

UW119

**Testimony of
David Anderson**

**In the matter of:
Agate Water Company
Application for rate increase**

April 27th, 2007

**Page 1 of 12
& Attached exhibits A through F**

In the matter of Agate Water Co. application for rate increase UW119

Q. Who am I and what is my occupation & address?

A. My name is David Anderson, I am an intervener to UW119, I work as a General Contractor and own the company, I reside at 19780 Foster Lane Bend OR 97701, I own a home on Seminole Circle within the Agate water service district, I have owned this home from October 1992 to present, the property is currently rented and occupied by my tenants, As part of my rental agreement with my tenants I pay the water bills from Agate water.

Q. What is my education, background & work experience?

A. High School and college education, former military, I have owned and operated a property management co, General contracting co, real estate investor and landlord.

Q. Why am I coming before you with my testimony today?

A. I am coming before you today with my testimony in order to voice my concerns and to offer testimony in opposition to an application to the PUC filed by Agate water co. I believe Agate Water Company has been negligent in its responsibilities to provide water service to the community within its service district. Further I have no confidence in PUC's handling in the oversight of this utility, I will conclude my testimony with a request the consideration be given that the PUC appoint an impartial regent to oversee the day to day operations of Agate water with recommendations for changes as allowed.

Q. Is my testimony Supported by any supporting documents?

A. Yes and No, some testimony will be based on supporting documents and organized by "Exhibit" and lettered in order starting with "A" and ending with Pages will numbered 1 through specifically. Some testimony will be presented as written and verbal testimony and will be outlined within this testimony. This will include requests of the PUC and or Judge.

Q. What issues am I, David Anderson challenging?

A. Agate water has requested a rate increase. I (and the rest of the interveners) believe Agate water is being miss-managed. Agate water has filed in its application for an increase, misleading documentation. It is strongly felt that Agate has been defrauding the PUC and it's customers. The PUC has recommended a rate increase that it feels is appropriate, however, the PUC has failed to appropriately review expense documents filed by Agate with due diligence. The PUC filed its stipulation Apr 12th without due consideration for interveners testimony. I feel that my dealings with the PUC in the past (and now) have been more adversarial than supportive.

I would like to enter into the docket, the PUC website opening page:

<http://www.puc.state.or.us/PUC/consumer/history.shtml>

Exhibit "A" PUC Website Labeled "history"

The following is a quote from the PUC,

"The Oregon Public Utility Commission regulates utility industries to ensure that customers receive safe, reliable services at reasonable rates, while promoting competitive markets.

Decisions we make at the PUC affect nearly every household in Oregon and the state economy as a whole. Because what we do has so much impact on the lives of Oregonians, we operate through an open, decision-making process and encourage public involvement in those decisions"

I present this quote and exhibit "A" (attached) as testimony to represent and support the information, exhibits, personal testimony and quotes that follow.

1.a I would like to offer as testimony the following statement: I personally have not felt encouraged by the PUC. Requests for help have been begrudgingly preformed by the PUC. The PUC failed to provide a PUC representative who could help us, the consumer. The PUC Contact's replies to questions are usually followed with heavy sighs or "you can hire a lawyer if you like" statements. The impression I have been given is that, "we're in Salem, we don't want to deal with it in Bend," attitude. Some answers or requests during phone conversations go unanswered. I am not a lawyer; I have limited means for these types of disputes. In the past I have relied on public entities, such as the PUC, to provide the service we the interveners are asking for now.

1.b On April 18th and 20th I had phone conversations with Kathy Miller from the PUC. During the April 18th conversation I asked these questions:

- Q. Could I please have a copy of the utility bills regarding Agate properties as expensed in the PUC stipulation?
- A. They did provide copies of phone bills, cellular phone bills, Bend Broadband etc.
- Q. Interveners would like to schedule an inspection of Agate water buildings and facilities, can this be arranged?
- A. Yes, Kathy called me back on Friday April 20th with possible dates of May 1st, 2nd, or 4th. However, she said that this is “after the April 30th deadline” to submit testimony. I checked with interveners to see what dates would work with our schedules and called Kathy to set up the date on April 27th and received no reply.

Request: I would like to enter testimony (on behalf of all intervenors) as it pertains to the intervenor’s inspection of Agate properties. I would like to do this at the hearing regarding this matter after the April 30th deadline.

Continuation of phone conversation Kathy Miller April 18th

- Q. I asked what records Agate maintains for employee time cards or records of time at work,
- A. I was advised that all employees are salary employees; no time cards or records of service exist.
- Q. I asked what records of service does the PUC have for Fred Schilling?
- A. I was advised Fred Schilling is an owner of Agate and assists in the operations of the company.
- Q. I asked (after a personal drive by of the agate property on Minnetonka after 6pm), is someone living at the property? It appeared that several people/families were living at this property. I asked, if so, how do they separate expenses?
- A. Kathy replied, “No, no one is living in the property; it is being used as the business. Expenses are reviewed, personal use is not separated because no one lives at property”.

I would like to submit as Exhibit “B” attached receipt sent to me by PUC as expenses for Bend broadband “Internet” service. I am including only one copy for December 2006. I have several more copies for time period Jan 2006 thru December 2006, which are not attached. I made a call to Bend Broadband and They stated, “ While they would not disclose details of Agates bill they did indicate (due to the price of the service) that this “could” be both Internet and cable Television service.” This indicates to me that someone may be living at the property; therefore submission of receipts to PUC for expenses of personal reasons would be unauthorized.

Continuation of phone conversation Kathy Miller April 18th

Q. I asked if PUC had record of Fred Schillings home address of record?

A. I was quoted the office address of Agate on Minnetonka.

Q. Minnetonka is his home address?

A. Yes

Q. I thought you said no one lives at the Minnetonka Address?

A Ummm, I will have to get back to you on that.

Q. I mentioned that fuel receipts were submitted to the PUC (by Fred and his wife) as Agate water expenses from northeast Oregon. Some of the interveners believe Fred maintains a property and lives in Northeast Oregon. I asked Kathy if she was aware of this? If so, how can someone take an active role in a company that far away? If Fred is inactive in this company he would be a shareholder entitled to dividends not a salary, can you confirm this?

A. No, I’ll have to look into that.

Request: I have not received an answer to this prior question; I would like to reserve on behalf of interveners the right to enter testimony directly relating to this topic. I would like the PUC to confirm Fred and Beth Schilling’s home of record and assess their actual involvement with the company and make a fair assessment of entitlement of compensation for services, otherwise, all monetary benefit should be in the form of dividends.

I would like to submit as Exhibit “C” 2 pages attached. Unicel cellular phone records showing calls made from the John Day and Pendleton areas. I was only given one cell bill for “Fred and Beth” for November 2006. I would like to reserve the right on behalf of all intervenors to enter testimony as it pertains to the Fred and Beth Schillings home of record and participation with the company at the hearing after the April 30th deadline.

Continuation of phone conversation Kathy Miller April 18th

Q I asked has a PUC physical audit and inspection of Agate properties had ever been performed?

A. PUC “visits” the water companies when they are first brought into the PUC system and that was “several years ago”

Q The intervenors believe there are at least two or three businesses operating at the Minnetonka address. If so, how are taxes and utilities and other expenses divided between the businesses at the property?

A. I believe Agate water is the only operating business at the property, besides the House, there’s a shop and the new water tank.

Q. Intervenors believe there are at least 2 if not 3 businesses of record operating on the property, in addition to the water company, agate gravel operates a gravel pit in back and the Johnson’s run a backflow testing business from the site, do you know anything about that?

A. I will have to get back to you on that.

Request: I have not received an answer to these questions, I would like to reserve on behalf of intervenors the right to enter testimony directly relating to this topic after the April 30th Deadline. I would like the PUC to set an inspection date and confirm that inspection with the intervenors.

I would like to submit as Exhibit “D” 3 pages attached. After reviewing Unicef cellular phone records, I found pages marked “Fred and Beth” for April 2006 and the backside of these bills indicate phone records and expenses for someone named “Joe”. In reviewing the application by Agate I cannot find an employee named Joe. I would like the PUC to review these expenses as to whether these are valid. I would also like to reserve the right on behalf of all intervenors to enter testimony as it pertains to this exhibit at the hearing after the April 30th deadline.

I would like to submit as Exhibit “E” page attached.

I was an intervener to the prior Agate water rate increase UW108 2005-2006. The following is a rate comparison done in 2005-2006. While some figures now may be different (in 2007) this represents the disparity in rates from surrounding water companies vs. Agate waters rates. This disparity was ignored by PUC in UW108. The PUC was allowed to submit its own comparison, citing water company’s expenses in its determination. These water companies in no way represented a public water provider but instead, were actually agricultural irrigation providers. Even in its own comparison, PUC refused to consider actual water expenses as related to water produced and service provided.

Exhibit “E”

The following comparisons are from testimony that was presented at the last rate increase hearing in 2005-2006 PUC Docket UW108, the figures below are representative of those studies done in late 2005 to early 2006, some figures may have changed.

Agate water uses a rising tiered rate basis for charging its customers. Most water companies charge a base rate per month, and then .xx cents per 100 cu ft, some include your first say 600 cu ft (cubic feet) per month, then charge a flat rate for each 100 cu ft after that. Agate charges more per cu ft as the customer exceeds higher levels that would be needed to maintain landscaping of any kind. Agate is the only water company I could find that does a tiered rate system checking with the other water companies around Deschutes County.

Comparisons of other water providers in Central Oregon compared to Agate

Water usage	<u>Current</u> mth average rate	Proposed <u>NEW</u> rates
City of Bend water charges \$20.85 base rate plus .87 per 100 cu ft after the first 600 so:		
1500 cu ft of water	$20.85 + .87 \times 9(00) = \28.68	Agate 64% higher
3000 cu ft of water	$20.85 + .87 \times 24(00) = \41.73	Agate 118% higher
Avion Water charges \$20.82 base rate + .80 per 100 cu ft so the Cost for:		
1500 cu ft of water	$20.82 + .80 \times 15(00) = \32.82	Agate 43% higher
3000 cu ft of water	$20.82 + .80 \times 30(00) = \44.82	Agate 102% higher
Sunriver Water Charges \$13.85 base + .88 per 100 cu ft so the cost for:		
1500 cu ft of water	$13.85 + .88 \times 15(00) = \27.05	Agate 74% higher
3000 cu ft of water	$13.85 + .88 \times 30(00) = \41.55	Agate 119% higher
Redmond City Charges \$9.95 + .81 per 100 cu ft so the cost for:		
1500 cu ft of water	$9.95 + .81 \times 15(00) = \22.10	Agate 113% higher
3000 cu ft of water	$9.95 + .81 \times 30(00) = \34.25	Agate 165% higher

In the end we were already being charged 43 to 165% more than any other water user in Central Oregon before the new increase and I, I could not find even one water company with rates even close to Agates let alone a rising tiered rate before any increases that are proposed.

It would seem at the very least Agate Company needs to redirect its attention to better business and financial planning, there seems to be a serious breakdown in this company’s management and fiscal responsibility.

The tiered rate system is damaging our neighborhood, home owners cite the number one reason they don’t landscape is directly because of the high cost of water, those that have landscaped are paying a premium for poor water service with low water pressure causing existing landscaping to die degrading property values and increasing fire danger not only for that individual but our entire Deschutes River Woods subdivision.

I would like to submit as Exhibit “F” page attached

Reviewing Agate Water’s application for rate increase page 7 of 30 section “A Current employee detail is listed below.” 8 employees are listed, including the owner Fred Schilling and his wife Beth Schilling. I cannot find an authorization from the PUC for 8 employees for Agate. Current ratio of Agate employees to customers is 130 customers per Agate employee. There is no way for customers to monitor the work-load of these employees. Is there a standard customer/employee ratio for this type/size of utility?

Claude Johnson is a salaried employee (reporting a full 40hrs per week) working for Agate in a supervisory position. However, Mr. Johnson operates a second business providing backflow device inspections presumably not just for Agate water customers. This inspection business is a “for profit” business. Kathy Miller (PUC) reported that Claude Johnson (while a salaried employee of Agate) has no time card and no record of what he does on a daily basis. Isn’t it possible that Mr. Johnson could potentially be working his second job (inspections) during the week without being questioned? Since Agate water is a publicly funded utility, wouldn’t that scenario be a conflict of interest? Claude Johnson’s invoices include remittance to the Minnetonka address which supports previous testimony of multiple businesses operating from the Minnetonka location referenced on page 6 of this testimony.

Further in previous statements made by Agate water indicated that water usage was low during 2006 however as a business Agate water did not attempt to offset its expenses by temporarily laying off employees where needed during slow times, ie during the fall and winter seasons. The interveners are concerned that other employees could possibly be working second jobs or businesses during slow periods.

Request: I would like the PUC to show how they determined Agate water's justification for the 8 employees represented on Exhibit "F". Again since this is a utility, it would be important to know how PUC arrived at this decision with appropriate supportive documentation. Also, show reason why Claude Johnson should be allowed to operate and run his personal inspection business, and continue to hold his position at Agate, should this be the case.

Request: Would the PUC please query the 8 Agate employees listed on Exhibit "F" and provide a statement as to "other than Agate" business or employment each person does either on a part time, full time or seasonal basis and the nature of this work? I would request this become a matter of record and reserve the right of the interveners to present testimony as it relates to this matter after the April 30th deadline.

As a matter of record:

I would like to submit that my property located at 19375 Seminole Circle has had over the last few years, and continues to have, low water pressure. I have spoken with neighbors on the street and they have reported to me the same low-pressure problems, this has been an ongoing issue. Promises have been made at past PUC rate hearings, by Agate Water, to correct this low pressure issue without results.

Regarding : UW119

In the matter of request filed by Agate

Water Company General rate increase

From: David Anderson (intervenor in the above listed case)

Upon reviewing past rate requests and the testimony to be presented by the interveners regarding Agate Water Co. UW119

I believe the interveners have presented sufficient testimony to present question as to the ability of the PUC and Agate Water to operate in a smart business manner that represents the best interest of Agate Customers, Property values and fire dangers to a vast area of Deschutes River Woods and Deschutes County.

Agate has failed to provide adequate business services to its customers in return for water fees paid.

Intervenors believe rates charged already are excessive, I also believe the Public Utility Commission (PUC) has failed in its ability to effectively review and provide oversight in the performance of effective business practices and promises made to Agate Water Customers in past rate increases.

Therefore I respectfully request:

On behalf of and including Agate water customers and interveners to Docket UW119 I am requesting a review, audit and disclosure of subsequent findings, of Agate Water Co by an Independent business consultant or firm for the basis of confirming justification for the rate increases requested by Agate Water Co.

Further, I request the reviewing consultant be unrelated and unbiased of the PUC and Agate Water Co, the State of Oregon or its employees, its customers or intervenors. Reviewer shall be familiar with Oregon business practices and utility involved businesses with in the state of Oregon.

The reviewer shall be accredited and have ability to show accreditation if requested, be Competent in the matters of financial accounting and profitability, day to day operation of a for profit service business and its performance of obligations, knowledgeable in effective employee productivity and performance, effective management productivity and performance, review and freely offer opinion and effective results, be free to include findings or suggestions outside the scope of this request and clearly report and communicate the results and findings to all parties in a timely manner in at least written form which may be admissible and for consideration to this docket or subsequent filings as applicable.

Reviewer must be presented with all the facts in this matter and must have compliance and cooperation of requests for information, supporting documentation or any reasonable request made by reviewer to both PUC and Agate Water Co for its review. I request that failure to comply, attempt to complicate or in any way purposely deceive with the intent to delay or receive results to benefit be considered untruthful testimony and grounds for immediate dismissal of this action.

Respectfully submitted,

David Anderson, Intervenor UW119

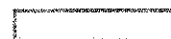
5 h/c Annette.M.Taylor@State.or.us hc mailed 4/28/07

**Certificate of Service
UW119**

I certify that I have this day served the foregoing document upon all parties of record in this proceeding by delivering a copy in person or by mailing a copy properly addressed with first class postage prepaid, or by electronic mail pursuant to OAR860-13-0070, to the following parties or attorneys of parties.

Dated April 28, 2007

**David Anderson
Intervenor PUC UW119 Agate water rate increase**

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Public Utility Commission



History, Duties and Functions

The Oregon Public Utility Commission regulates utility industries to ensure that customers receive safe, reliable services at reasonable rates, while promoting competitive markets.

Decisions we make at the PUC affect nearly every household in Oregon and the state economy as a whole. Because what we do has so much impact on the lives of Oregonians, we operate through an open, decision-making process and encourage public involvement in those decisions.

FROM THE PAST

Utility regulation in Oregon has its roots in statutes adopted before statehood by the Provincial Government of the Oregon Territory. In 1843, laws were enacted to regulate granaries in the public interest.

Throughout the early years and until 1995, the PUC had two roles: it regulated both the utility and transportation industries. It actually began as the first State Board of Railroad Commissioners in 1887. This board was abolished in 1898 and re-established in 1907 as the Railroad Commission of Oregon.

In 1911, the Commission's jurisdiction was expanded to include regulation of public utilities. Four years later, its name was changed to the Public Service Commission of Oregon.

Public Service Commission members were originally elected. In 1927, the law was changed and the three Commission positions became appointive. After four years, the Commission was abolished and the office of Public Utility Commissioner of Oregon was created.

THE PRESENT

1986 - Oregon voters approved a ballot measure changing the office back to a three-person Commission.

1987 - The new Commission, appointed by the Governor, began operation.

1995 - Regulation of motor transportation and rail safety was transferred to the Department of Transportation.

1999 - HB 3615 established that the Governor would appoint the Chair of the Commission.

Though PUC's regulatory responsibilities have remained the same, the decision-making process is more open to the public. The Commission, for example, holds regular public meetings to make regulatory decisions and develop policies.

The Commission's primary responsibility is to ensure that customers receive adequate services at fair and reasonable rates.

Also, we are required by law to see that the regulated companies are allowed an opportunity to earn a fair return on their investments.

The Commission regulates the customer rates and services of the state's investor-owned electric and natural gas companies, certain telephone services and water utilities. The PUC does not regulate people's utility districts, cooperatives or municipally owned utilities.

To carry out our responsibilities, we have a professional staff trained in areas such as accounting, engineering and safety. This staff continually monitors the activities of regulated companies; scrutinizing rate and service matters to make sure those companies are being managed in a prudent and cost-effective manner. For example, we develop and enforce regulations to protect utility customers and coordinate a variety of energy conservation projects.

EXHIBIT A pg 1 of 3

The PUC is organized into three sections: The **Utility Program**, The **Administrative Hearings Division** and The **Policy and Administration Program**.

Our **Utility Program** represents customers in rate filings by examining utility companies' financial needs. They regularly check utility records to see that they comply with PUC and general accounting standards. They also monitor other programs carried out by regulated utilities, including safety procedures, to assure that services are safe and reliable. The Utility Program is divided into four Divisions - Electric and Natural Gas, Telecommunications, Economic Research and Financial Analysis (ERFA), and Regulatory Operations.

Electric and Natural Gas is responsible for ensuring that private electric and natural gas utilities offer safe and reliable energy at reasonable rate.

Telecommunications is responsible for promoting competition in local telecommunications markets while maintaining strong regulatory oversight where necessary to achieve the State goals for telecommunications service to Oregonians - high-quality service at reasonable prices, universal access to basic service, and continuing innovation in the services.

Economic Research and Financial Analysis Division conducts technical analyses on issues common to all the regulated industries. The division evaluates proposed mergers, reviews transactions between regulated utilities and unregulated affiliate companies, analyzes utilities cost of capital, formulates policies on regional and national electricity issues that affect Oregon consumers, and prepares reports on the status of competition in Oregon's telecommunications industry.

Regulatory Operations includes our information systems unit, the utility support staff, and a support unit for regulatory operations.

The **Administrative Hearings Division** conducts public hearings and other proceedings on utility matters, including major rate cases. We often hold hearings in outlying areas of the state to offer customers a convenient opportunity to participate.

Our **Policy and Administration Program** is the umbrella program encompassing Commission Services, Central Services, Management Services, and Human Resources.

Commission Services provides support for the Commission Office.
Central Services provides business management services to the agency. Our Central Services Administrator also manages the Consumer Protection Services Section and our Residential Service Protection Fund.

Consumer Protection Services operates statewide toll-free phone numbers that utility customers may use to contact our staff: 1-800-522-2404 (voice) and 1-800-648-3458 (TTY). TTY users can call 711. Our staff can help resolve billing and service conflicts between customers and utility companies. They maintain extensive records, which provide information about the quality of service utility customers receive.

Our **Residential Service Protection Fund (RSPF)** consists of three telephone assistance programs: the Oregon Telephone Assistance Program (OTAP), the Telecommunication Devices Access Program (TDAP), and the Oregon Telecommunications Relay Service (OTRS). OTAP provides telephone bill reductions for qualified low-income persons. TDAP loans telecommunications devices to Oregonians with hearing, speech and mobility impairments. OTRS provides access to those using telecommunications devices to communicate with the non-disabled public, and vice versa. Information on the RSPF Programs is available toll-free at: 1-800-848-4442 (voice), 1-800-648-3458 (TTY) or for TTY users, 711.

Management Services provides research, analysis and information to the agency and the public. Included in this group is the Public Information Office, which disseminates information on the agency's responsibilities and operations through publications, the news media and direct public contact. **Human Resources** provides comprehensive personnel services to the agency.

Laws that govern the functions of the PUC are contained in Oregon Revised Statutes,

Chapters 756 through 774. Additionally, the Commission has adopted administrative rules relating to these statutes.

Written copies of this information and other publications are available on request from the Oregon Public Utility Commission, PO Box 2148, Salem, OR 97308-2148; or by calling the toll-free Consumer Services numbers: 1-800-522-2404 (voice), 1-800-648-3458 (TTY) or 711 for TTY users.

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BendBroadband

Statement of Service

63090 SHERMAN RD BEND OR
97701-5750 8660 1000 BK 7 26 0004003

Page 1 of 2
Billing Date: December 26, 2006
Account Number: 8660 10 006 0110295

#BWNKBPL
#1339899939889700#
* AGATE WATER
60107 MINNETONKA LN
BEND OR 97702-7936

How to reach us
www.bendbroadband.com (541) 382-5551
Phone: M-W&F 8a-9p,Th 9:00a-9p,Sa 9-6
Lobby: M-F 9a-5:30p, Sa 9a-3:30p



Account Summary

Please see reverse side for account details.

Previous Balance	\$ 147.72
Payment(s)	147.72CR
Monthly Charge(s)	73.80
Taxes & Fee(s)	0.06
Balance Due	\$ 73.86
Payment Due Date	01/20/07

#2794

Exhibit "B"



Account Number 030 0062414 6
 Bill Date 12/04/06
 Invoice Number 030 0062414 6-1206

Customer Service 1-800-385-5645
 Dial *611 on your wireless phone
 www.unicel.com

Summary for FRED AND BETH 541-408-1910

Access & Features	Amount
Monthly	\$30.00
11/05 - 12/04 HOLIDAY LV 500 POOL	
500 included Min.	
DEFAULT HOME AREA	.00
INSURANCE	4.00
OFF PEAK 3000 \$1.00	1.00
FREE CALL DETAIL	.00
FREE CALLER #ID	.00
CALL-WAIT/FWD/CONF	.00
MM UNLIMITED \$1.00	1.00
TOLL FREE FEAT \$1.00	1.00

Total Access & Features Charges	Quantity	Amount
Total Access & Features Charges		\$37.00
Monthly Usage		
Plan Minutes Used	173:00	\$0.00
Additional Off-Peak Minutes Used	13:00	.00
Roaming Minutes	2:00	.60
Roaming LD Minutes	2:00	.50
Total Usage Charges		\$1.10

Miscellaneous Fees, Charges & Credits	Date	Amount
ROAMER ADMIN FEE	12/05/06	\$2.00

Total Miscellaneous Charges and Credits

Taxes & Other Fees	Amount
Taxes & Other Fees	\$2.00

Taxes & Surcharges	Amount
OR STATE 911 SURCHAR	\$.75
OR RSPF SURCHARGE	.08
REGULATORY PRGM FEE	.96
Cost Recovery Fees	\$1.19
FEDERAL USF FEE	
Total Taxes & Other Fees	\$2.98

Total Current Monthly Charges for FRED AND BETH

\$43.08

Detail for FRED AND BETH 541-408-1910

Date	Time	Number Called	Destination of Call	Min:Sec	Period	Airtime	LD/Toll	Call Costs	Total
Home Area Detail									
NOV 13	06:17 P		INCOMING CL	2:00	P	\$0.00		\$0.00	\$0.00
NOV 13	06:51 P		INCOMING CL	18:00	P	.00		.00	.00
NOV 14	11:00 A		INCOMING/M OB	2:00	P	.00		.00	.00
NOV 14	03:22 P	541-390-6887	BEND OR	2:00	P	.00		.00	.00
NOV 16	02:29 P		INCOMING CL	1:00	P	.00		.00	.00
NOV 17	08:40 A		INCOMING/M OB	5:00	P	.00		.00	.00
NOV 17	12:59 P		INCOMING CL	12:00	P	.00		.00	.00
NOV 19	09:42 A		INCOMING CL	3:00	O	.00		.00	.00
NOV 20	03:07 P		INCOMING/M OB	8:00	P	.00		.00	.00
NOV 21	09:59 A	541-382-2855	BEND OR	2:00	P	.00		.00	.00
NOV 21	10:02 A	541-390-6887	BEND OR	2:00	P	.00		.00	.00
NOV 21	10:05 A		INCOMING CL	3:00	P	.00		.00	.00
NOV 21	10:08 A	541-382-2855	BEND OR	1:00	P	.00		.00	.00
NOV 21	11:20 A		INCOMING/M OB	19:00	P	.00		.00	.00
NOV 21	03:47 P		INCOMING/M OB	7:00	P	.00		.00	.00
NOV 24	11:40 A		INCOMING/M OB	2:00	P	.00		.00	.00
NOV 24	11:52 A	541-390-6887	BEND OR	2:00	P	.00		.00	.00
NOV 24	03:36 P	541-390-6887	BEND OR	3:00	P	.00		.00	.00
NOV 26	12:23 P	541-317-5705	BEND OR	1:00	O	.00		.00	.00
NOV 27	12:24 P		INCOMING CL	3:00	P	.00		.00	.00
NOV 27	12:27 P	541-388-1040	BEND OR	1:00	P	.00		.00	.00
NOV 27	02:38 P		INCOMING CL	2:00	P	.00		.00	.00
NOV 29	10:37 A	541-382-2855	BEND OR	2:00	P	.00		.00	.00
Total Home Area Detail								103:00	\$0.00

Extended Area Detail

JOHN DAY, OR									
NOV 03	02:58 P	541-408-1910	INCOMING/M OB	2:00	P	\$0.00		\$0.00	\$0.00
NOV 13	01:00 P	541-408-1912	MOBILE CL	5:00	P	.00		.00	.00
NOV 13	01:08 P	541-408-1910	INCOMING/M OB	11:00	P	.00		.00	.00
NOV 13	01:19 P	541-389-9328	BEND OR	1:00	P	.00		.00	.00
NOV 13	01:57 P	541-408-1910	INCOMING/M OB	3:00	P	.00		.00	.00
PENDLETON, OR									
NOV 03	04:55 P	541-408-1910	INCOMING/M OB	3:00	P	\$0.00		\$0.00	\$0.00
NOV 04	02:55 P	541-408-1910	INCOMING/M OB	6:00	O	.00		.00	.00
NOV 04	03:01 P	541-276-4950	PENDLETON OR	4:00	O	.00		.00	.00
NOV 06	01:10 P	541-408-1910	INCOMING/M OB	8:00	P	.00		.00	.00
NOV 06	03:29 P	503-253-5304	PORTLAND OR	15:00	P	.00		.00	.00
NOV 08	02:11 P	541-408-1910	INCOMING/M OB	6:00	P	.00		.00	.00
NOV 10	01:07 P	541-408-1910	INCOMING/M OB	5:00	P	.00		.00	.00
NOV 11	10:31 A	541-457-2091	HELIX OR	5:00	O	.00		.00	.00
NOV 29	08:46 P	541-382-2855	BEND OR	3:00	P	.00		.00	.00
NOV 29	03:48 P	541-390-6887	BEND OR	2:00	P	.00		.00	.00
NOV 30	10:10 A	541-457-2091	HELIX OR	4:00	P	.00		.00	.00
Total Extended Area Detail								83:00	\$0.00

EXHIBIT "C" Pg 1 of 2 Front of Back



Detail for FRED AND BETH 541-408-1910 (continued)

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/Toll	Call Costs	Total
Roaming Area Detail									
ROGUE RIVE, OR									
NOV 20	07:00 A	541-476-7418	GRANTSPASS OR	2:00	P			\$50	\$50
		Total Roaming Area Detail		2:00				\$50	\$110
		Total of All Details		188:00				\$50	\$110

Legend P = Peak Minutes 0 = Off Peak Minutes CF = Call Forwarded Call 1,024 KB = 1 MB

Summary for JOE 541-408-5607

Access & Features

Monthly

11/05 - 12/04 HOLIDAY LV 500 POOL
 500 Included Min.
 DEFAULT HOME AREA
 INSURANCE
 OFF PEAK 3000 \$1.00
 FREE CALL DETAIL
 FREE CALLER #ID
 CALL-WAIT/FWD/CONF
 MIM UNLIMITED \$1.00
 VOICEMAIL BASIC
 TOLL FREE FEAT \$1.00

Total Access & Features Charges \$40.99

Monthly Usage

Plan Minutes Used 178:00
 Additional Off-Peak Minutes Used 7:00
Total Usage Charges \$0.00

Taxes & Other Fees

Taxes & Surcharges
 OR STATE 911 SURCHAR \$0.75
 OR RSPF SURCHARGE \$0.08
 REGULATORY PRGM FEE \$0.96
Cost Recovery Fees
 FEDERAL USF FEE \$1.23
Total Taxes & Other Fees \$3.02

Total Current Monthly Charges for JOE \$44.01

Detail for JOE 541-408-5607

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/Toll	Call Costs	Total
Home Area Detail									
NOV 05	05:27 P	541-408-2183	MOBILE CL	1:00	0			\$0.00	\$0.00
NOV 06	08:22 A	541-408-1911	MOBILE CL	1:00	P			\$0.00	\$0.00
NOV 06	09:29 A		INCOMING/M/0B	1:00	P			\$0.00	\$0.00
NOV 06	11:10 A		INCOMING/M/0B	3:00	P			\$0.00	\$0.00
NOV 06	11:22 A	541-408-2075	MOBILE CL	1:00	P			\$0.00	\$0.00
NOV 06	11:33 A		INCOMING/M/0B	1:00	P			\$0.00	\$0.00



W

Summary for FRED AND BETH 541-408-1910

Access & Features	Amount
Monthly	
4/05 - 5/04 HOLIDAY LV 500 POOL	\$30.00
500 Included Min.	
DEFAULT HOME AREA	.00
INSURANCE	4.00
OFF PEAK 3000 \$1.00	1.00
FREE CALL DETAIL	.00
FREE CALLER #ID	.00
CALL-WAIT/FWD/CONF	.00
MIN UNLIMITED \$1.00	1.00
TOLL FREE FEAT \$1.00	1.00
Total Access & Features Charges	\$37.00

Monthly Usage	Quantity	Amount
Plan Minutes Used	118:00	\$0.00
Additional Off-Peak Minutes Used	8:00	.00
Roaming Minutes	2:00	.60
Roaming LD Minutes	1:00	.25
Total Usage Charges		\$0.85

Miscellaneous Fees, Charges & Credits	Date	Amount
ROAMER ADMIN FEE	5/05/06	\$2.00
Total Miscellaneous Charges and Credits		\$2.00

Taxes & Other Fees	Amount
FEDERAL TAX	\$1.08
OR STATE 911 SURCHAR	.75
OR RSPF SURCHARGE	.08
Cost Recovery Fees	
FEDERAL USF FEE	\$1.10
WNP FEE	.19
Total Taxes & Other Fees	\$3.20

Total Current Monthly Charges for FRED AND BETH	Amount
	\$43.05

Detail for FRED AND BETH 541-408-1910

Date	Time	Number Called	Destination of Call	Min:Sec	Period	Airtime	LD/Toll	Call Costs	Total
Home Area Detail									
APR 05	02:22 P		INCOMING/M OB	1:00	P	\$0.00	\$0.00	\$0.00	\$0.00
APR 05	02:34 P		INCOMING CL	10:00	P	.00	.00	.00	.00
APR 06	11:15 A	541-382-2855	BEND OR	1:00	P	.00	.00	.00	.00
APR 07	12:45 P		INCOMING CL	5:00	P	.00	.00	.00	.00
APR 08	11:48 A		INCOMING/M OB	3:00	0	.00	.00	.00	.00
APR 09	12:22 P	541-317-5705	BEND OR	1:00	0	.00	.00	.00	.00
APR 10	09:31 A		INCOMING CL	1:00	P	.00	.00	.00	.00
APR 10	11:11 A	541-419-8674	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 10	01:39 P		INCOMING/M OB	5:00	P	.00	.00	.00	.00
APR 12	12:59 P		INCOMING/M OB	1:00	P	.00	.00	.00	.00
APR 14	08:10 A	541-322-6335	BEND OR	1:00	P	.00	.00	.00	.00
APR 14	09:31 A	541-408-2183	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 14	12:41 P		INCOMING/M OB	1:00	P	.00	.00	.00	.00
APR 14	03:59 P	541-389-9102	BEND OR	1:00	P	.00	.00	.00	.00
APR 15	11:04 A		INCOMING CL	2:00	0	.00	.00	.00	.00
APR 15	11:46 A	541-388-1057	BEND OR	2:00	0	.00	.00	.00	.00
APR 16	12:26 P	541-317-5705	BEND OR	1:00	0	.00	.00	.00	.00
APR 17	01:52 P		INCOMING CL	3:00	P	.00	.00	.00	.00
APR 17	06:54 P		INCOMING/M OB	2:00	P	.00	.00	.00	.00
APR 20	09:08 A	541-476-6744	GRANTSPASS OR	1:00	P	.00	.00	.00	.00
APR 20	09:11 A	541-476-7418	GRANTSPASS OR	14:00	P	.00	.00	.00	.00
APR 20	10:11 A		INCOMING CL	3:00	P	.00	.00	.00	.00
APR 20	12:10 P		INCOMING/M OB	1:00	P	.00	.00	.00	.00
APR 20	01:16 P		INCOMING/M OB	1:00	P	.00	.00	.00	.00
APR 20	02:12 P	541-410-4996	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 20	03:25 P		INCOMING/M OB	5:00	P	.00	.00	.00	.00
APR 21	08:21 A	541-419-8674	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 21	12:39 P		INCOMING/M OB	3:00	P	.00	.00	.00	.00
APR 21	01:42 P	503-253-5304	PORTLAND OR	1:00	P	.00	.00	.00	.00
APR 24	05:49 P		INCOMING CL	2:00	P	.00	.00	.00	.00
APR 25	08:03 A		INCOMING/M OB	1:00	P	.00	.00	.00	.00
APR 27	04:55 P		INCOMING CL	6:00	P	.00	.00	.00	.00
APR 27	05:00 P	541-408-1911	MOBILE CL	28:00	P	.00	.00	.00	.00
APR 29	04:41 P	541-386-4085	HOOD RIVER OR	2:00	0	.00	.00	.00	.00
MAY 01	02:33 P		INCOMING/M OB	4:00	P	.00	.00	.00	.00
MAY 02	10:53 A		INCOMING/M OB	2:00	P	.00	.00	.00	.00
MAY 02	12:58 P		INCOMING/M OB	4:00	P	.00	.00	.00	.00
Total Home Area Detail							126:00	\$0.00	\$0.00
Roaming Area Detail									
MEDFORD, OR									
APR 19	02:29 P	541-408-1910	INCOMING CL	1:00	P	\$0.30	\$0.00	\$0.30	\$0.30
GRANTS PAS, OR									
APR 18	07:23 P	541-476-6744	GRANTSPASS OR	1:00	0	\$0.30	\$0.25	\$0.55	\$0.55
Total Roaming Area Detail							2:00	\$0.60	\$0.85
Total of All Details							128:00	\$0.60	\$0.85

Legend P = Peak Minutes 0 = Off Peak Minutes CF = Call Forwarded Call 1,024 KB = 1 MB



EXHIBIT 'D' Pg 1 Front & Back

Summary for JOE 541-408-5607

Access & Features

Monthly	Amount
4/05 - 5/04 HOLIDAY LV 500 POOL	\$30.00
500 Included Min.	
DEFAULT HOME AREA	.00
INSURANCE	4.00
OFF PEAK 3000 \$1.00	1.00
FREE CALL DETAIL	.00
FREE CALLER #ID	.00
CALL-WAIT/FWD/CONF	.00
MM UNLIMITED \$1.00	1.00
VOICEMAIL BASIC	3.99
TOLL FREE FEAT \$1.00	1.00
Total Access & Features Charges	\$40.99

Monthly Usage

Quantity	Amount
Plan Minutes Used	566:00 \$.00
Additional Off-Peak Minutes Used	3:00 .00
Text Messages Overage	71:00 7.10
Total Usage Charges	\$7.10

Taxes & Other Fees

Taxes & Surcharges	Amount
FEDERAL TAX	\$1.32
OR STATE 911 SURCHAR	.75
OR RSPF SURCHARGE	.08
Cost Recovery Fees	
FEDERAL USE FEE	\$1.36
WNP FEE	.19
Total Taxes & Other Fees	\$3.70

Total Current Monthly Charges for JOE \$51.79

Detail for JOE 541-408-5607

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/Toll	Call Costs	Total
Home Area Detail									
APR 05	08:25 A	541-408-2183	MOBILE CL	2:00 P		\$.00		\$.00	\$.00
APR 05	10:01 A		INCOMING/M 08	3:00 P		.00		.00	.00
APR 05	02:22 P	541-408-1910	MOBILE CL	1:00 P		.00		.00	.00

Detail for JOE 541-408-5607 (continued)

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/Toll	Call Costs	Total
Home Area Detail (continued)									
APR 05	02:26 P	541-408-1910	MOBILE CL	1:00 P		.00		.00	.00
APR 05	05:07 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 05	05:46 P	541-408-5607	VOICE MAIL CL	1:00 P		.00		.00	.00
APR 06	06:50 A		INCOMING/M 08	3:00 P		.00		.00	.00
APR 06	11:56 A	541-408-1911	MOBILE CL	1:00 P		.00		.00	.00
APR 06	12:05 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 06	12:12 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 06	01:14 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 06	01:35 P	541-408-2183	MOBILE CL	1:00 P		.00		.00	.00
APR 06	04:05 P	541-408-1911	MOBILE CL	2:00 P		.00		.00	.00
APR 06	04:17 P	541-408-1911	MOBILE CL	1:00 P		.00		.00	.00
APR 06	05:29 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 06	08:26 P		INCOMING/M 08	17:06 P		.00		.00	.00
APR 07	07:45 A	541-480-3489	MOBILE CL	3:00 P		.00		.00	.00
APR 07	12:06 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 07	12:50 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 07	01:01 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 07	01:19 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 07	07:22 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 07	08:30 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 07	08:35 P	541-408-2183	MOBILE CL	1:00 P		.00		.00	.00
APR 08	03:54 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 08	04:35 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 08	06:49 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 08	10:08 P	541-408-2183	MOBILE CL	2:00 P		.00		.00	.00
APR 09	10:47 A	541-408-2183	MOBILE CL	4:00 P		.00		.00	.00
APR 10	09:57 A	541-408-2183	MOBILE CL	1:00 P		.00		.00	.00
APR 10	10:43 A		INCOMING/M 08	1:00 P		.00		.00	.00
APR 10	08:47 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 11	11:34 A	541-408-1911	MOBILE CL	1:00 P		.00		.00	.00
APR 11	12:28 P	541-280-0135	MOBILE CL	1:00 P		.00		.00	.00
APR 11	12:34 P		INCOMING/M 08	3:00 P		.00		.00	.00
APR 11	01:09 P	541-408-1911	MOBILE CL	2:00 P		.00		.00	.00
APR 11	01:21 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 11	01:38 P		INCOMING/M 08	4:00 P		.00		.00	.00
APR 11	01:42 P	541-408-1911	MOBILE CL	2:00 P		.00		.00	.00
APR 11	01:46 P		INCOMING/M 08	2:00 P		.00		.00	.00
APR 11	02:22 P	541-408-2183	MOBILE CL	1:00 P		.00		.00	.00
APR 11	03:51 P	541-408-5607	VOICE MAIL CL	1:00 P		.00		.00	.00
APR 11	03:53 P	541-480-3489	MOBILE CL	1:00 P		.00		.00	.00
APR 11	04:33 P	541-280-0135	MOBILE CL	2:00 P		.00		.00	.00
APR 11	04:45 P		INCOMING/M 08	1:00 P		.00		.00	.00
APR 11	04:51 P	541-408-2183	MOBILE CL	1:00 P		.00		.00	.00
APR 11	06:18 P	541-480-3489	MOBILE CL	1:00 P		.00		.00	.00
APR 11	06:28 P	541-480-3489	MOBILE CL	1:00 P		.00		.00	.00
APR 11	06:56 P	541-480-3489	MOBILE CL	9:00 P		.00		.00	.00
APR 11	07:51 P		INCOMING/M 08	7:00 P		.00		.00	.00
APR 11	09:06 P	541-480-3489	MOBILE CL	1:00 P		.00		.00	.00
APR 11	09:11 P		INCOMING/M 08	4:00 P		.00		.00	.00





Detail for JOE 541-408-5607 (continued)

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/Toll	Total	Call Costs
APR 12	06:47 A	541-480-3489	MOBILE CL	14:00	P	.00	.00	.00	.00
APR 12	01:52 P	541-280-0135	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 12	02:05 P	541-480-3489	MOBILE CL	10:00	P	.00	.00	.00	.00
APR 12	02:16 P	541-408-2183	MOBILE CL	8:00	P	.00	.00	.00	.00
APR 12	02:27 P	541-617-0267	BEND OR	2:00	P	.00	.00	.00	.00
APR 12	04:49 P		INCOMING/M/08	7:00	P	.00	.00	.00	.00
APR 12	04:57 P		INCOMING CL	1:00	P	.00	.00	.00	.00
APR 12	06:41 P		INCOMING CL	1:00	P	.00	.00	.00	.00
APR 12	07:26 P		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 13	09:01 A		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 13	12:51 P		INCOMING CL	5:00	P	.00	.00	.00	.00
APR 13	03:07 P	541-480-3489	MOBILE CL	4:00	P	.00	.00	.00	.00
APR 13	05:50 P	541-408-2183	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 13	06:05 P	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 13	06:24 P	541-480-3489	MOBILE CL	3:00	P	.00	.00	.00	.00
APR 13	06:27 P	541-389-3535	BEND OR	4:00	P	.00	.00	.00	.00
APR 13	06:30 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 13	06:46 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 13	07:04 P		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 13	07:06 P	541-388-1097	BEND OR	1:00	P	.00	.00	.00	.00
APR 14	10:44 A		INCOMING CL	3:00	P	.00	.00	.00	.00
APR 14	11:13 A	541-389-8783	BEND OR	1:00	P	.00	.00	.00	.00
APR 14	11:14 A	541-389-8783	BEND OR	1:00	P	.00	.00	.00	.00
APR 14	11:15 A	541-389-8783	BEND OR	1:00	P	.00	.00	.00	.00
APR 14	11:15 A	541-390-8783	BEND OR	1:00	P	.00	.00	.00	.00
APR 14	11:18 A		INCOMING CL	4:00	P	.00	.00	.00	.00
APR 14	12:22 P		INCOMING CL	2:00	P	.00	.00	.00	.00
APR 14	12:24 P	541-280-0135	MOBILE CL	6:00	P	.00	.00	.00	.00
APR 14	12:43 P		INCOMING/M/08	3:00	P	.00	.00	.00	.00
APR 14	02:40 P		INCOMING/M/08	22:00	P	.00	.00	.00	.00
APR 14	03:19 P		INCOMING/M/08	5:00	P	.00	.00	.00	.00
APR 14	03:24 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 14	03:27 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 14	04:35 P		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 14	05:25 P	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 14	06:01 P	541-480-3489	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 14	06:31 P		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 14	07:21 P	541-480-3489	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 14	08:14 P	541-280-2030	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 14	08:20 P		INCOMING/M/08	5:00	P	.00	.00	.00	.00
APR 15	02:47 P		INCOMING/M/08	15:00	P	.00	.00	.00	.00
APR 15	02:47 P	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 15	04:36 P		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 15	04:36 P	541-480-3489	MOBILE CL	14:00	P	.00	.00	.00	.00
APR 16	01:21 P	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 16	02:11 P	541-408-2183	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 16	02:11 P	541-408-2183	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 16	03:05 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 16	05:21 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 16	08:54 P	541-408-2183	MOBILE CL	2:00	P	.00	.00	.00	.00

Detail for JOE 541-408-5607 (continued)

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/Toll	Total	Call Costs
APR 16	10:03 P	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 16	10:35 P		INCOMING/M/08	7:00	P	.00	.00	.00	.00
APR 17	06:54 A		INCOMING/M/08	4:00	P	.00	.00	.00	.00
APR 17	09:42 A		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 17	04:26 P		INCOMING CL	4:00	P	.00	.00	.00	.00
APR 17	04:41 P		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 17	05:01 P		INCOMING CL	3:00	P	.00	.00	.00	.00
APR 17	05:46 P	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 17	05:48 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 18	08:44 A		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 18	09:00 A		INCOMING CL	1:00	P	.00	.00	.00	.00
APR 18	09:54 A	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 18	10:31 A		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 18	11:23 A		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 18	12:19 P	541-408-1911	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 18	01:10 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 18	01:11 P	541-408-1911	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 18	01:12 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 18	03:53 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 18	05:16 P		INCOMING CL	2:00	P	.00	.00	.00	.00
APR 18	05:21 P	541-322-0928	BEND OR	2:00	P	.00	.00	.00	.00
APR 18	05:44 P	541-322-0928	BEND OR	2:00	P	.00	.00	.00	.00
APR 18	06:03 P	541-280-0135	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 18	06:06 P		INCOMING/M/08	3:00	P	.00	.00	.00	.00
APR 18	06:21 P	541-480-3489	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 18	08:24 P	541-408-2183	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 18	08:42 P		INCOMING/M/08	4:00	P	.00	.00	.00	.00
APR 19	02:55 P	541-408-5607	VOICE MAIL CL	1:00	P	.00	.00	.00	.00
APR 20	04:17 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 20	05:24 P		INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 20	06:16 P	541-480-3489	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 20	06:31 P	541-408-5607	VOICE MAIL CL	1:00	P	.00	.00	.00	.00
APR 20	06:49 P	541-280-2030	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 20	06:49 P	541-480-3489	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 20	11:16 P		INCOMING CL	3:00	P	.00	.00	.00	.00
APR 20	11:19 P	541-480-3489	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 20	11:20 P	541-480-3489	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 20	11:42 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 20	11:50 P		INCOMING/M/08	1:00	P	.00	.00	.00	.00
APR 20	11:51 P	541-408-2183	INCOMING/M/08	2:00	P	.00	.00	.00	.00
APR 21	01:38 A	541-408-5607	VOICE MAIL CL	1:00	P	.00	.00	.00	.00
APR 21	01:48 A	541-408-5607	VOICE MAIL CL	4:00	P	.00	.00	.00	.00
APR 21	07:34 A	541-408-2183	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 21	07:36 A	541-480-3489	MOBILE CL	3:00	P	.00	.00	.00	.00
APR 21	07:40 A	541-280-0135	MOBILE CL	2:00	P	.00	.00	.00	.00
APR 21	07:45 A		INCOMING/M/08	8:00	P	.00	.00	.00	.00
APR 21	07:53 A	541-280-0135	MOBILE CL	1:00	P	.00	.00	.00	.00
APR 21	07:55 A		INCOMING/M/08	4:00	P	.00	.00	.00	.00
APR 21	05:41 P		INCOMING/M/08	8:00	P	.00	.00	.00	.00

EXHIBIT D Pg 2 FRONT & BACK



Account Number 100 0062414 6
 Bill Date 06/04/06
 Invoice Number 030 0062414 6-0506

Customer Service 1-800-385-5645
 Dial *811 on your wireless phone
www.unicel.com

Account Number 030 0062414 6
 Bill Date 05/04/06
 Invoice Number 030 0062414 6-0506

Customer Service 1-800-385-5645
 Dial *611 on your wireless phone
 www.unicel.com

Detail for JOE 541-408-5607 (continued)

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/ToI	Call Costs	Total
Home Area Detail (continued)									
APR 22	03:32 P	541-408-2183	MOBILE CL	2:00	0	.00	.00	.00	.00
APR 22	06:44 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 22	08:42 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 22	08:48 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 22	09:08 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 23	07:07 A	541-408-5607	VOICE MAIL CL	3:00	0	.00	.00	.00	.00
APR 23	07:35 A	541-408-5607	VOICE MAIL CL	2:00	0	.00	.00	.00	.00
APR 23	01:30 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 23	01:32 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 24	05:02 P		INCOMING CL	1:00	0	.00	.00	.00	.00
APR 24	05:03 P	541-408-1911	MOBILE CL	2:00	0	.00	.00	.00	.00
APR 24	05:05 P	541-382-6757	BEND OR	1:00	0	.00	.00	.00	.00
APR 24	05:06 P	541-388-3535	BEND OR	2:00	0	.00	.00	.00	.00
APR 24	05:08 P	541-408-1911	MOBILE CL	4:00	0	.00	.00	.00	.00
APR 25	07:53 A	541-280-0135	MOBILE CL	2:00	0	.00	.00	.00	.00
APR 25	08:21 A	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	10:41 A	541-280-0135	MOBILE CL	5:00	0	.00	.00	.00	.00
APR 25	02:02 P	541-280-0135	MOBILE CL	4:00	0	.00	.00	.00	.00
APR 25	02:06 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	02:07 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 25	02:46 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 25	03:05 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	03:05 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	03:05 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	03:07 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 25	03:56 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	03:57 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 25	03:58 P	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	05:38 P	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	05:39 P	541-408-5607	VOICE MAIL CL	2:00	0	.00	.00	.00	.00
APR 25	05:52 P	541-480-3489	MOBILE CL	3:00	0	.00	.00	.00	.00
APR 25	02:22 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	02:22 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 25	02:24 P	541-408-1911	MOBILE CL	3:00	0	.00	.00	.00	.00
APR 25	02:27 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 25	06:47 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 26	09:55 P	541-408-2183	MOBILE CL	3:00	0	.00	.00	.00	.00
APR 27	10:06 A	541-408-5607	VOICE MAIL CL	1:00	0	.00	.00	.00	.00
APR 27	11:56 A	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 27	12:02 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 27	01:25 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 27	03:16 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 27	04:18 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 27	05:06 P	541-280-0135	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 27	06:06 P		INCOMING/M OB	7:00	0	.00	.00	.00	.00
APR 27	07:59 P	541-408-5607	VOICE MAIL CL	3:00	0	.00	.00	.00	.00
APR 27	08:02 P	541-408-5607	VOICE MAIL CL	1:00	0	.00	.00	.00	.00
APR 28	08:42 A		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 28	09:52 A	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00

Detail for JOE 541-408-5607 (continued)

Date	Time	Number Called	Destination of Call	Min/Sec	Period	Airtime	LD/ToI	Call Costs	Total
Home Area Detail (continued)									
APR 28	10:32 A		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 28	01:05 P		INCOMING/M OB	3:00	0	.00	.00	.00	.00
APR 28	01:15 P		INCOMING/M OB	3:00	0	.00	.00	.00	.00
APR 28	01:43 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 28	01:50 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
APR 28	01:56 P	541-480-3489	MOBILE CL	2:00	0	.00	.00	.00	.00
APR 28	01:59 P	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	03:07 P	541-408-6234	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	03:08 P	541-408-6234	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	03:32 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	03:56 P	541-480-3489	MOBILE CL	2:00	0	.00	.00	.00	.00
APR 28	05:58 P	541-480-3489	MOBILE CL	3:00	0	.00	.00	.00	.00
APR 28	06:10 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	06:51 P	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	08:52 P	541-408-1911	MOBILE CL	2:00	0	.00	.00	.00	.00
APR 28	07:02 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	08:57 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
APR 28	10:51 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 28	10:53 P		INCOMING/M OB	3:00	0	.00	.00	.00	.00
APR 29	08:45 A	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
APR 29	08:38 A		INCOMING/M OB	12:00	0	.00	.00	.00	.00
MAY 01	09:37 A	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 01	10:32 A		INCOMING/M OB	2:00	0	.00	.00	.00	.00
MAY 01	11:39 A	541-280-0135	MOBILE CL	3:00	0	.00	.00	.00	.00
MAY 01	01:31 P	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 01	02:33 P	541-408-1911	MOBILE CL	4:00	0	.00	.00	.00	.00
MAY 01	03:18 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 01	07:44 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
MAY 02	07:34 A	541-408-2183	MOBILE CL	2:00	0	.00	.00	.00	.00
MAY 02	12:37 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 02	04:57 P	541-408-2183	MOBILE CL	3:00	0	.00	.00	.00	.00
MAY 02	05:21 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
MAY 03	08:32 A	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 03	08:46 A	541-280-0135	MOBILE CL	2:00	0	.00	.00	.00	.00
MAY 03	10:24 A	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 03	12:01 P	541-280-0135	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 03	12:15 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
MAY 03	02:11 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
MAY 03	02:11 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
MAY 03	03:40 P		INCOMING/M OB	2:00	0	.00	.00	.00	.00
MAY 03	04:12 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
MAY 03	04:29 P	541-408-1911	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 03	04:41 P		INCOMING/M OB	1:00	0	.00	.00	.00	.00
MAY 03	04:59 P	541-480-3489	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 03	05:45 P	541-408-2183	MOBILE CL	1:00	0	.00	.00	.00	.00
MAY 03	08:46 P		INCOMING/M OB	5:00	0	.00	.00	.00	.00



UNICEL
 NUMBER 030



Account Number
 Bill Date
 Invoice Number

030 0062414 6
 05/04/06
 030 0062414 6-0506

Customer Service 1-800-385-5645
 Dial *611 on your wireless phone
 www.unicel.com

Detail for JOE 541-408-5607 (continued)

Date	Time	Number Called	Destination of Call	Min.	Sec.	Period	Airtime	LD/Toll	Total
Home Area Detail (continued)									
MAY 04	10:22 A	541-408-1911	MOBILE CL	1	00	P	.00	.00	.00
Total Home Area Detail								\$.00	\$.00
Total of All Details								\$.00	\$.00

Legend P = Peak Minutes 0 = Off Peak Minutes CF = Call Forwarded Call 1,024 KB = 1 MB

EXHIBIT "D" Pg 3 Front



The following comparisons are from testimony that was presented at the last rate increase hearing in 2005-2006 PUC Docket UW108, the figures below are representative of those studies done in late 2005 to early 2006, some figures may have changed.

Agate water uses a rising tiered rate basis for charging it's customers. Most water companies charge a base rate per month, and then .xx cents per 100 cu ft, some include your first say 600 cu ft (cubic feet) per month, then charge a flat rate for each 100 cu ft after that. Agate charges more per cu ft as the customer exceeds higher levels that would be needed to maintain landscaping of any kind. Agate is the only water company I could find that does a tiered rate system checking with the other water companies around Deschutes County.

Comparisons of other water providers in Central Oregon compared to Agate Water

Water usage	<u>Current</u> mth average rate	Proposed <u>NEW</u> rates
City of Bend water charges \$20.85 base rate plus .87 per 100 cu ft after the first 600 so:		
1500 cu ft of water	$20.85 + .87 \times 9(00) = \28.68	Agate 64% higher
3000 cu ft of water	$20.85 + .87 \times 24(00) = \41.73	Agate 118% higher
Avion Water charges \$20.82 base rate + .80 per 100 cu ft so the Cost for:		
1500 cu ft of water	$20.82 + .80 \times 15(00) = \32.82	Agate 43% higher
3000 cu ft of water	$20.82 + .80 \times 30(00) = \44.82	Agate 102% higher
Sunriver Water Charges \$13.85 base + .88 per 100 cu ft so the cost for:		
1500 cu ft of water	$13.85 + .88 \times 15(00) = \27.05	Agate 74% higher
3000 cu ft of water	$13.85 + .88 \times 30(00) = \41.55	Agate 119% higher
Redmond City Charges \$9.95 + .81 per 100 cu ft so the cost for:		
1500 cu ft of water	$9.95 + .81 \times 15(00) = \22.10	Agate 113% higher
3000 cu ft of water	$9.95 + .81 \times 30(00) = \34.25	Agate 165% higher

In the end we were already being charged 43 to 165% more than any other water user in Central Oregon before the new increase and I, I could not find even one water company with rates even close to Agates let alone a rising tiered rate before any increases that are proposed.

It would seem at the very least Agate Company needs to redirect it's attention to better business and financial planning, there seems to be a serious breakdown in this company's management and fiscal responsibility.

The tiered rate system is damaging our neighborhood, home owners cite the number one reason they don't landscape is directly because of the high cost of water, those that have landscaped are paying a premium for poor water service with low water pressure causing existing landscaping to die degrading property values and increasing fire danger not only for that individual but our entire Deschutes River Woods subdivision.

EXHIBIT "E"

20. Q. IS THE UTILITY AN AFFILIATE OF A PARENT CORPORATION OR HOLDING COMPANY?

- A. No, the utility is not a subsidiary of a parent corporation or holding company.
- Yes, the utility is a subsidiary of a parent corporation or holding company.
- Attached are the parent/holding company's balance sheet/income statements for the last calendar year.

21. Q. HOW MANY FULL OR PART-TIME EMPLOYEES DOES THE UTILITY CURRENTLY EMPLOY?

A. The utility currently employs 8 full-time and 0 part-time employees.

22. Q. PROVIDE THE FOLLOWING INFORMATION FOR ALL EMPLOYEES. (IF A POSITION IS CURRENTLY VACANT BUT WILL BE FILLED WITHIN A YEAR, INCLUDE INFORMATION FOR THAT POSITION.)

A. Current employee detail is listed below:

Employee Name	Position	Monthly Responsibilities/Duties	Hours Per Month	Hourly Wage/ Monthly Salary
Fred Schilling	owner	Oversees Company	160	\$4650 ⁰⁰
Beth Schilling	Bookkeeping	Banking	}	\$1600 ⁰⁰
Claude A. Johnson	System Oper.	Field Supervisor		\$2900 ⁰⁰
Lorna L. Johnson	manager	Billing Computer programs		\$2400 ⁰⁰
Brandon Johnson	labor/OIT	maintenance repairs		\$2000 ⁰⁰
Laura Cortes	OFFICE	meter reading phones, accounts rec.		\$2360 ⁰⁰
Greg Carder	labor/OIT	maintenance repairs		\$2080 ⁰⁰
Irven Howell	labor maintenance	maintenance repairs		\$1450 ⁰⁰
				\$
			\$	
			\$	
TOTAL				\$19,440 ⁰⁰

Exhibit "F"