

July 7, 2015

Oregon Public Utility Commission 3930 Fairview Industrial Dr. SE Salem, OR 97308-1088

Attention: Joan Grindeland

RE: Advice No. 15-011-PL for United Telephone Company of the Northwest d/b/a CenturyLink

Dear Members of the Commission:

Attached for electronic filing is a revised sheet for United Telephone Company of the Northwest, CenturyLink Price List No. 102. This filing is submitted with a July 7, 2015 issue date and a proposed effective date of July 8, 2015.

### Price List

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This filing increases the monthly rate for the Non-Telecom Surcharge from \$1.99 to \$2.99. Affected customers began getting notified of the increase in their June bill messages. If you have questions regarding these changes, please contact me at the number below.

Please contact me if you have any questions regarding this filing.

Sincerely,

Dawn Salaver

Dawn Salaver

**Enclosures** 

cc: Ron Trullinger

OR 15-09

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#### SPECIAL EXCHANGE SERVICES

## SOLUTIONS – RESIDENCE (Cont'd)

- C. Rates and Charges (Cont'd)
  - 1. Solutions Packages (Cont'd)

Monthly Rate<sup>(1)</sup>

n. Safe and Sound II Solution
Local Exchange Service
Caller ID with Name
(includes Anonymous Call Rejection)
CPE Warranty Plus (3)
LineGuard (3) or Data LineGuard (3)

\$22.95

p. Progressive Plan (4)(5)
Local Exchange Service
Call Waiting - Optional
Call Waiting ID
Three-Way Calling
Caller ID with Name
(includes Anonymous Call Rejection)
Call Forwarding
Call Forward No Answer-Fixed
Call Forward Busy-Fixed

28.45

- (1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.
- (2) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.
- (3) Rates for these services can be found in the Oregon Catalog at <a href="www/centurylink.com/tariffs">www/centurylink.com/tariffs</a>. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for LineGuard or Data LineGuard.
- (4) Grandfathered service limited to existing customers at existing locations as of April 11, 2007.
- (5) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

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#### SPECIAL EXCHANGE SERVICES

### SOLUTIONS - RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd) Monthly Rate<sup>(1)</sup> g. Simple Solution (5) \$22.99 Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8

r. Standard Home Phone Service II (2) (4) (5) 34.95

Local Exchange Service Caller ID with Name

(includes Anonymous Call Rejection)

Call Waiting Call Waiting ID Three-Way Calling Call Forwarding Repeat Dial Return Call

Selective Call Forward

Speed Dial 8

And

Embarg Communications, Inc. long distance plan<sup>(2)</sup> and Voicemail (3) Plus one of the following:

LineGuard<sup>(3)</sup> Home Phone Warranty(3)

- Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.
- Rates for Embarg Communications, Inc. long distance can be found in the Embarg Communications, Inc. Tariff at www.CenturyLink.com/tariffs.
- Rates for these services can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail. No additional surcharge applies when the customer also subscribes to LineGuard.
- Grandfathered service limited to existing customers at existing locations as of May 15, 2009.
- Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

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#### SPECIAL EXCHANGE SERVICES

### SOLUTIONS - RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd) Monthly Rate<sup>(1)</sup>

Progressive Plan II (2) (4) \$28.45

Local Exchange Service Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name

(includes Anonymous Call Rejection)

Call Forwarding

Call Forward No Answer-Fixed

Call Forward Busy-Fixed

Voicemail (2)

Follow Me Plan (4) 28.95

Local Exchange Service Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed

Call Forward Busy-Fixed

Return Call

Repeat Dial

Voicemail (2)

Voicemail Integrated Calling Features (3)

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Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.

Rates for Integrated Calling Features can be found in the Oregon Catalog at www.CenturyLink.com/tariffs.

Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

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#### **SPECIAL EXCHANGE SERVICES**

### SOLUTIONS - RESIDENCE (Cont'd)

- C. Rates and Charges (Cont'd)
  - 1. Solutions Packages (Cont'd)

	<b>G</b> , ,	Monthly Rate
u.	Essential Home Phone Plan Local Exchange Service Call Waiting Call Waiting ID - Optional Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	\$27.95 (I)
V.	Pure Bundle (2) Local Exchange Service Outbound Call Block Feature Non-Published Number Billed Number Screening (optional)	28.00 <sup>(7)</sup>
W.	Simple Choice Bundle  Local Exchange Service Choice of available Custom Calling or ExpressTouch Service Features	29.95 <sup>(4)</sup>

- Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.
- <sup>(4)</sup> Flat rate EAS charges are included in this rate. The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan.
- (5) Simple Choice Bundle is available for \$28.95 when customers subscribe to the Company's Voicemail in addition to Embarq Communications, Inc. Easy Talk Simple Choice Long Distance. A **\$2.99** Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.
- (6) As of December 26, 2014, this service is limited to lines in service for existing customers.
- <sup>(7)</sup> The monthly rate includes the interstate Subscriber Line Charge.

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<sup>(1)</sup> Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

<sup>(2)</sup> Extended Area Service (EAS) charges do not apply.

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#### **SPECIAL EXCHANGE SERVICES**

### SOLUTIONS - RESIDENCE (Cont'd)

- C. Rates and Charges (Cont'd)
  - 1. Solutions Packages (Cont'd)
    - x. Simple Choice Unlimited Bundle (3)
      Local Exchange Service
      Choice of available Custom Calling
      or Express Touch Service Features

Monthly <u>Rate</u><sup>(1)</sup> \$29.95 (2)

- With subscription to the Company's Voicemail, the Simple Choice Unlimited Bundle rate is \$28.95. Rates for Voicemail can be found in the Oregon Catalog at <a href="www.CenturyLink.com/tariffs">www.CenturyLink.com/tariffs</a>.
   A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.
- With subscription to the Company's High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$24.95.
- With subscription to the Company's Voicemail and High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$23.95. Rates for Voicemail can be found in the Oregon Catalog at <a href="https://www.CenturyLink.com/tariffs">www.CenturyLink.com/tariffs</a>. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.

(3) As of December 26, 2014, this service is limited to lines in service for existing customers.

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<sup>&</sup>lt;sup>(1)</sup> Flat rate EAS charges are included in this rate. The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Unlimited Long Distance plan.

Simple Choice Unlimited Bundle is available at the following rates when customers also subscribe to the following services in addition to Embarq Communications, Inc. Easy Talk Unlimited Long Distance plan:

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### **SPECIAL EXCHANGE SERVICES**

## BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

#### D. Rates and Charges

#### 1. Business Assist Advantage Plan

Business Key Line Flat Rate or Business One-Party Flat Rate Service Hunting (optional)

Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates (1)
Initial bundle, per location	\$51.65 <sup>(2)</sup>
2 <sup>nd</sup> through 10 <sup>th</sup> bundle (per bundle), per location	45.95

# 2. Unlimited Business Assist Advantage Plan (3)

Business Key Line Flat Rate or Business One-Party Flat Rate Service Hunting (optional)

Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates (1)
Initial bundle, per location	\$53.15 <sup>(2)</sup>
2 <sup>nd</sup> through 10 <sup>th</sup> bundle (per bundle), per location	45.95

(3) Customers must also subscribe to Embarq Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.

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<sup>(1)</sup> Flat rate EAS charges are included in this rate.

<sup>(2)</sup> When customers also subscribe to the Company's non-regulated Voicemail, a \$1.00 discount is applied to the monthly rate. Rates for Voicemail can be found in the Oregon Catalog at <a href="https://www.centuryLink.com/tariffs">www.CenturyLink.com/tariffs</a>. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

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### **SPECIAL EXCHANGE SERVICES**

- 4.7 <u>Hosted MultiLine Bundle</u> (Cont'd)
  - D. Rates and Charges
    - 1. Monthly Recurring Charges

	Monthly Rate
One Year Commitment Period, per bundle	\$27.00 <sup>(2)</sup>
Three Year Commitment Period, per bundle	25.00 <sup>(2)</sup>

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<sup>&</sup>lt;sup>(1)</sup> Applicable flat rate Extended Area (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Hosted Multiline Bundle.

Customer must also subscribe to an Embarq Communications, Inc. long distance plan per bundle and the Company's non-regulated Elite Voicemail per bundle. Rates for Voicemail can be found in the Oregon Catalog at <a href="https://www.CenturyLink.com/tariffs">www.CenturyLink.com/tariffs</a>. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

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### **SPECIAL EXCHANGE SERVICES**

# 4.8 CORE CONNECT

### A. Description

- 1. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Exchange Service and additional features and services for a flat monthly rate. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.
- 2. CORE CONNECT customers must subscribe to a qualifying long distance plan and to the Company's non-regulated High-speed Internet (HSI) service.
- 3. CORE CONNECT includes the following services and features:
  - Business One-Party Flat Rate or Key Line Flat Rate Service
  - Hunting (optional)
  - Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy-Fixed
Call Forward No Answer-Fixed
Call Waiting with Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Three-Way Calling
Three-Way Calling with Transfer
Repeat Dial
SignalRing
Return Call
Message Waiting (1)
Voicemail (1)

(1) Exempt from regulation. Rates for Voicemail can be found in the Oregon Catalog at <a href="https://www.CenturyLink.com/tariffs">www.CenturyLink.com/tariffs</a>. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

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#### **SPECIAL EXCHANGE SERVICES**

### 4.8 CORE CONNECT (Cont'd)

Core Connect 1 LITE

## A. Description

- 1. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Exchange Service and additional features and services for a flat monthly rate. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.
- 2. CORE CONNECT customers must subscribe to the Company's non-regulated High-speed Internet (HSI) service.
- 3. The Embarq Communications, Inc. Business Assist Advantage Business Unlimited long distance plan is not include with CORE CONNECT Lite. Other terms in conditions for Core Connect preceding, apply.
- 4. CORE CONNECT includes the following services and features:
  - Business One-Party Flat Rate or Key Line Flat Rate Service
  - Hunting (optional)
  - Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy-Fixed
Call Forward No Answer-Fixed
Call Waiting with Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Three-Way Calling with Transfer
Return Call
SignalRing
Message Waiting
Voicemail [1]

Exempt from regulation. A **\$2.99** Non-Telecom Services Surcharge applies in addition to the monthly rate listed herein when customers select the Voice Mail feature.

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#### SPECIAL EXCHANGE SERVICES

### **CORE CONNECT 2** (Continued)

## E. Rates and Charges

# 1. Core Connect 2 [1]

Business One-Party Flat Rate or Key Line Flat Rate Service Hunting (optional)
Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy-Fixed
Call Forward No Answer-Fixed
Call Waiting with Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Three-Way Calling
Three-Way Calling with Transfer
Repeat Dial
SignalRing
Return Call
Selective Call Rejection
Message Waiting [2]
Voicemail [2]

Per Location, Per Month				
Initial Bundle	2 <sup>nd</sup> through 10 <sup>th</sup> bundle			
	Month-to-	1 Year	2 Year	3 Year
All Terms	Month	Term	Term	Term
\$55.00	\$35.00	\$32.50	\$27.50	\$25.00

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Customers must also subscribe to the Embarq Communications, Inc. Business Assist Advantage - Business Unlimited (Option 3) long distance plan for each CORE CONNECT line or trunk subscribed.

Exempt from regulation. Rates for Voicemail can be found in the Oregon Catalog at <a href="https://www.CenturyLink.com/tariffs">www.CenturyLink.com/tariffs</a>. A **\$2.99** Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

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#### SPECIAL EXCHANGE SERVICES

### **CORE CONNECT 2** (Continued)

## E. Rates and Charges

#### 2. Core Connect 2 LITE

Business One-Party Flat Rate or Key Line Flat Rate Service Hunting (optional)
Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy-Fixed
Call Forward No Answer-Fixed
Call Waiting with Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Three-Way Calling
Three-Way Calling with Transfer
SignalRing
Return Call
Selective Call Rejection
Message Waiting [1]
Voicemail [1]

Per Location, Per Month				
Initial Bundle	2 <sup>nd</sup> through 10 <sup>th</sup> bundle			
	Month-to-	1 Year	2 Year	3 Year
All Terms	Month [2]	Term	Term	Term
\$60.00	\$35.00	\$32.50	\$27.50	\$25.00

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Exempt from regulation. Rates for Voicemail can be found in the Oregon Catalog at <a href="https://www.CenturyLink.com/tariffs">www.CenturyLink.com/tariffs</a>. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

Customers must initially subscribe to Core Connect 2 LITE under a TDP. Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option.