

December 14, 2018

Public Utility Commission of Oregon 201 High Street, SE, Suite 100 Salem, Oregon 97301-3398

RE: Advice No. 362 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern

Oregon, Inc. d/b/a CenturyLink, OR PUC No. 6 Tariff

## Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff. The following revisions are being submitted with a proposed effective date of February 1, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
3	4	2nd
6	4	1st

This filing increases the Returned Check Charge. Monthly rates are also increasing for Business and Residence Non-Published Service and for Business Non-Listed Service. Customers were notified of this change.

Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224.

Sincerely,

Robyn Crichton

cc: Phil Grate, CenturyLink

Robin Crichton

OR 19-01

## Tariff OR PUC No. 6

								12-Month	Cumulative		
	Effective				Pre-plan	Current	Proposed	Percent	Percent	Price Plan	
Transmittal #	Date	Location	Sheet	Service	Price	Price	Price	Change	Change	Category	Pricing Flexibility Allowed
No 362	2/1/2019	6.1	4	Non-Published Service	\$1.00	\$1.00	\$2.00	N/A	N/A	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term
No 362	2/1/2019	6.1	4	Non-Listed Telephone Service - Bus	\$1.00	\$1.00	\$2.00	N/A	N/A	Unlisted Numbers	\$1 increase annually; \$3 increase over Plan term
No 362	2/1/2019	3.3.B	4	Returned Payment Charge	\$7.50	\$7.50	\$11.25	50.00%	50.00%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term

Section 3 2nd Revised Page 4 Cancels 1st Revised Page 4

### NONRECURRING CHARGES

### 3.2 RESTORAL CHARGES

Non-recurring service charges will apply as required to restore the service of a customer, which has been temporarily denied for nonpayment in accordance with the terms of this tariff. In case service has been denied for nonpayment of charges due, in addition to the charges for restoration, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service. The charges for restoration will also apply in instances when payment is offered to an installer who is on the premises to disconnect a service for nonpayment.

### 3.3 RETURNED CHECK CHARGE

- A. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.
- B. Charge per each returned check incident: \$11.25.

# (I)

## 3.4 LATE PAYMENT CHARGE

- A. A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill.
- B. The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

## 3.5 COPY OF BILL

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

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#### DIRECTORY SERVICE

### 6.1 CONDITIONS (Cont'd)

- H. Where extra listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where extra listings are provided other than in conjunction with exchange service facilities, the charges begin with the day following their entry in the information records. When extra listings are included in, or excluded from, the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or applies for service in his own name, or unless the customer's service is discontinued.
- I. All applications for services outlined in this section shall be made by the customer or authorized agent.
- J. The Company's liability arising from errors in or omissions of directory listings, alphabetical section or classified, shall be limited and satisfied by a refund not exceeding the amount of the charges for such if the customer's service is affected during the period covered by the directory in which the error or omission occurred.

RATES<sup>(1)</sup>Rate Per Month

			All Exchanges			
		<u>NRC</u>	Residence	Business		
A.	Non-Published	<b>\$</b> 5.00	<b>\$2.00</b> (I)	<b>\$2.00</b> (I)		
В.	Non-Listed Service	5.00	1.00	\$2.00 (l)		

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<sup>(1)</sup> Rates for additional listings are found in the CenturyTel of Oregon d/b/a CenturyLink Price List.