



Oregon

Kate Brown, Governor

Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

6/27/2022

Dear Lakeshore Water Company Customer:



This letter has been sent to inform you that Lakeshore Water Company, LLC has submitted a request to the Oregon Public Utility Commission (PUC) to increase their rates charged to customers. The company proposes an increase of 40.87% effective January 1, 2023.

Lakeshore Water Company has not increased rates since 1999. They report the increase in operating costs for the utility, which includes labor, vendor, supply, and chemical costs, as well as investments into the system to improve system reliability, and improvements to enhance customer support services are the reasons for the proposed increase.

What does this mean for you? For an average residential customer, a current monthly bill is about \$39.05. With the proposed increase, the average bill would increase to about \$55.01 per month.

The PUC Wants to Hear from You!

The PUC is hosting a public comment hearing to hear your thoughts on the proposed increase and how this will affect you. We are also accepting comments by email, phone, or mail through August 1, 2022. The PUC will conduct a procedural conference immediately following the public comment hearing to identify parties and interested persons, and establish a procedural schedule for the docket.

Ways to Comment:

Participate in the public comment hearing

When: Wednesday July 13, 2022 at 6:00 p.m.

- Participate via Zoom: https://opuc-state-or-us.zoom.us/j/81013445188?pwd=R3eCsetdbkmmkGcrxrE38qf7-t_DOfc.1
(You may also access the event via a link provided on the PUC website's events page.)
 - Participate by phone at 1 971 247 1195
 - Webinar ID: 810 1344 5188
 - Passcode: 8640349616

Submit comments in writing or by phone no later than August 1, 2022

- Email PUC.PublicComments@puc.oregon.gov
- Call 503-378-6600 or 800-522-2404 (all relay calls accepted)
- Mail comments to:

Oregon Public Utility Commission
Attn: AHD – UW 192
PO Box 1088
Salem, OR 97308-1088

Stay Informed

To stay informed throughout this rate case process, you may request to be added to the interested persons list to receive publicly available documents. Submit requests by email to puc.hearings@puc.oregon.gov or by calling 503-378-6678.

We hope to hear from you!

Sincerely,

Oregon Public Utility Commission