

May 31, 2023

Public Utility Commission of Oregon 201 High Street, SE, Suite 100 Salem, Oregon 97301-3398

RE: Advice No. 2023-002-PL for Qwest Corporation d/b/a CenturyLink QC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the Qwest Corporation d/b/a CenturyLink QC Price List, submitted with a proposed effective date of June 1, 2023:

<u>Section</u>	<u>Page</u>	<u>Section</u>	<u>Page</u>
1	4th Revised Sheet 4		(Continued)
1	5th Revised Sheet 14	14	1st Revised Sheet 13
5	9th Revised Index Sheet 2	14	1st Revised Sheet 14
5	1st Revised Sheet 86	14	1st Revised Sheet 15
5	1st Revised Sheet 87	14	1st Revised Sheet 16
5	5th Revised Sheet 88	14	1st Revised Sheet 17
5	1st Revised Sheet 107	14	1st Revised Sheet 18
5	1st Revised Sheet 108	14	1st Revised Sheet 19
5	1st Revised Sheet 109	14	1st Revised Sheet 20
5	2nd Revised Sheet 110	14	1st Revised Sheet 21
5	1st Revised Sheet 112	14	1st Revised Sheet 22
5	8th Revised Sheet 113	14	1st Revised Sheet 23
5	4th Revised Sheet 129	14	1st Revised Sheet 24
5	5th Revised Sheet 130	14	1st Revised Sheet 25
5	8th Revised Sheet 131	14	1st Revised Sheet 26
14	1st Revised Sheet 9	14	1st Revised Sheet 27
14	1st Revised Sheet 10	14	1st Revised Sheet 28
14	1st Revised Sheet 11	14	1st Revised Sheet 29
14	1st Revised Sheet 12		

This filing grandfathers the following residence and small business services: Number Forwarding, Market Expansion Line, Single Line ISDN Service, and all Directory Listings except Non-Published and Non-Listed Services. Also under this filing, Hunting Service is grandfathered for residence.

If you have any questions regarding this filing, please contact me.

Sincerely,

Robyn Crichton

cc: Mr. Peter Gose

Hobin Crichton

OR2023-07

Qwest Corporation d/b/a CenturyLink QC PRICE LIST

OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 1 4th Revised Sheet 4 Cancels 3rd Revised Sheet 4

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

		SHEET	
5.3	PRIVATE BRANCH EXCHANGE (PBX) TRUNKS	31	
5.3.1	Measured Rate Trunks	32	
5.3.3	FLAT RATE TRUNKS	33	
5.3.4	DIRECT-INWARD-DIALING (DID) SERVICE	38	
5.3.6	NETWORK ACCESS FACILITY	50	
5.4	PREMIUM EXCHANGE SERVICES	51	
5.4.1	Extension Service	51	
5.4.3	CUSTOM CALLING SERVICES	52	
5.4.4	MARKET EXPANSION LINE SERVICE	86	
5.4.5	IMPROVED TRANSMISSION PERFORMANCE	89	
5.4.6	TELECHOICE BUSINESS SERVICE	92	
5.4.7	INTRACALL SERVICE	101	
5.4.9	CALLER IDENTIFICATION-BULK	102	
5.4.10	CUSTOM RINGING SERVICE	104	
5.4.11	HUNTING SERVICE	107	
5.4.13	Answer Supervision - Line Side	111	
5.4.19	Number Forwarding - GRANDFATHERED	112	(C)
5.5.7	PUBLIC ACCESS LINE SERVICE	114	(-)
5.7	DIRECTORY SERVICES	116	
5.7.1	LISTING SERVICES	116	
5.7.7	CUSTOM NUMBER SERVICE	136	
5.8	OPERATOR SERVICES	138	
5.8.4	Intercept Services	138	

OR2023-07

Qwest Corporation d/b/a CenturyLink QC PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 1
5th Revised Sheet 14
Cancels 4th Revised Sheet 14

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

SUBJECT	SECTION	
MARKET EXPANSION LINE Service	5	
Measured Rate Lines	5	
Measured Rate Trunks	5	
Message Delivery Service	10	
Message Rate Service	105	
Message Rate Trunks	105	
Message Waiting Indication	10	
Miscellaneous Central Office Services	10	
Miscellaneous Charges	3	
Miscellaneous Nonrecurring Charge	3	
Miscellaneous Service Offerings	10	
Miscellaneous Switched Digital Service Offerings	15	
Miscellaneous Switching Arrangements	10	
	10	
N11 Service	10	
Network Access Facility	5	
Network Interface Line	105	
Network Premises Work Charges	3	
New Construction - Aerial Facilities/Wire	4	
New Construction - Buried Facilities/Wire	4	
Night Terminals	10	
Night Terminals Number Forwarding - GRANDFATHERED.	5	(C)
Operator Service Charges	6	
Operator Services	5	
Optional Calling Service.	5	
Other Construction or Conditions	4	
Outward WATS Message Detail Service	10	
	10	
Packaged Services	5	
Obsolete	105	
Packages Associated With Basic Exchange Service	5	
Obsolete	105	
Packages Not Associated With Basic Exchange Service		
Obsolete	105	
Primary Rate Service (ISDN)	14	
Public Access Line Service	5	
PURCHASE PLUS REWARD Plan	105	

OR2023-07

Qwest Corporation d/b/a CenturyLink QC PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION 9th Revised Index Sheet 2 Cancels 8th Revised Index Sheet 2

5. EXCHANGE SERVICES

SUBJECT	SHEET	
MARKET EXPANSION LINE Service	86 2.2 32	
Network Access Facility	50 112	(C)
Operator Services	138 1	
Packaged Services	140 140 51 31 114 5	
QWEST CHOICE Business Plus QWEST CHOICE Business Plus QWEST CHOICE Business Prime QWEST CHOICE Home Plus QWEST CHOICE Two-line Home QWEST CHOICE Two-line Home Plus	140 146 152 164 161 167	
Resale/Sharing of Service	171 14	
STAND-BY LINE Service	3	
TELECHOICE Business Service	92 9	
Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance	186	

OR2023-07

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5 1st Revised Sheet 86 Cancels Original Sheet 86

5. EXCHANGE SERVICES

5.4 Premium Exchange Services (Cont'd)

5.4.4 *MARKET EXPANSION LINE* SERVICE [1]

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(N)

(C)

A. Description

MARKET EXPANSION LINE (MEL) is a service which allows a customer to obtain a telephone number which, when called, will automatically transfer the call to another telephone number. This number may be located in the same central office or in another central office. MEL is furnished in central offices where facilities and operating conditions permit.

B. Terms and Conditions

- 1. Rates for the MEL feature are in addition to applicable rates and charges for the service used.
- 2. MEL is not offered where the terminating station is a pay telephone.
- 3. The Company will not provide identification of the originating telephone number to the MEL customer.
- 4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, MEL is not guaranteed for satisfactory transmission of data.
- 5. A condition of providing MEL is that the customer orders sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional MEL are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional MEL features and facilities. Should the customer refuse to subscribe to additional MEL features and/or facilities, the customer's MEL service will be subject to termination.

[1] Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5
1st Revised Sheet 87
Cancels Original Sheet 87

Effective: June 1, 2023

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.4 *MARKET EXPANSION LINE* SERVICE [1]

B. Terms and Conditions (Cont'd)

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- 6. MEL is offered subject to availability of suitable facilities.
- 7. Where available, MEL will be offered to customers in conjunction with a delayed order alternatives and credits program. Eligible customers will receive a credit for the MEL nonrecurring charge and monthly rate until the Company can provide primary basic local service. See 2.2.2.C. of the Exchange and Network Services Tariff.
- 8. MEL cannot be used on Centrex, CENTRAFLEX or CENTRON lines.
- 9. Any distant exchange that has extended service with the MEL location exchange will be charged the Measured MEL Facility rate.
- 10. The message charges applicable to remotely forwarded calls are comprised of two separate charges:
 - a. A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
 - b. A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
- 11. To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, See 2.2.7 of the Exchange and Network Services Tariff.
- 12. One listing in the directory covering the exchange in which the call forwarding central office is located is provided.
- [1] Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

 (N)

OR2023-07

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5
5th Revised Sheet 88
Cancels 4th Revised Sheet 88

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.4 *MARKET EXPANSION LINE* SERVICE ^[2] (Cont'd)

C. Rates and Charges

(C)

	USOC	Nonrecurring Charge	MONTHLY RATE
 The first MEL facility to a distant exchange where a toll charge applies, each 	RCF+	\$25.00	\$31.00
 Additional MEL facility to a distant exchange where a toll charge applies, each 	RCA	25.00	31.00
• The first measured MEL facility to a different telephone number where no toll charge applies, each ^[1]	RD6 RD5	25.00 25.00	27.00 31.00
 Additional measured MEL facility to a different telephone number where no toll charge applies, each^[1] 	RCA	25.00	31.00

OR2023-07

Transmittal No. 2023-002-PL

An additional usage element charge is applicable on each forwarded call. See 5.2.1 of the Exchange and Network Services Tariff.

Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

(N)

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5 1st Revised Sheet 107 Cancels Original Sheet 107

5. EXCHANGE SERVICES

5.4 Premium Exchange Services (Cont'd)

5.4.11 HUNTING SERVICE [1]

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A. Description

This is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer.

Hunting Service is offered in two categories:

Series Completion Service

Permits calls to a busy telephone number to be routed to another telephone number in the same switching office. More than one telephone number can be routed to the same telephone number.

Multiline Hunt Service

Permits calls to a busy telephone number to be routed to other specified lines that do not require a telephone number. Hunting is done sequentially by terminal within the group. A line is associated with each terminal in the group.

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence (N) customers and will no longer be available to new residence customers. (N)

OR2023-07

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5 1st Revised Sheet 108 Cancels Original Sheet 108

5. EXCHANGE SERVICES

5.4	PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE [1] (Cont'd)

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(C)

- B. Terms and Conditions
 - 1. The availability and limitations of hunting arrangements is dependent on the type of central office equipment.
 - 2. The nonrecurring charge applies to establish or rearrange Hunting Service, except when changing from series to multiline or vice versa.
 - 3. Hunting Service as specified in this Section does not apply if it is inherent in the product.
 - 4. Hunting Service will affect the operation or availability of some central office optional features on hunting lines.
 - 5. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group.
 - 6. The nonrecurring charge does not apply for Circular Hunting when Circular Hunting is established at the same time the series completion list is established.
 - 7. Hunting is not permitted between various types of basic exchange service.

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence (N) customers and will no longer be available to new residence customers. (N)

OR2023-07

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5
1st Revised Sheet 109
Cancels Original Sheet 109

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES 5.4.11 HUNTING SERVICE [1] (Cont'd)

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C. Optional Features

Circular Hunting

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Make Busy

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of customer provided dedicated keys at the customer's premises which in turn provides a busy appearance to the central office for a predetermined line or group of lines. The caller does not receive busy tone unless all numbers in the hunt sequence are found busy. Make Busy is available on an individual line, a terminal or group of terminals or an entire hunt group. Make Busy is available on series or on multiline hunt groups. Outgoing calls are not affected by this option.

Stop-Hunt

Stop-hunt allows the customer to stop the hunt sequence of specific lines/terminals in a hunt group by the operation of a customer-provided key at the customer's premise. Hunting will proceed until it reaches an idle line/terminal or a line/terminal associated with an active stop-hunt key. Outgoing calls are not affected by this option. Stop Hunt is available on multiline hunt groups only.

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence (N) customers and will no longer be available to new residence customers. (N)

OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5 2nd Revised Sheet 110 Cancels 1st Revised Sheet 110

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES5.4.11 HUNTING SERVICE [3] (Cont'd)

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D. Rates and Charges

		USOC	Nonrecurring Charge	MONTHLY RATE
1.	Hunting Service			
	• Series Completion, per line	HSO	\$ 8.00	\$3.00
	• Multiline Hunt Service, per terminal	HSHPT	8.00	3.00
2.	Optional Features			
	• Circular Hunt, per group	EH6, HCKPG	8.00	_
	• Make Busy[1]			
	Per line/terminalPer group	EHD EHC	45.00 45.00	1.25 1.25
	• Stop-Hunt[1]	P89	13.00	2.20
3.	Rearrangement of hunting terminals or telephone numbers[2]	N/A	11.00	_

- [1] A term loop charge also applies for the channel to the customer's premises.
- [2] Not applicable when removing a terminal or number from a group.
- [3] Effective June 1, 2023, Hunting Service is grandfathered for residence (N) customers and will no longer be available to new residence customers. (N)

OR2023-07

T Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5
1st Revised Sheet 112
Cancels Original Sheet 112

5. EXCHANGE SERVICES

5.4 Premium Exchange Services (Cont'd)

5.4.19 Number Forwarding - GRANDFATHERED

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Effective June 1, 2023, Number Forwarding is grandfathered and will no longer be available to new customers.

(C)

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

- 1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.
- 2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.
- 3. Collect or third-number billing will not be allowed to the Number Forwarding number.
- 4. Number Forwarding is offered subject to the availability of facilities.
- 5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.
- 6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.
- 7. The service is not offered where the terminating telephone is a pay telephone.

OR2023-07

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5 8th Revised Sheet 113 Cancels 7th Revised Sheet 113

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES5.4.19 Number Forwarding - GRANDFATHERED (Cont'd)

(C)

- C. Rates and Charges
 - 1. The appropriate nonrecurring charge specified in this Section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.
 - 2. The rates and charges are as follows:

		USOC	Nonrecurring Charge	MONTHLY RATE
•	Per Number Forwarding number			
	- Residence	VTL	\$10.00	\$18.00

OR2023-07

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5 4th Revised Sheet 129 Cancels 3rd Revised Sheet 129

5. EXCHANGE SERVICES

- 5.7 DIRECTORY SERVICES
- 5.7.1 LISTING SERVICES
 - D. Rates and Charges (Cont'd)
 - 2. Listing Rates and Charges

	USOC	Nonrecurring Charge	MONTHLY RATE	
 Business Service Additional Listings [2] 				(C)
- Each listing for an individual, firm, corporation, association, or concern regularly subscribing to exchange business service or a customer of an interexchange carrier radiotelephone service system connected to the exchange and message toll network of the Company	CLT	\$10.00	\$6.10	
• Foreign listing [1] [2]	FAL	10.00	6.10	(C)

- [1] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.
- [2] Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

 (N)

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5
5th Revised Sheet 130
Cancels 4th Revised Sheet 130

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- D. Rates and Charges
 - 2. Listing Rates and Charges (Cont'd)

	USOC	Nonrecurring Charge	MONTHLY RATE	
• Residence Service Additional Listings[1-5] [6]				(C)
 Each listing for an individual(s) residing at a residence 	RLT	\$4.00	\$4.08	
 Each listing for an individual(s) residing at a hotel (guest) 	RLT	4.00	4.08	
• Foreign listing[5] [6]	FAL	4.00	4.08	(C)

- [1] No charge applies if listing change is due to annoyance calls.
- [2] No charge applies to change a listing for the same customer on Residence Service.
- [3] No charge applies to remove or add an address to a customer's listing on Residence Service.
- [4] When a business service is furnished in a residence, residence additional listings may be furnished for the customer, an employee, or a member of the customer's domestic establishment.
- [5] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.
- [6] Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

 (N)

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 5 8th Revised Sheet 131 Cancels 7th Revised Sheet 131

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- D. Rates and Charges
 - 2. Listing Rates and Charges (Cont'd)

	USOC	Nonrecurring Charge	MONTHLY RATE	
• Reference Listings [2]				(C)
 Each listing giving reference to service of the same or another customer Business Residence 	CLT RLT	\$10.00 4.00	\$6.10 4.08	
• Information Listings [1]				
Each line of information inBusinessResidence	XLL XLL	10.00 4.00	6.10 6.00	
• Secretarial Listing [1]	9FK	10.00	6.10	

Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

^[1] Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.

PRICE LIST OREGON

EXCHANGE AND **NETWORK SERVICES** FOURTH EDITION

SECTION 14 1st Revised Sheet 9 Cancels Original Sheet 9

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 **BASIC RATE SERVICE OFFERINGS**

14.2.1 SINGLE LINE ISDN SERVICE [1]

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Single Line ISDN Service is a business service and is compatible with National ISDN. Single Line Service includes circuit-switched voice, circuit-switched data and packet functionality.

A. Standard Features and Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

1. Voice Features

Call Appearance

Call Appearances are the position(s) on a terminal to which numbers are assigned. A Directory Number can be shared by more than one ISDN terminal. The quantity and/or position of Primary Directory Number (PDN), Secondary Directory Numbers (SDN), Analog Call Appearance (ACA) and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six call appearances per terminal are included in standard package.

Effective June 1, 2023, Single Line ISDN Service is grandfathered for small [1] business customers and will no longer be available to new small business customers. (N)

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OR2023-07

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 14
1st Revised Sheet 10
Cancels Original Sheet 10

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

A. Standard Features and Functions

1. Voice Features (Cont'd)

Call Exclusion

This feature has two options:

• Automatic Exclusion

This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

Manual Exclusion

This option allows a user to restrict other users, which share a DN from bridging onto an active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding-Busy Line-All Calls (Pre-programmed)

This feature allows all voice calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all voice calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding-Variable-All Calls

The user can forward all PDN voice calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

(N) | (N)

OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

NOTICE THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14
1st Revised Sheet 11
Cancels Original Sheet 11

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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(C)

- A. Standard Features and Functions
 - 1. Voice Features (Cont'd)

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Caller Identification Blocking - Per Call

This feature enables a customer to control the disclosure of his/her name and/or directory number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the directory number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

• Incoming (ICLID)

Calling Line Identification is provided on both an incoming and outgoing basis. This feature displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to a Shared Directory Number. ICLID cannot just display to the PDN when the number is shared.

Outgoing (OCLID)

This feature provides a user, who is originating a call, with information about the called party and the facility or destination.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

(N)

OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14
1st Revised Sheet 12
Cancels Original Sheet 12

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
 - 1. Voice Features (Cont'd)

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

<u>Drop</u>

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

Auto Intercom

This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

Dial Intercom

This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 14
1st Revised Sheet 13
Cancels Original Sheet 13

14. INTEGRATED SERVICES DIGITAL NETWORK

- 14.2 BASIC RATE SERVICE OFFERINGS
- 14.2. SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
 - 1. Voice Features (Cont'd)

Message Waiting Indication

This feature is available on PDN's and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge, will apply.

Ringing Options

Ringing options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the shared CAs of a DN. The ringing options available on a per-station basis for a shared DN are as follow:

• Abbreviated Ringing

Assigned for a user who wants the station to begin ringing immediately for an incoming call and to stop ringing after "N" seconds.

Delayed Ringing

Assigned for an incoming call to be delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.

No Ringing

Assigned for a user who desires no ringing for an incoming call that terminates on a CA of that DN.

Normal Ringing

Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14
1st Revised Sheet 14
Cancels Original Sheet 14

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
 - 1. Voice Features (Cont'd)

Secondary Directory Number (SDN)

A SDN is any directory number other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance

This allows several users to share one or more call appearances for a particular directory number. Origination of and termination of calls on one terminal will affect all terminals sharing the call appearance. All Shared Call Appearances must be provisioned from the same serving central office. If more than two shared call appearances are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to thirty preprogrammed numbers per terminal.

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a feature.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST **OREGON**

EXCHANGE AND NETWORK SERVICES FOURTH EDITION

SECTION 14 1st Revised Sheet 15 Cancels Original Sheet 15

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions (Cont'd)
 - 2. B-Channel Circuit-Switched Data Features

Call Forwarding-Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls For Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Effective June 1, 2023, Single Line ISDN Service is grandfathered for small [1] business customers and will no longer be available to new small business customers. (N)

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14
1st Revised Sheet 16
Cancels Original Sheet 16

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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A. Standard Features and Functions (Cont'd)

3. D-Channel Packet-Switched Data Features

X.25 Fast Select

This is a function of the CPE. It is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet function allows a user to assign billing to the called data telephone number on a per-call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per-call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14
1st Revised Sheet 17
Cancels Original Sheet 17

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1] (CONT'D)

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B. Optional Features and Functions

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN will be the standard set of voice and data features.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a Single Line Service user's terminal. All Analog Call Appearances must be provisioned from the same serving central office as the Single Line Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a call appearance for the called Directory Number. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking - All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided herein. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14
1st Revised Sheet 18
Cancels Original Sheet 18

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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B. Optional Features and Functions (Cont'd)

CLASS Features

Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

Continuous Redial

This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

Last Call Return

This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

Priority Call

This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST **OREGON**

EXCHANGE AND NETWORK SERVICES FOURTH EDITION

SECTION 14 1st Revised Sheet 19 Cancels Original Sheet 19

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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B. Optional Features and Functions (Cont'd)

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Multiline Hunt Service

Hunting is available for circuit-switched voice and data on PDNs.

Hunting will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available Bchannel.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14 1st Revised Sheet 20 Cancels Original Sheet 20

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

B. Optional Features and Functions (Cont'd)

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MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.
- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

• Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers. (N)

OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14 1st Revised Sheet 21 Cancels Original Sheet 21

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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B. Optional Features and Functions (Cont'd)

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add additional parties (up to five), and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select. Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming call identified as Reverse Charge calls.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14 1st Revised Sheet 22 Cancels Original Sheet 22

Effective: June 1, 2023

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1] (CONT'D)

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- C. Rates and Charges
 - 1. Extended Area Service increments and the Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.
 - 2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.
 - 3. Additional CAs are available at rates and charges specified in Optional Features and Functions.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

PRICE LIST **OREGON**

EXCHANGE AND NETWORK SERVICES FOURTH EDITION

SECTION 14 1st Revised Sheet 23 Cancels Original Sheet 23

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

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- C. Rates and Charges (Cont'd)
 - 4. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for both nonrecurring charges and monthly rates. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:
 - a. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.
 - b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14 of the Exchange and Network Services Tariff. There is no minimum service period.
 - c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.
 - d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.

Effective June 1, 2023, Single Line ISDN Service is grandfathered for small [1] (N) business customers and will no longer be available to new small business customers. (N)

OR2023-07

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14 1st Revised Sheet 24 Cancels Original Sheet 24

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [2]

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C. Rates and Charges (Cont'd)

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.

Single Line ISDN Service Basic Rate Access is offered as flat rated service. D-channel packet switching usage is included in the BRA monthly rates.

a. Basic Rate Access including Standard Features and Functions, each

(1)	M 4 M 4	US	SOC I	Nonrecurring Charge
(1)	Month-to-Month • Flat	BA	AFHB	\$110.00
(2)	Rate Stabilized Plan • Flat	BA	AFTB	
	1 year2 years3 years5 years			93.50 82.50 55.00
				RATE GROUP
				- 1
(1)	Month-to-Month • Flat[1]	1 \$58.00	\$62.00	3 \$78.35
(1)(2)				

[1] EAS rate increment also applies. See 5.1.1 of the Exchange and Network Services Tariff.

[2] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST **OREGON**

EXCHANGE AND NETWORK SERVICES FOURTH EDITION

SECTION 14 1st Revised Sheet 25 Cancels Original Sheet 25

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

SINGLE LINE ISDN SERVICE [3] 14.2.1

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C. Rates and Charges

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs. (Cont'd)

b.	Optional Features and Functions	USOC	Nonrecurring Charge	MONTHLY RATE
	• Additional Call Appearances, per appearance	ACS	\$ 7.00	\$1.00
	 Additional Primary Directory Number, per PDN[1] 	A6PPK	15.00	5.00
	 Additional Secondary Directory Number, per SDN 	A6QPN	10.00	1.00
	 Additional Shared Call Appearance, per appearance 	AS9	7.00	1.00
	 Additional X.25 Logical Channel, per logical channel 	NW9AL	12.00	_
	 Analog Call Appearance, per number 	MAZ	7.00	1.00
	• Call Forwarding-Busy Line-All Calls, per number[2]	NQ5PN	12.00	-
	• Call Forwarding-Don't Answer- All Calls, per number[2]	NQ6PN	12.00	_
	 Call Forwarding-Variable- All Calls, per SDN[2] 	NZGPN	12.00	_

Inherent with the purchase of an additional PDN are all of the standard voice and data features for Single Line ISDN Service.

Optional with Additional Secondary Directory Numbers.

Effective June 1, 2023, Single Line ISDN Service is grandfathered for small (N) business customers and will no longer be available to new small business customers.

(N)

OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14 1st Revised Sheet 26 Cancels Original Sheet 26

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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C. Rates and Charges

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
- b. Optional Features and Functions (Cont'd)

	USOC	Nonrecurring Charge	MONTHLY RATE
• Call Pickup, per number	NZHPN	\$12.00	_
 Caller Identification Blocking-All Calls, per PDN 	NDD	15.00	-
 Calling Name Identification, per number 	NMCPN	10.00	\$2.50
• CLASS Features			
- Call Rejection, per PDN	FKQPN	10.00	3.50
- Continuous Redial, per PDN	FKAPN	10.00	2.50
- Last Call Return, per PDN	FKDPN	10.00	2.00
- Priority Call, per PDN	NC8PN	10.00	2.50
 Selective Call Forwarding, per PDN 	FKEPN	10.00	2.50
Key Short Hunt			
Per groupPer number	NHGPG NHGPN	10.00 10.00	2.00

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14
1st Revised Sheet 27
Cancels Original Sheet 27

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [2]

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C. Rates and Charges

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
- b. Optional Features and Functions (Cont'd)

	USOC	Nonrecurring Charge	MONTHLY RATE
• Multiline Hunt Service[1]			
 Circular Hunt, Data, per B-channel Data, per group Voice, per B-channel Voice, per group 	HDT	\$10.00	\$2.00
	HDTPG	10.00	-
	NZS	10.00	2.00
	NZSPG	10.00	-
 Regular Hunt, Data, per B-channel Data, per group Voice, per B-channel Voice, per group 	N2D	10.00	2.00
	N2DPG	10.00	-
	NZQ	10.00	2.00
	NZQPG	10.00	-
 UCD Hunt, Data, per B-channel Data, per group Voice, per B-channel Voice, per group 	H6U	10.00	8.50
	H6UPG	20.00	-
	NZT	10.00	8.50
	NZTPG	20.00	-

- [1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.
- [2] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND NETWORK SERVICES FOURTH EDITION SECTION 14 1st Revised Sheet 28 Cancels Original Sheet 28

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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C. Rates and Charges

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
- b. Optional Features and Functions (Cont'd)

	USOC	Nonrecurring Charge	MONTHLY RATE
• Non-Standard Configuration Group, per button	N3CPB	\$13.00	_
• Redirecting Number Delivery, per number	RD7PN	10.00	\$2.00
• Series Completion Hunt			
Per groupPer number	SE3PG SE3PN	10.00 10.00	2.00
• Six-Way Conference, per terminal	NZ6PK	18.00	1.00
• Speed Calling 8, per terminal	NN8PK	15.00	1.00
• X.25 Fast Select Acceptance, per number	GXEPN	10.00	_
• X.25 Reverse Charge Acceptance, per number	G5BPN	10.00	_

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 14 1st Revised Sheet 29 Cancels Original Sheet 29 (C)

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [3] C. Rates and Charges

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs. (Cont'd)

		USOC	Nonrecurring Charge
c.	Change Charges		
	 Access changes made to a DSL will result in an access charge[1] 	REA17	\$20.00
	• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	12.00

- [1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.
- [2] Changes are allowed to be made once in the standard package within the first 45 days following the installation date at no charge. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.
- [3] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL