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November 28, 2017

NWN OPUC Advice No. 17-19 / ADV_____

VIA ELECTRONIC FILING

Public Utility Commission of Oregon Attention: Filing Center 201 High Street SE, Suite 100 Post Office Box 1088 Salem, Oregon 97308-1088

Re: Compliance Filing

Revisions to Schedule C:

Late Charges on Customer Deposits

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or "Company"), files herewith, the following revisions to its Tariff P.U.C. Or. 25¹ ("the Tariff"), stated to become effective on and after January 1, 2018:

Fourth Revision of Sheet C-1, Schedule C, "Miscellaneous Charges and Credits."

This filing is made in compliance with Order 17-477 issued in Docket UM 779, and in accordance with OAR 860-022-0025 and OAR 860-021-210.

The purpose of this filing is to revise Schedule C to reflect the change in late payment rate from 1.9 percent to 2.0 percent pursuant to Order 17-477.

The Company respectfully requests that the tariff sheet filed herewith be permitted to become effective with service on and after January 1, 2018.

In accordance with ORS 757.205, copies of this letter and the filing made herewith are available in the Company's main office in Portland, Oregon, and on the Company's website at www.nwnatural.com.

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¹ Tariff P.U.C. Or. 25 originated November 1, 2012 with Docket UG 221; OPUC Order No. 12-408 as supplemented by Order No. 12-437, and was filed pursuant to ORS 767.205 and OAR 860-022-0005.

Public Utility Commission of Oregon NWN OPUC Advice No. 17-19 November 28, 2017; Page 2

Please address correspondence on this matter to me with copies to the following:

eFiling **NW Natural** Rates and Regulatory Affairs 220 NW Second Avenue Portland, Oregon 97209 Telecopier: (503) 721-2516 Telephone: (503) 226-4211, ext. 3589

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Sincerely,

NW NATURAL

/s/ Gail Hammer

Gail Hammer Rates & Regulatory Affairs

enclosures

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Fourth Revision of Sheet C-1
Cancels Third Revision of Sheet C-1

SCHEDULE C MISCELLANEOUS CHARGES AND CREDITS

APPLICABLE:

To all Customers served by the Company under the Tariff of which this Schedule is a part.

PURPOSE:

To describe and summarize the charges and credits that may apply to Customers in addition to the rates established in the Rate Schedule or Service Agreement under which Customer receives service. See the DESCRIPTION OF CHARGES provision of this Schedule for specific terms and conditions.

SUMMARY OF CHARGES and CREDITS:

COMMINION OF CHARGES and CREDITO.		
Late Payment Charge	2.0% of unpaid balance per payment period, but no less than \$3.00	
Charge for Payment Not Honored (per incident)	\$ 15.00	
Service Reconnection Charges Scheduled 8:00 a.m. – 5:00 p.m. MonFri. (except Hol Scheduled after 5:00 p.m., MonFri. Same Day after 5:00 p.m. Mon-Fri, or on Saturday or or	\$ 80.00	
Service Reconnection Charges – Curtailment Order		
8:00 a.m 5:00 p.m. MonFri. (except Holidays) After 5:00 p.m. MonFri. and on weekends or Holidays	\$ 150.00 \$ 600.00	

Inaccessible Meter Charge -

Installation of Shut-off Valve \$ 250.00

Field Visit Charge \$ 20.00

Meter Interference

Actual costs of damages, repairs and any additional or unusual costs or services directly related to the meter interference, plus the amount of unbilled gas determined to have been lost, plus applicable Service Reconnection Charges.

Unauthorized Use - failure to comply with

Curtailment Order \$ 10.00 per therm

CSR Assisted Automated Payment Charge \$ 2.50 per check

Summary Billing Charge

One-time time set up fee, per account \$ 5.00
Per account billed per month \$ 1.00

(continue to Sheet C-1.1)

Issued November 28, 2017 NWN OPUC Advice No. 17-19 Effective with service on and after January 1, 2018