenturyLink QC Price List, submitted with a proposed effective date of March 1, 2022.

<u>Section</u>	<u>Sheet</u>	<u>Revision</u>
1	2	3rd
2	9	Original
5	186	3rd
5	186.1	1st
5	187	3rd
105	1	6th
105	15	2nd

This filing updates the terms for grandfathered bundles and packages. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

Attachment A includes a copy of the customer notice.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose

OR2022-09

Robyn Crichton
LUMEN
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ATTACHMENT A
Customer Notice

Qwest Corporation d/b/a CenturyLink QC

The following notice was provided to customers:

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. You may remove any service or feature from your account at any time. Please note, however, that grandfathered services removed from your account may not be subsequently reinstated.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST

OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 1
3rd Revised Sheet 2
Cancels 2nd Revised Sheet 2

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS

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PRICE LIST

OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 2
Original Sheet 9

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.15 OBSOLETE/GRANDFATHERED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 5
3rd Revised Sheet 186
Cancels 2nd Revised Sheet 186

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE ^[1]

A. Description

Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance (hereafter referred to as Essential Home Phone w/ 30 Minutes LD) is an optional enrollment plan that allows residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

B. Terms and Conditions

1. Customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:

- Home Phone Extra Package;
- Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC for each bundle provided at a customer location, and;
- CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI). In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI.

^[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.**

(N)
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(N)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 5
1st Revised Sheet 186.1
Cancels Original Sheet 186.1

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE ^[1]

B. Terms and Conditions (Cont'd)

2. Components of Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services.
3. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
4. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
5. Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD cannot be combined with any other discounts unless otherwise specified.
6. This plan is not available to customers who are or become toll restricted. Nonrecurring Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

^[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.**

(N)
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(N)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 5
3rd Revised Sheet 187
Cancels 2nd Revised Sheet 187

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE ^[1] (CONT'D)

C. Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), and Access Recovery Charge.
2. Nonrecurring charges normally associated with the line will not apply for new and additional bundle lines, and moves of existing lines.
3. Nonrecurring charges do not apply when Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD replaces existing Local Exchange Service. The normally nonrecurring charges do apply when Customers request a change back to Local Exchange Service.
4. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

MONTHLY
RATE

- Per Bundle \$35.00 ^[2]

^[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.**

(N)
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(N)

^[2] Rate includes local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the required Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 105
6th Revised Sheet 1
Cancels 5th Revised Sheet 1

105. OBSOLETE EXCHANGE SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

(N)
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(N)

105.2 LOCAL EXCHANGE SERVICE

105.2.2 MESSAGE RATE SERVICE

1. Service for which charges based upon message units are made according to a measured amount of usage.
2. Message rate service includes a monthly message-unit allowance in the monthly rate. An additional charge is made for units used in excess of the allowance. The message-unit allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.
3. Business Message Rate service (1MB) is not available in wire centers where multi-element measured service is available.

A. Rates and Charges

1. Monthly rates below apply for basic service within the Base Rate Area unless otherwise indicated. Incremental charges, as shown in 5.1.6, are in addition to the following rates, as appropriate.^[1]

	USOC	MONTHLY RATE
• Business ^[2]		
- Individual line, each	1MB	\$26.00

^[1] Extended Area Service (EAS) increments do not apply.

^[2] The Service Assistance Program Surcharge applies to this service offering, but is not included in the rate.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 105
2nd Revised Sheet 15
Cancels 1st Revised Sheet 15

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
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(N)

A. Description

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- Caller Identification-Name and Number
- Call Rejection
- Call Waiting
- Call Forwarding-Variable
- Continuous Redial
- Priority Call
- Last Call Return
- Selective Call Forwarding
- Speed Calling 8
- Speed Calling 30
- Three-Way Calling

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit. As of January 7, 2012, this functionality is no longer supported because of manufacturer discontinued equipment.

Additionally, provides for the delivery of the telephone number, including non-published and non-listed numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's *QWEST* Receptionist are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
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FOURTH EDITION

SECTION 105
1st Revised Sheet 38
Cancels Original Sheet 38

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
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(N)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE*[1]

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-Way Calling
- *QWEST RECEPTIONIST* - Name and Number

[1] *CUSTOMCHOICE* in this configuration is obsolete after September 30, 2000.