1	BEFORE THE PUBLIC UTILITY COMMISSION		
2	OF OREGON		
3	UE 426		
4	In the Matter of	TRANSCRIPT	
5	Idaho Power Company,	OF MARCH 14, 2024 PUBLIC COMMENT	
6	Request for a General Rate Revision.	HEARING	
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9	BEFORE: ADMINISTRATIVE LAW JUDGE, JOHN MELLGREN		
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ALJ MELLGREN: My name is John Mellgren. I am the Administrative Law Judge, or ALJ, assigned to this proceeding.

It is 6:02 Mountain Daylight Time, or 5:02

Pacific Daylight Time, and we are here for the public comment hearing in UE 426, the docket where the Public Utility Commission of Oregon will consider Idaho Power Company's request for a general rate revision.

This evening we will hear your comments on Idaho Power's request for a rate increase.

Please note that we are recording this session so that we have a record of your comments.

This evening we have Spanish translation services available through the Zoom platform which will enable you to hear this hearing translated into Spanish, and to have any comments provided in Spanish translated into English. I will now turn it over to the interpreters to introduce themselves in English and Spanish, and to provide instructions for accessing the Spanish translation channel.

(Pause)

KIM TOEWS: Victor, if you're speaking we cannot hear you right now.

(Pause)

ALJ MELLGREN: Victor, I think people are

having trouble hearing you. For folks -- Victor, could you try speaking again to see if I can hear you?

KIM TOEWS: It looks like he's already in the Spanish channel, and so if -- what we might want to do is have him go to the English channel to begin with, and then go to the Spanish channel maybe.

CHAIR DECKER: I think he wants us to stop interpretation.

VICTOR: -- interpretation to be stopped, please. Thank you.

ALJ MELLGREN: Okay. Kim, could you please -VICTOR: Okay. Thank you. Now you should be
able to hear me. Sorry. Yeah, I was already assigned
as an interpreter, so like I mentioned yesterday if
I'm assigned as interpreter I will be muted from the
main channel.

Thank you everybody for joining us. Yes, we -as mentioned, we have interpretation available from
English to Spanish and Spanish to English. In order
to join the interpretation channel, at this moment
it's deactivated so that way I can give the
instructions, but in a moment you will be able to see
a globe icon at the bottom of your screen with the
word "Interpretation" if you're joining from a desktop
or laptop computer. If you're joining through a

mobile device such as a smartphone or a tablet, there will be three dots with the word "more," from there there will be a menu, and from that menu you will be able to select your language of preference. If you prefer English, please select English, and if you prefer Spanish, please select Spanish. You can switch at any moment, but please make sure to select one of the channels so that way we can avoid people losing part of the message provided.

(Speaking in Spanish)

VICTOR: And in case you have any questions please let us know. We will be doing our best to help you. Thank you.

And back to you.

I'm ready to be --

ALJ MELLGREN: Okay. Thank you, Victor.

I will now turn it over to Commission Chair Megan Decker. Chair Decker.

CHAIR DECKER: Thank you, Judge Mellgren. And thanks to our administrative staff and our interpreters that make these events possible. Really appreciate everyone's hard work to bring in the perspectives of the public into our rate cases.

This is the first general rate filing we've had from Idaho Power in many years to update the rates to

cover their general costs of doing business.

I want to start by saying that we know with the rising cost of everything around us consumers are feeling the pinch, and for many, feeling a really desperate need for relief.

Regulated utility rates, because they are set in a forward-looking way, they lag other increases that are passed onto consumers more quickly, and so these rate cases that we have before us right now can sort of feel like the last straw in a tide of increases that folks have seen.

We can't, at the same time, ignore the rising costs that utilities face, nor can we allow them to stop investing in safe and reliable infrastructure and operations, but we really can ask tough questions about how the utility is performing for its customers, and whether and where the utility can reduce, defer, or eliminate costs that they seek to pass on to their customers. And that's where this process comes in, and where your comments can help shape it by letting us know what you think of the company's performance and where you would encourage us and our staff to dig in and question whether the utility's proposed activities are reasonable and cost efficient, and what you think of their programs and policies.

Our staff will review these comments and incorporate the ideas that they gain into their analysis and we'll have them on the record for our decision in the proceeding as well.

With that, I'll turn it back to Judge Mellgren with my hearty thanks to everyone who is here to participate and who is here to support this important activity.

ALJ MELLGREN: Thank you, Chair Decker.

And just a reminder for everyone to please select a language in the interpretation setting at the bottom of your screen if you have not already done so.

Before we begin hearing comments from the public, I will provide a brief overview of the process for the Commission's review of Idaho Power's rate increase request, and then Commission Staff will provide a brief presentation on Idaho Power's request and their role in this proceeding.

Today's public comment hearing is one step in many in these proceedings. After today's hearing we will prepare a transcript of the comments received, and Commission staff will file them with their opening testimony in this proceeding along with any other comments received.

All comments will be considered by the

Commission along with other evidence provided by Idaho Power, Commission Staff and interveners in deciding whether and to what extent to grant Idaho Power's request. In making its decision, the Commission will balance the interests of utility customers and the utility itself. The Commission could decide to grant the request in full, with changes, or deny the request.

In addition to today's public comment hearing and next week's in-person public comment hearing in Ontario, Oregon on March 20th, the Commission will hold an evidentiary hearing on June 25th and will hear oral arguments from the parties on August 29th.

The Commission anticipates issuing a Final Order in this docket by October 2024 and any new rates would become effective on October $15^{\rm th}$, 2024.

Please note that if you want to provide the Commission with written comments, you should do so by April $3^{\rm rd}$, 2024. Information on how to do so can be found on the Commission's website.

I'll now turn things over to Melissa Nottingham with Commission Staff for a brief presentation.

MS. NOTTINGHAM: Hi. Good evening.

My name is Melissa Nottingham, and I'm the Manager of Consumer Services, and I'm going to share a

brief presentation of a high level overview of the company's proposal, Idaho Power's current proposal for a rate increase. So I'm going to share my screen now. Okay. Can everyone see that okay? John, can you -- is that working?

CHAIR DECKER: Yes, Melissa it's working.

ALJ MELLGREN: Yes.

MS. NOTTINGHAM: Excellent. Okay.

Again, like I said, my name is Melissa

Nottingham and I'm the Manager of Consumer Services at the Oregon Public Utility Commission. Part of my role here is to not only gather public comments, but tonight I am going to be providing a quick high level overview of what Idaho Power is proposing.

Oops, I'm going to do it one side at a time.

As Chair Decker said, Idaho Power's last general rate case was in 2011. The current -- the focus tonight is going to be on residential customers. If we look at the two graphs I have here, the two charts, the top one represents your typical residential customer's bill under the current rate structure. So, if the average customer in Idaho Power's service territory is using approximately 1,064 kilowatt-hour a month, the basic charge is currently eight dollars and the average bill is \$139.92.

If the proposed rate increase, it goes into effect at the 10.7 million the new residential basic charge could be increased to \$15.00 and the average bill for a customer using the same amount of energy would go up \$32.37 to \$172.29. The potential overall increase on that is 23.14%.

Recognizing that the impact to customers will vary depending on the amount of energy or the kilowatt-hour usage per month, and also with Staff wanting to focus in on how the rates will impact different types of structures, and different customers, and different geographic areas, we've kind of used this side to split out some of the average monthly usage and potential impacts to those customers. For example, it can vary based on the type of structure, we have mobile home owners here. It can also vary on geography based on the weather, and also availability to energy efficiency programs, incomes. So, with that, this slide will kind of best demonstrate a broader picture of how this could impact different customers in different areas.

So, for example, in the Baker/Harney area, the average usage there is 1,137, so they could see a potential increase of 23%. In mobile home owners, which have different usage powers -- patterns, excuse

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me, for electricity, have a little higher than state average of 1,205 kilowatt-hours. They could see an increase from \$141.60 to \$174.00. And in Malheur and outlying areas, they have a higher than state average kilowatt-hour usage, and they could see their bill increase approximately 22%.

Now, when we're looking at this rate case, we're looking at the company's, the base rate. So, they're asking for 10.7 million, and I've already kind of mentioned what would be that impact to a residential customer, but that doesn't paint the total picture of what -- the net impact to a customer's bill. You have your base revenue, which like I stated earlier, they have not changed since 2011, and then you have the real impact to the bill, and what that includes is riders, and what I mean by riders is there are other rate schedules that are either credits, or they are additional charges that are added onto the bill. For example, if we look at Schedule 56, is their power cost adjustment, that's an annual filing each year that allows for more of -- the ability to kind of recognizes changing markets with gas prices and power purchase costs, so that's an annual adjustment that can -- that gets to consumers faster that way than waiting for a general rate case.

What I'm trying to say is that we have our base rates, and then we have all of the sub-schedules that are total on your bill.

So, when we look at everything together, the translation in this rate case, although it's 10.7 million, that's where we're getting the 23.14. If it's a standalone on the increase to the base rates in the rate case for a residential customer, it would be 26.7% on average.

So, what are driving these costs? Idaho Power has set forth in their rate case that the largest recovery they are seeking for is for capital investments which represents 51% of the reasons cited for the increase. Capital investments can be anything from generation sources that have been brought online since 2011, new transmission, new distribution. It's the company's investment in their infrastructure and their generation to improve reliability. The cost of capital is one percent, which is, of course, what the cost is for the company to incur these investments.

Operation and maintenance, which is another bucket here at 35, the second largest bucket, those are the daily operations for the utility. So this would include labor costs, they include gas, they include insurance, and all the business expenses that

the company needs to operate. Depreciation is an accounting methodology that recognizes the costs of the depreciation of a capital investment over the years as it ages, so that represents 14%.

So, that gives you a pretty high level pie chart of the different components of Idaho's request.

Now, if we break it down to how those -- how that ask is then translated into expected revenue for the company with this increase, again, not surprisingly the 13.2 is going to be our capital projects transmission plans. There is a 40-megawatt battery installation the company has included in their rates to improve reliability and resiliency, the -- the cost of capital, like I mentioned, operation and maintenance, the debits and credits, depreciation, they get an offset with taxes, and then any operating revenue offsets since the last base rate in 2011, and that could be operational savings and other things the company has done to reduce their costs.

So, of the 10.7 that's how the 19.2% increase to base rates is allocated as far as looking at it from a revenue perspective.

So what is not covered in this? There were some initiatives under House Bill 2475 with some environment energy justice programs. I do want to

specify though that Idaho Power is proposing an income eligible rate for residential customers in this rate case. It would be based -- it would be a percentage reduction of their overall bill based on household income. So that is included in this, they haven't had one of those prior. But I just want to reiterate that even though some of these energy justice programs that are mandated by the State may not be entirely included on this, that Staff does use the energy justice lens looking at sort of the overall impact to a variety of different customers based on economic and geographic areas. Kind of what we talked about on slide three, we are looking at that overall impact of any rate changes for customers.

Also, there's any broad electrification or environmental programs initiated by the State may not be in here, but we are looking at any green energy projects will be reviewed for prudent management and efficient cost control. So there may be components of these in this rate case.

About Staff. Who works on these? So when Staff is taking their review and trying to make sure that these are prudent and reasonable costs that the company is asking for, we have accountants, financial analysts, economists, engineers. We're looking at the

-- we have people that are reviewing the -- from an engineering standpoint as far as a reasonableness, as far as economists, how does this fit into the current economic environment, and they do all of their analysis, like I said earlier, to make sure that any of these costs that the company is requesting are prudent, are reasonable, and contribute to providing reliable power to Oregon customers in the Idaho service territory.

We're also paired with attorneys from the DOJ who help put together Staff's case that will be then reviewed by the Commission in part of the record.

So, just kind of I talked about, is part of that process is analyzing all of the filings. We request more information. We write testimony. We review testimony received from the company. We also — we'll look at other testimony that is submitted by interveners. We develop — there's a settlement position, and we have attorneys that are working with Staff that will cross-examine witnesses, submit legal briefs, and make oral arguments.

So that's all I have for the presentation.

Again, like I said, I just wanted to kind of present a high level overview of some of the components and the potential impact to residential customers.

1 Thank you, John.

ALJ MELLGREN: Thank you very much. I appreciate that.

We are now going to hear public comments on Idaho Power's request. Let me go over the process we will be using to hear from everyone.

First, please make sure you have selected either the English or Spanish channel after clicking the interpretation button at the bottom of your screen. If you click the Spanish option, you will hear a Spanish translation of everything this evening, and we'll be able to have your comments translated from Spanish to English.

Second, if you plan to provide comments this evening, please take a minute to ensure that you have renamed yourself in Zoom so that your name, and if applicable, the group or entity you are appearing for can be seen. You can rename yourself by clicking on the "More" button next to your name in the participants panel. To open the participants panel, click the "participants" button at the bottom of your screen.

In order to stay organized tonight, we will be using the "raise your hand" function in Zoom. For participants using a PC, you can find the "raise your

hand" function under the reactions menu at the bottom of your screen, and if you are on a Mac, an iPad, or iPhone, you may need to click on the "More" button at the bottom of your screen to find the "raise your hand" function. For those of you joining by phone, you can raise your hand by pressing *9, and to unmute yourself by using *6.

I will call on individuals by name or phone number when it is your turn to speak, and will unmute you at that time. You may also need to unmute your computer microphone or telephone at that time.

I ask that everyone stay muted until called upon to minimize background noise.

This is an opportunity for you to offer comments on Idaho Power's rate request. The Commissioners will be listening carefully, but will not be answering questions or responding to individual comments tonight.

When called to speak, please speak slowly and clearly, and state your name for the record. Your comments are being recorded, and we want to make sure they are clearly heard, and we also want to ensure that they can be translated into Spanish.

When speaking, please provide a brief summary of your views, and if you have prepared written

comments, I ask that you please summarize the comments and submit the entire written comments by email to the Commission. You can also avoid repeating statements already made by others by stating you agree with the comments of another individual.

I ask that speakers limit their comments so that we can try to hear from everyone who is with us this evening, and if necessary I may need to interrupt you and ask that you wrap-up your comments to ensure everyone has an opportunity to be heard. And at the end of your comments, please let us know you are done speaking.

With that, we will get started. If you would like to provide comments, please use the "raise your hand" function in Zoom, or if you are here by phone, you can press *9 to raise your hand. And I will call on people in the order they appear on my screen.

Again, you can use the "raise your hand" function if you would like to provide a public comment this evening.

(Pause)

UNIDENTIFIED MALE: John, can you hear me?

ALJ MELLGREN: Yes.

UNIDENTIFIED MALE: You can. Okay. Thank you. I'm sorry for interrupting. We're having a

1 little trouble with the translation side. 2 (Pause) 3 ALJ MELLGREN: Again, if you'd like to provide 4 public comment please use the "raise your hand" button 5 in Zoom. 6 Julie. You can unmute yourself and provide 7 your public comment. 8 JULIE: Hi. So, as far as how their expenses 9 go, what is the breakdown of that, what they are 10 spending on? 11 CHAIR DECKER: Melissa --12 JULIE: And --13 CHAIR DECKER: -- do you want to pull your 14 slide back up? The pie chart. 15 MS. NOTTINGHAM: Yeah. Hold on just a sec. 16 JULIE: Because it -- it only says percentage, 17 but it doesn't give a clear breakdown. With an increase like 20% over, the public should be able to 18 19 see that, and also factor in the fact that the income 20 quideline would have to reflect the increase, too. I 21 hope that makes sense. 22 CHAIR DECKER: I think we've captured your 23 comment, but yeah, I see what you're saying, that this 24 has percentages that aren't necessarily amount to the

dollar amount. But, Melissa, I think that reflects

1 the 10.7 million dollars that's in this chart. But I 2 hear your comment though as, you know, maybe all the 3 answers aren't here and you're looking for more 4 clarity on what the --5 JULIE: Full breakdown is? 6 CHAIR DECKER: Yeah. 7 Yeah, looking -- I don't know MS. NOTTINGHAM: 8 if you can see my screen here, it just sort of shows 9 of the 10.7 million what percentage is allocated to 10 each of these different cost drivers. So, but, yeah, 11 it's a very good point, it doesn't necessarily have 12 the dollars associated, just the percentages of the 13 10.7 million. 14 So, like --JULIE: Yeah. 15 MS. NOTTINGHAM: Good feedback. Thank you. (inaudible - audio cuts out). And as 16 JULIE: 17 far as guideline -- like income guideline, like for me 18 example, I don't even qualify for the -- what, the 19 45,000 that is like at the lowest amount. And what I 20 would like to see, if this was to pass, would -- would 21 the income guideline be revised to factor in the 22 increase in utilities? 23 MS. NOTTINGHAM: I just -- one thing I wanted 24 to point out is that there will be more details in

Staff's testimony 200. And, also, regarding any of

the income eligible discounts that Idaho Power will be offering, they currently do not have a program. So, that -- I'm not sure that will -- that -- what that impact will be. It's set in place to kind of help alleviate some of the pressure, the pricing pressure. And we'll also have some additional information available when we get more of the details on March 25^{th} .

So, I really strongly encourage following the docket and contacting the Consumer Services at the -- on our web page we have our phone number, and we can look up some and guide you to where you can find some additional detail.

CHAIR DECKER: We also, Julie, your -- your question and part of what I was saying at the beginning is that -- as Melissa said -- our Staff will take that kind of question and say, okay, as we're engaging with the company and other participants in the rate case, on how the bill discount program is designed, you know, they're being informed by the questions that you're asking and we'll be able to incorporate those questions into the process of sort of figuring this out that we're just embarking on now.

JULIE: Okay.

CHAIR DECKER: So your question is very

valuable.

JULIE: Okay. Thank you for listening to my question.

ALJ MELLGREN: Thank you for your comment.

Is there anyone else who would like to provide comments this evening? Use the "raise your hand" function in Zoom in the reactions menu at the bottom of your screen, or you may need to click the "More" button to access that depending on what device you're using.

(Pause)

And seeing no further hands in the queue, we are going to leave the hearing open for the next 27 minutes until 7 p.m. Mountain Daylight Time, or 6 p.m. Pacific Daylight Time to allow other people to join and provide comment. But at this time the Commissioners and Commission Staff will remain in the hearing, but will be turning off their cameras, and I'll periodically make announcements to invite people to continue to raise their hand and provide comment.

And so, again, if you'd like to provide comment, please raise your hand, otherwise we will be here in the background and allow other people to join and provide comment until 7 p.m. Mountain Daylight Time, 6 p.m. Pacific Daylight Time. Thank you.

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(Pause from 18:34:09 to 18:41:20)

ALJ MELLGREN: Yes, we have a public comment.

Balbina, if you would like to unmute yourself, you are welcome to provide your comment.

BALBINA: Thank you. I -- my name is Balbina. I work with the Community in Action with the Energy Assistance Department. I have noticed -- or I do see many, you know, households with a fixed income with a really -- most of them have a really high past due balance, or they're just barely making it, and I just feel that with this increase it would just put them in a larger financial hardship. And I know there was a comment made about maybe the financial assistance or the discount percentage program that, you know, many might be able to qualify for, but I wonder if, you know, the rate increase will go up, you'll have a higher monthly payment or due -- due amount, but then with that increase, I don't know if it will just put them back where they were.

Anyhow, I'm not sure, but I have noticed, you know, many clients or customers say, "I'm barely making it. I have a plan on how much money goes to where, and I just only have \$20 left for the month."

So I just feel like they'll have a financial hardship with this increase.

ALJ MELLGREN: Thank you very much for your comment. We really appreciate it.

So, again, just a reminder, if you'd like to provide comment please use the "raise your hand" function in Zoom. And we are going to go off camera, but we will be here and keep the hearing open until 7 p.m. Mountain Daylight Time, or 6 p.m. Pacific Daylight Time. Thank you.

(Pause from 18:43:29 to 18:56:12)

ALJ MELLGREN: Just a reminder, if you would like to provide a public comment, or you've just arrived at the public comment hearing, the hearing is open for another four minutes. Please use the "raise your hand" feature if you would like to provide public comment this evening. Thank you.

(Pause from 18:56:26 to 19:00:13)

ALJ MELLGREN: Okay. Thank you everyone for your participation this evening. If there is anyone who would like to provide a final public comment, you can use your -- the "raise your hand" feature at this time.

And seeing no additional hands, I'd like to thank everyone for attending this evening, and I'd like to remind anyone who may have had difficulty connecting or was unable to provide comments tonight

that you may still submit written comments by mail or email to the Commission or by calling the Consumer Service Division. The details for how to submit comments are included in the notice for this hearing, and on the Commission's website, and if you have any questions about how to submit written comments you can also email the Commission's Administrative Hearings Division at PUC.hearings@PUC.oregon.gov for assistance. Again, that's PUC.hearings@PUC.oregon.gov for assistance.

Additionally, the Commission will conduct an in-person public comment hearing at the Four Rivers Cultural Center in Ontario, Oregon on Wednesday, March 20th, 2024 at 6 p.m. Mountain Daylight Time, 5 p.m. Pacific Daylight Time. More information about this event can be found on the Commission's website and in the UE 426 docket. You can also email PUC.hearings@PUC.oregon.gov for additional information.

The in-person public comment hearing will not be livestreamed, however, an audio recording of the proceedings will be available after the hearing.

Before we adjourn, I'll turn it back over to Chair Decker for any final remarks.

CHAIR DECKER: I just want to thank those who

1 make the public comment meeting possible. Thanks to 2 our Staff and the folks who are here monitoring from 3 the company. I appreciate that we are able to provide 4 an opportunity for public comment, and we'll take into 5 account what we heard this evening. 6 Commissioner Tawney, anything from you before 7 we adjourn? 8 COMMISSIONER TAWNEY: I just pretty much echo 9 your thanks, and look forward to visiting Ontario next 10 week. (inaudible - audio cuts out) nice to see 11 people. 12 ALJ MELLGREN: Thank you. 13 A recording of tonight's hearing will be 14 available on the Commission's website shortly. 15 This concludes the public comment hearing in 16 UE 426. We are adjourned. 17 (End of Proceedings) 18 19 20 21 22 23

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STATE OF OREGON SS. COUNTY OF Linn

I, Jean Mueller, a Court Transcriber for the State of Oregon, do hereby certify that I transcribed

the audio proceedings had upon the hearing of this cause, previously captioned herein; that I thereafter

had reduced by typewriting the foregoing transcript;

and that the foregoing transcript constitutes a full,

true, and accurate record of the proceedings had upon

the hearing of said cause, and of the whole thereof.

Dated: March 22, 2024.

Jean Mueller Court Transcriber 541-259-1139