



May 31, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 19-03 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC No. 4 Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC No. 4 Tariff. The following revisions are being submitted with a proposed effective date of July 3, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	9	1st

This filing standardizes the Late Payment Charge tariff language for consistency across all CenturyLink entities. The proposed revisions mirror language already in effect in the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC No. 6 Tariff.

The late fee currently being assessed is 2% in compliance with Oregon Administrative Rule (OAR) 860-021-0126.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink
John Felz, CenturyLink

OR 19-06

ROBYN CRICHTON
Tariff Manager
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New Century, KS, 66031
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RULES AND REGULATIONS

- NON-SUFFICIENT FUND CHECKS

A service charge will be applied to the customer's bill for each check returned by a bank to the Company for the reason of non-sufficient funds. See Section 3 of the Price List (Service Connection/ Nonrecurring Charges).

A non-sufficient funds check will not be accepted as payment of a customer's bill.

- ADJUSTMENT OF BILLS

When an under or over-billing occurs, the Company will provide written notice to the customer detailing the circumstances, period of time, and amount of adjustment. If the date of the error is known, the over or undercharge shall be computed back to that date. If the date is not known, the Company will refund the overcharge or rebill the undercharge for no more than six months' usage. In no event will an over or under-billing be for more than three years' usage.

- LATE PAYMENT CHARGE

A late payment charge **will** be applied to **any amounts** on a customer's bill **not paid and carried over to the next bill.**

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The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

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- TRANSFER BILLINGS

If the Company identifies a balance a customer owes the Company from the customer's prior account for Oregon service, the Company may transfer the amount to the customer's current account after giving the customer notice of the transfer, the amount due under the prior account, the period of time during which the balance was incurred. If the bill is identified at the time the customer changes residences, the provisions of this rule apply.