



1800 – 41st Street
P. O. Box 1003
Everett, WA 98201-1003

November 9, 2016

Advice Letter No. 045SPL

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Operator Services

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised sheets for the Statewide Price List.

The purpose of this filing is to standardize the naming and descriptions of Operator Services, increase the per call rates and introduce a variety of Operator Services for Business and Residential customers.

It is respectfully requested that this filing become effective on November 20, 2016.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

DIRECTORY AND OPERATOR SERVICES

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(D)

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS

Operator Services are furnished to customers upon request to assist in the completion of local or IntraLATA toll calls where facilities and operating conditions permit. Surcharges for Operator Assisted Services are in addition to all other applicable charges. Operator Service Charges are applicable under the circumstances described below to each outgoing message billed. (T)

Operator Assisted Station to Station (T)

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated). (T)

Collect (N)

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges. (N)

Operator Assisted Person to Person (T)

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station. (T)

Operator Assisted Time and Charges (N)

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call. (N)

Operator Assisted - Corrections (T)

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator. (T)

(M)

(M)

(M) Material relocated to Sheet 10.

(T)

Reference No. 045SPL

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS – Continued

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed

Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).

(N)
|
(N)
|
(M)
|
(M)

RATES

Service Charges are assessed on a per call basis as specified below:

	<u>Per Call</u>	
Operator Assisted Station to Station ¹	\$1.50	(T)(I)
Collect	1.50	(N)
Operator Assisted Person to Person ¹	3.50	(T)(I)
Operator Assisted Time and Charges	1.50	(N)
Operator Assisted - Corrections	2.25	(T)(I)
Billed to Third Number	1.50	(N)
Public Payphone Usage Surcharge	0.25	
Corrections Collect	<u>Per Minute Rate</u>	(T)
Peak rate	\$0.20	
Off-peak rate	0.20	

¹ Charge will apply on operator assisted IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List. (T)

(M) Material relocated from Sheet 9. (T)

~~Original~~ 1st Revised Sheet A
~~Canceling~~
Original Sheet A

DIRECTORY AND OPERATOR SERVICES

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Operator Handled <u>Assisted</u> Station-to-Station Calls	9	<u>(T)</u>
Collect	<u>9</u>	<u>(N)</u>
Operator Handled <u>Assisted</u> Person-to-Person	9	<u>(T)</u>
Operator Assisted Time and Charges	<u>9</u>	<u>(N)</u>
Operator Assisted - Corrections-Collect Station-to-Station	9	<u>(T)</u>
Billed to Third Number	<u>9</u>	<u>(N)</u>
Public Payphone Usage Surcharge	9	

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

(D)

Reference No. ~~0344~~ 5 SPL

Issued: ~~August 28, 2014~~ November 9, 2016

Effective: ~~October 1, 2014~~ November 20, 2016

Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~ Steve Crosby, ~~Director~~ Senior Vice President - ~~Government & External~~ Regulatory Affairs

~~Original~~1st Revised Sheet 9
Canceling
Original Sheet 9

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS

~~1.~~ Operator Services are furnished to customers upon request to assist in the completion of local or IntraLATA toll calls where facilities and operating conditions permit. Surcharges for Operator ~~Handled~~Assisted Services are in addition to all other applicable charges. Operator ~~Handled~~ Service Charges are applicable under the circumstances described below to each outgoing message billed.

(T)

(T)

Operator ~~Handled~~Assisted Station -to -Station calls

(T)

~~For calls completed with the assistance of an operator and may include calls billed to a third number, or sent collect. A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).~~

(T)

Collect

(N)

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

(N)

Operator ~~Handled~~Assisted Person -to -Person

(T)

~~Allows the caller to speak to a particular person or extension number. The operator insures that the person or extension requested is on the line before the call and related charges begin.~~An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

(T)

Operator Assisted Time and Charges

(N)

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

(N)

Operator Assisted - Corrections-Collect Station to Station

(T)

~~For calls originating from a correctional facility using special restricted corrections service, per call charge applies in addition to per minute rate.~~Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

(T)

Public Payphone Usage Surcharge

(M)

~~In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).~~

(M)

(M) Material ~~has been moved from the Network Access Services Tariff P.U.C. OR No. 18~~relocated to Sheet 10.

(T)

Reference No. 03445SPL

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~~Original~~ ~~1st Revised~~ Sheet 10
~~Canceling~~
~~Original Sheet 10~~

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS – Continued

Billed to Third Number

(N)

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed

(N)

(M)

Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).

(M)

RATES

Service Charges are assessed on a per call basis as specified below:

(N)

Surcharge pPer Call

(T)

~~Operator Handled~~ ~~Assisted~~ Station-to-Station-calls ¹

\$1.050

(T)(I)

~~Collect~~

1.50

(N)

~~Operator Handled~~ ~~Assisted~~ Person-to-Person ¹

3.050

(T)(I)

~~Operator Assisted Time and Charges~~

1.50

(N)

~~Operator Assisted - Corrections-Collect Station-to-Station-~~

1.752.25

(T)(I)

~~Billed to Third Number~~

1.50

(N)

Public Payphone Usage Surcharge

0.25

Corrections Collect

Per mMinute rRate Charge per call

(T)

Peak rate

\$0.20

Off-peak rate

0.20

¹ Charge will apply on operator ~~handled~~ ~~assisted~~ IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List.

(T)

(M) Material ~~has been moved from the Network Access Services Tariff P.U.C. OR No. 18~~ ~~relocated from Sheet 9.~~

(T)