



May 27, 2016

Oregon Public Utility Commission
201 High St SE
Salem, Oregon 97301-3612

RE: Advice No. 16-002-PL for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List. The proposed effective date for these changes is June 1, 2016.

Dear Commissioners:

Attached for electronic filing are revised sheets for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List. This filing is being submitted with a proposed effective date of June 1, 2016.

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Pursuant to the Price Plan under ORS759.255 for CenturyTel of Oregon, Inc. and CenturyTel of Eastern Oregon, Inc., this filing increases the rates for business flat rate and local measured services, custom calling services, packaged services, directory listings, and directory assistance service. Customers were notified in advance of these upcoming rate increases. The Price Plan Control List will be mailed separately.

Questions concerning this filing may be directed to me or to Phil Grate at (206) 345-6224.

Sincerely,

Tina Manning

Attachment

cc: Phil Grate, CenturyLink
John Felz, CenturyLink

OR 16-03 (CT)

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**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 5
1st Revised Page 3

BASIC EXCHANGE ACCESS SERVICE
(Business Only)

5.3 BUSINESS RATES

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

Class of Service ^[1]	<u>Rate Group I</u>	<u>Rate Group II</u>	
Flat Rate Service	\$23.00	\$28.00	(I)
Local Measured Service ^[2]	\$18.00	\$27.00	(I)
Payphone Service	\$20.31	\$27.25	

Nonrecurring charges from Schedule 3 in the tariff and price list apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a nonrecurring charge.

^[1] Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

^[2] Measured Usage Charges also apply. See Section 5 in Tariff No. 6.

CUSTOM CALLING SERVICE

5.6 CONDITIONS (Cont'd)

- I. Hotline service requires the user to place the telephone in an off-hook condition. The line is then automatically routed to a predetermined local or long distance telephone number.
- J. From time to time, the Company may provide a special promotion to its customers. The offering may be limited to certain dates, times, and locations. Customers who subscribe to new Custom Calling service and are not satisfied with the new service after one month will be eligible for a refund. Under this promotion, each eligible customer who requests a refund shall be allowed a one month credit for each new Custom Calling service that is not satisfactory.
- K. Privacy Protector works to intercept unidentified callers. Calls that can be identified by Caller ID are completed as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the called number does not accept calls from telemarketers. Callers are advised to hang up if they are a telemarketer or press 1 if they are not a telemarketer. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must also subscribe to Caller ID.
- L. Outbound Call Block Feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Enhanced Universal Emergency Number Service) and 711 (Telecommunications Relay Service). In addition, all pay-per-use features are blocked. All other Custom Calling Services features and Custom Calling II features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence one-party line service customers.

RATES

Applicable to business and residence one party line service.

	<u>Monthly Rate</u>
A. Call Forwarding, each line equipped	\$1.75 (I)
B. Call Forward No Answer, each line equipped	1.75 (I)
C. Call Forward Busy, each line equipped	1.75 (I)

No Nonrecurring Charge applies for the installation or change of Custom Calling Service Features.

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CUSTOM CALLING SERVICE

5.6 RATES (Cont'd)

	<u>Monthly Rate</u>
D. Call Forward Busy/No Answer	\$2.50 (l)
E. Speed Call, each line equipped	
Speed Call 8	2.25 (l)
Speed Call 30	3.75 (l)
F. 3-Way Calling, each line equipped	2.25 (l)
G. Call Waiting, each line equipped	2.25 (l)
H. Call Waiting and Call Waiting Cancel	3.00 (l)
I. Distinctive Ring, each number assigned	4.50 (l)
J. Intercom Calling	1.50 (l)
K. Hotline	1.75 (l)
L. Privacy Protector, Residence (Requires Caller ID) ⁽¹⁾	2.95
M. Privacy Protector, Business (Requires Caller ID) ⁽¹⁾	3.95
N. Outbound Call Block Feature	5.00

⁽¹⁾ A \$15.00 non recurring charge applies in addition to all other charges.

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CUSTOM CALLING II

5.7 RATES AND CHARGES

	<u>Monthly Rate</u>
Anonymous Call Reject *77	\$4.50 (I)
Busy Redial *66	4.50 (I)
Call Return *69	4.50 (I)
Caller ID ⁽²⁾	9.00 (I)
Call Forward Remote Access	3.00
Call Waiting ID ⁽³⁾	5.00 (I)
Call Waiting Deluxe (DSCWID) ⁽³⁾	5.00
VIP Alert	4.50 (I)
Selective Call Accept *64	4.50 (I)
Selective Call Forward *63	4.50 (I)
Selective Call Rejection *60	4.50 (I)
Casual Calling Features ⁽¹⁾	<u>Per Activation or Use</u>
Busy Redial *66	\$ 1.00 (I)
Call Return *69	1.00 (I)
Call Trace *57	See Tariff No. 6
Selective Call Accept *64	1.00 (I)
Selective Call Forward *63	1.00 (I)
Selective Call Rejection *60	1.00 (I)

⁽¹⁾ Casual Calling Features do not carry a monthly rate. The customer is charged each time the feature is activated. For all Casual Features except Customer Originated Trace, the total monthly charge for Casual Calling Feature activation will not exceed two times the monthly charge for the service.

⁽²⁾ Name Delivery is dependent upon facilities availability.

⁽³⁾ Requires Caller ID and Call Waiting.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
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Price List**

Section 5
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PACKAGED SERVICES

5.13 SIMPLE CHOICE ONE ⁽¹⁾ and SIMPLE CHOICE TWO ⁽¹⁾ (Cont'd)

C. CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this price list shall apply.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice One and Simple Choice Two. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to Simple Choice Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice One and Simple Choice Two features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice One and Simple Choice Two. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this price list, increase, Simple Choice One and Simple Choice Two rates may also increase.

D. RATES

	<u>Residence</u>	<u>Business</u>
Simple Choice One		
Rate Group 1	\$28.95 (I)	\$36.95 (I)
Rate Group 2	\$29.95	\$39.95
Simple Choice Two		
Rate Group 1	\$52.95 (I)	\$71.95 (I)
Rate Group 2	\$54.95	\$74.95

Nonrecurring

A nonrecurring charge will not apply for installation of the features for Simple Choice One and Simple Choice Two. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 3.

⁽¹⁾ Grandfathered to existing customers at their present location.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
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Price List**

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PACKAGED SERVICES

5.15 SIMPLE CHOICE⁽¹⁾/BUSINESS ASSIST ADVANTAGE (Cont'd)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions are found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice/Business Assist Advantage. However, appropriate nonrecurring charges apply for installation of, moves, and changes to the access line.
3. Simple Choice/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
4. All recurring charges applicable to an access line apply to Simple Choice/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
5. If access line rates increase for residence and business service, as found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5. Simple Choice/Business Assist Advantage rates may also increase.

D. RATES

	<u>Residence:</u>	<u>Business:</u>
Simple Choice ⁽¹⁾		
Rate Group 1	\$30.95 (I)	--
Rate Group 2	\$34.95	--
Business Assist Advantage		
Rate Group 1	--	\$45.95 (I)
Rate Group 2	--	\$49.45

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Schedule 3 of CenturyTel of Oregon, Inc. P.U.C. Or. No. 6.

⁽¹⁾ Effective December 26, 2014, Simple Choice is not available to new customers and is limited to lines in service for existing customers.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
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Section 6
1st Revised Page 4

DIRECTORY SERVICE

6.1 DIRECTORY LISTINGS (Cont'd)

A. RESIDENCE RATES	<u>NRC</u>	Monthly Rate <u>All Exchanges</u>
Additional Listing	\$5.00	\$2.00 (I)
Alternate Listing	5.00	2.00 (I)
Cross-Reference Listing	5.00	2.00 (I)
Foreign Listing, Alpha Section	5.00	2.00 (I)
Lines of Information, per line	5.00	2.00 (I)
B. BUSINESS RATES	<u>NRC</u>	Monthly Rate <u>All Exchanges</u>
Additional Listing	\$5.00	\$1.50 (I)
Alternate Listing	5.00	1.50 (I)
Cross-Reference Listing	5.00	1.50 (I)
Foreign Listing, Alpha Section	5.00	1.50 (I)
Lines of Information, per line	5.00	1.50 (I)

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Section 6
2nd Revised Page 8

DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
2. When a customer has two or more lines at the same premises and billed on the same account, the total usage of all lines and/or trunks is applied against the allowance for the total number of lines and/or trunks involved.
3. The allowance of two listing requests per line per month are not transferable between separate accounts of the same customer.
4. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of **\$1.50** per listing requested will apply. This is in addition to charges listed under Rates following. (I)

B. RATES

Rate Per Month

- | | | |
|---|----------------|-----|
| 1. First two listings requested from the Directory Assistance Operator, local and/or intrastate, per line per month | No Charge | |
| 2. Each additional listing requested | \$1.50* | (I) |
| 3. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap. | | |

*Note: A charge is applicable to each call placed to Directory Assistance from a Payphone.

DIRECTORY ASSISTANCE SERVICE

6.4 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

A. TERMS AND CONDITIONS

1. There are no call allowances or exemptions for National Directory Assistance customers.
2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
3. A maximum of two requested telephone numbers are allowed per call.
4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

B. RATES

	<u>Charge</u>	
Each call dialed directly by customer	\$1.50	(I)

DIRECTORY ASSISTANCE SERVICE

6.5 DIRECTORY ASSISTANCE CALL COMPLETION

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

A. TERMS AND CONDITIONS

1. Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.
2. Directory Assistance Call Completion can be blocked at the originating customer's request.
3. All Operator Service charges apply as appropriate.
4. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

B. RATES

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

	<u>Charge</u>	
Each call completed	\$1.00	(I)